

## SHUBH DILIPKUMAR PATEL

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**OBJECTIVE:** Seeking position as a Customer Service Representative where I can fully utilize my knowledge and skills to contribute to the growth of your organization.

### PROFILE:

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- Pos cash register
  - Excellent computer knowledge of MS-OFFICE
  - Outstanding analytical, problem-solving, and troubleshooting ability
  - Strong team contributor with track record of leading the academic projects
  - Work well under pressure and ability to multi-task
  - Professional attitude towards quality of work

### EMPLOYMENT EXPERIENCE:

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#### 1. Customer service Representative at D-mart, India (August'18-May'19)

- Maintaining sales area by organizing merchandise, restocking shelves, and keeping counter area clean and free of debris.
- Processed payments and answered merchandise questions.
- Set up promotional displays and retagged clothing.
- Assisted customers with alternate sizes and accessory choices.

#### 2. Experience in Canada (current working status)

- Customer service representative at Circle K

### EDUCATION:

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(January 2022 – August 2024)

Computer Programming  
(Seneca College)

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