

## CURRICULUM VITAE

DEVENDRA JHA  
311/7 Shastri Nagar Kanpur-208005  
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### CAREER OBJECTIVE

To work a collection in motivating and competitive environment where I can apply my current skill as well as learn new thing to upgrade myself to provide effectiveness in this field.

### **EDUCATIONAL QUALIFICATION**

- Completed Graduation in 2008 from CSJM University
- Completed Intermediate in 2004 from UP Board
- Completed High School in 2002 from UP Board

### **EXPERIENCE**

#### **Company Name: WheelEmi Pvt Ltd**

- Role: Area Collection Manager (Jan2022 to Till Time)
- Handling Two wheeler Collection(Hard BKT)
- Handling team strength of 27 members
- Location:- Uttar Pradesh

#### **Company Name: Bajaj Finance Ltd**

- Role: Senior Area Collection Manager(Sep2019 to Dec2021)
- Handling team of 15 members
- Giving drive to improve the standards of customer driven behavior and delivering a robust service culture
- Through the collection team. Ability to negotiate with people in any difficult situation

## **Company Name: Bajaj Finance Ltd**

- Role: AREA COLLECTION MANAGER (Bucket-X April2018 to August2019 in South Gujarat)
  - Handling BKT-X RPL,RSL AND RDL COLLECTION
  - Handling team presently 15 member INCLUDING OFF ROLE
- Role: Collection Manager (Bucket-X Feb2017 to April2018)
  - Handling BKT-X RPL,RSL,RDL
  - Handling team presently 7 members
- Role:-Collection Officer (RTL Aug2015 to January 2017)
  - Handling common BKT-X RCD,RPL
- Role:-As a Off Role Collection Officer in Bajaj Finserv(June2013 to July2015)
  - Handling BKT-X PL and CD
- Role: As a Field Collection Officer in Bajaj Two Wheeler(April2011 to May2013)
  - Handling BKT-X Portfolio
- Key Skills:-
  - Coordinate with team and crack chronic cases.
  - Supervision of daily cash collection and maintain daily deposition
    - To set daily, weekly and monthly collection target
    - Reporting from collection to RCM.
    - Continually improving the standards of customer driven behavior and delivering a robust service culture
  - Through the collection team. Ability to negotiate with people in any difficult situation.
    - Marinating cash and receipt register for audit purpose.
    - To train, develop and drive continuously collection team to deliver the best performance in other location.
    - Maintaining 98.50% efficiency for all product.

- **TOP ACHIEVEMENT**

I have achieved many award in this company like Sprinter, Kudos, HOM, Heros also

### **COMPUTER SKILL**

- I have perfect knowledge of Excel and MS Word

### **PERSONAL DETAILS**

Name: Devendra Jha

Date of Birth: 12 - Mar - 1987

Father's name: Mr. B.N Jha

Sex: Male

Marital Status: Married

Languages Known: Hindi,English & Gujarati

Nationality: Indian

Religion: Hindu

Permanent Address: 311/7 Shastri Nagar,Kanpur (U.P.)208005

### **DECLARATION**

I here by declare that the information furnished above is true  
to the best of my knowledge and belief.

Date :- 10/05/2024

Place:- Prayagraj

DEVENDRA JHA