

# Shubham Puri

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## EDUCATION

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### New York Institute of Technology

Manhattan, NY

*Bachelor of Science In Computer Science*

- Coursework: Data Structures, Computer Programming I and II

## WORK EXPERIENCE

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### Mouse Squad

Brooklyn, NY

*Tech support*

*September 2021 - May 2022*

- Communicated with teachers and staff of the High School regarding any technical issues they might be experiencing and tried to fix the problem whether it was a software or hardware issue.
- Assessed the needs of the teachers and staff and provided them with any missing devices they needed

### Joy the Bookkeeper

Brooklyn, NY

*Administrative Assistant Intern*

*July 2024 - August 2024*

- Assisted with administrative tasks, including filing, data entry, and managing correspondence.
- Supported bookkeeping operations by organizing financial documents and maintaining accurate records.
- Coordinated scheduling and meetings, ensuring smooth daily operations.
- Contributed to improving office efficiency through task prioritization and effective communication.

### Outlier (Remote)

*Freelance AI Quality Analyst*

*October 2024- Present*

- Developed and tested AI model prompts to assess limitations, designed to intentionally challenge the AI, enhancing the model's error recognition and adaptability.
- Analyzed AI responses and documented failure points, contributing to improved model accuracy and robustness.
- Partnered with AI engineers and data scientists to refine prompt structures and training data, optimizing AI model performance and user interactions.

**Additional Experience:** *Assistant Teacher, Summer Youth Program | Ridgewood, NY* — Supported faculty in integrating educational technology, enhancing classroom efficiency.

## Extra Curricular

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### Chess

Manhattan, NY

*October 2022-Present*

- Strategic Problem-Solving: Actively engage in weekly chess club meetings.

### SOCIETY OF WOMEN ENGINEERS (SWE)

Manhattan, NY

*February 2023-Present*

- Actively engaged in SWE's collaborative workshops and coding challenges, enhancing technical skills in JAVA, and contributing to a diverse team environment.
- Participated in SWE's mentorship program, gaining insights into cutting-edge industry trends and developing strong networking skills within the technology sector.

**SKILLS: Languages:** English, Nepali, Hindi. **Programming & Technical:** Java, HTML, CSS, Microsoft 365, Google Docs/Slides. **AI & Prompt Engineering:** AI quality analysis, prompt engineering, error identification.

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