

## CONTACT



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[PortfolioWebsite](#)



[Github](#)

## EDUCATION



Master Degree (MBA) in Operations & Research | 2012 - 2014  
B-Tech. in IT | 2007 - 2011

## CORE COMPETENCIES

Data Modeling	<div></div>
Data Warehousing	<div></div>
Data Visualization	<div></div>
Report Development	<div></div>
Dashboard Creation	<div></div>
Business Analytics	<div></div>
Performance Optimization	<div></div>
User Requirements Gathering	<div></div>
KPI (Key Performance Indicators) Development	<div></div>
ETL/ELT/ ETLT	<div></div>
Salesforce Integration	<div></div>

## TECHNICAL SKILLS

- **SQL:** SQL Server
- **Power BI:** Power Bi Service, Paginated Reports, DAX, Power Query, M language
- **Python:** Numpy Pandas, Matplotlib
- **Advanced Excel**
- **Other Skills:** Feature Engineering (EDA), Data Management, Data Visualization (Tableau), Data Modeling, Storytelling, Agile Methodologies, Jira, Github, Salesforce

## CERTIFICATIONS

- Acquired RHCSA Certification with certification number 160-28-460
- Acquired ITIL Foundation certificate
- Gained certificate on Basic Python, Basic and Intermediate Problem Solving, and Basic, Intermediate and Advanced SQL at HackerRank
- Earned Gold badge in SQL and Python at HackerRank

## SOFT SKILLS

Responsive	<div></div>
Supportive	<div></div>
Result Driven	<div></div>
Flexible	<div></div>
Proactive	<div></div>
Communicator	<div></div>
Problem Solver	<div></div>

Refer to the below annexure for the project details

# SHUBHAM SAXENA

## JOB OBJECTIVE

Experienced BI Developer/Analyst with 9+ years in **data integration**, real-time processing, and interactive reporting. Expertise in **Power BI, SQL, DAX** and **data modeling**, with a proven record of delivering **actionable insights** to **stakeholders**. Seeking a senior role to leverage advanced analytics and dashboarding skills to enhance **business intelligence** & organizational **performance**.

## PROFILE SUMMARY

- Developed a profound expertise in **SQL, Python, and data visualization tools**, complemented by a strong foundation in **Agile methodologies**, enabling effective collaboration and **project execution** across diverse teams.
- Spearheaded the development of an automated **Power BI reporting** system that meaningfully improved data accessibility and **reporting accuracy**, resulting in enhanced decision-making capabilities for management.
- Exhibited strong leadership and mentoring skills by **training a team of five on SQL and presentation techniques**, fostering a culture of continuous learning and professional development within the team.
- Established proficiency in **data management & visualization**, with a keen capability to transform complex datasets into actionable insights that support strategic business objectives.
- Strategic-minded professional with a strong focus on **Machine Learning Integration and Real-time Data Processing**.
- Expertise in **Data Extraction from APIs**, enabling seamless **data flow** and informed decision-making.
- Skillful at **Stakeholder Communication**, ensuring alignment between technical solutions and business objectives, driving impactful results across projects.

## WORK EXPERIENCE

### Capgemini | Performance Analyst | Nov 2021 – Aug 24

#### Key Responsibilities:

- Captured and documented **client requirements** while managing **ETL processes** to ensure efficient reference and timely response.
- **Led UAT (User Acceptance Testing)** and **SIT (System Integration Testing)** phases for critical Power BI and SQL-based reporting solutions, ensuring flawless integration and data accuracy
- Oversaw **resource allocation** using a **Resource Tracker**, effectively managing **tagging, de-tagging, and optimizing resource utilization** aligning with **data modeling** standard.
- Consolidated data from **resource and demand trackers into SQL and Power BI**, advancing data analytics capabilities & insights with best practices in **data integration & warehousing**.
- Directed **onboarding & off-boarding procedures**, including orchestrating welcome communications for new team members, ensuring **data management**.
- Lead team of five in **SQL and presentation techniques**, significantly enhancing **technical skills and communication effectiveness**.
- Spearheaded the creation of **automated Power BI report** for hourly data updates, efficiently **leading a team of ten** to implement **best visualization standards** for dynamic reporting.
- Established **automated systems for retrieving and processing email attachments** (Excel, CSV, PDF, JSON), streamlining data management processes.
- Scheduled & distributed daily reports via Teams, **ensuring timely & consistent dissemination** of critical information and supporting decision-making through **business intelligence** tools.

### Sagezza | Finacle Consultant | Sep 2019 - Nov 2021

#### Key Responsibilities:

Executed End-of-Day (EOD) operations using Finacle, ensuring the smooth and efficient processing of **banking transactions** with adherence to **data integration** best practices.

- Delivered **production support** for the bank's Asset team by running **SQL queries to troubleshoot & resolve issues**, aligned with **data analytics & data modelling** standards.
- Systematically organized and **documented SQL queries** on a shared drive, streamlining access and reference for team members.
- Utilized the **ITIL framework** to efficiently manage and track incidents, ensuring a **streamlined support process** improving visibility and **support for products** across departments.
- **Managed UAT and SIT processes**, collaborating with clients to ensure systems performed according to requirements.
- Supplied **SQL queries** to clients for **data updates** and inserts, ensuring accurate and efficient **data management and integration**.
- **Created dashboard** and report after collecting data and performing **ETL process** on the data driving **data analytics** initiatives.

## PREVIOUS EXPERIENCE

### EXIM Bank | IT Officer & Trainer | Feb 2018-Sep 2019

### Hewlett-Packard (HP) | Software Engineer | Aug 2015-Feb 2018

### Bhartia Axa | Operational Manager | Sep 2014-Aug 2015

#### Sales Analysis Report Project

- **Objective:** Reporting automation using Power BI to enhance organizational efficiency.
- **Solution:** Implemented Power BI for automated data fetching, cleaning, consolidation, and visualization.
- **Key Learnings:** Automated data handling, effective data transformation, intuitive visualization.
- **Tech Stack:** Power BI, Power Query, DAX, Microsoft Exchange Online, SQL Server

#### Coffee Shop Sales Analysis Project

- **Objective:** Analyze coffee shop sales data for business insights.
- **Solution:** Developed a dashboard and conducted EDA, summarizing insights in a PowerPoint presentation.
- **Key Learnings:** Data cleaning, EDA, visualization, insight generation.
- **Tech Stack:** Microsoft Excel, MS PowerPoint (Storytelling), ETL processes

#### Olympics Analysis Project

- **Objective:** Analyzed 120 years of Olympics data with SQL for insights on athlete performance and participation.
- **Solution:** Leveraged SQL for data extraction and analysis, presenting insights via PowerPoint & video for client trend analysis.
- **Key Learnings:** Mastered SQL, optimized data extraction, and delivered actionable insights via multimedia.
- **Tech Stack:** SQL Server, Microsoft PowerPoint, Video Editing Tools

#### Analyzing Credit Card Usage: Identifying Spending Patterns

- **Objective:** Developed interactive dashboard using transaction and customer data from SQL database to provide real-time financial insights.
- **Solution:**
  - Leveraged SQL for data extraction, transforming raw data into meaningful metrics.
  - Built dynamic Power BI dashboard to visualize key performance indicators (KPIs) like transaction volumes, revenue trends and customer behavior.
  - Streamlined data processing workflows to enable real-time updates and accurate reporting.
  - Shared actionable insights with stakeholders to support strategic decision-making.
- **Key Learnings:**
  - Mastered integration of SQL with Power BI for data-driven storytelling.
  - Enhanced skills in dashboard design and real-time analytics.
  - Gained experience in translating complex data into actionable business insights.
  - Tech Stack: SQL Server, Power BI, Figma, Coolers.co, Flaticon