Sample Daily IT Troubleshooting Flow

07:00 AM - Check ticket dashboard for high-priority incidents from overnight

08:00 AM - Process password reset requests and expired credential reports

10:00 AM - Resolve Wi-Fi connectivity issues reported in meeting zones

12:00 PM - Lunch break with ticket responsibility hand-off to backup support

02:00 PM - Handle email access issues, client sync errors, and MFA token problems

05:00 PM - End-of-day review and escalate any unresolved tickets for overnight monitoring