

Total Record : 39			RECEIVED : 1		ASSIGNED : 38		RESOLVED : 0		CLOSED : 0	
Ticket No	Customer Name	Complaint Date	Equipment Name	Equipment No	Description	Status	Assignee Name	Assignee Date	Resolved Date	Closed Date
CP613V4P05	MCGM	2020-12-01 23:35:04	AMC	TEC/EST/2020-21-0559	UNABLE TO START	ASSIGNED	ACER SUPPORT	2022-07-13 00:00:00	2022-07-13 00:00:00	
CPG1270E7	BEST	2020-12-01 19:46:28	AMC	TEC/EST/2020-21-0541	EMAGE UNIT NOT WORKING PROPERLY	ASSIGNED	PRADEEP RODE	2022-07-20 00:00:00	2022-07-21 00:00:00	
CPA95H0S02	MCGM	2020-12-01 21:44:28	Computer PC	TW/SW/EETR/DDR/MON/19 (UXVQNSI066I1250836) (MMLY6SS01280402F838525)	CPU is not working	ASSIGNED	ACER SUPPORT	2022-07-19 00:00:00	2022-08-02 00:00:00	
CP99221DPV	MCGM	2020-12-01 23:40:02	AMC	TEC/EST/2020-21-0582	PRINTER IS NOT WORKING	ASSIGNED	PRADEEP RODE	2022-07-26 00:00:00	2022-07-26 00:00:00	
CP057T46A5	BEST	2020-12-01 19:31:27	AMC	TEC/EST/2020-21-0593	PAPER JAAM ISSUE	ASSIGNED	PRADEEP RODE	2022-04-08 00:00:00	2022-04-08 00:00:00	
CP8I0J28C8	MCGM	2020-12-01 19:39:21	AMC	TEC/EST/2020-21-0595	PAPER JAAM ISSUE	ASSIGNED	PRADEEP RODE	2022-04-08 00:00:00	2022-04-08 00:00:00	
CP88U1B10D	MCGM	2020-12-01 23:13:34	AMC	TEC/EST/2020-21-0572	CPU IS NOT WORKING	ASSIGNED	ACER SUPPORT	2022-07-12 00:00:00	2022-07-12 00:00:00	
CP613V4P05	MCGM	2020-12-01 23:35:04	AMC	TEC/EST/2020-21-0559	UNABLE TO START	ASSIGNED	ACER SUPPORT	2022-07-13 00:00:00	2022-07-13 00:00:00	
CP3C8IW723	BEST	2020-12-01 18:33:29	Computer PC	TEC/EST/2020-21-0534	PC UNABLE TO STATRT	ASSIGNED	ACER SUPPORT	2022-07-19 00:00:00	2022-07-20 00:00:00	
CP4R3O173S	MCGM	2020-12-01 22:24:25	AMC	TEC/EST/2020-21-0555	UNABLE TO START	ASSIGNED	ACER SUPPORT	2022-07-12 00:00:00	2022-07-18 00:00:00	
CPIJ65751Y	BEST	2020-12-01 19:21:52	AMC	TEC/EST/2020-21-0591	MOTHERBOARD ISSUE	ASSIGNED	SACHIN AROSKAR	2022-08-04 00:00:00	2022-08-04 00:00:00	

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CPE3717Z14		2020-12-01 23:44:16	AMC	TEC/EST/2020-21-0561	PRINTER IS NOT WORKING	ASSIGNED	PRADEEP RODE	2022-07-13 00:00:00	2022-07-15 00:00:00	
CPOK07R438		2020-12-01 22:24:48	AMC	TEC/EST/2020-21-0530	CPU IS NOT WORKING	ASSIGNED	ACER SUPPORT	2022-07-19 00:00:00	2022-08-01 00:00:00	
CP2ZBE2546		2020-12-01 22:33:18	AMC	TEC/EST/2020-21-0585	IINK SPRADE ISSUE	ASSIGNED	PRADEEP RODE	2022-08-01 00:00:00	2022-08-01 00:00:00	
CP2ZBE2546		2020-12-01 22:33:18	AMC	TEC/EST/2020-21-0585	IINK SPRADE ISSUE	ASSIGNED	PRADEEP RODE	2022-08-01 00:00:00	2022-08-01 00:00:00	
CP20G215E5	MCGM	2020-12-01 18:50:45	AMC	TEC/EST/2020-21-0537	System not getting power supply to start	ASSIGNED	ACER SUPPORT	2022-07-19 00:00:00	2022-07-25 00:00:00	
CP285O85MJ	DEPARTMENT OF POST	2020-12-01 23:17:04	AMC	TEC/EST/2020-21-0587 UXVJ55IZ32G1677228	Unable to start	ASSIGNED	SACHIN AROSKAR	2022-08-03 00:00:00	2022-08-04 00:00:00	
CP237140JV	BEST	2020-12-01 20:53:35	AMC	TEC/EST/2020-21-0576	PRINTER NOT WORKING	ASSIGNED	PRADEEP RODE	2022-07-26 00:00:00	2022-07-26 00:00:00	
CPOK07R438		2020-12-01 22:24:48	AMC	TEC/EST/2020-21-0530	CPU IS NOT WORKING	ASSIGNED	ACER SUPPORT	2022-07-19 00:00:00	2022-08-01 00:00:00	
CP88U1B10D	MCGM	2020-12-01 23:13:34	AMC	TEC/EST/2020-21-0572	CPU IS NOT WORKING	ASSIGNED	ACER SUPPORT	2022-07-12 00:00:00	2022-07-12 00:00:00	
CPE3717Z14		2020-12-01 23:44:16	AMC	TEC/EST/2020-21-0561	PRINTER IS NOT WORKING	ASSIGNED	PRADEEP RODE	2022-07-13 00:00:00	2022-07-15 00:00:00	

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CP34EIM396	DEPARTMENT OF POST	2020-12-01 21:03:14	AMC	TEC/EST/2020-21-0553	UNABLE TO START ALREADY CHANGED MOTHER BOARD STILL ITS NOT WORKING	ASSIGNED	SACHIN AROSKAR	2022-07-20 00:00:00	2022-07-21 00:00:00	
CP57T847Z3	MCGM	2020-12-01 23:27:26	AMC	TEC/EST/2020-21-0532	PAPER STUCK IN PRINTER	ASSIGNED	PRADEEP RODE	2022-07-16 00:00:00	2022-07-18 00:00:00	
CPOK07R438		2020-12-01 22:24:48	AMC	TEC/EST/2020-21-0530	CPU IS NOT WORKING	ASSIGNED	ACER SUPPORT	2022-07-19 00:00:00	2022-08-01 00:00:00	
CPE3717Z14		2020-12-01 23:44:16	AMC	TEC/EST/2020-21-0561	PRINTER IS NOT WORKING	ASSIGNED	PRADEEP RODE	2022-07-13 00:00:00	2022-07-15 00:00:00	
CP237140JV	BEST	2020-12-01 20:53:35	AMC	TEC/EST/2020-21-0576	PRINTER NOT WORKING	ASSIGNED	PRADEEP RODE	2022-07-26 00:00:00	2022-07-26 00:00:00	
CP5GO85080	MCGM	2020-12-01 23:32:11	Computer PC	TW/SW/EETR/DDR/MON/19 (UXVQNSI066I1250836) (MMLY6SS01280402F838525)	CPU IS NOT WORKING	ASSIGNED	ACER SUPPORT	2022-07-12 00:00:00	2022-07-12 00:00:00	
CP99221DPV	MCGM	2020-12-01 23:40:02	AMC	TEC/EST/2020-21-0582	PRINTER IS NOT WORKING	ASSIGNED	PRADEEP RODE	2022-07-26 00:00:00	2022-07-26 00:00:00	
CP99993DE5	BEST	2020-12-01 19:16:00	AMC	TEC/EST/2020-21-0589	UNABLE TO START	ASSIGNED	SACHIN AROSKAR	2022-08-04 00:00:00	2022-08-04 00:00:00	
CP5GO85080	MCGM	2020-12-01 23:32:11	Computer PC	TW/SW/EETR/DDR/MON/19 (UXVQNSI066I1250836) (MMLY6SS01280402F838525)	CPU IS NOT WORKING	ASSIGNED	ACER SUPPORT	2022-07-12 00:00:00	2022-07-12 00:00:00	

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Ticket No	Customer Name	Complaint Date	Equipment Name	Equipment No	Description	Status	Assignee Name	Assignee Date	Resolved Date	Closed Date
CP394H57F8	MCGM	2020-12-01 22:43:26	AMC	TEC/EST/2020-21-0557	PC UNABLE TO START	ASSIGNED	ACER SUPPORT	2022-07-12 00:00:00	2022-07-13 00:00:00	
CPSF121F34	MCGM	2020-12-01 21:16:32	AMC	TEC/EST/2020-21-0543	MS OFFICE INSTALLATION	ASSIGNED	SACHIN N. HARACHAKAR	2022-07-20 00:00:00	2022-07-21 00:00:00	
CP613V4P05	MCGM	2020-12-01 23:35:04	AMC	TEC/EST/2020-21-0559	UNABLE TO START	ASSIGNED	ACER SUPPORT	2022-07-13 00:00:00	2022-07-13 00:00:00	
CP986XXR65	BEST	2020-12-01 20:20:33	AMC	TEC/EST/2020-21-0597	DISPLAY ISSUE	ASSIGNED	SACHIN AROSKAR	2022-09-08 00:00:00	2022-09-08 00:00:00	
CPO82X1891	MCGM	2020-12-01 19:31:51	Computer PC	TEC/EST/2020-21-0539	PC UNABLE TO START	ASSIGNED	ACER SUPPORT	2022-07-19 00:00:00	2022-07-20 00:00:00	
CP4464VBK8	DEPARTMENT OF POST	2020-12-01 21:55:13	AMC	TEC/EST/2020-21-0570	PC NOT WORKING	ASSIGNED	SACHIN AROSKAR	2022-07-22 00:00:00	2022-07-22 00:00:00	
CP394H57F8	MCGM	2020-12-01 22:43:26	AMC	TEC/EST/2020-21-0557	PC UNABLE TO START	ASSIGNED	ACER SUPPORT	2022-07-12 00:00:00	2022-07-13 00:00:00	
CP8I0J28C8	MCGM	2020-12-01 19:39:21	AMC	TEC/EST/2020-21-0595	PAPER JAAM ISSUE	ASSIGNED	PRADEEP RODE	2022-04-08 00:00:00	2022-04-08 00:00:00	
	BEST	2020-12-01 23:24:06	AMC	TEC/EST/2020-21-0545	EMAGE UNIT NOT WORKING PROPERLY	ACKNOWLEDGED				