

RAHUL ROSON

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SENIOR EXECUTIVE AR

Dynamic and results-driven Accounts Receivable professional with a solid background in US medical billing correspondence, seeking a challenging role where I can leverage my expertise in handling medical billing inquiries and resolving discrepancies to ensure accurate reimbursement for healthcare services and total of 5 years of experience in efficiently managing and collecting outstanding debts. Seeking a challenging role in AR where I can leverage my communication skills and expertise in resolving payment discrepancies to contribute effectively to the financial health of the organization.

STRENGTHS AND EXPERTISE

Accounts Receivable Management	Problem-Solving Abilities	Time Management
Effective Communication	Negotiation Skills	Team Collaboration
Analytical Skills	Client Relationship Management	Documentation Skills

PROFESSIONAL EXPERIENCE

Legacy Med Pvt

November 2021 - Present

Senior Executive AR

- Analyzed accounts receivable data to identify trends, patterns, and potential issues impacting collections performance.
- Utilized Centricity and GoRev software to track communication history, document account updates, and ensure compliance with billing policies and regulations.
- Managed AR correspondence using Centricity and Gorev software to address billing inquiries, payment disputes, and overdue accounts
- Conducted regular audits of AR accounts to ensure accuracy, completeness, and compliance with billing policies.
- Collaborated with cross-functional teams to resolve complex billing discrepancies and disputes in a timely manner.
- Prepared and presented reports on AR aging, collection efforts, and key performance indicators to management.
- Developed and implemented process improvements to streamline AR workflows and enhance efficiency.
- Documented all communication and account updates in the CRM system to track progress and ensure accurate record-keeping.
- Collaborated with internal stakeholders to address customer inquiries, resolve billing issues, and expedite payment processing.
- Contacted clients to follow up on outstanding invoices, resolve payment disputes, and negotiate payment arrangements.
- Achieved monthly collection targets and reduced overdue balances through effective follow-up and collection strategies.

Access Healthcare
Senior Executive AR

February 2021 - July 2021

- Managed collections process using Athena software to track and follow up on outstanding accounts receivable.
- Conducted regular reviews of aged accounts and prioritized collection efforts based on payment urgency and account status.
- Resolved billing discrepancies, denied claims, and payment disputes through thorough investigation and effective communication with payers.
- Negotiated payment arrangements with patients and insurance companies to facilitate prompt resolution of outstanding balances.
- Utilized Athena's reporting tools to generate AR aging reports, analyze payment trends, and identify areas for process improvement.

NTT Data

December 2018 - November 2020

Executive AR

Worked on Medicare software and accurately applied payments to patient accounts. Researched and resolved incorrect payments, EOB rejections, and other issues with outstanding accounts. Reviewed Billing edits and provided insurance providers with corrected information. Provided tenacious follow-up to ensure proper payments were fully collected using Microsoft Excel

EDUCATION

SRM Easwari Engineering College

Bachelor of Technology (Information Technology)
