



FM Manual Rebooking Scenarios

Updated May 09, 2022

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Step 1 - Starting point



Question

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FM Manual Rebooking Scenarios

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Step 2



Solution

Parent step: 1

Manuel calculation when your booking is purged but the ticket is open

When your booking is purged, but the ticket is open, you need to make a new PNR.

You should be able to go ahead and do this with an ATC. You can use both Amadeus and Sabre tickets and make the new PNR in Amadeus. You will find the ticket number in Edvin or in the history of the ticket.

This is the ticket and the status is open.

TKT-1173853213260 RCI- 1A LOC-PKTNUU
 OD-STOSTO SI- FCPI-0 POI-STO DOI-20MAY21 IOI-80208774
 1.EKLUND/LARS MR ADT ST
 1 OARN SK 525 O 15JUL0750 OK OHSRGHT O NO
 2 OLHR SK 532 K 23JUL1355 OK KHSRGHT O NO
 ARN
 FARE F SEK 1099
 TOTALTAX SEK 1128
 TOTAL SEK 2227
 /FC STO SK LON30.68SK STO96.15NUC126.83END ROE8.668065
 FE RESTR APPLY PER FARE COMP/NONREF
 FP CASH
 FOR TAX/FEE DETAILS USE TWD/TAX

Create a new PNR, adding some mandatory fields.

Name:

NM1EKLUND/LARS MR (If more than one name NM1EKLUND/LARS MR 1EKLUND/LENA MRS)

Email:

APE-LARS@GMAIL.COM

Phone:

APM-+467025555555

Ticketing arrangement element

TKOK

Before adding the ticket number you need to add the new itinerary.

RP/**STOSG34AA/**

1.EKLUND/LARS MR
2 SK **525** O 17SEP 5 ARNLHR HK1 0650 5 0750 0935 32N E 0 G
 OPERATED BY SAS IRELAND
 OPERATED BY SUBSIDIARY/FRANCHISE
 SEE RTSVC
3 SK **526** K 23SEP 4 LHRARN HK1 0935 2 1035 1410 32N E 0 G
 OPERATED BY SAS IRELAND
 OPERATED BY SUBSIDIARY/FRANCHISE
 SEE RTSVC
4 APE LARS@GMAIL.COM
5 APM +467025555555
6 TK OK01JUN/STOSG34AA

Add the ticket number:

>FHE**117-3853213260**

1 EKLUND/LARS MR
2 SK 525 O 17SEP 5 ARNLHR HK1 0650 5 0750 0935 32N E 0 G
 OPERATED BY SAS IRELAND
 OPERATED BY SUBSIDIARY/FANCHISE
 SEE RTSVC
3 SK 526 K 23SEP 4 LHRARN HK1 0935 2 1035 1410 32N E 0 G
 SCANDINAVIAN AIRLINES D
 TRN /FRANCHISE
 SEE RTSVC
4 APE LARS@GMAIL.COM
5 APM +467025555555
6 TK OK01JUN/STOSG34AA
7 FHE 117-3853213260

Now you can go ahead and do your ATC command. FXO/R,UP and you will find the reissue image.

AL	FLGT	BK	DATE	TIME	FARE BASIS	NVB	NVA	BG
STO								
LON	SK	0525	O	17SEP	0750	OKSRGHT		14JUN30NOV 0P
STO	SK	0526	K	23SEP	1035	KKSRGHT		14JUN30NOV 0P
						ORIGIN TRVL CURRENCY	REISSUE CURRENCY	
OLD	BASE FARE				SEK	1099		
NEW	BASE FARE				SEK	1011		
NON	REF AMOUNT				SEK	88		
FARE	BALANCE						SEK	0
					PAYMENT CURRENCY			
OLD	TAX				SEK	1128		
NEW	TAX				SEK	1130		
TAX	BALANCE						SEK	2
TICKET	DIFFERENCE						SEK	2
PENALTY							SEK	0
GRAND	TOTAL						SEK	2
TOTAL	ADD COLL						SEK	2
RESIDUAL	VALUE				SEK	0		

Then just 'ER' and charge the customer if any payment needed or send the new PNR to ticketing for issue.
 **Remember always to link the PNR in Edvin.

(For an EMD-number just add it with FHDxxx-xxxxxxxxxxxx, for instance a voucher or a bag.)

If an ATC is not working just go ahead with doing a manual calculation, in this case using FXX, and compare it with the original ticket. If a manual calculation is needed, always remember to check the fare rules or the TA pages.

Step 3

 Solution

Parent step: 1

Manual calculation when ticket has extended validity

When you need to make a manual calculation, and the validity of your ticket is extended according to TA, but you can't find any prices to compare with when you're backdating with FXX or FQP. Most tickets are only valid for 1 year maximum so in these cases you need to make a fake return to find a price.

This is a ticket where the outbound is flown, the ticket was issued 06apr21.

OD-STO	STO	SI-	FCPI-0	POI-ATH	DOI-06APR21	IOI-27213082
1.	[REDACTED]			ADT	ST	
1	OARN	TK1796	L 07APR1745	OK LN3XPB	F	30K
2	XIST	TK 690	L 08APR0635	OK LN3XPB	F	30K
3	OCAI	TK 691	V 10JAN0935	OK VN3XPB	O 11APR	30K
4	XIST	TK1795	V 10JAN1515	OK VN3XPB	O 11APR	30K

ARN

FARE	F	SEK	2000		
EQUIV		EUR	195.00	BSR	0.097548
TOTALTAX		EUR	266.25		
TOTAL		EUR	461.25		

/FC STO TK X/IST TK CAI129.43TK X/IST TK STO105.90NUC235.33END R
QE8 498391

FE NONEND/TK ONLY

FP CCCAXXXXXXXXXXXXXX4735/0426/A0UD01S

FOR TAX/FEE DETAILS USE TWD/TAX

Let's pretend you want to rebook the inbound to 28 Apr next year

RP/ATHGR28CS/ATHGR28CS **WS/SU** **6APR21/2106Z**

ATHGR28CS/9997WS/6APR21

1. ~~PHILIPPE BOURGEOIS~~ (ADT)

2 TK1796 L 07APR 3 ARNIST

3 TK 690 L 08APR 4 ISTCAT FLWN

4 TK 691 V 10JAN 1*CATIST HK1 0935 130

5 TK1795 V. 10.JAN 1 *TISTABN HK1 1515 1650 10.JAN E TK/TCY8YI

6 AP TICKET=FTICKET

7 AP MYTRIP SF

AB 0046 336331698

3 AL 0040 730771098
3 AR USPORGCTY LETCHURE

10 APR AHMAD 81 ALT AM HOMMELI GOM

10 APE ARMD_91_ALL A
11 APN 0046 336331600

12 TV SWOGLDP/11WVAD00000 //PTTY

2	TK 691	C4 D4 Z4 K4 J3 I1 R0 /CAI 3 IST	0845	1210	E0/321
	Y9 B9 M9 A9 H9 S9 O9 E9 Q9 T9	LC VC PC WC UC X0 N0 G0			
	TK1795	C4 D4 Z4 K4 J3 I1 R0 /IST ARN 5 1415	1650	E0/321	8:05
	Y9 B9 M9 A9 H9 S9 O9 E9 Q9 T9	LC VC PC WC UC X0 N0 G0rt			

You pick the same booking class as in the original ticket or the first available to the left, in this case, T-class.

```
- 2 TK1796 L 07APR 3 ARNIST          FLWN
 3 TK 690 L 08APR 4 ISTCAI          FLWN
 4 TK 691 V 10JAN 1*CAIIST HK1    0935 1305 10JAN E
 5 TK1795 V 10JAN 1*ISTARN HK1    1515 1650 10JAN E
 6 TK 691 T 28APR 4*CAIIST DK1    0845 1210 28APR E
   WARNING : THIS SEGMENT IS 335 DAYS IN THE FUTURE
   SEE RTSVC
 7 TK1795 T 28APR 4*ISTARN DK1    1415 1650 28APR E
   WARNING : THIS SEGMENT IS 335 DAYS IN THE FUTURE
   SEE RTSVC
 8 AP TICKET=ETICKET
 9 AP MYTRIP_SE
-----
```

Then use the command FXX/r,up,06apr21/s2,3,6,7 for historical pricing (Backdating)

And this is the error message you get:

PAST DATE PRICING NOT ALLOWED OUTSIDE RANGE - CHECK DATES

This is because the ticket was issued on 06 Apr and only valid for 1 year.

Since the ticket was issued on 06 Apr we need to make a fake inbound for a date as close as possible before that date to get a valid price. You will pick the same booking class as you had available on the requested flight 28 Apr, so in this case T-class.

```
2 TK1796 L 07APR 3 ARNIST          FLWN
 3 TK 690 L 08APR 4 ISTCAI          FLWN
 4 TK 691 V 10JAN 1*CAIIST HK1    0935 1305 10JAN E  TK/TCY8YI
 5 TK1795 V 10JAN 1*ISTARN HK1    1515 1650 10JAN E  TK/TCY8YI
 6 TK 691 T 05APR 2*CAIIST DK1    0845 1210 05APR E  0 321 M
   SEE RTSVC
 7 TK1795 T 05APR 2*ISTARN DK1    1415 1650 05APR E  0 321 M
   SEE RTSVC
 8 AP TICKET=ETICKET
 9 AP MYTRIP_SE
10 AP 0046 736771698
11 AP USRORGCTX LEISURE
12 APE AHMAD_91_ALI AT HOTMAIL.COM
13 APM 0046 736771698
14 TK OK06APR/ATHGR28CS//ETTK
```

Then use the command FXX/r,up,06apr21/s2,3,6,7 for historical pricing (Back dating)

And this is the result you get:

01

LAST TKT DTE 07APR21 - DATE OF ORIGIN

AL	FLGT	BK	T	DATE	TIME	FARE BASIS	NVB	NVA	BG
STO									
XIST	TK	1796	L	L	07APR	1745	LN3XPB		30
CAI	TK	690	L	L	08APR	0635	LN3XPB		30
XIST	TK	691	T	T	05APR	0845	TN3XPB	11APR	30
STO	TK	1795	T	T	05APR	1415	TN3XPB	11APR	30

SEK 2500 07APR21STO TK X/IST TK CAI129.43TK X/IST
EUR 244.00 TK STO164.73NUC294.16END ROE8.498391
EUR 186.00-YR XT EUR 15.71-YA EUR 10.00-TR EUR 1.71-EQ
EUR 25.56-LJ EUR 1.63-F7 EUR 2.71-JK EUR 0.81-O2 EUR
EUR 54.69-XT 0.85-09 EUR 21.27-QH
EUR 510.25

RATE USED 1SEK=0.097548EUR

SEAT AT A CHARGE MAY BE AVAILABLE-ENTER FXK

Now you can go ahead and do the manual calculation comparing the original ticket with the pricing for the fake return price image.

Remember to be very clear in your notes when sending this to Ticketing.

Step 4

 Solution

Parent step: 1

Manual calculation for a nego fare ticket

When you need to make a manual calculation, and your ticket is in nego fare, missing fare and total.

This is the ticket and it was issued 03jun21:

TKT-3283853213265 RCI- 1A LOC-SELVQW
 OD-OSLOSL SI- FCPI-N POI-STO DOI-03JUN21 IOI-80208774
 1.EKLUND/LARS MR ADT ST
 1 OOSL DY1040 X 14JUN0940 OK XBT6LF O 14JUN14JUN NO
 2 OKRK DY1041 P 15JUL1620 OK PBT6LF O 15JUL15JUL NO
 OSL

FARE U BT
 EQUIV BSR 0.997823

TOTALTAX SEK 228

TOTAL BT

/FC OSL DY KRK M/BT DY OSL M/BT END

FE VALID ON DY/D8/DI NONREF

FP CASH

FT BT20DY06

FOR TAX/FEE DETAILS USE TWD/TAX

NET REPORTING IT/BT

TRN

> twd/tax

TOTALTAX	SEK	228			
TX01	SEK	112ZN	TX02	SEK	115XW
			IND		

Let's pretend you want to rebook this inbound to 20 JUN:

--- TST RLR ---
 RP/**STOSG34AA**/STOSG34AA JS/SU 3JUN21/1154Z SELVQW
 STOSG34AA/0228JS/3JUN21
 1.EKLUND/LARS MR
 2 DY**1040** X 14JUN 1 OSLKRK HK1 0940 1145 *1A/E*
 3 DY**1041** P 20JUN 7 KRKOSL HK1 1515 1720 73H E 0 G
 PLS COMPLETE TICKETLESS OR ISSUE ETKT OR DY WILL
 CANCEL. ETKT ONLY AVAIL TO 1A 1S AND 1G AGENTS IN
 CERTAIN MARKETS. SEE DY INFO PAGES IN YOUR GDS.
 SEE RTSVC
 4 DY**1041** P 15JUL 4 KRKOSL HK1 1620 1825 *1A/E*
 5 APE LARS AT GMAIL.COM
 6 TK OK03JUN/**STOSG34AA**//ETDY
 7 FA PAX 328-3853213265/ETDY/03JUN21/**STOSG34AA**/80208774/S2,4
 8 FB PAX 0000000000 TTP/RT OK ETICKET DY WELL ISSUED/S2,4
 9 FE PAX VALID ON DY/D8/DI NONREF/S2,4
 10 FM PAX *F*0.00/S2,4
 11 FP CASH
 12 FT PAX *F*BT20DY06/S2,4
 13 FV PAX *F*DY/S2,4
 TRN

The ATC is not working, and you need to continue with a manual calculation. You will then use the command FXP/R,U/S2,3 (instead of R,UP you will just add R,U to get the "unpublished" prices, called nego fares.). A nego ticket has to be rebooked to another nego price (there are exceptions, TK for instance)

This will be your result:

02 XBT6LF+PB * *

* P1

* 972 *

*Y

LAST TKT DTE 04JUN21/13:54 LT in POS

-----<NEGO>-----

AL	FLGT	BK	T	DATE	TIME	FARE BASIS	HVB	NVA	BG
OSL									
KRK	DY	1040	X	X 14JUN	0940	XBT6LF	14JUN	14JUN	OP
OSL	DY	1041	P	P 20JUN	1515	PBT6LF	20JUN	20JUN	OP

NOK 746 14JUN21OSL DY KRK41.53DY OSL48.32NUC89.85

SEK 744 END ROE8.304671

SEK 112-ZN

SEK 1-ND

SEK 115-XW

SEK 972

TOUR/CAR-VC:BT20DY06

Since we don't have the fare of the original ticket, then you need to check the TST with the command **TQT**. If you get this error message, you need to proceed to the TST history with the command **TTH**.

NO ACTIVE TST - DELETED TST RECORDS MAY EXIST - PLEASE USE TTH

In the TST history, you will find all pricing details for the original ticket, and you can go ahead doing your manual calculating comparing old ticket price and today price.

AN EKLUND/LARS MR
AT F
AS OSL DY1040 X 14JUN21 0940 OK
AV 14JUN 14JUN OSL DY1040 X 14JUN21 0940 OK
AA OPC OSL DY1040 X 14JUN21 0940 OK
AB XBT6LF OSL DY1040 X 14JUN21 0940 OK
AS KRK DY1041 P 15JUL21 1620 OK
AO KRK DY1041 P 15JUL21 1620 OK
AV 15JUL 15JUL KRK DY1041 P 15JUL21 1620 OK
AA OPC KRK DY1041 P 15JUL21 1620 OK
AB PBT6LF KRK DY1041 P 15JUL21 1620 OK
AD OSLOSL
AF/U NOK746/ESEK744/XSEK112-ZNAE/XSEK1-NDAD/XSEK115-XWAE/TSEK972
/GTSEK972
AK1 0.997823
ACT VC DY/FOP/POS STOSG34AA
AC OSL DY KRK M/BT DY OSL M/BT END
LD 04JUN21
PE FXA/R,U
FC/ NEGOTIATED RATES USED *N*

This is also possible to use when a PNR is purged, just use RPP/RLC-XXXXXX and then RPP/TTH

Step 5

 Solution

Parent step: 1

Manual calculation and you are not getting correct fare family

When you need to make a manual calculation, and you are not getting the original fare family when using FXX

This is the ticket, and we have a FB KEUCLSP3, with LH-group CL stands for "classic". The ticket is including 1PC.

1.EKLUND/LARS MR	ADT	ST	
1 OARN LH 809 K 14AUG0615 OK KEUCLSP3	O		1PC
2 OFRA LH 800 K 27AUG0715 OK KEUCLSP3	O	17AUG	1PC
ARN			

FARE F SEK 1359

TOTALTAX SEK 1025

TOTAL SEK 2384

/FC STO LH FRA80.56LH STO80.56NUC161.12END ROE8.434275

FE FARE RESTRICTION MAY APPLY

FP CASH

FOR TAX/FEE DETAILS USE TWD/TAX

TRN

> twd/tax

TOTALTAX SEK 1025

TX01 SEK 102YQ	TX02 SEK 193YR	TX03 SEK 63LJ
----------------	----------------	---------------

TX04 SEK 161YA	TX05 SEK 131OY	TX06 SEK 101DE
----------------	----------------	----------------

TX07 SEK 274RA	●
----------------	---

Let's pretend we want to rebook the inbound to 30 Aug:

--- TST RLR ---

RP/**STOSG34AA**/STOSG34AA JS/SU 2JUN21/0858Z S6PTAX

STOSG34AA/0228JS/2JUN21

1.EKLUND/LARS MR

2 LH **809** K 14AUG 6 ARNFRA HK1 5 0615 0825 *1A/E*

3 LH **800** K 27AUG 5 FRAARN HK1 1 0715 0920 *1A/E*

4 LH **800** K 30AUG 1 FRAARN HK1 1 0715 0920 321 E 0 N

PLS ADD PAX MOBILE CTC FOR IRREG COMMUNICATION

SEE RTSVC

5 APE LARS AT GMAIL.COM

6 TK OK02JUN/STOSG34AA//ETLH

7 SK RESTRICTED

8 SK RESTRICTED

9 FA PAX [220-3853213262/ETLH/SEK2384/02JUN21/STOSG34AA/8020877](#)

4/S2-3

10 FB PAX 0000000000 TTP/RT OK ETICKET/S2-3

11 FE PAX FARE RESTRICTION MAY APPPLY/S2-3

We price it with FXX/R;UP/S,4 and this is the result we are getting.

As you can see, we have the FB we want on option 2 for the outbound, but the plus sign indicates we have another FB for the inbound. We have classic on outbound and light on inbound as you see further down:

* FARE BASIS	* DISC	* PSGR	* FARE<SEK>	* MSG	*T
01 KEUFLXP3+*	*	* P1	* 2449	*	*Y
02 KEUCLSP3+*	*	* P1	* 2184	*	*Y
03 KEULGTP3	*	* P1	* 1984	*	*Y

*1-3*TICKET STOCK RESTRICTION

FARE FAMILIES: (ENTER FQFn FOR DETAILS, FXY FOR UPSELL)

*1*FARE FAMILIES: FLEX ,LIGHT

*2*FARE FAMILIES: CLASSIC ,LIGHT

*3*FARE FAMILIES: LIGHT

>

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If you open option 2 with FQQ02 you will see this:

LAST TKT DTE 03JUN21/10:55 LT in POS

AL	FLGT	BK	T	DATE	TIME	FARE BASIS	NVB	NVA	BG
STO									
FRA	LH	809	K	K 14AUG	0615	KEUCLSP3			1P
STO	LH	800	K	K 30AUG	0715	KEULGTP3	17AUG		OP
SEK		1159		14AUG21	STO LH FRA80.56LH STO56.85NUC137.41				
					END ROE8.434275				
SEK		102-YQ		XT SEK 63-LJ	SEK 161-YA	SEK 131-OY	SEK 101		
SEK		193-YR		-DE	SEK 274-RA				
SEK		730-XT							
SEK		2184							

NO BAG INCLUDED FOR AT LEAST ONE FLIGHT

FARE FAMILIES: (ENTER FQFn FOR DETAILS, FXY FOR UPSELL)

FARE FAMILY:FC1:1:CLASSIC

So we have no options with classic on OB and IB. But this is easy to change. Use FXX/R,UP/S2,4/FF-CLASSIC and you will find the correct FB.

LAST TKT DTE 03JUN21/10:55 LT in POS

AL	FLGT	BK	T	DATE	TIME	FARE BASIS	NVB	NVA	BG
STO									
FRA	LH	809	K	K 14AUG	0615	KEUCLSP3			1P
STO	LH	800	K	K 30AUG	0715	KEUCLSP3	17AUG		1P
SEK		1359		14AUG21	STO LH FRA80.56LH STO80.56NUC161.12				
					END ROE8.434275				
SEK		102-YQ		XT SEK 63-LJ	SEK 161-YA	SEK 131-OY	SEK 101		
SEK		193-YR		-DE	SEK 274-RA				
SEK		730-XT							
SEK		2384							

FARE FAMILIES: (ENTER FQFn FOR DETAILS, FXY FOR UPSELL)

FARE FAMILY:FC1:1:CLASSIC

FARE FAMILY:FC2:2:CLASSIC

You can also use FXX/R,UP/A-KEUCLSP3 with the same result.

You can use this with every airline that works with fare families, but of course all airlines have their own name of different fares, for instance SAS is calling their light ticket GOLIGHT, but it works the same way.

Step 6

Solution

Parent step: 1

Manual calculation when you receive msg *RB and OB is flown

When you need to make a manual calculation, and you receive MSG *RB when backdating a price.

This is the ticket and the outbound is flown and the issue date is 08Feb21

[REDACTED] RCI- [REDACTED]
OD-STOSTO SI- FCPI-0 POI-STO DOI-08FEB21 IOI-80208774
1 [REDACTED] ADT ST
1 OARN TK1794 W 01MAR1120 OK WN3FEST F 01JUN 30K
2 XIST TK 710 W 01MAR2135 OK WN3FEST F 01JUN 30K
3 OISB TK 711 U 30MAY0510 OK UN3FEST O 01JUN 30K
4 XIST TK1795 U 30MAY1405 OK UN3FEST O 07MAR01JUN 30K
ARN
FARE F SEK 3750
TOTALTAX SEK 3291
TOTAL SEK 7041
/FC STO TK X/IST TK ISB243.74TK X/IST TK STO Q ISBST06.13 207.18
NUC457.05END ROE8.205378

Let's pretend you want to rebook the inbound to 20 JUN.

--- TST RLR RLP ---
RP/ATHSG38SR/ATHSG38SR WS/SU 21MAY21/0612Z [REDACTED]
STOSG38SR/9999WS/8FEB21
1 [REDACTED] MS (ADT)
2 TK1794 W 01MAR 1 ARNIST FLWN
3 TK 710 W 01MAR 1 ISTISB FLWN
4 TK 711 U 30MAY 7 ISBIST HK1 0615 1015 *1A/E*
5 TK1795 U 30MAY 7 ISTARN HK1 1415 1650 *1A/E*
6 AP TICKET=ETICKET
7 AP SUPERSAVER_SE
8 AP 0046 0735346220
9 AP USRORGCTX LEISURE
10 APE ESHADOLL130 AT GMAIL.COM
11 APM 0046 0735346220
12 TK OK08FEB/STOSG34AA//ETTK
-- -----

You pick the lowest available class left from your original class.

> SN/20JUNISBARN/ATK -MP-
** AMADEUS SCHEDULES - SN ** ARN ARLANDA.SE 24 SU 20JUN 0000
1 TK 711 C4 D4 Z4 K4 J4 I0 R0 /ISB IST 0505 0905 E0/77W
Y9 B9 M9 A9 H9 S9 O9 E9 Q9 T9 LC VC PC WC UC X0 NO GO
TK1795 C4 D4 Z4 K4 J4 I0 R0 /IST ARN 5 1415 1650 E0/321 14:45
Y9 B9 M9 A9 H9 S9 O9 E9 Q9 T9 LC VC PC WC UC X0 NO GO

```

2 TK1794 W 01MAR 1 ARNIST          FLWN
3 TK 710 W 01MAR 1 ISTISB          FLWN
4 TK 711 U 30MAY 7 ISBIST HK1      0615 1015 *1A/E*
5 TK1795 U 30MAY 7 ISTARN HK1      1415 1650 *1A/E*
6 TK 711 T 20JUN 7 ISBIST HK1      0505 0905 77W E 0 M
    SEE RTSVC
7 TK1795 T 20JUN 7 ISTARN HK1      1415 1650 321 E 0 M
    SEE RTSVC
8 AP TICKET=ETICKET
9 AP SUPERSAVER_SE
10 AP 0046 0735346220
11 AP USRORGCTX LEISURE
12 APE ESHADOLL130 AT GMAIL.COM
13 APM 0046 0735346220
14 TK OK08FEB/STOSG34AA//ETTK

```

Then use the command FXX/r,up,08feb21/s2,3,6,7 for historical pricing (Backdating)

And this is the result you get:

*NO FARES/RBD/CARRIER/PASSENGER TYPE					
*ATTN VERIFY BOOKING CLASS SEE FQS					
* FARE BASIS	* DISC	* PSGR	* FARE<SEK>	* MSG	*T
01 MHNRT	*	* P1	* 17791	*RB	*Y
02 HHN3XEX	*	* P1	* 14591	*RB	*Y
03 QHN3PX+TH*	*	* P1	* 9941	*RB	*Y
04 THN3XPB	*	* P1	* 9591	*RB	*Y
*1 ATTENTION: CANCELLATION DESCRIPTION					

When getting *RB we know that we have to change the booking class. But in this case, you see that we have a valid price in T-class for a return ticket.

If you then check the Max stay rule for your original ticket you will find this:

> fqn01*mx

FQN01*MX

```

1 - PSGR P1 ADT                      RULES DISPLAY
FARE COMPONENT 1     ADT STOISB TK  WN3FEST   PU 1 S
FCL: WN3FEST   TRF: 4 RULE: FEST BK: W
PTC: ADT-ADULT           FTC: XPC-2ND LEVEL SUPER INST PURCH
MX.MAX STAY

```

TRAVEL FROM LAST STOPOVER MUST COMMENCE NO LATER THAN 3
MONTHS AFTER DEPARTURE FROM FARE ORIGIN.

```

1 - PSGR P1 ADT                      RULES DISPLAY
FARE COMPONENT 2     ADT ISBSTO TK  UN3FEST   PU 1 S
FCL: UN3FEST   TRF: 4 RULE: FEST BK: U
PTC: ADT-ADULT           FTC: XPC-2ND LEVEL SUPER INST PURCH
MX.MAX STAY

```

TRAVEL FROM LAST STOPOVER MUST COMMENCE NO LATER THAN 3
MONTHS AFTER DEPARTURE FROM FARE ORIGIN.

This is why we will not get a price for W-class on outbound and T-class for inbound, the original ticket has a max stay of 3 months.

But If the fare rules say it is possible to change to a higher class with longer validity or TA says the same, you can go ahead and do a manual calculation for a return ticket in T-class even if the outbound is used and in another booking class.

You will open the pricing image with >FQQ04 and then do the manual calculation comparing the original ticket with the new price.

FQQ04

04 THN3XPB * * P1 * 9591 *RB *Y

LAST TKT DTE 11FEB21/23:59 LT in POS

AL	FLGT	BK	T	DATE	TIME	FARE BASIS	NVB	NVA	BG
STO									
XIST	TK	1794	T	T 01MAR	1120	THN3XPB			30
ISB	TK	710	T	T 01MAR	2135	THN3XPB			30
XIST	TK	711	T	T 20JUN	0505	THN3XPB	05MAR		30
STO	TK	1795	T	T 20JUN	1415	THN3XPB	05MAR		30
SEK	6300			01MAR21	STO TK X/IST TK ISB380.84TK X/IST TK STO Q ISBSTO6.13 380.84NUC767.81END ROE				
SEK	2248-YR				8.205378				
SEK	262-LJ			XT SEK 161-YA	SEK 102-TR	SEK 264-RG	SEK		
SEK	781-XT			106-SP	SEK 148-YD				
SEK	9591								

SEAT AT A CHARGE MAY BE AVAILABLE-ENTER FXK

PRICING OVERRIDE USED *V*