

MALIGNANT COMMENT CLASSIFICATION

Submitted by:

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ACKNOWLEDGMENT

I would like to thank Flip Robo Technologies for providing me with the opportunity to work on this project from which I have learned a lot.

Reference sources are :-

- Google
- Stackoverflow.com
- Analytics vidhya
- Notes and repository from DataTrained

INTRODUCTION

• Business Problem Framing

The proliferation of social media enables people to express their opinions widely online. However, at the same time, this has resulted in the emergence of conflict and hate, making online environments uninviting for users. Although researchers have found that hate is a problem across multiple platforms, there is a lack of models for online hate detection.

Online hate, described as abusive language, aggression, cyberbullying, hatefulness and many others has been identified as a major threat on online social media platforms. Social media platforms are the most prominent grounds for such toxic behaviour.

There has been a remarkable increase in the cases of cyberbullying and trolls on various social media platforms. Many celebrities and influences are facing backlashes from people and have to come across hateful and offensive comments. This can take a toll on anyone and affect them mentally leading to depression, mental illness, self-hatred and suicidal thoughts.

• Conceptual Background of the Domain Problem

Internet comments are bastions of hatred and vitriol. While online anonymity has provided a new outlet for aggression and hate speech, machine learning can be used to fight it. The problem we sought to solve was the tagging of internet comments that are aggressive towards other users. This means that insults to third parties such as celebrities will be tagged as unoffensive, but "u are an idiot" is clearly offensive.

Our goal is to build a prototype of online hate and abuse comment classifier which can used to classify hate and offensive comments so that it can be controlled and restricted from spreading hatred and cyberbullying.

Analytical Problem Framing

• Mathematical/ Analytical Modeling of the Problem

This was a NLP Project and in this project we deals with the textual data and for understanding the data we used some methods like removing punctuations ,numbers, stopwords and using the lemmatization process convert the complex words into their simpler forms. These processes helped in cleaning the unwanted words form the comments and we were left with only those words which were going to help in our model building. After cleaning the data we used TF-IDF Vectorizer technique to convert textual data into vector form. This technique works on the basis of the frequency of words present in the document. After training with train dataset we use this technique into test dataset.

• Data Sources and their formats

This data was provided to me by FlipRobo Technologies into a csv file format. This file contains training and testing dataset. On training dataset we build a model and using this model we have to predict the outcomes from testing dataset.

The data set contains the training set, which has approximately 1,59,000 samples and the test set which contains nearly 1,53,000 samples. All the data samples contain 8 fields which includes 'Id', 'Comments', 'Malignant', 'Highly malignant', 'Rude', 'Threat', 'Abuse' and 'Loathe'.

The label can be either 0 or 1, where 0 denotes a NO while 1 denotes a YES. There are various comments which have multiple labels. The first attribute is a unique ID associated with each comment.

The data set includes:

- **-Malignant**: It is the Label column, which includes values 0 and 1, denoting if the comment is malignant or not.
- -Highly Malignant: It denotes comments that are highly malignant and hurtful.
- -Rude: It denotes comments that are very rude and offensive.
- **-Threat:** It contains indication of the comments that are giving any threat to someone.
- -Abuse: It is for comments that are abusive in nature.
- -Loathe: It describes the comments which are hateful and loathing in nature.

- -ID: It includes unique Ids associated with each comment text given.
- **-Comment text:** This column contains the comments extracted from various social media platforms.

First of all we upload the training dataset into df_train dataframe and check the datatypes present in it.

```
In [4]: features_info(df_train)
      Rows in dataset = 159571
      Columns in dataset = 8
      Features names =
      dtvpe='object')
      Dataset types :
                     object
      comment_text
                   object
      malignant
                    int64
      highly_malignant int64
                     int64
      rude
      threat
                     int64
                     int64
      abuse
      loathe
                     int64
      dtype: object
```

So the data present in training data is both object and integer in nature. 2 columns are object dtypes and 6 columns are integer in dtypes.

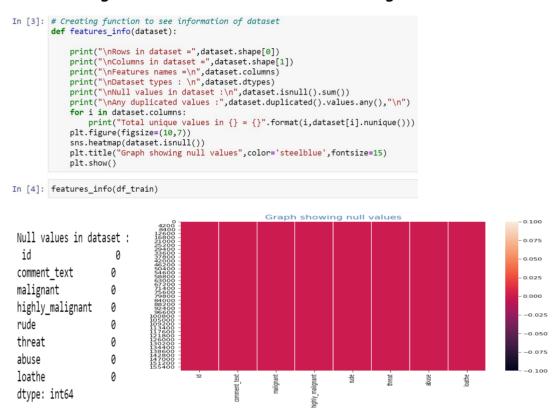
• Data Preprocessing Done

Data preprocessing is the data mining technique that involves transforming raw data into an understandable data format. So in data preprocessing technique first step is import data and the libraries to be used in model building.

```
In [1]: import pandas as pd
          import numpy as np
          import matplotlib.pyplot as plt
          import seaborn as sns
          import re
          from nltk import pos_tag
          from nltk.stem import WordNetLemmatizer
          from gensim.parsing.preprocessing import STOPWORDS
          from nltk.corpus import wordnet
          import warnings
          warnings.filterwarnings('ignore')
          # Importing libraries for classification
          from sklearn.model_selection import train_test_split, cross_val_score
          from sklearn.linear_model import LogisticRegression
from sklearn.tree import DecisionTreeClassifier
          from sklearn.svm import SVC
          from sklearn.neighbors import KNeighborsClassifier
          \textbf{from} \  \  \textbf{sklearn.ensemble} \  \  \textbf{import} \  \  \textbf{RandomForestClassifier}, \  \  \textbf{AdaBoostClassifier}, \  \  \textbf{GradientBoostingClassifier}
```



Now after loading the dataset we check the missing values -



So there were **no null or missing values** in our dataset we move to next step of data cleaning –

In data cleaning we dop the ID column as it gives no information. After dropping it we created another feature "negative_cmnts" which shows the labelled data of positive and negative comments.

```
In [5]: # Dropping id feature as there is no use of it
df_train.drop(columns=['id'],inplace=True)

in [13]: # Let's create another feature whihe contains overall classification of all positive & negative comments
df_train['negative_cmnts'] = df_train.iloc[:,1:].max(axis=1)
```

Now in cleaning the textual data we created a function to remove unwanted space, punctuation, numbers, emails, phone numbers etc and converted upper case letters into lower case and append the result into a new column.

```
In [17]: # Creating function for cleaning data

def cleaning_data(text):
    # Replace email addresses with 'email'
    text==re.sub(r'^.\*e[^\.].*\.[a-z]^{2,}\$','email', text)

# Replace 10 digit phone numbers (formats include paranthesis, spaces, no spaces, dashes) with 'phonenumber'
    text=re.sub(r'^\(?[\d]^{3}\)?[\s-]?[\d]^{3}[\s-]?[\d]^{4}\$','phonenumber',text)

# converting text into lower case
    text = text.lower()

# Removing all the special characters
    text=re.sub(r'\[^\w]^+, " ",text)

# getting only words(i.e removing all the" _ ")
    text=re.sub(r'\[^\w]^+, " ",text)

# getting rid of unwanted characters(i.e remove all the single characters left)
    text=re.sub(r'\$+[a-zA-Z0-9]\$s+', " ",text)

# Remove number
    text=re.sub(r'\d+(\.\d+)?',"",text)

# Removing extra whitespaces
    text = re.sub(r'\$s+', " ",text ,flags=re.I)
    return text

In [18]: # text column after removing unwanted characters
    df_train('clean_text1') = df_train('comment_text'].apply(cleaning_data)
```

After the removal of unwanted notations we moved to remove **stopwords** from our dataset. For removing them we created another function named stop_words and append the text into another new column.

```
In [19]: # Lets remove stopwords using gensim library
def stop_words(text):
    # splitting the text
    text= text.split()

# stopwords removal
    text = [w for w in text if w not in set(STOPWORDS)]

    return text

In [20]: # text column after removing stopwords
df_train['clean_text2'] = df_train['clean_text1'].apply(stop_words)
```

After removing all the unnecessary words or numbers we converted the words into their simpler form using the **Lemmatization process**. In this process we defined two function , first one will tag the words into proper format and the other function will convert them into simpler form using the tagged alphabet.

```
In [22]: # creating function to rename pos_tags
def get_wordnet_pos(text_tag):
                 if text tag.startswith('J'):
                 return wordnet.ADJ
elif text tag.startswith('V'):
                 return wordnet.VERB
elif text_tag.startswith('N'):
                       return wordnet.NOUN
                  elif text_tag.startswith('R'):
                       return wordnet.ADV
                       return wordnet.NOUN
In [23]: # Now creating function for the Lemmatization
            def lemmatization(text):
                  # getting pos tags
                 text_tags = pos_tag(text)
                 \texttt{text} = \texttt{[(WordNetLemmatizer().lemmatize(w[0], get\_wordnet\_pos(w[1])))} \ \ \textbf{for} \ \ w \ \ \textbf{in} \ \ \texttt{text\_tags]}
                 # joining the tokens
text = ' '.join(text)
                  return text
In [24]: # fully cleaned textual column
df_train['cleaned_comment'] = df_train['clean_text2'].apply(lemmatization)
```

Now we took a random sample from our dataset and compared the text of before and after the treatment.

Encoding the categorical data (Feature Extraction and scaling)

As of now we had cleaned the data , now another major step towards building a model is to convert the textual data into numerical form because our algorithms understand only the numerical data. So for converting into numerical or vector form we used Tf-Idf Vectorizer technique which converted the textual data into the vectors using the terms frequency method.

```
In [37]: # Convert text data into vector form
         from sklearn.feature_extraction.text import TfidfVectorizer
         tf_idf = TfidfVectorizer(min_df=4)
         fitting_idf = tf_idf.fit(df_train1['cleaned_comment'])
In [38]: #Due to insufficient memory we can not use dataframe method to see all the features extracted.
         def vectorization(fitting_data):
             return tf_idf.transform(df_train1['cleaned_comment'])
In [39]: # independent features
         x=vectorization(fitting_idf)
         x.shape
Out[39]: (159362, 34312)
In [40]:
         # Dependent feature
         y = df_train1['negative_cmnts']
         v.shape
Out[40]: (159362,)
```

Splitting the dataset -

The last step for data-preprocessing is splitting the dataset into training and testing dataset Using the train_test_split model selection method we converted the dataset into training and testing.

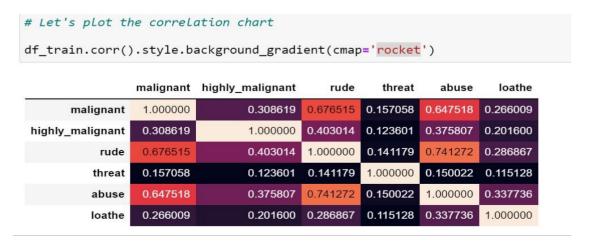
Spliting dataset into training and testing

```
In [41]: # Let's split the train and test dataset
    x_train,x_test,y_train,y_test = train_test_split(x,y,test_size=0.3,random_state=45,stratify=y)
    print("Train shapes : X = {}, y = {}".format(x_train.shape,y_train.shape))
    print("Test shapes : X = {}, y = {}".format(x_test.shape,y_test.shape))
    # Success
    print("\nTraining and testing split was successful.")

Train shapes : X = (111553, 34312), y = (111553,)
    Test shapes : X = (47809, 34312), y = (47809,)

Training and testing split was successful.
```

• Data Inputs- Logic- Output Relationships



All the harmful comments present in dataset are having positive correlation with each others. Rude and abuse are highly correlated.

• Hardware and Software Requirements and Tools Used

There is no such requirement for hardware ,but I have used intel i5 8th generation processor with 6 GB Ram.

Software: Jupyter Notebook (Anaconda 3)

Language: Python 3.9

Libraries used in project:

- a. Pandas
- b. Numpy
- c. Matplotlib
- d. Seaborn
- e. Sklearn

Model/s Development and Evaluation

• <u>Identification of possible problem-solving approaches</u> (methods)

In this project there were 5-6 features which defines the type of comment like malignant , hate , abuse, threat, loathe but we created another feature named as "negative_cmnts" which is combined of all the above features and contains the labelled data into the format of 0 and 1 where 0 represents "NO" and 1 represents "Yes".

As we have labelled data into our target feature which is the case of classification method. So we are going to use algorithms based on classification.

• Testing of Identified Approaches (Algorithms)

Based on the classification approach we are going to

use following approaches:

- I. Logistic Regression
- II. Decision Tree Classifier
- III. RandomForest Classifier
- IV. AdaBoost Classifier
- V. GradientBoosting Classifier

In NLP we use Naïve Bayes algorithms mostly but due to our systems we faced memory error to deal with them.

Run and Evaluate selected models

I. Logistic Regresison -

```
In [44]: classification(LogisticRegression())
                                LogisticRegression()
       Training Score 96.04 %
       Accuracy score = 95.55 %
       Log loss = 1.54
       Confusion matrix :
        [[42732 210]
[1917 2950]]
       Classification report :
                            recall f1-score support
                     0.96 1.00 0.98
0.93 0.61 0.74
                                            42942
                                               4867
          accuracy
                                      0.96
                                              47809
          macro avg
                      0.95
                              0.80
                                       0.86
                                               47809
       weighted avg
                      0.95
                               0.96
                                       0.95
                                              47809
       Cross val score = 97.189 %
       Standard deviation = 0.0010
       ROC AUC: 80.06162755623463
```

II. DecisonTree Classifier -

```
In [45]: classification(DecisionTreeClassifier())
                                 DecisionTreeClassifier()
       Training Score 99.94 %
       Accuracy score = 94.17 %
       Log loss = 2.01
       Confusion matrix :
        [[41613 1329]
[ 1458 3409]]
       Classification report :
                    precision
                              recall f1-score
                                              support
                       0.97
                                0.97
                                        0.97
                                                42942
                                0.70
                       0.72
                                        0.71
                                                4867
                 1
          accuracy
                                        0.94
                                                47809
                       0.84
                                0.83
                                        0.84
                                                47809
          macro avg
       weighted avg
                       0.94
                                0.94
                                        0.94
                                                47809
       Cross val score = 83.913 %
       Standard deviation = 0.0020
       ROC AUC: 83.4741377882354
```

III. RandomForest Classifier -

```
In [46]: classification(RandomForestClassifier())
                                 RandomForestClassifier()
       Training Score 99.94 %
       Accuracy score = 95.65 %
       Log loss = 1.50
       Confusion matrix :
        [[42588
                354]
        [ 1728 3139]]
       Classification report :
                               recall f1-score
                    precision
                                               support
                               0.99
                                        0.98
                       0.96
                                               42942
                 0
                 1
                       0.90
                               0.64
                                        0.75
                                                4867
                                        0.96
                                               47809
          accuracy
                               0.82
                       0.93
                                       0.86
                                               47809
          macro avg
       weighted avg
                      0.95
                               0.96
                                       0.95
                                               47809
       Cross val score = 96.47 %
       Standard deviation = 0.0013
       ROC AUC : 81.83560737124918
```

IV. AdaBoost Classifier –

```
In [47]: classification(AdaBoostClassifier())
                                  AdaBoostClassifier()
        Training Score 94.78 %
        Accuracy score = 94.62 %
Log loss = 1.86
        Confusion matrix :
        [[42507 435]
[ 2138 2729]]
        Classification report :
                              recall f1-score
                    precision
                                                support
                 0
                        0.95
                              0.99
                                       0.97
                                                42942
                        0.86
                                                  4867
                                0.56
                                         0.68
                 1
           accuracy
                                         0.95
                                                 47809
          macro avg
                        0.91
                                 0.78
                                         0.83
                                                 47809
        weighted avg
                        0.94
                                 0.95
                                         0.94
                                                 47809
        Cross val score = 89.769 %
        Standard deviation = 0.0031
        ROC AUC: 77.52925384028919
```

V. GradientBoosting Classifier -

```
In [48]: classification(GradientBoostingClassifier())
```

GradientBoostingClassifier()

Training Score 94.37 % Accuracy score = 94.15 % Log loss = 2.02Confusion matrix : [[42815 127] [2670 2197]] Classification report : recall f1-score precision support 0 0.94 1.00 0.97 42942 1 0.95 0.45 0.61 4867 accuracy 0.94 47809 macro avg 0.94 0.72 0.79 47809

0.94

0.94

Cross val score = 90.066 % Standard deviation = 0.0026 ROC AUC : 72.42249801594473

weighted avg

47809

0.93

Logistic Regression Hypertunning

```
In [55]: # Defining parameters
solvers = ['newton-cg', 'lbfgs', 'liblinear']
penalty = ['12']
c_values = [100, 10, 1.0, 0.1, 0.01]
 In [58]:
                     from sklearn.model selection import RepeatedStratifiedKFold
                      # define grid search
grid = dict(solver=solvers,penalty=penalty,C=c_values)
                      # Cross validation technique
cv_method = RepeatedStratifiedKFold(n_splits=10, n_repeats=3, random_state=1)
                      lg_hyper = RandomizedSearchCV(estimator=LogisticRegression(), param_distributions=grid, n_jobs=-1, cv lg_hyper_result = lg_hyper.fit(x, y)
                                  Best: 0.960419 using {'solver': 'lbfgs', 'penalty': 'l2', 'C': 10}
0.956878 (0.00116) with: {'solver': 'liblinear', 'penalty': 'l2', 'C': 1.0}
0.950419 (0.001314) with: {'solver': 'lbfgs', 'penalty': 'l2', 'C': 1.0}
0.955880 (0.00124) with: {'solver': 'lbfgs', 'penalty': 'l2', 'C': 1.0}
0.954165 (0.001351) with: {'solver': 'newton-cg', 'penalty': 'l2', 'C': 100}
0.960386 (0.001338) with: {'solver': 'newton-cg', 'penalty': 'l2', 'C': 10}
0.954176 (0.001326) with: {'solver': 'liblinear', 'penalty': 'l2', 'C': 100}
0.967270 (0.000863) with: {'solver': 'lbfgs', 'penalty': 'l2', 'C': 0.01}
0.937815 (0.00106) with: {'solver': 'newton-cg', 'penalty': 'l2', 'C': 0.1}
0.907368 (0.000860) with: {'solver': 'lbfgs', 'penalty': 'l2', 'C': 0.1}
0.937812 (0.001103) with: {'solver': 'lbfgs'. 'penalty': 'l2', 'C': 0.1}
Accuracy score = 96.0 %
Cross validation score: 95.96829843280807
                                                                                                                                                                                            Logistic Regression
Confusion matrix
  [[42479 463]
  [ 1452 3415]]
Classification report
                                  precision
                                                               recall f1-score
                         0
                                           0.97
                                                                  0.99
                                                                                         0.98
                                                                                                             42942
                                           0.88
                                                                  0.70
                                                                                         0.78
                                                                                                               4867
                                                                                         0.96
                                                                                                             47809
         accuracy
                                      0.92
       macro avg
                                                                                         0.88
                                                                                                             47809
weighted avg
                                          0.96
                                                                  0.96
                                                                                         0.96
                                                                                                              47809
```

Key Metrics for success in solving problem under consideration

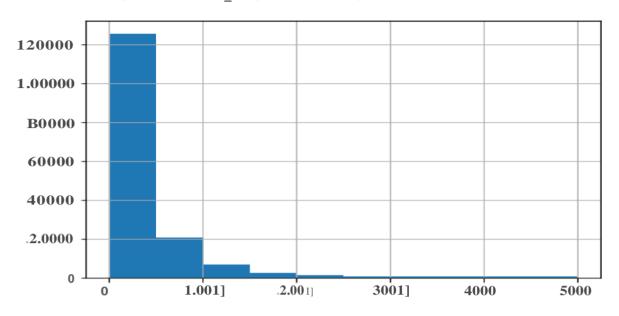
For solving the problems and understanding the result of each algorithms we have used a lot of metrics :

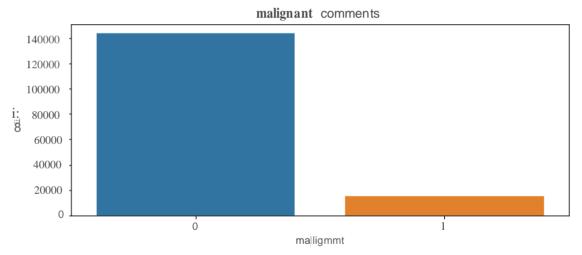
- a) Accuracy Score
- b) Classification Report
- c) Confusion Matrix
- d) Log Loss
- e) Roc-Auc

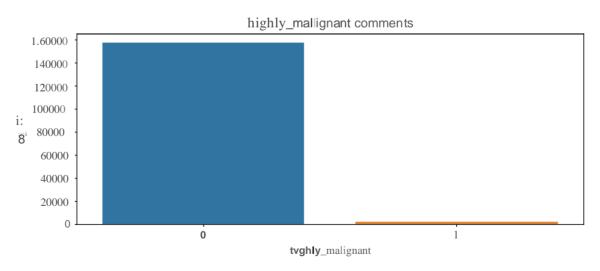
Visualizations

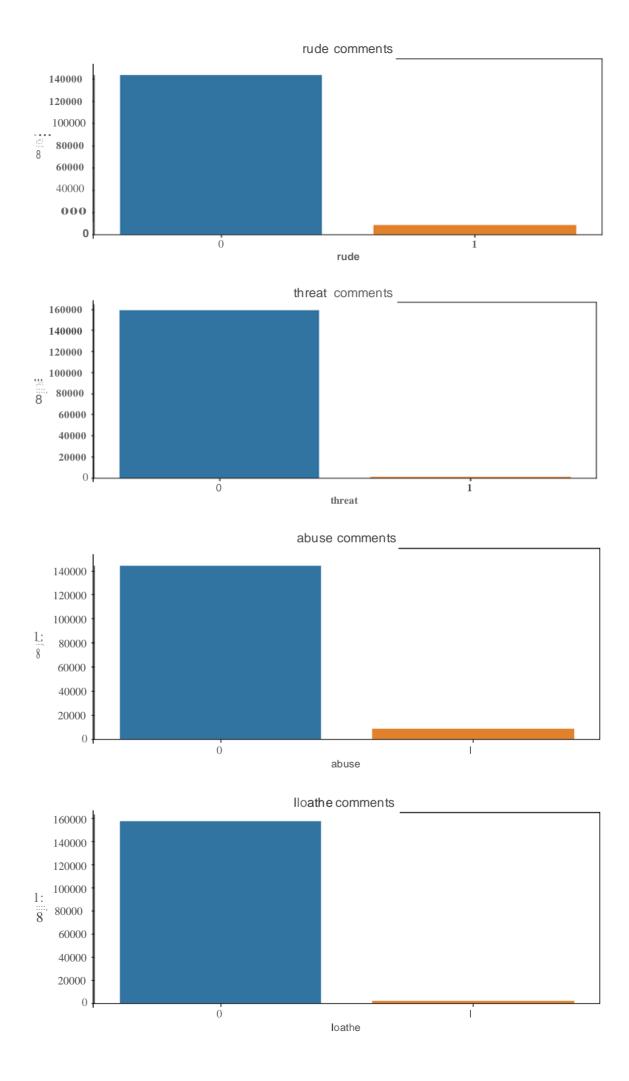
For the Visualization we have used Matplotlib and Seaborn library to plot the numerical data into graphs –

Out[8]: <matplotlib.axes._subplots.AxesSubplot at 0x23115cb82b0>





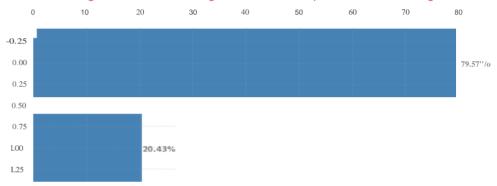




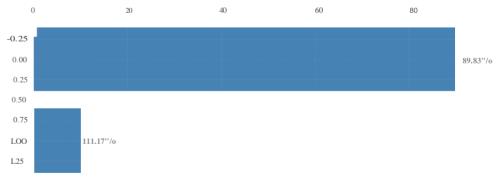
Percentage of negative comments



Percentage of Positive & Negative comments predictions in testing data



Percentage of Positive & Negative comments

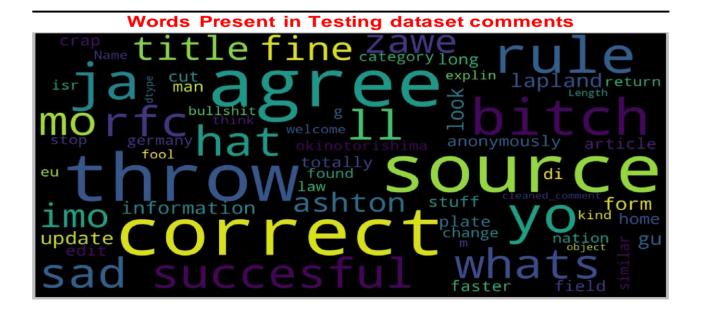


Words Present in Postive Comments

explanation seemirl'g:tY







• Interpretation of the Results

```
In [49]:
          # Table view of result of each metrix from above algorithms
          evaluations = pd.DataFrame({"Model":Model,"Accuracy":Accuracy,"Log loss,"ROC AUC":ROC AUC,
                                               "CV Score":CVScore, "Stnd dev":Std})
          evaluations
Out[49]:
                              Model Accuracy Log loss ROC AUC CV Score Stnd dev
           0
                                                                     97.189 0.000967
                    LogisticRegression()
                                         95.55
                                                   1.54
                                                          0.800616
           1
                 DecisionTreeClassifier()
                                         94.17
                                                   2.01
                                                          0.834741
                                                                     83.913 0.001973
                RandomForestClassifier()
           2
                                         95.65
                                                   1.50
                                                         0.818356
                                                                     96.470 0.001312
                                                                             0.003111
           3
                    AdaBoostClassifier()
                                         94.62
                                                    1.86
                                                         0.775293
                                                                     89.769
           4 GradientBoostingClassifier()
                                         94.15
                                                   2.02
                                                         0.724225
                                                                     90.066 0.002586
```

As our target feature is imbalanced which means that alone accuracy score will not give best results but instead accuracy we are using the classification report log loss score , Roc-Auc score and confusion matrix to find the best algorithm which is above all.

So we selected Logistic Regression and RandomForest Classifier based on above condition and use RandomizedSearchCV for hyper tunning the parameters of these 2 selected algorithms. After hyper tunning the parameters we selected the Logistic Regression algorithm as it give upto 85% score of Roc-Auc and losgg loss of 1.38 far better than RandomForest Classifier whose log loss was above 2.0 and again the classification report also tells that it is better than RandomForest Classifier.

Finalising the Model

- So after tunning the parameters of both the selected algorithms we are <u>finalised</u> Logistic Regression for our model. As the ROC AUC curve and the score of <u>Logg</u> loss is far better than Random Forest Classifier.
- Logistic Regression gives us Log loss of 1.38 and the Area under the curve is 85% with an Accuracy of 96%.

Predictions

	comment_text	Predictions
0	Yo bitch Ja Rule is more succesful then you'll	1
1	== From RfC == \n\n The title is fine as it is	C
2	" \n\n == Sources == \n\n * Zawe Ashton on Lap	(
3	:If you have a look back at the source, the in	(
4	I don't anonymously edit articles at all.	(

153159	. \n i totally agree, this stuff is nothing bu	1
153160	== Throw from out field to home plate. == \n\n	(
153161	" \n\n == Okinotorishima categories == \n\n I	(
153162	" \n == ""One of the founding nations of the	(
153163	" \n :::Stop already. Your bullshit is not wel	1

153164 rows × 2 columns

These are the predictions rom our testing dataset.

CONCLUSION

Key Findings and Conclusions of the Study

The conclusion for our study :-

In [88]:

Out[88]:

- a) In training dataset we have only 10% of data which is spreading hate on social media.
- b) In this 10% data most of the comments are malignant ,rude or abuse.
- c) After using the wordcloud we find that there are so many abusive words present in the negative comments. While in positive comments there is no use of such comments.
- d) Some of the comments are very long while some are very short.

• Learning Outcomes of the Study in respect of Data Science

From this project we learned a lot. Gains new techniques and ways to deal with uncleaned data. Find a solution to deal with multiple target features. Tools used for visualizations gives a better understanding of dataset. We have used a lot of algorithms and find that in the classification problem where we have only two labels , Logistic Regression gives better results compared to others.

But due to our system we could not use algorithms which gives much better results in NLP project like GaussinaNB, MultinomailNM. We also used googlecolab and some pipelines techniques but none of them worked here and also it was too much time consuming.

• <u>Limitations of this work and Scope for Future Work</u>

This project was amazing to work on , it creates new ideas to think about but there were some limitations in this project like unbalanced dataset, multiple target features. To overcome these limitations we have to use balanced datset so that during the training of dataset our algorithm will not give biased result.

Thankyou