

Call Center Data

Total Calls

1772

Call Accepted

1455

Call Missed

317

Average Speed To Answer

55

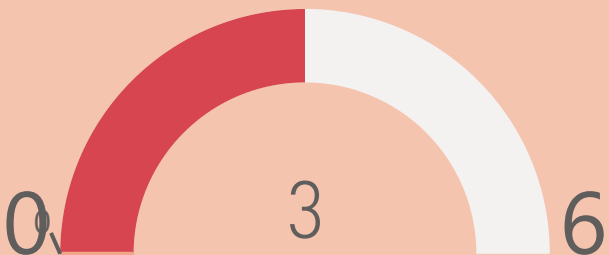
Avg Call/Min

1.00

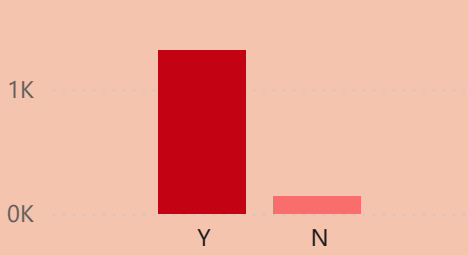
Team Size

8

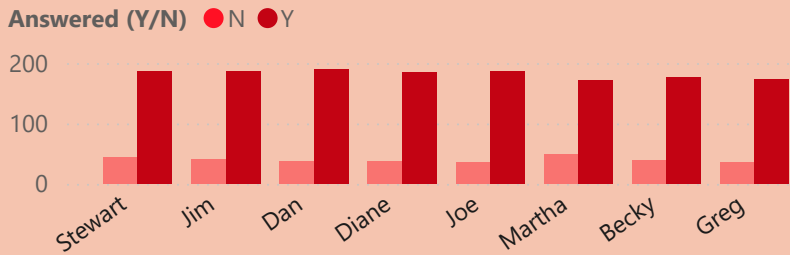
Satisfaction Rating



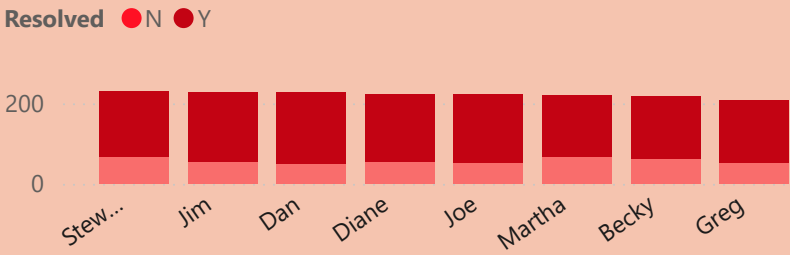
Resolved by Answered



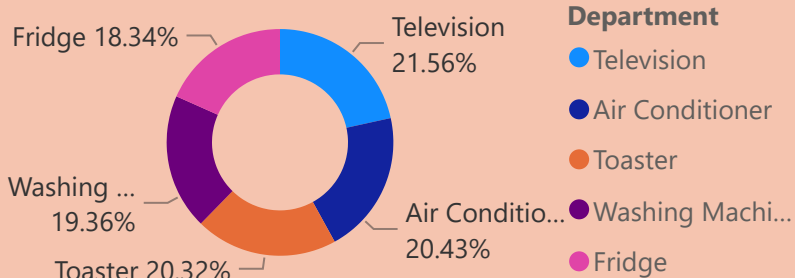
Total Call by Agent and Answered



Total Call by Agent and Resolved



Total Call by Department



Agent

All

Depart...

All

Month

All

Date

All

Clear all slicers

Agent	Total Call	call Answered	AvgSpeedofAnswer	Resolved
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Martha	152	152	72.91	Y
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Joe	169	169	70.83	Y
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Greg	155	155	66.95	Y
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Stewart	163	163	66.72	Y
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Dan	177	177	66.40	Y
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Jim	173	173	66.13	Y
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Becky	154	154	64.40	Y
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Total	1772	1455	55.19	
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