

n8n + OpenAI + Airtable + Gmail

Automated order update emails generated by AI when a new Airtable row is created.

Overview

This workflow listens for new rows in an Airtable base, sends order details to OpenAI to generate a clean email summary, then delivers the message via Gmail. It runs entirely inside n8n and uses API keys for secure authentication to each service.

What it does

1. **Trigger:** New record added to Airtable.
2. **AI step:** OpenAI turns the record into a concise subject and email body.
3. **Delivery:** Gmail sends the formatted message to a target distribution list.

Where this is useful

- E-commerce order confirmations and internal updates
- Logistics and operations handoffs (picking, packing, shipping)
- Customer success or account management notifications
- Procurement and back-office approvals