



MAHESH MUDRABOINA

TEAM LEADER - RCM

A BIT ABOUT ME

I'm a Team Leader in RCM who has 7+ years of experience and handled a team of 20 members.

RELATED SKILLS

- Great client relationship management
- Specialises in meeting client SLA's
- Able to customise training for individuals
- Inspiring team management with open communication culture
- Expert in Quality metrics

GET IN TOUCH

Address: 3-10-101/1/B, Gokhale Nagar,
Ramanthapur, Hyderabad- 50013
Phone: 6369896056
Email: mudraboina.mahesh@gmail.com

CAREER HISTORY

TEAM LEADER - RCMS

Promantra Synergy Solutions | Nov 2023 - present

- Handled two projects with the team size of 25 members for RCM function AR
- Reduced 90+ AR from 19% to 12% & Denial rate from 16% to 10% and the collections increased gradually
- Met client SLA's without default on a weekly and monthly basis
- Prepared Weekly & Monthly decks on the KRA's to showcase to the client on a weekly basis

TEAM MANAGER

IKS Health | July 2019 - Nov 2023

- Handled a team of 20 members for RCM functions Billing & Charge Entry
- CCR maintained at 88%.
- Prepared Weekly & Monthly decks on the KRA's to showcase to the client on a weekly basis
- Been a part of transition for the projects Aller vie (Allergy) & EVP (Ophthalmology)
- Set clear individual & team goals to achieve client deadlines.
- Monitor team performance on a daily basis and report on their metrics
- Discover training needs and provide coaching also recognize high performance and reward accomplishments
- Monthly One on one meetings with individual team members to address the issues regarding process and personal to make them work better.
- Joined as Quality Expert and promoted as Team Manager

EXECUTIVE RCM,AR

Omega Health | Aug 2016 - July 2019

- Provider Credentialing, Charge Correction, Adjustment, Rejections, General Claims follow up & Denial Management
- Managed the team target as well as the individual target
- Worked on rejection sent by client on a weekly basis
- Worked on Denials and No activity claims
- Analysis on the Open AR to differentiate the accounts from calling and self-resolved
- Worked on Special Tools (Task Manager) implemented by client and communicated directly regarding issues and escalations.



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EDUCATION & TRAINING

VVIT COLLEGE YEAR 2009 – 2013

B.Tech - Bachelor Of Technology (Information Technology)

Nalanda Jr. College 2007-2009

Board of Intermediate

Z.P.H School 2002-2007

S.S.C

SKILLS

- Good presentation skills
- Communication Skills
- Analytical and logical skills

HOBBIES

- Dance
- Cricket

STRENGTHS

- Adaptable
- Responsible
- Managing Skills (Team/Events)
- Approachable
- Trust worthy