

# ANKITA ANAND

## SECURITY SENIOR AGENT



### SUMMARY

Highly motivated Airport Screener with 4+ years of experience seeking a challenging position that leverages my strong problem-solving skills and commitment to safety. Proven ability to prioritize tasks, maintain focus in a fast-paced environment, and ensure the security of passengers and cargo. Eager to contribute my skills and enthusiasm to a company that values professional growth.

### WORK EXPERIENCE

#### AIR INDIA SATS AIRPORT SERVICES PVT.LTD.

( 09-10-2023 - Till Date)

##### Security Senior Agent

- Ensured security of domestic cargo through X-ray screening and adhering to strict protocols.
- Maintained a secure Sterile Hold Area (SHA) by controlling access and monitoring CCTV footage for suspicious activity.
- Enhanced security awareness by vigilantly monitoring CCTV feeds to identify and deter potential threats.
- Contributed to operational efficiency by performing regular maintenance on security equipment and keeping X-ray documentation up-to-date.

#### GO AIRLINES INDIA PVT. LTD.

( 01-07-2019 To 06-10-2023)

##### Senior Security Executive

- Utilized X-ray expertise and comprehensive manual inspection procedures to guarantee all checked and unaccompanied baggage adhered to strict security regulations.
- Safeguarded aircraft by meticulously enforcing access control measures and conducting thorough anti-sabotage inspections.
- Contributed to a more secure environment by maintaining a watchful eye on baggage hold areas and departure zones via CCTV.
- Ensured operational readiness of security equipment by performing routine maintenance checks and promptly addressing any malfunctions.
- Maintained accurate and up-to-date security documentation, ensuring compliance with all regulatory protocols.

### PROFESSIONAL QUALIFICATION

#### BASIC AVSEC COURSE QUALIFIED

BASIC AVSEC COURSE

#### STCW CERTIFICATION

BASIC STCW COURSE

#### CERTIFICATION OF SCREENERS

CERTIFIED SCREENER

#### CERTIFICATION OF DGR COMPLETED

DANGEROUS GOODS TRAINING  
CATEGORY 12

### EDUCATION QUALIFICATION

#### PATNA WOMEN'S COLLEGE

(2016 - 2020)

Affiliated to Patna University  
B.COM (HONOURS)  
2nd GRADE

#### KIDDY CONVENT SCHOOL, PATNA

(2016)

12th - Higher Secondary School Certificate  
CBSE Board  
Percentage - 66%

#### NATIONAL CONVENT HIGH SCHOOL, PATNA

(2014)

10th - Secondary School Certificate  
CBSE Board  
CGPA - 10.00

## ACHIEVEMENTS & AWARDS

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- Identified a simulated explosive device (IED) during a Bureau of Civil Aviation Security (BCAS) audit at Patna Airport, demonstrating exceptional vigilance.
- Received 50+ positive customer reviews for courteous demeanor and clear communication while guiding passengers through security procedures.
- Maintained positive relationships and coordinated effectively with Airline Staff, Airport Authority, and CISF for seamless crisis response and support.
- Successfully managed passenger disruptions at the X-ray checkpoint during flight delays, ensuring smooth and efficient operations.

## SKILLS

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- DETAIL - ORIENTED
- COMMUNICATION
- ADAPTABILITY
- COMPLIANCE
- PROBLEM SOLVING
- CRITICAL THINKING
- CUSTOMER SERVICE


## LANGUAGE

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- ENGLISH
- HINDI

## PERSONAL DETAILS

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