

American International University- Bangladesh

CSC 3222: Web Technologies

CO1.1 and CO2.1 Evaluation
Project Report
Summer 2021-22

Project Title: Tesla-24/7 Internet Service Provider

Section: N

Group No: 02

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Introduction:

Tesla 24/7-Internet Service Provider is a web-based website to provide internet services. This system provides access to view internet services and order some accessories as well as online payment easily. This system manages information about the customers, show order history, services detail, and payments. Currently, the system contains four independent users including an admin, an employee, customers & account manager.

Background Study -

https://carnival.com.bd/carnival-family/

https://dotinternetbd.com/

http://www.triangle.com.bd/

Mainly we have researched on these websites & we get few ideas for our project. Like how their website is flexible for users, how they deal with their customers throughout the website & also how the ISP authority maintain their employees by their website. So, from here we have implemented some topics in our project.

Requirement Analysis:

1. User Category:

There are 4 types of Users here. They are:

- Admin
- Employee
- Account Manager
- Customer
- 2. Feature List:

In this project the "Admin" has the following features:

- Login
- Forget Password
- Change Password
- Add Employee
- Employee's profile view-edit-delete
- Add Customer
- Customer's profile view-edit-delete
- View order history
- View payment history
- View employee target
- Can see customer complain history
- Check product availability



In this project the "Employee" has the following features:

- Login
- Registration
- Forget Password
- Change Password
- Employee's profile view-edit
- Add Customer
- Customer's profile view-edit-delete
- View Customer's complain
- Add product item
- Product items view-edit-delete
- Order product
- Update daily target

In this project the "Account Manager" has the following features:

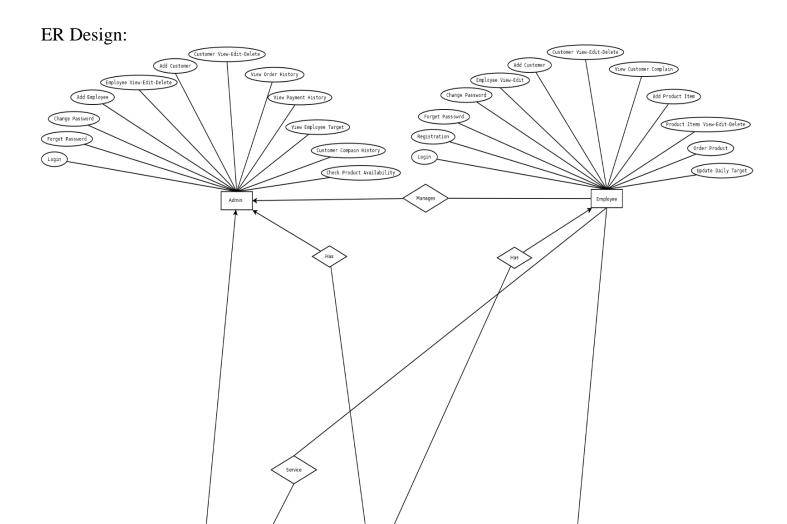
- Registration
- Login/Logout
- Forget Password
- Change Password
- Profile View Update
- Save Customer contacts
- Charging customers
- Manage employee's salary
- Make transactions
- Add News & Information
- View Payment history
- Deliver ordered products

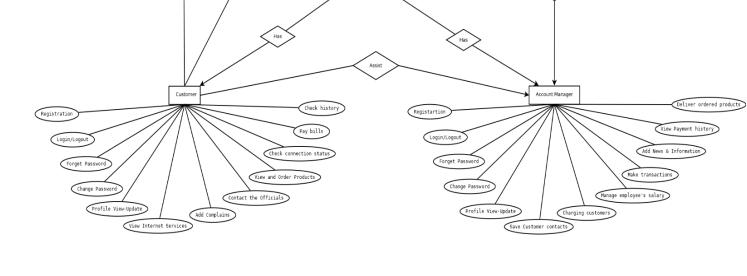
In this project the "Customer" has the following features:

- Registration
- Login/Logout
- Forget Password
- Change Password
- Profile View Update
- View Internet Services
- Add Complains
- Contact the officials
- View & Order products
- Check connection status



- Pay bills
- Check history





Homepage

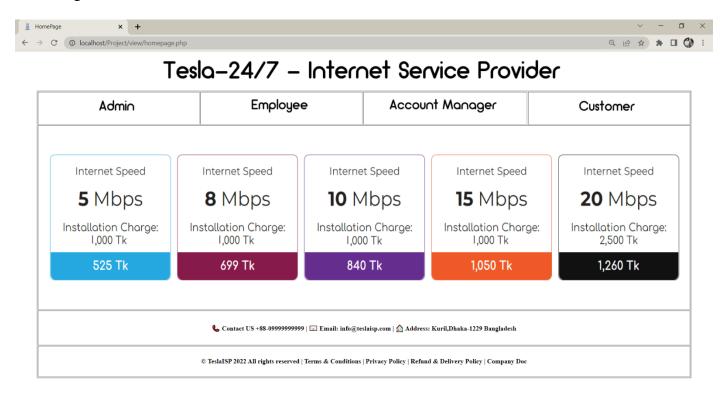
Tools Used:

To develop this project, we have used the following:

- Visual Studio Code
- XAMPP Control Panel
- Chrome Browser or Brave Brower
- Windows Notepad

System Images against the Specification:

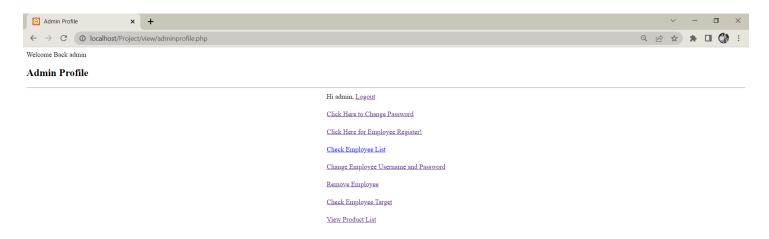
Home Page



Admin Login

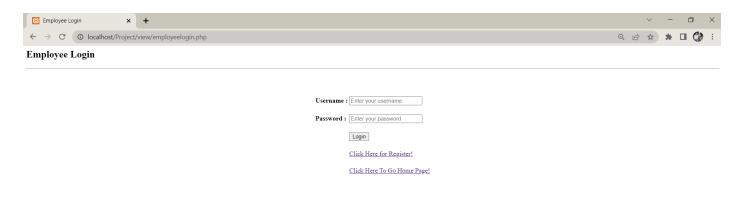


Admin Profile

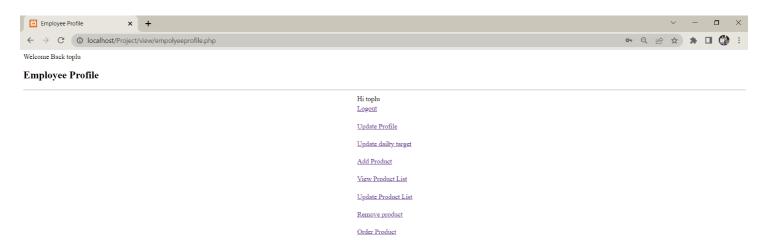


Employee Login





Employee Profile



Customer Login

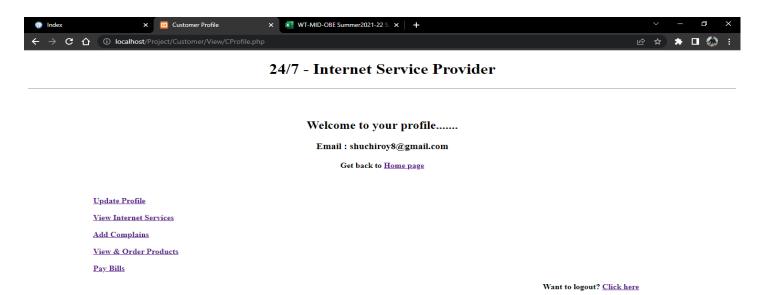


Login as a Customer

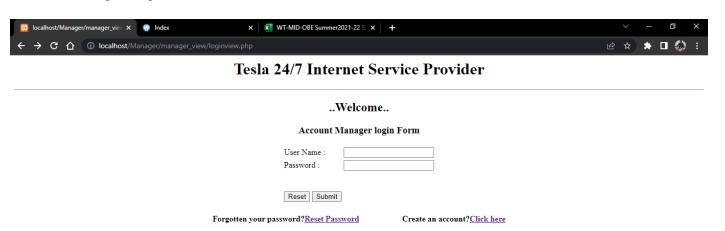


Customer Profile





Account Manager Login



Account Manager Registration





From the homepage we can visit the login page of all users. After login with correct username and password we will visit the desired user profile page. From the desired profile we can use the features of that user.

Impact of this Project:

Tesla 24/7-Internet Service Provider is designed for the users benefit. The benefits are to create a home network: A internet connected home will provide user with endless work and entertainment possibilities and ability to manage security and passwords from one home system. Users can select our packages according to their optimal time which is convenient for them. The authority can have valid information about employees and customers that improves the security. Authority can take the data monthly or annually to monitor the financial status to enhancing the business.

Limitations and Possible Future Improvements:

The system is designed for a particular service; it is not useful for all the ISP websites. The system is limited because no API is used here to add extra functionalities. The system is designed for only four category's users. The system can be improved more by using more interactive frontend frameworks like react.js. Some AI technologies can be integrated by which the movies can sort as the user preference. More and more functionalities can be added in future to fulfill the demand of the users and the authorities.

[Note: Make sure that your report is maximum 10 pages (including cover page). Print (Colored) the report and submit it with spiral bind.]

CO1.1 and CO2.1 Evaluation: Project Report Evaluation						
Project Proposal (5)	Background Study (5)	Requirement Analysis (5)	Entity Diagram (5)	System Images against the Specification (5)	Total (25)	