

# Kamalpreet Singh

Kharar(SAS NAGAR)  
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7508100950

## Skills

Customer service, Communication skills, Time management, Microsoft word, Leadership, Microsoft excel

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## Experience

### Oppo Experience Consultant

Oppo Mobile India Pvt Ltd • Block -B, Bestech Business Tower

11/2023 - Present

Provide product information and address customer inquiries to drive interest and sales.  
Assist customers with device setup, transfers, and basic troubleshooting.  
Maintain product displays and ensure promotional materials are well-stocked and presented.  
Collect customer feedback and relay insights to improve future promotions and products.  
Meet or exceed sales targets and performance goals set by the company

### Team Leader

Fusion BPO Services • Sector 67,SAS NAGAR MOHALI

09/2022 - 10/2023

Lead operations team, ensuring strict adherence to processes and achievement of key performance metrics. • Apply your in-depth knowledge of both outbound and inbound operations to maximize team effectiveness.

- Motivate and manage team members to create a positive, high-performing work environment.
- Oversee process and metric management to maintain optimal operational performance.
- Conduct performance evaluations, offering feedback and strategies for continuous team improvement.

### Vivo Brand Advisor

vivo Mobile India Pvt Ltd • Quark City,Phase 8,Mohali

05/2015 - 08/2022

Provide product information and address customer inquiries to drive interest and sales.Assist customers with device setup, transfers, and basic troubleshooting.Maintain product displays and ensure promotional materials are well-stocked and presented.Collect customer feedback and relay insights to improve future promotions and products.Meet or exceed sales targets and performance goals set by the company

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## Education

### Bachelor of Arts

Punjab University Chandigarh • Chandigarh

08/2018

### Senior Secondary School (+2)

Punjab School Education Board • Fatehgarh Sahib

03/2014

### Matriculation (10th)

Punjab School Education Board • Fatehgarh Sahib

03/2010

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## Languages

Hindi, English, Punjabi

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**Hobbies**

- Team Sports
  - Photography
  - Writing and blogging
  - Music
  - Reading News
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