

P Shravan Kumar

Senior Team Leader

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PS

SUMMARY

My accomplishments include optimizing revenue streams, reducing denials, and increasing collections efficiency. I have a proven track record of implementing innovative strategies to enhance the overall financial performance of healthcare organizations. My expertise in keen data analytic and insights has helped me optimize production and quality on both the Payer and provider sides. Expertise in handling client escalation and special projects. I have been involved in multiple departments such as Training, Billing, Payment Posting, Credit Balance, and the Coding team. Additionally, my strong leadership skills have enabled me to effectively manage teams and drive results. I am confident that my skills and expertise make me a valuable asset to any organization.

PROFESSIONAL EXPERIENCE

Sr Team Leader

2023 -

Ascent Business Solutions

- Overseeing the denial management process to ensure timely and accurate re-submission of claims
- Monitoring denial trends and identifying root causes to prevent future denials
- Collaborating with coding and billing teams to address denials and improve revenue cycle efficiency
- Managing the medical billing process, including claim submission, follow-up, and reconciliation
- Ensuring compliance with regulatory requirements and payer guidelines. Your expertise and attention to detail are essential in maximizing revenue and maintaining a healthy revenue cycle

Team Leader

2022 - 2023

IKS Health Pvt LTD

- I have been keeping track of our daily governance tracker and ensuring that all denials and non denials are within the SLA.
- In addition, I have been having weekly calls with both internal and external teams to ensure that everything is running smoothly and will share weekly agenda to onshore team.
- I also conduct one-on-one meetings with my team members on a monthly basis to provide feedback and help them improve their performance.
- I've been lately working on outstanding balance for resolution.
- Focused on denial trends and 90+ AR outstanding value, validate the data and preparing root cause analysis.
- Attending Client weekly calls and preparing Agenda and MOM.

Subject Matter Expert

2021 - 2022

IKS Health Pvt LTD

- It's important to maintain daily production and quality.
- I have been diligently tracking our daily production and inflow status. As part of my efforts, I have been sharing regular progress updates with our leadership team.
- working closely with my team to ensure that everyone is clear on their roles and responsibilities. Whenever they have any doubts or questions, I make sure to clarify them so that we can work more efficiently and effectively. Additionally,
- I've been working on client escalations and special projects to ensure everything runs smoothly creating a healthy competition with my peers in the work environment to keep everyone motivated

STRENGTHS

★ My Unique STRENGTH

Focusing on denial trends with proper root Cause Analysis

Focusing on 90+ AR with proper resolutions

Motivating Team to get resolve a claim within 3 touches on a Claim

Resolving Client escalation with proper resolution and root Cause Analysis within the TAT

ACHIEVEMENTS

◆ Most proud Movement

Trained more than 500+ employees in COVID situation from work from home.

PASSIONS

♥ Enthusiastic and results-oriented with demonstrated passion for building relationships, cultivating partnerships and growing businesses

PROFESSIONAL EXPERIENCE

Revenue Cycle Representative

2014 - 2021

IKS Health Pvt LTD

- Keep up our daily production and maintain our high quality standards
- Working on my CAQH application to complete the provider credentialing and re credentialing process
- Verify all documents, including hospital affiliations, licenses, professional DEA and controlled substance information, and malpractice reports, are verified for authenticity.
- Maintain accurate provider profiles on various databases, including CAQH, PECOS, NPPES, and CMS. It's a detailed process, but a necessary one to ensure that patients receive the highest quality of care from qualified providers.

Project Executive

2009 - 2010

LR MARKETING AND SERVICES

Associate

- I'm looking forward to visiting your place to hand over the welcome kit and explain the details of the data photon internet plan you've opted for. I'll also explain how the billing cycle generates according to the plan you've chosen
- Additionally, I'll be verifying your physical address and gathering any necessary information to ensure a smooth and hassle-free experience.
- Meeting customers and help with opted Tata Photon internet plan and I'll provide you with information about the devices that will be used and guide you through any system troubleshoot.
- Taking feedback and acknowledgement on our Tata Photon verification form

Executive

2007 - 2009

PRENEX SYSTEMS

- Trouble with maintaining LAN/WAN connectivity to various locations on my desktop system.
- configuring MS Office and various applications on my computer.
- I take daily data backups to protect my important files in system and computer setup
- Helping Support team with the installation and configuration of hubs, switches, and routers.

EDUCATION

Bachelor's Degree

2015

SUN RISE UNIVERSITY

Intermediate

2012

JAMIA URDU AMGARH

Board of Secondary Education

2002

SHANTINIKETAN HIGH SCHOOL