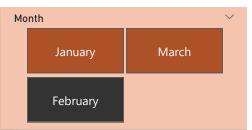
**Total Calls** 1616 1000

**Total Agents** 

Total calls Answered | Total calls Rejected

1298

318



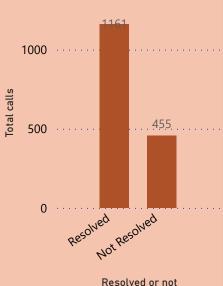
% Answered

80.32%

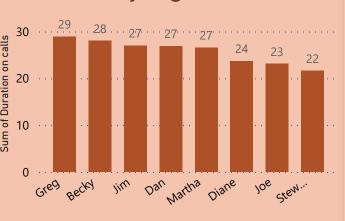
% Rejected

19.68%

Total calls by Resolved or not



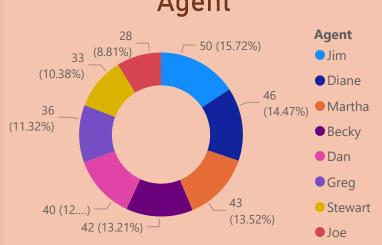
Sum of Duration on calls by Agent



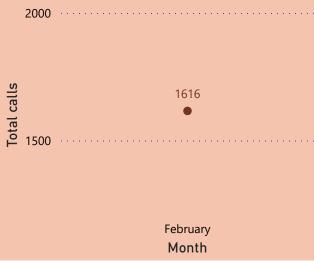
Sum of Calls Answered by Agent



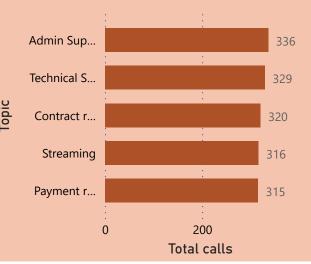
Sum of Calls Rejected by Agent



Total calls by Month



Total calls by Topic



**Highest Calls Answered** 

**Avg Satisfation** rate

Becky

Dan

Average of Satisfaction rating



## Build visuals with your data

Select or drag fields from the **Data** pane onto the report canvas.

