

SHUBHAM CHAVHAN

shubh.chavhan99@gmail.com – 8208524736 – <https://shubhamchavhan.netlify.app/>

EXPERIENCE

Infosys

Senior Associate Consultant

November 2022 – Present

Pune

- Developed responsive and user-friendly interfaces for an Over-The-Top (OTT) platform using React.js.
- Optimized application performance, leading to a 20% increase in page load speed and overall responsiveness.
- Designed and implemented the frontend architecture for a broadband website using React.js, enhancing overall site usability.
- Created interactive and visually appealing dashboards for users to track broadband usage and manage account settings.
- Refactoring majority of the code base from Vanilla JavaScript to React functional components with hooks
- Implemented responsive web design principles, resulting in a 15% increase in mobile user engagement.
- Utilized Redux for state management in complex React.js applications, ensuring efficient data flow and maintainability.
- Conducted code reviews and provided constructive feedback to team members, fostering a culture of continuous improvement and code quality.
- Stayed updated with the latest frontend development trends and technologies, attending conferences, workshops, and online courses to continuously enhance skills and knowledge.

Google Operations Center

Digital Media Senior Associate

March 2022 – November 2022

Hyderabad

- Debugging creatives and optimizing ad campaigns using JavaScript, HTML and CSS within Google studio department, ensuring seamless integration and functionality across various platforms.
- Providing product, troubleshooting & workflow guidance, and training to new hires/newbies in the support team, emphasizing expertise in JavaScript-based creative development and debugging
- Educating customers on product usage, from basics to best practices, leveraging expertise in JavaScript-based creative development and debugging, primarily via emails/phone calls.
- Collaborating on internal product initiatives such as process automation, product improvement/suggestion/development, etc., under the client's direction, with a focus on enhancing JavaScript-based creative development and debugging processes.

Amazon

Technical Support

September 2019 – March 2022

Pune

- Collaborated closely with product and tech teams to enhance customer experience by integrating feedback and implementing necessary improvements.
 - Collected and documented business and technical requirements from customers and support teams to ensure comprehensive understanding and appropriate action.
 - Engaged with customers on escalated support issues, managing critical situations with effective communication and problem-solving skills.
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SKILLS

- Languages: JavaScript, CSS, SCSS, TypeScript, GraphQL
- Framework: React.js
- Libraries: Redux, Styled Components, React Router

EDUCATION

University of Pune

Bachelor of Electronic and Telecommunication Engineering