

Karthik Krishnan Iyer

Jeevanbeema Nagar, Kodihalli, Bangalore - 560075

Mobile - 9930326454 | 9326080306

Email - krishnankarthik95@gmail.com

WORK EXPERIENCE

Sr. Medical Billing Specialist

Vohra Wound Physicians

July 2023 to May 2024

Mainly focused on rectifying errors and efficiently resubmitting claims for timely reimbursement. With an emphasis on precision, I ensure accurate billing information submission, minimizing the need for multiple claim touches. Additionally, I conduct thorough research on claims to enhance billing procedures. Moreover, I manage eligibility and benefits verification to facilitate smooth claim processing.

Senior AR Analyst

Getix Healthcare

September 2022 to June 2023

Handle upset or escalated calls with diplomacy and tact while also fulfilling facsimile and copying requirements for the department(s). Maintain a thorough understanding of functional areas and company policies. Analyze workflows to enhance process quality and productivity. Ensure all rejections are effectively addressed and resolved.

Accounts Receivable Specialist

Omega Healthcare Pvt Ltd

October 2020 to April 2022

Managed patient eligibility verification, fresh claims, denials, and appeals follow-up. Oversaw claim statuses during suspensions and denials. Provided guidance and training to the team to improve processes. Led a team of 20+ agents and supervised the training of four batches for process allocation and escalated issue handling.

PROFESSIONAL SUMMARY

Accomplished Medical Billing Specialist with a robust 6+ years in the hospital and healthcare industry. Specializes in Accounts Receivable follow-up and proficiently handles denials. Skilled in Customer Service, Data Analysis, Rejection Handling, Insurance Calling, Payment Posting, and Charge Entry. Known for dynamic leadership in team management and training.

CERTIFICATIONS:

- **Business Analytics with Excel**
Simplilearn
- **Introduction to Data Analytics**
Simplilearn
- **Lean Six Sigma Green Belt**
Simplilearn
- **Power BI Data Modeling with DAX**
Linkedin Learning
- **Project Management training**
Simplilearn

EXTRA CURRICULARS

Player in the 1st All India National Football Gold Cup held at North Delhi Sports Academy on 28th and 29th March 2014
Certificate for Runner-up.

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WORK EXPERIENCE

Accounts Receivable Specialist.

GeBBS HealthCare

November 2017 to October 2020

Processed claims for healthcare services rendered by providers to facilitate payment from insurance companies. Conducted audits to identify and correct errors. Participated in daily pre-shift briefings to ensure quality standards are met. Verified policy eligibility and provided floor support as needed.

Lead Generation.

Paddlepoint BPO Pvt. Ltd

November 2016 to November 2017

Led lead generation efforts for orthopedic braces, specializing in alleviating arthritis-related pain in knees, back, shoulders, and ankles, specifically for Medicare-eligible patients. Played a key role in assessing eligibility and provided support for supplementary health plans.

EDUCATIONAL BACKGROUND

Abhinav Institute of Technology & Management

Diploma in Electrical and

Telecommunication Engineering

2010 - 2014

Don Bosco High School

High School Education

2010

SOFTWARES WORKED ON

- **BOSaNOVA**
- **EMDEON**
- **RCI**
- **Cerner**
- **Expeditator**
- **Quadax**
- **Nextgen**
- **Waystar**
- **Updox**
- **Modio**

SKILLS & PROFICIENCIES

- Language Proficiency: English, Hindi, Marathi, Tamil
- Excel Proficiency
- Client Call Management
- Team Leadership and Management
- Versatility in Cross-Functional Roles
- Subject Matter Expertise (SME)
- Decision-Making Skills
- Quality Audit Expertise