

Feedback on Simplify Money

Friend 1's Feedback

One friend mentioned that Simplify Money currently supports only **one type of vendor for insurance: SMC**. This limitation makes it less flexible for users who may want to compare or access services from multiple insurance vendors.

Friend 2's Feedback

Another friend highlighted that the **bot is not able to understand local language queries**. For example, when asking in Hindi, "*Mujhe FD or RD k bich antar samjhna h*" (I want to understand the difference between FD and RD), the bot could not process or reply effectively in that language.

Summary

- **Friend 1 said:** Only one type of vendor (SMC) is supported for insurance.
- **Friend 2 said:** The bot cannot understand local language inputs like Hindi, which limits accessibility for users who prefer to interact in their native language.