

# Ram Prasath

BE



## Contact

### Address

Tuticorin , India 628003

### Phone

9500804643

### E-mail

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## Skills

Data Validation

Sampling

Audit processes

QA methodologies mastery



## Languages

English

●●●●●○  
Advanced  
(C1)



## Work History

2022-11 -  
Current

### Quality Analyst *Guidehouse, Chennai*

- Collaborated with cross-functional teams to develop and implement targeted solutions for identified quality issues, ensuring continuous improvement.
- Developed comprehensive training materials for new hires, fostering a culture of knowledge sharing and continuous learning within the team.
- Conducted thorough root cause analyses on recurring defects, resulting in the implementation of effective corrective actions.
- Maintained up-to-date knowledge of industry best practices, incorporating relevant methodologies into daily work processes for optimal results.
- Led root cause analysis initiatives that resulted in significant reduction in recurring defects.
- Provided regular updates to team leadership on quality metrics by communicating consistency problems or production deficiencies.
- Collaborated with management to provide training on improved processes and assisted with creation and maintenance of quality training.
- Analyzed quality and performance data to support operational decision-making.
- Developed training materials, SOPs and work instructions to supplement new team member onboarding.

2018-04 -  
2020-01

### Senior Client Partner *Access Healthcare , Chennai*

- Established credibility with prospective clients through subject matter expertise and genuine understanding of their needs.

2014-11 -  
2018-03

### Client Partner *Access Healthcare , Chennai*

2014-04 -  
2014-10

### Medical Biller *Ms Solutions, Tuticorin*

2020-02 -  
2022-10

### Subject Matter Expert *Access Healthcare , Chennai*



## Education

2009-01 -  
2014-04

### Be: Electrical And Electronics Engineering

*Udaya School of Engineering - Kanniyakumari*