

CURRICULUM VITAE

DEVENDRA JHA

311/7 Shastri Nagar Kanpur-208005

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CAREER OBJECTIVE

To work a collection in motivating and competitive environment where I can apply my current skill as well as learn new thing to upgrade myself to provide effectiveness in this field.

EDUCATIONAL QUALIFICATION

- Completed Graduation in 2008 from CSJM University
- Completed Intermediate in 2004 from UP Board
- Completed High School in 2002 from UP Board

EXPERIENCE

Company Name: WheelEmi Pvt ltd

- Role: Area Collection Manager (Jan2022 to Till Time)
- Handling Two wheeler Collection(Hard BKT)
- Handling team strength of 27 members
- Location:- Uttar Pradesh

Company Name: Bajaj Finance Ltd

- Role: Senior Area Collection Manager(Sep2019 to Dec2021)
- Handling team of 15 members
- Giving drive to improve the standards of customer driven behavior and delivering a robust service culture
- Through the collection team. Ability to negotiate with people in any difficult situation

Company Name: Bajaj Finance Ltd

- Role: AREA COLLECTION MANAGER (Bucket-X April 2018 to August 2019 in South Gujarat)
- Handling BKT-X RPL, RSL AND RDL COLLECTION
- Handling team presently 15 member INCLUDING OFF ROLE
- Role: Collection Manager (Bucket-X Feb 2017 to April 2018)
- Handling BKT-X RPL, RSL, RDL
- Handling team presently 7 members
- Role: -Collection Officer (RTL Aug 2015 to January 2017)
- Handling common BKT-X RCD, RPL
- Role: -As a Off Role Collection Officer in Bajaj Finserv (June 2013 to July 2015)
- Handling BKT-X PL and CD
- Role: As a Field Collection Officer in Bajaj Two Wheeler (April 2011 to May 2013)
- Handling BKT-X Portfolio
- Key Skills:-
 - Coordinate with team and crack chronic cases.
 - Supervision of daily cash collection and maintain daily deposition
 - To set daily, weekly and monthly collection target
 - Reporting from collection to RCM.
 - Continually improving the standards of customer driven behavior and delivering a robust service culture
 - Through the collection team. Ability to negotiate with people in any difficult situation.
 - Maintaining cash and receipt register for audit purpose.
 - To train, develop and drive continuously collection team to deliver the best performance in other location.
 - Maintaining 98.50% efficiency for all product.

- TOP ACHIEVEMENT

I have achieved many award in this company like Sprinter, Kudos, HOM, Heros also

COMPUTER SKILL

- I have perfect knowledge of Excel and MS Word

PERSONAL DETAILS

Name: Devendra Jha
Date of Birth: 12 - Mar - 1987
Father's name: Mr. B.N Jha
Sex: Male
Marital Status: Married
Languages Known: Hindi, English & Gujarati
Nationality: Indian
Religion: Hindu
Permanent Address: 311/7 Shastri Nagar, Kanpur (U.P.) 208005

DECLARATION

I here by declare that the information furnished above is true
to the best of my knowledge and belief.

Date :- 10/05/2024

Place:- Prayagraj

DEVENDRA JHA