

## **BI** Presentation

# "Flipkart Product Analysis"



#### **Members:**-

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#### Abstract

E-commerce analytics is the process of using analytical tools to provide analysis of business trends, patterns, and performance in the retail industry. Online business analytics allows us to leverage data-driven insight from the business and the customers to improve the customer experience, increase the sales, and optimize operations. Successful online store organizations leverage insight about their customers, products, and operations derived from retail analytics tools to make better decisions around marketing and sales. With online store analytics, we gain a single source of truth about customers, their preferences of product, and the profit analysis.



#### Introduction

Flipkart is one of the leading online stores in India right now. Flipkart products analysis can deliver actionable intelligence to positively inform every aspect of its business — from sales of their top selling products and marketing, inventory, and customer behavior. Analysis tools like Tableau can help us to identify the most valuable customer cohort, as well as their product preferences. With the help of retail data analytics, we can identify products that sell best, forecast sales and future demand, and better control cash flow. Analysis tools like Tableau can support our efforts to improve operational performance and customer experience. Successful retail organizations leverage insight about the customers, products, and operations derived from retail analytics tools to make better decisions around marketing, sales, and operations.



## Scope Of Study

This study examines the overall sales and marketing strategies of Flipkart.com in utilizing 4P's of products and services to satisfy its online customers. It also focuses on the techniques of Segmentation, Targeting and Positioning (STP) by online marketers in India.



### Hardware Requirements

→ CPU Speed: 2GHz 13

→ RAM: 4/8G

→ Disk Space : 2GB



### Software Requirements

- → Operating System : Windows/Ubuntu OS
- → Tools: Tableau Desktop
- → Other: Data Analysis, Business Intelligence



### Methodology: Tableau

- Tableau is the fastly growing and powerful data visualization tool. Tableau is a business intelligence tool which helps us to analyze the raw data in the form of the visual manner; it may be in the form of graphs, reports, etc.
- Data analysis is very fast with Tableau, and the visualizations created are in the form of worksheets and dashboards. Any professional can understand the data created using Tableau.
- Tableau software doesn't require any technical or any programming skills to operate. Tableau is easy and fast for creating visual dashboards.

#### Software Overview



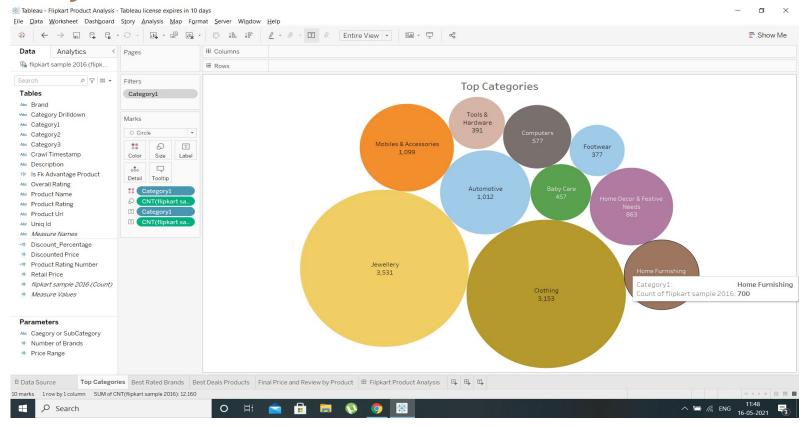
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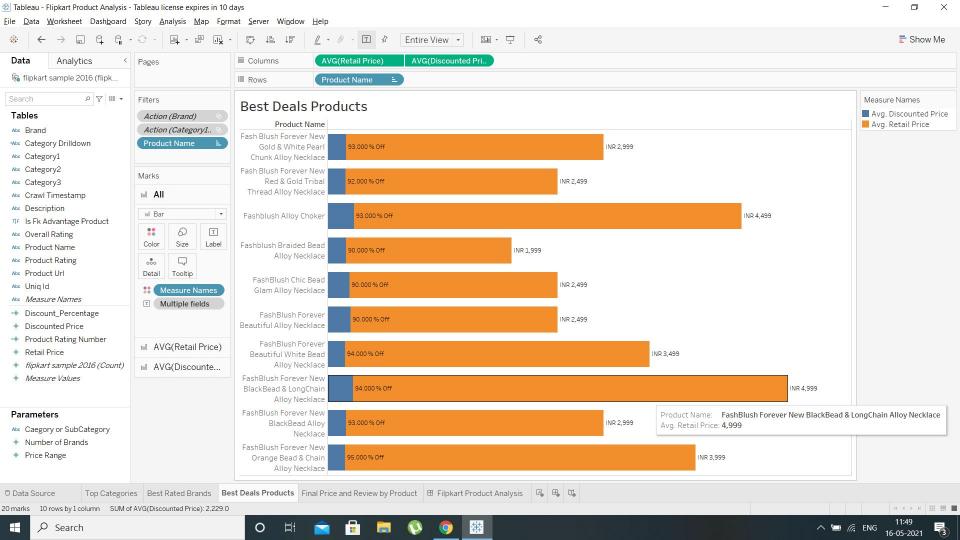


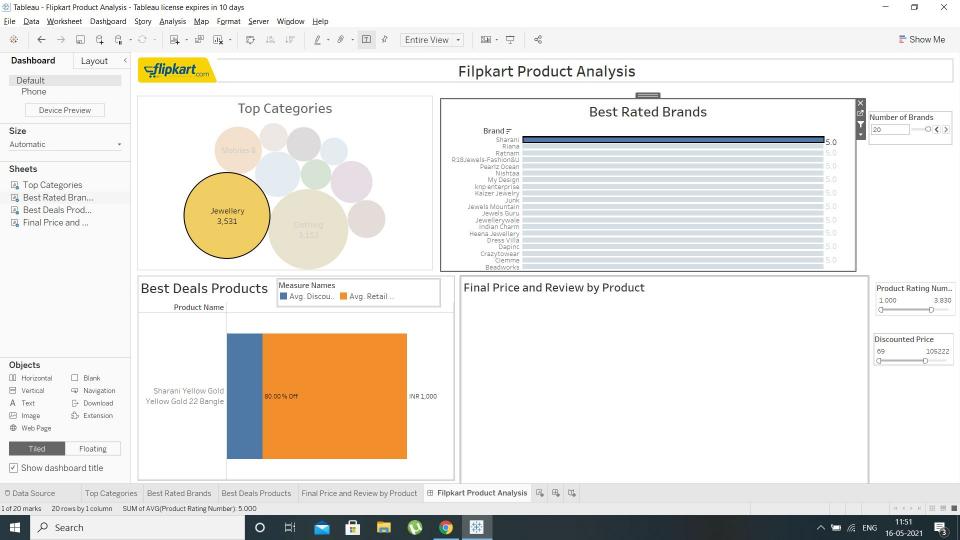
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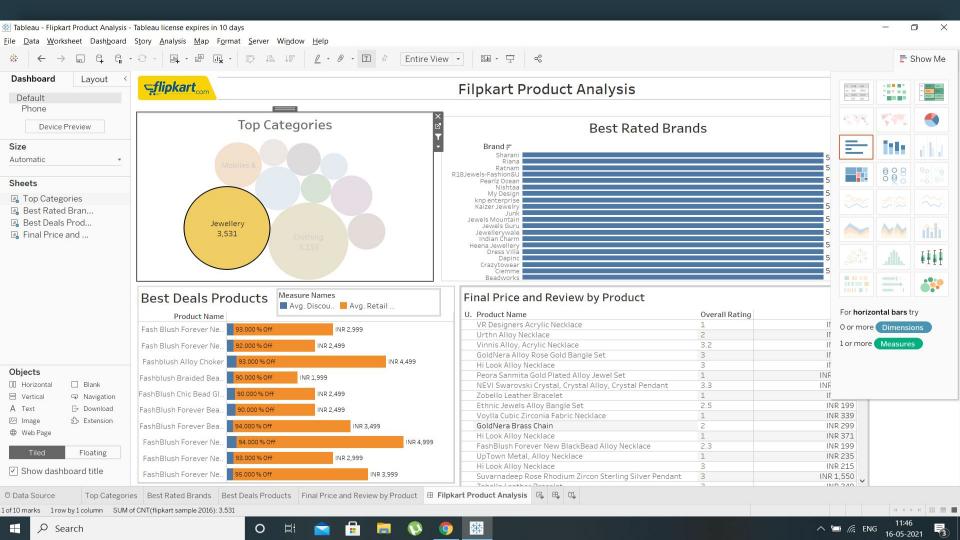


#### **Project Screenshots**











### Business Strategies Of Flipkart

- Good use of SEO
- Good use of SEM
- Ads at proper places and use pay per click to pay for ads
- Very easy web interface Payment convenience Cash/card on delivery there by encouraging students and people with no credit/debit card to purchase in flipkart, with mobile internet penetration there is chances of capturing rural market (60% revenue by COD)
- EMI –by targeting price sensitive customers
- Wallet customer can recharge money online and purchase then and when needed those entering details always is rectified, target heavy purchase and luxury customer



#### Conclusion

Tableau is a business intelligence and reporting tool that allows users to create intuitive reports. A growing number of organizations are using Tableau as their business analytics solution. This tool provides an efficient and effective way to communicate concepts in general because the human brain processes visualized information. In Flipkart analysis, we analysed the sales, discounts and order in order to forecast future demands using Tableau Public.



#### References

- www.flipkart.com
- https://www.tableau.com
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