

# Ram Prasath

BE



## Work History

2022-11 -

Current

### Quality Analyst Guidehouse, Chennai

- Collaborated with cross-functional teams to develop and implement targeted solutions for identified quality issues, ensuring continuous improvement.
- Developed comprehensive training materials for new hires, fostering a culture of knowledge sharing and continuous learning within the team.
- Conducted thorough root cause analyses on recurring defects, resulting in the implementation of effective corrective actions.
- Maintained up-to-date knowledge of industry best practices, incorporating relevant methodologies into daily work processes for optimal results.
- Led root cause analysis initiatives that resulted in significant reduction in recurring defects.
- Provided regular updates to team leadership on quality metrics by communicating consistency problems or production deficiencies.
- Collaborated with management to provide training on improved processes and assisted with creation and maintenance of quality training.
- Analyzed quality and performance data to support operational decision-making.
- Developed training materials, SOPs and work instructions to supplement new team member onboarding.

2018-04 -

2020-01

### Senior Client Partner Access Healthcare , Chennai

- Established credibility with prospective clients through subject matter expertise and genuine understanding of their needs.

2014-11 -

2018-03

### Client Partner Access Healthcare , Chennai

2014-04 -

2014-10

### Medical Biller Ms Solutions, Tuticorin

2020-02 -

2022-10

### Subject Matter Expert Access Healthcare , Chennai



## Languages

English



2014-11 -

2018-03

2014-04 -

2014-10

2020-02 -

2022-10



## Education

2009-01 -

2014-04

### Be: Electrical And Electronics Engineering

Udaya School of Engineering - Kanniakumari