

ABHISHEK KAIKAMBA VAMAN

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OBJECTIVE

An accomplished Investigation specialist with 3 years of experience in payment services. Proficient in Investigating and listing fraudulent MO's, adhering to the SOPs, Posses excellent communication, analytical and problem solving skills. Hands on experience with MS Excel and Word.

LANGUAGE

English
Kannada
Hindi
Portuguese
Spanish

SKILLS

Investigation planning
Problem solving
Analytical skills
Communication
Customer satisfaction
Process excellence
Fraud investigation
Fraud prevention
Fraud detection
Account takeover
AML

WORK EXPERIENCE

Investigation Specialist

Amazon Development Center India Private Limited

26/04/2021 - Present

- Investigating and detecting fraud orders and to redflag suspicious transaction through direct enforcement.
- Hands on experience in working with IT tools like Nautilus, Paragon and PIPL.
- To undertake wide range of investigations into allegations of fraud by assessing and evaluating using external Internet verification tools.
- Deep understanding of customer behaviour from various countries, including the USA, Canada, Egypt, Belgium and France.
- To investigate customers and their complex transactions, ensuring the security and accuracy of all transactions.
- To conduct difficult, comprehensive investigations and leave detailed, thoughtful annotations report.
- Fluent in English with an ability to compose grammatically correct, concise and accurate written responses.

Junior Officer (Loan Origination)

HDFC Sales

03/02/2020 - 15/01/2021

At HDFC Sales, I was responsible for evaluating creditworthiness by processing loan applications and documentation within specified limits. I conducted interviews with applicants to determine their financial eligibility and the feasibility of granting loans. Moreover, I determined all applicable ratios and metrics, and setting up debt payment plans.

Advisor

LIC of India

25/11/2016 - 15/01/2020

At LIC of India, I identified prospective customers, scheduled appointments, and provided suitable life insurance policies, including family income provision, children education and marriage provision, and retirement income provision. During my tenure, I suggested plans that fulfilled the prospect's needs and used my persuasive skills to convince them that I had suggested the best possible solution. After asking for the order, I provided customers with after-sales service as well.

EDUCATION

Bachelor's degree in Marine Engineering

Visveswaraya Technological University Belagavi
68.37

2014 - 2018