



PRASHANT KUMAR DEV

Personal Profile

Seasoned Deputy Manager with a comprehensive background in banking operations, encompassing strategic planning, team leadership, and client relationship management. Proven ability to optimize processes and drive profitability while ensuring regulatory compliance. Aiming to apply extensive banking knowledge and managerial acumen to foster growth and deliver exceptional results within a forward-thinking financial institution.

Contact

Phone

+91 7764811149

+91 7595943057

Email

prashantdev765@gmail.com

Address

Kayasthtola Chowk Ward No - 29,
Saharsa Bihar - 852201

Certifications

- IRDA Certified

Key Skills

- Financial Analysis
- Mutual Fund Knowledge
- Mortgage Lending
- Branch Banking Operations
- Risk Management
- Credit Portfolio Management
- Inventory Report Generation
- Cash Management
- Record-Keeping

Software Skills

- Microsoft Word
- Microsoft Excel
- Microsoft PowerPoint

Education

- Post-graduation | MBA In operations Management**
NMIMS | 2022 - 2024
- Post-Graduation Diploma In Banking and Finance**
NIIT Jaipur | 2019
- Graduation**
B.N Mandal University | 2017

Work Experience

- Deputy Manager**
DCB Bank | 2024 Mar - Present
Key Responsibilities :
 - Operational Management:** Overseeing daily operations to ensure efficiency and compliance with company standards
 - Budgeting and Financial Management:** Assisting in budget creation, monitoring expenses, and optimizing financial resources
 - Customer Relationship Management:** Building and maintaining positive relationships with clients to enhance satisfaction and retention
 - Reporting and Analysis:** Generating reports and analyzing data to inform decision-making and improve performance
 - Strategic Planning:** Contributing to the development and implementation of strategic plans to drive business growth
- Deputy Manager**
ICICI Bank | July 2023 - Dec 2023
Key Responsibilities :
 - Compliance and Regulatory Adherence:** Ensuring adherence to all banking regulations, policies, and procedures to maintain a compliant and ethical work environment

Soft Skills

- Problem-Solving and Critical Thinking
- Adaptability & Learning Agility
- Collaboration and Teamwork
- Customer Focus

Personal Dossier

- Date of Birth : 15/02/1994
- Nationality : Indian
- Marital Status : Unmarried
- Hobbies : Reading & Travelling

Languages

- English
- Hindi

- **Risk Assessment and Mitigation:** Evaluating credit risks associated with loan applications and implementing measures to mitigate potential losses
- **Problem Resolution:** Addressing customer complaints and resolving issues promptly to maintain high levels of customer satisfaction
- **Operational Oversight:** Overseeing day-to-day branch operations, including cash management, customer inquiries, and compliance with regulatory requirements
- **Team Supervision:** Leading and managing a team of banking professionals to ensure efficient service delivery and achieve sales targets
- **Assistant Manager**

Bandhan Bank | Aug 2019 - July 2023

Key Responsibilities :

- **Customer Service Management:** Ensuring high levels of customer satisfaction through excellent service and effective resolution of customer complaints
- **Financial Analysis:** Assisting in financial planning and analysis, preparing reports, and helping with budgeting and forecasting
- **Branch Management Support:** Assisting the branch manager in day-to-day operations, acting as a deputy when the branch manager is unavailable
- **Administrative Duties:** Handling various administrative tasks such as scheduling, inventory management, and record keeping
- **Compliance and Security:** Ensuring that all banking operations adhere to legal and regulatory standards, maintaining the security of branch operations.

Declaration

I hereby declare that all the information given above is true and correct to the best of my knowledge

Place :

Date :

Prshant Kumar Dev