

Balram Reddy Bujapati

Personal details

Name	Balram Reddy Bujapati
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Address	H.No. 4-7-6/1, Annapurna Colony, Nacharam, 500076 Hyderabad
Date of birth	April 20, 1994
Gender	Male
Nationality	Indian

Profile

To succeed in an environment of growth and excellence, which will provide me job satisfaction and self development. This will help me achieve personal as well as career oriented goals, my skills and abilities will enhance the company's success that offers me a scope for learning new techniques while being resourceful, innovative and flexible.

Professional Experience

Feb 2023 – Apr 2024	Team Lead AGS Health, Hyderabad <ul style="list-style-type: none">Handling a team size of 28 members from Hyderabad and Jaipur locations..Drove team to achieve more than 100% in production with 97%+ of QualityMotivating team members to stay focused by providing a route map for career growth.Worked with team to identify areas of improvement and devised solutions based on findings.Managed leave requests and absences and arranged covers to facilitate smooth flow of operations.Minimized resource and time losses by addressing employee or production issue directly and implementing timely solutions.Built strong relationships with Client through positive attitude and attentive response.Evaluated employee skills and knowledge regularly, training, and mentoring individuals with lagging skills.Established open and professional relationships with team members to achieve quick resolutions for various issues.Conducted training and mentored team members to promote productivity and commitment to friendly service.
Mar 2019 - Jan 2023	Quality Analyst Wipro Limited, Hyderabad

- Drove team and individual to Achieve 98% of Quality
- Supported Operations in processing at times of high volumes or sudden absence of resources
- Conducting feedback sessions on daily, weekly and monthly basis on top 5 errors
- Conducting live audits in order to clear Client certification process
- Providing process updates on time

Jul 2015 - Mar 2019

Sr.Associate

IKS Health, Hyderabad

- As an Account Receivable (AR) analyst, worked for providers (Doctors) in USA to get payments for their services in treating patients from the insurance (Payers)
- Identifying root causes of insurance denials, sending appeals to payers, and strive to minimize lost revenue
- Interacted with clients and business managers regarding invoices accounts and payment support and dealing in client tasks

Achievements

- Recognized with Trail Blazer Team Lead Award
- Recognized twice as Best Performer with IKS Merit Award.
- Recognized 5 times with Certification of appreciation (Hats-Off card)

Skills

MS Office Applications : Excel, Word

Typing : Typing Speed Up to 35 wpm

Education

2012 - 2015

B.Sc (MECS)

Osmania University

2010 - 2012

Intermediate(MPC)

Board of Intermediate New Chaitanya Junior

2010

SSC

Board of Secondary Sri Sai Model High

Qualities

- Positive attitude
- Sincere and Hardworking
- Self-Motivator, ability to learn quickly

Languages

English

Hindi

Telugu

Hobbies

- Playing Badminton
- Cricket
- Listening Music

Declaration

I hereby declare that the information furnished above is true to the best of my knowledge.

Place : Hyderabad

Balram Reddy