

Balakrishna Veeragani
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Address: Flat No: A2-214 Silver Spring Apartments, Modi Builders, Quthbullapur, Hyderabad Telangana 500055.

A highly motivated and focused Tenured individual with good communication to be associated with a Progressive Organization that gives scope to update and enrich my knowledge and skills in accordance with the latest trends and be part of a team that dynamically works towards the growth of organization.

WORK EXPERIENCE

DATA MARSHALL PVT LIMITED (03/05/2021 TILL DATE)

Job Profile – Subject Matter Expert RCM

Roles, Responsibilities and Achievements:

- Managing end to end project with a team size of 5 FTE's.
- Working on daily, weekly and monthly resource utilization.
- Daily, weekly, bi-weekly calls & reports (External & Internal)
- Initiate brainstorming sessions to team members with best practices to keep the Billing and AR clean, enhancement of revenues to clients.
- Initiated the process of weekly practice reviews which helps in monitoring billing and AR metrics.
- Work on emails received from the billing department regarding eligibility checking and claim status checking on a daily basis.
- Preparing ATB report and assigning work order
- Client call and updating process specifications
- Good Exposure in MS office tools, and proficiency in Excel
- Working on Rejected claims & resolving the errors and bill on timely basis.
- Obtaining Authorization & PCP Referrals.

GUIDEHOUSE (FORMERLY NAVIGANT INDIA LTD: (30/11/2020 TO 02/20/2021)

Job Profile – Sr AR RCM

Roles, Responsibilities and Achievements:

- Call insurance companies to check the status of claims for different time periods, such as >30 days, >60 days, >90 days, and >120 days.
- Address claim rejections from both the clearinghouse and payers by making necessary calls.

INFINX SERVICES PVT LTD (11/12/2019 TO 03/11/2020)

Job Profile – Sr AR RCM

Role & Responsibilities:

- Following up on the claims billed to Insurances according to aging report.
- Working on Denials from Insurance Companies and resolving the issue
- Checking the Eligibility and Benefits of the patient with insurances.
- Keeping a track on updates by insurances on regular basis.
- Good knowledge in AR calling and International communication Skills.

RMRV MANAGEMENT SOLUTIONS 15/11/2015 TO 05/12/2019

Job Profile – Sr AR RCM

- Worked on Credentialing where in getting the providers from Out of network to in-network.
- AR Follow up with Insurance on denied and pending claims
- Understanding the client requirements and specifications of the project and work accordingly
- Responsible for mentoring Fresher's and to create an ability among them to accomplish the given task in an efficient manner.
- Mentoring Fresher's regarding the US Healthcare Billing process, Denial Managements, Calling techniques.
- Giving On-the-Job Training to new employees and other refreshing training as required by the Management.
- Patient calling, if the claim gets denied for COB Information / balance moved to Patient's responsibility and for any other information which needs to be obtained from Patient

DATA MARSHALL PVT LIMITED (06/14/2014 TO 14/11/2015)

Data Marshall is a Healthcare "Claim life cycle management" Company, offering administrative revenue management and claims analytical service across the various stage of the claim.

Worked on Charge entry, payment posting & Demographic Entry

Responsibilities:

- Constantly keep track of both Electronic and paper claims.
- Constantly focusing to maximize collections for providers.
- Ensure the AR days meet Industry Standards.

AR Analysis:

- Denial Management
- Eligibility Verification, Calling Patients for Appointment Confirmation and AR Balance.
- Calling Insurance/Payers for Claim Status
- Calling Insurance/Payers for Eligibility & Benefits
- Calling Authorization Department with Payers for Authorization.

Billings Software's Worked on: NextGen, Allscripts, MACS, Office alley, Mysis Tiger, Metrix, Imagine, Enable Comp, Athena, Ecw.

Total Experience:

Overall 9 years 10 month experience in U.S. healthcare (KPO)/ RCM (Account Receivable, Insurance follow up, Eligibility and verification, patient Calling, Charge Entry, Payment Posting, Workers Comp, Precertification & Pre-Authorization). Billing.

EDUCATIONAL QUALIFICATION

- Diploma in Computers Engineering (Andhra Pradesh)-65%
- Secondary School Certificate (SSC) from Board of Secondary Education (AP) – 70%

TECHNICAL SKILLS

- Languages - C.
- Operating Systems: Windows Family.
- Good Typing skills

STRENGTHS

- Operating Knowledge of MS Office 2000, typing speed 40+ WPM
- Ability to Work in a Team, Willing to Take Lead, Ready to Assist and Share Knowledge with Others
- Willingness to Change and Perform Under Pressure. Flexibility to work in a 24x7 work environment.
- Excellent inter-personal and analytical skills with the exposure of working in computerized environment.
- Posses' high degree of concentration, patience, ability to handle panicky situations with prompt decisions.

PERSONAL DETAILS

Date of Birth : 23 Sep 1993
Father's Name : V Yedukondalu
Father's Occupation : Farmer
Sex : Male
Marital Status : Single
Languages known : English, Telugu.
Mailing & Communication
Address : S/o V Yedukondalu
2-88-2 Gollagudem, Near Anjaneya Swamy Temple,
Pothumarru Road, Kalidindi Mandal, Krishna Dist., Andhra
Pradesh 521344.

Declaration:

I hereby declare that the above given information is true to the best of my knowledge.

Date:

Place:

(V Bala Krishna)