

External Entities

1. Apps / Servers

- Generate operational and error logs.
- Receive update notifications or recovery status from the system.

2. System Executor

- Defines, creates, and updates response rules and automation logic.
- Provides configuration data to the incident response system.

3. On-Call Engineer

- Receives incident details.
- Performs manual review and approval for critical incidents.

4. Notification System

- Delivers alerts and notifications to engineers and systems.
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Main Process

Log-Driven Incident Response System

- Collects logs from apps/servers.
 - Analyzes logs to detect failures or anomalies.
 - Applies predefined rules to decide responses.
 - Triggers alerts and notifications.
 - Supports manual intervention when required.
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Data Flows

1. Apps / Servers → Log-Driven Incident Response System

- *Data:* Logs (error logs, performance logs, system events)

2. System Executor → Log-Driven Incident Response System

- *Data:* Automation rules, response policies, updates

3. Log-Driven Incident Response System → Notification System

- *Data:* Failure alerts, incident notifications

4. Notification System → Apps / Servers

- *Data:* Update notifications, recovery actions, status messages

5. On-Call Engineer ↔ Log-Driven Incident Response System

- *Data:* Incident review, manual approval, override decisions