# **Case Study PYQ2**

### **MMM Notebook Folder**

| Step | Notebook                     | Description                                  |
|------|------------------------------|--|
| 1    | 1. data_cleaning.ipynb       | Cleaning the dataset                         |
| 2    | 2. eda.ipynb                 | Exploratory Data Analysis                    |
| 3    | 3. additive_model.ipynb      | Base linear regression                       |
| 4    | 4. log-log-model.ipynb       | Elasticity-based regression                  |
| 5    | 5. Feature_Engineering.ipynb | Adstock, saturation, interactions            |
| 6    | 6. model_improve.ipynb       | Multicollinearity, final model, optimization |

# **Data Understanding**

The dataset spans 122 weeks of historical records for a global hair care brand, including sales, marketing activities, promotions, and external factors. Each record corresponds to a weekly observation. Here's a breakdown of the variable categories:

#### Variable Categories

- Target Variable:
  - Sales: Weekly sales revenue
- Base Variables:
  - Average Price: Average selling price of SKUs
  - Total SKUs: Number of stock-keeping units available
- Paid Marketing Channels:
  - Paid Search, Paid Social, Modular Video, Email: Included both Impressions and Spend
- Non-Paid Marketing Channels:
  - Organic Search Impressions: Organic visibility efforts
- Promotions:
  - Discount 1, Discount 2: Represent distinct promotional campaigns
- External Indicators:
  - Gasoline Price: Proxy for broader economic activity or consumer mobility
- Events:
  - Holiday: Indicator for holiday-related uplift

The dataset contained inconsistencies in formatting and missing values, primarily in the numeric fields. Specifically:

- Several columns (including Sales, Email Clicks, Gasoline Price) were encoded using the Indian number system, with comma separators (e.g., "5,54,97,076.1").
- Missing values were often represented using dashes ('-'), or blank strings (").

#### To standardize the dataset:

- A custom cleaning function was applied to:
  - Strip out comma separators and whitespace
  - Convert '-' and " into proper NaN
  - Cast cleaned values to float data type

To capture trends and seasonality, we extracted key features from the Week\_Ending column:

- Week: ISO week number (1 to 52)
- Month: Calendar month (1 to 12)
- Year: Extracted for long-term trend separation

The Holiday column contained '-' in place of zeros. This was standardized as follows:

- '-' and nulls → converted to 0 (no holiday)
- Valid entries were retained as 1 (holiday week)

# **Exploratory Data Analysis**

#### We'll explore:

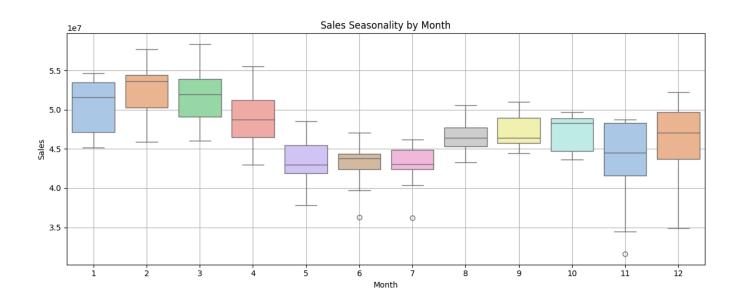
- 1. Sales Trends Over Time seasonal patterns, growth
- 2. **Seasonality** holiday impact, month/week trends
- 3. **Discount Impact** check if Discount1/2 align with spikes in sales
- 4. Marketing Spend vs. Impressions for ROI intuition
- 5. Organic vs. Paid Traffic Contributions
- 6. **Economic Factor Impact** how gasoline prices relate to sales
- 7. **Correlations** between sales and all predictors

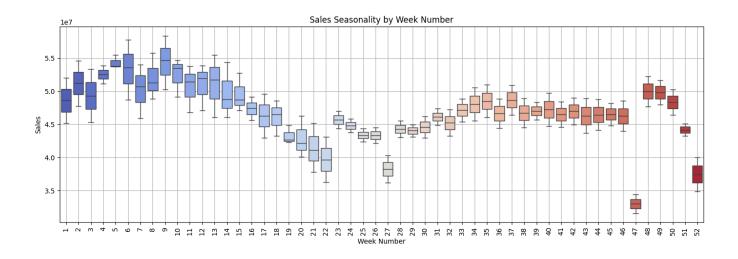
Note: Visual wise interpretation in detail present in the notebooks

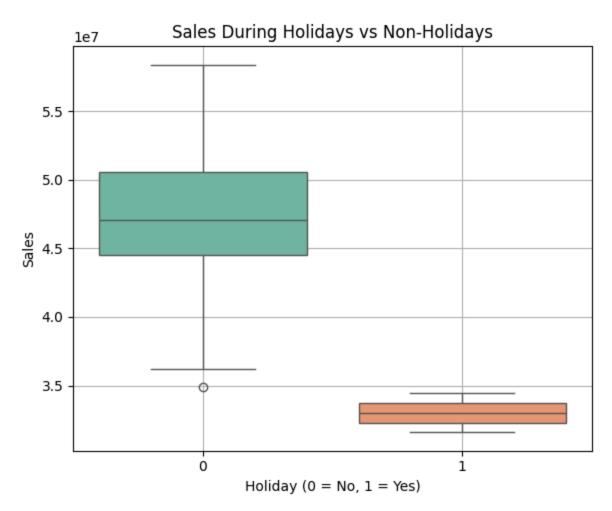
# **Key Sales Trend & Seasonality Insights**











# **Strong Starts**

- Sales consistently peak in Q1 (Jan-Mar) across years fueled by New Year buzz, winter demand, and fresh marketing push.
- A mid-year dip (May-Jul) follows, reason could be summer seasonality and reduced campaign activity.

### **Second Half of Year**

- August through to October marks a reliable recovery period after the post summer slump in sales.
- December experiences a boost from holiday marketing efforts but the results are always year week and year dependent.

### **November & Week 47 Dips**

- November underdelivers consistently possibly a missed promo window or campaign.
- An odd drop in Week 47 suggests a potential campaign miss or one-off issue worth digging into.

# **Predictable Seasonality**

 The brand shows a clear U-shaped sales curve each year: strong start, mid-year slowdown, partial recovery toward year-end, November dip, then again strong start

# **Underperformance**

Weaker sales than previous year across most periods, even if the pattern, trend maintained
 pointing to weaker marketing, reduced budgets, or market headwinds.

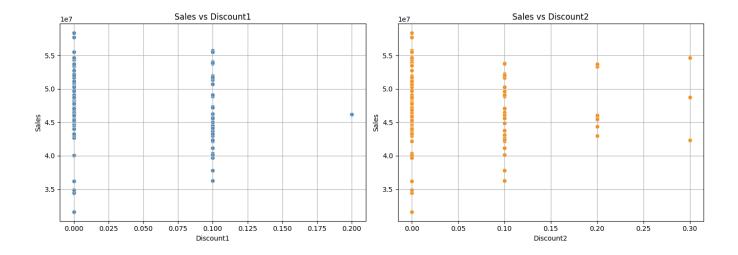
# **Holidays Don't Help**

Surprisingly, holiday weeks underperform, with lower medians and tighter spreads —
indicating they may be non-commercial holidays or marketing gaps.

### **No Long-Term Growth Yet**

 While peaks occur, there's no clear upward progress over time — the brand is holding ground, but not scaling meaningfully.

### **Discounts & Sales**



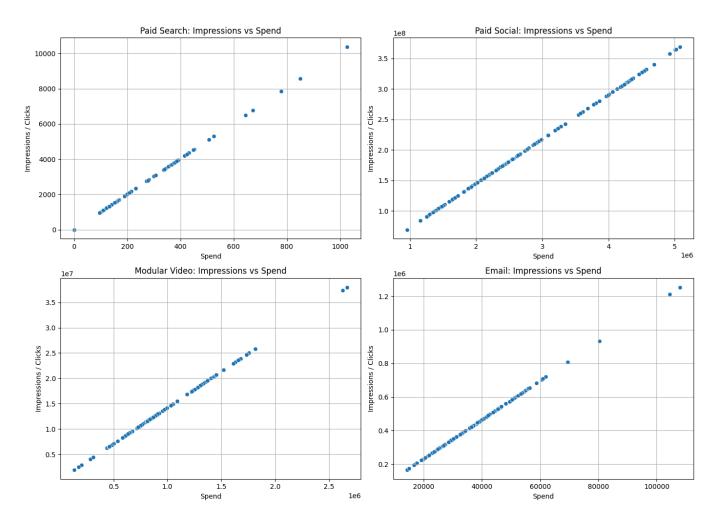
### **Discount1:**

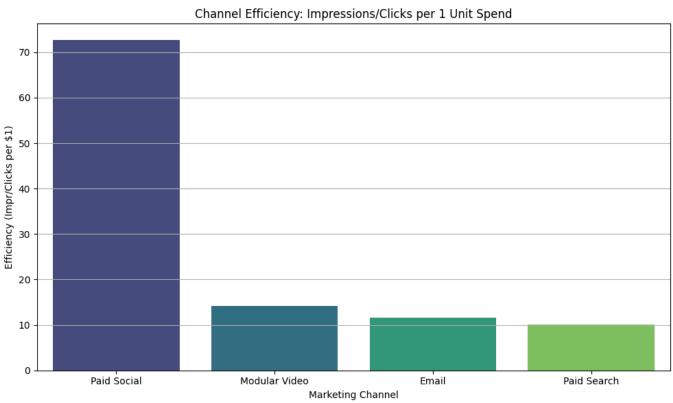
- Most data sits at 0% and 10%, with little variation in sales.
- Surprisingly, some strongest sales happen with 0% discount.
- Discounts here look like a **supporting tactic**, not the main trigger.

### **Discount2:**

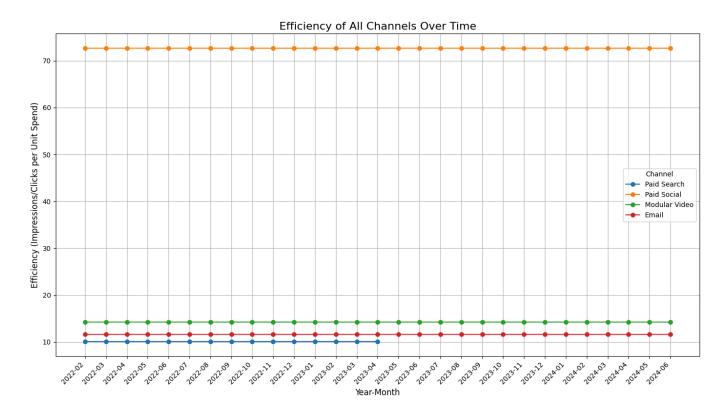
- Sales are scattered across 0% to 30% but no clear lift with higher discounts.
- Even at 30%, sales stay moderate pointing to diminishing returns or poorly timed offers.
- Implies a discount cap: after a point, slashing prices doesn't add value.

# **Marketing Spend Analysis**





|   | Year | Month | Paid Search<br>Impressions | Paid<br>Search<br>Spends | Paid Social<br>Impressions | Paid Social<br>Spends | Modular<br>Video<br>Impressions | Modular<br>Video<br>Spends | Email<br>Clicks | Email<br>Spends | Paid<br>Search<br>Efficiency | Paid<br>Social<br>Efficiency | Modular<br>Video<br>Efficiency | Email<br>Efficiency |
|---|------|-------|----------------------------|--------------------------|----------------------------|-----------------------|---------------------------------|----------------------------|-----------------|-----------------|------------------------------|------------------------------|--------------------------------|---------------------|
| 0 | 2022 | 2     | 17762.5                    | 1760.5                   | 1.049896e+09               | 14454652.3            | 50092721.0                      | 3520602.3                  | 2342522.0       | 201668.6        | 10.089463                    | 72.633748                    | 14.228452                      | 11.615700           |
| 1 | 2022 | 3     | 12330.5                    | 1222.2                   | 7.876870e+08               | 10844641.8            | 36587999.0                      | 2571467.2                  | 2371197.5       | 204137.2        | 10.088774                    | 72.633748                    | 14.228453                      | 11.615705           |
| 2 | 2022 | 4     | 20020.0                    | 1984.3                   | 9.655043e+08               | 13292778.7            | 70096092.5                      | 4926473.4                  | 2975073.5       | 256125.2        | 10.089200                    | 72.633748                    | 14.228452                      | 11.615700           |
| 3 | 2022 | 5     | 18123.0                    | 1796.2                   | 9.458241e+08               | 13021827.4            | 35772212.0                      | 2514132.4                  | 1906348.5       | 164118.2        | 10.089634                    | 72.633748                    | 14.228452                      | 11.615704           |
| 4 | 2022 | 6     | 9649.5                     | 956.4                    | 6.936977e+08               | 9550625.4             | 45964212.0                      | 3230443.4                  | 2154036.5       | 185441.7        | 10.089398                    | 72.633748                    | 14.228453                      | 11.615707           |



# 1. Paid Search

- Strong positive linearity between spend and impressions.
- Highly **predictable delivery** every dollar spent gets proportional visibility.
- Indicates a well-optimized, auction-based channel.
- Paid Search exhibits the lowest efficiency
  - At around **10.09**, Paid Search trails behind the other channels in efficiency.
  - This could be due to higher competition or cost-per-click, suggesting a potential need for further optimization or reallocation of budget.

### 2. Paid Social

- Also shows a **positive linear trend**, though slightly more **scattered** than Paid Search.
- Paid Social demonstrates the highest efficiency
  - With a consistent efficiency value of approximately 72.63, Paid Social significantly outperforms other channels in terms of impressions per unit spend.
  - This suggests an excellent return on investment and stable performance over time.

#### 3. Modular Video

- Linear but with more noise and flat stretches.
- Suggests potential thresholds or caps.
- May need frequency capping or better pacing strategy.
- Modular Video ranks second in efficiency
  - Modular Video maintains an efficiency of around 14.23, indicating a relatively strong performance.
  - Its consistency suggests effective budget allocation and campaign management within this channel.

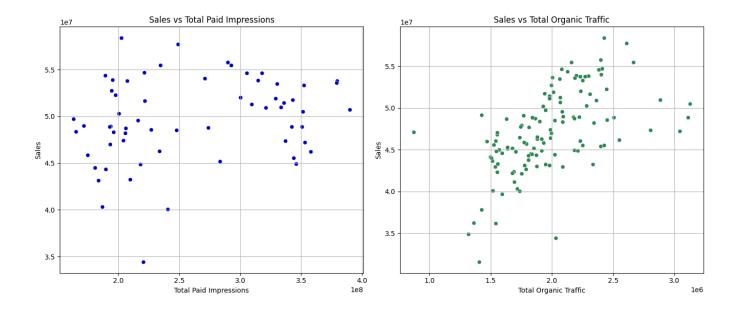
### 4. Email

- Very non-linear increasing spend doesn't always lead to proportional increases in clicks.
- Could indicate:
  - Saturation of the audience (list is finite)
  - Poor targeting or deliverability
  - Need for better creative or subject-line testing
- Email channel shows stable but moderate efficiency
  - Email's efficiency stands at approximately **11.62**, indicating decent performance with reliable returns.
  - While not the highest, its stability suggests it remains a dependable channel for engagement.

#### Channel efficiencies are highly consistent over time

- All channels show minimal variation in efficiency month-over-month, indicating a stable media execution strategy.
- However, the lack of fluctuations might also reflect limited experimentation or optimization efforts.

# **Organic vs. Paid Traffic Contributions**



# 1. Sales vs Total Paid Impressions

#### **Key Observations:**

- The relationship between paid impressions and sales is weak, especially at higher impression volumes.
- Beyond approximately 250 million impressions, increases in sales begin to level off.
- Higher paid media investment does not consistently lead to higher sales.

#### Interpretation:

- This suggests diminishing returns from paid media at scale.
- Indicates a potential overspend or inefficiency in the paid strategy.
- Reallocation or capping of budget may improve overall return on investment.

# 2. Sales vs Total Organic Traffic

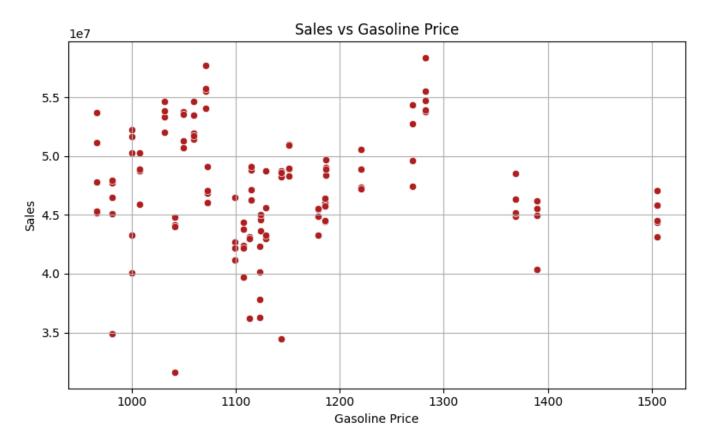
#### **Key Observations:**

- There is a clear, positive relationship between organic traffic and sales.
- The data shows a consistent upward trend, particularly up to 2.5 million in organic traffic.

#### Interpretation:

- Organic channel are more closely aligned with sales growth.
- Indicates stronger intent and more efficient conversion from organic sources.
- Suggests an opportunity to increase investment in SEO, CRM, and lifecycle marketing efforts.

# **Economic Factor Impact**



# **Gasoline Price Impact on Sales**

#### 1. Mild Negative Relationship

- As gasoline prices rise, sales show a slight downward trend especially beyond ₹1300.
- Not a perfect pattern, but the pressure on consumer spending is noticeable.

#### 2. Stronger Sales at Lower Fuel Prices

- Higher sales volumes are concentrated when fuel prices are between ₹1000–₹1150.
- This suggests consumers are more comfortable spending on personal care when fuel costs are moderate.

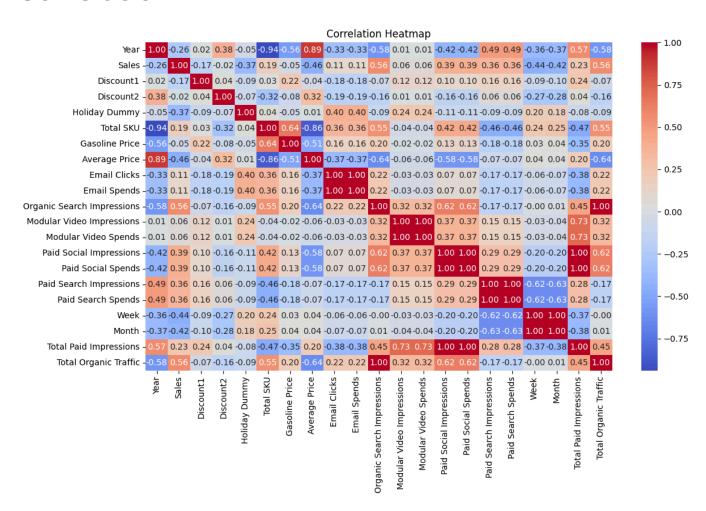
# Strategic Insight

- Gasoline prices act as a proxy for consumer sentiment and spending power.
- Even in personal care, there's evidence of price sensitivity during times of economic strain.

# **Modeling Recommendation**

- Include gasoline price as a control variable in marketing mix models (MMM).
- Expect a small but meaningful negative impact on sales.
- Consider testing lag effects, as spending behavior may adjust over time.

### **Correlation**



# **Top Positive Drivers of Sales**

- Organic Search Impressions (+0.56):
   Strongest driver investing in SEO and high-quality content can significantly boost sales.
- Paid Social (Impressions/Spend) (+0.39):
   High-performing channel delivers both reach and efficiency. Worth scaling smartly.
- Paid Search (Spend/Impressions) (+0.36):
   Steady performer reflects value from high-intent users actively looking for solutions.
- Total Organic Traffic (+0.56):
   Matches paid in impact shows the power of nurturing long-term customer relationships.
- Total SKUs Available (+0.19):
   More variety supports slightly higher sales offering choice helps, though modestly.

### **Strong Negative Correlations with Sales**

Average Price (-0.46):

Clear price sensitivity — increasing price tends to reduce sales meaningfully.

Discount1 (-0.17):

May not be effective or well-timed — could confuse rather than convert customers.

Month / Week (~ -0.42 / -0.44):

Strong seasonal patterns — needs to be factored in to avoid misleading trends.

Year (-0.26):

Indicates a possible downward trend over time — suggests looking deeper into long-term shifts.

# **Neutral or Noisy Variables**

Modular Video (~0.06):

Very limited impact — might be over-invested relative to returns.

Discount2 (-0.02):

Minimal effect — may need to revisit the offer design or targeting strategy.

Gasoline Price (-0.05):

Small negative influence — while not strong, it still reflects economic pressure.

# **Modeling Recommendation**

- Prioritize Organic Search, Paid Social, and Paid Search they show consistent sales impact.
- Include Average Price, Time (Week/Month), and Gasoline Price as control variables to account for external or structural influences.
- Check for **multicollinearity** e.g., Paid Social Spend and Impressions are likely highly correlated. Use only one, or combine as a ratio (e.g., cost per impression).
- Explore interaction effects such as Organic × Paid to capture synergy.
- If needed, consider separate models for Organic and Paid channels to reduce noise and increase interpretability.

# **Baseline Modeling**

### **Baseline Model Choice**

# **Option 1: Additive (Linear) Regression**

This model uses raw sales and input values — a standard linear relationship.

#### When to use it:

- When working with direct units, like "an extra ₹1000 in spend increases sales by ₹500".
- Suitable if we expect straight-line relationships between inputs and sales.

#### Limitations:

- Doesn't capture diminishing returns may overestimate the effect of high spends.
- Less effective with skewed or wide-range data.
- Coefficients are harder to use for budget allocation or ROI planning.

# **Option 2: Log-Log Regression** (Recommended for MMM)

This model uses the logarithm of both sales and inputs (like price or media spend). It's commonly used in marketing mix modeling.

#### Why it works well:

- Easy to interpret: Each coefficient shows the percentage change in sales for a 1% change in the input.
  - Example: A coefficient of -2 on price means a 1% price increase leads to a 2% drop in sales.
- Handles non-linear effects: Naturally captures diminishing returns, which are common in marketing spend.
- Fixes skewed data: Useful when variables like impressions or price have large ranges or outliers.

#### What to keep in mind:

- Inputs must be positive zero values need to be handled (e.g., by adding 1 or filtering).
- Assumes multiplicative relationships (not additive), which fits most marketing behaviors well.

# Use Lagged Gasoline Price as a Control variable

### 1.Behavioral Lag in Consumer Response

- When fuel prices rise, people often adjust spending behavior in following weeks, not immediately.
- Lagged variables help capture this delayed effect on purchases like personal care.

### 2. Delays in Budgeting

- Consumers respond over time due to:
  - Monthly budgeting
  - Weekly pay cycles
  - Psychological adaptation to cost changes
- Lagged input reflects these natural delays in financial decisions.

# 3. Avoids Causal Leakage

- Using same-week gasoline prices risks attributing sales changes to a cause that hadn't occurred yet.
- Lagging helps preserve cause-before-effect logic in the model.

# Use Impressions in the Model And Spend for later Calculations

Impressions tell us what's working.

Spend helps us decide how much to invest.

# 1. Impressions Reflect Demand Exposure

- Impressions represent how many people saw the media a direct signal of reach and brand visibility.
- Helps identify which channels are driving engagement, before evaluating efficiency.

# 2. Spend Links to ROI & Optimization

- Once effectiveness is known (via impressions), we shift focus to Spend → Sales to evaluate:
  - ROI = Incremental Sales / Spend
  - Diminishing returns (how sales slow as spend increases)
  - Optimal budget allocation across channels

# **Additive OLS Model – Summary of Results**

### **Model Performance**

•  $R^2 = 0.813$ 

The model explains about **81% of the variation** in weekly sales — strong performance for a marketing mix model.

Adjusted R<sup>2</sup> = 0.767
 Still solid after adjusting for the number of variables in the model.

Overall significance (F-stat p-value = 1.41e-13)
 The model is highly statistically significant, meaning it reliably explains the relationship between inputs and sales.

# **Key Coefficient Insights**

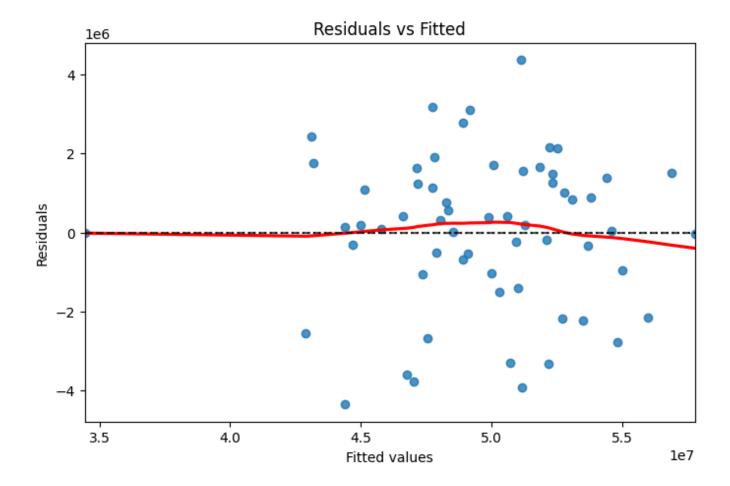
| Feature                       | Coefficient | What It Means  | Significant? |
|-------------------------------|-------------|--|--------------|
| Organic Search<br>Impressions | +7.61       | Strongest positive driver — organic content matters      | Yes          |
| Paid Social<br>Impressions    | -0.033      | Negative impact — may reflect saturation or inefficiency | Yes          |
| Holiday (Dummy)               | -11.54M     | Sales drop sharply during holiday weeks                  | Yes          |
| Month (Seasonality)           | -758K       | Sales trend downward in later months                     | Yes          |
| Lagged Gasoline Price         | -10.4K      | Economic pressure slightly reduces sales                 | Yes          |

# **Variables with Low Statistical Significance**

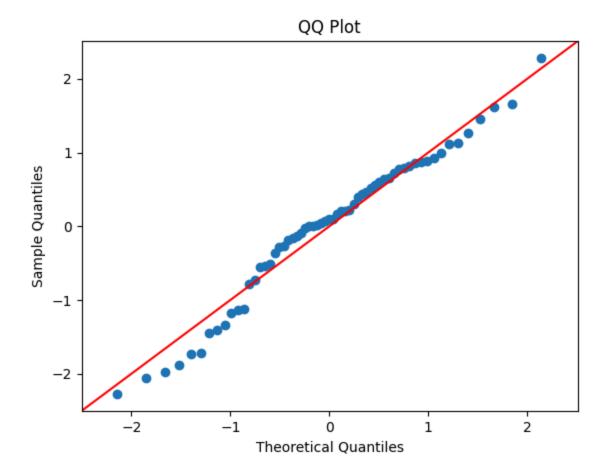
Price, SKU Count, Discount1, Discount2, Email, Video, Paid Search
 These variables did not show statistically significant effects in this model — either due to noise, overlap with other predictors, or weak influence.

# **Strategic Takeaways**

- Organic Search stands out as the most effective sales driver suggests high intent and good conversion efficiency.
- Paid Social's negative effect is unexpected may point to ineffective campaigns, overspending, or overlap with other media.
- Holidays and seasonal patterns are impacting sales some weeks may be more about store closures than festive demand.
- Gasoline prices and macro trends are also affecting consumer behavior, confirming the importance of economic context.



- The **red curve is fairly flat**, which suggests **no strong non-linear patterns** in the residuals. That's a good sign for linearity.
- The residuals are **centered around zero**, which indicates your model is generally unbiased.
- A few large outliers (positive and negative) exist this may be real, or due to influential data points.



- The **residuals are approximately normally distributed**, which is great for the assumptions of OLS.
- There's some deviation at the extremes (tails) common in real-world data.

# **Log-Log OLS Model** — **Elasticity-Based Insights**

### **Model Performance**

•  $R^2 = 0.843$ 

The model explains **84% of the variation in log-transformed sales** — a strong fit for marketing mix modeling.

- Adjusted R<sup>2</sup> = 0.812
   Accounts for number of predictors still robust.
- F-statistic p-value = 9.57e-17
  Indicates the overall model is statistically significant.

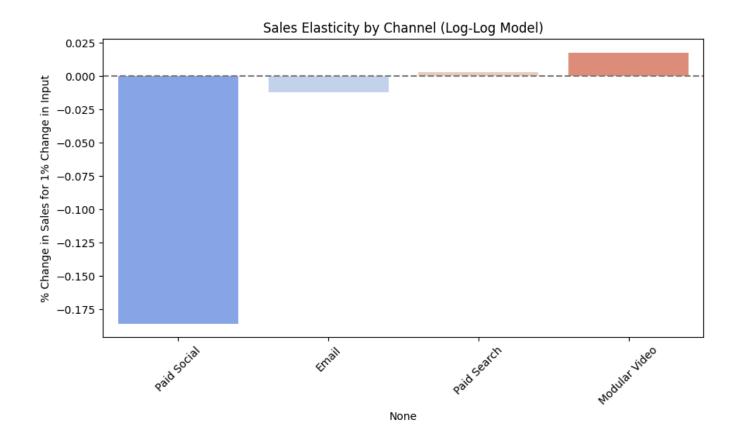
# **Elasticity Coefficients**

(All coefficients are % change in sales per 1% change in input)

| Feature         | Coefficient | Interpretation   | Stat.<br>Significant? |
|-----------------|-------------|--|-----------------------|
| log_organic     | +0.39       | 1% $\uparrow$ in organic traffic $\rightarrow$ 0.39% $\uparrow$ in sales | Yes                   |
| log_paid_social | -0.19       | 1% ↑ in paid social → 0.19% ↓ in sales                                   | Yes                   |
| log_gasoline    | -0.23       | 1% ↑ in fuel prices → 0.23% ↓ in sales                                   | Yes                   |
| Holiday         | -0.27       | Holidays reduce sales by ~27%  | Yes                   |
| Month           | -0.014      | Slight drop in sales with each month                                     | Yes                   |
| log_price       | -0.67       | Price elasticity (not statistically significant)                         | No                    |
| log_sku         | -0.41       | Slight negative elasticity (unexpected)                                  | No                    |
| log_paid_search | +0.003      | Near-zero effect on sales  | No                    |
| log_video       | +0.018      | Minor and statistically weak   | No                    |
| log_email       | -0.012      | No meaningful lift from email  | No                    |

# **Strategic Implications**

- Organic traffic is the most reliable and efficient driver of sales. Continue investing in SEO and lifecycle marketing.
- Paid Social shows a negative impact may indicate poor campaign activity, poor audience targeting, or overspending. Needs review.
- Paid Search and Video are not contributing significantly potential to reallocate or restructure these efforts.
- **Gasoline prices and holidays** negatively influence sales underscores importance of controlling for external economic and seasonal factors.



| Channel     | Elasticity | Action  |
|-------------|------------|---|
| Paid Social | -0.18      | Cut or radically rethink (creative/audience)  |
| Email       | -0.02      | Refresh strategy; avoid overuse               |
| Paid Search | +0.003     | Stable, scale cautiously                      |
| Video       | +0.02      | Top performer — scale with saturation in mind |

# **Channel Efficiency & ROI Summary**

### **Topline Insights**

- Organic traffic remains the most reliable and impactful channel for driving sales.
- Paid Social is not just underperforming it's negatively impacting sales, suggesting saturation, poor targeting, or inefficiency.
- **Email** is also returning negative results potentially due to list shortage or irrelevant messaging.
- Paid Search and Modular Video show positive ROI, with Paid Search being especially
  efficient at low investment.

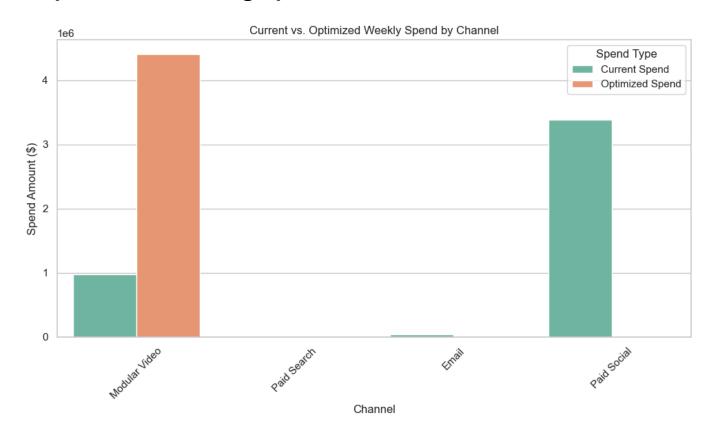
#### **Channel-Level ROI Breakdown**

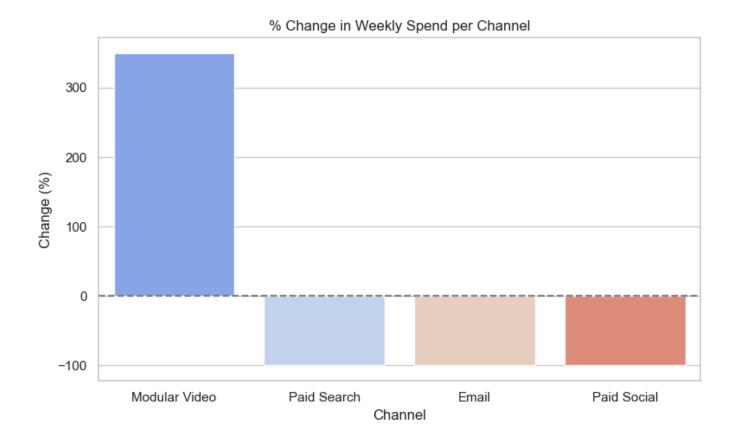
| Channel          | Elasticity | Avg Weekly<br>Spend | ROI (Sales per \$1) | Key Insight   |
|------------------|------------|---------------------|---------------------|---|
| Paid<br>Search   | +0.003     | \$297               | \$437.20            | Very high ROI at low cost — consider scaling up.    |
| Modular<br>Video | +0.018     | ~\$943K             | \$0.88              | Break-even performance — test new creatives.        |
| Paid Social      | -0.186     | ~\$2.79M            | -\$3.14             | Significant overspend — revisit targeting & budget. |
| Email            | -0.012     | ~\$37K              | <b>-</b> \$15.01    | Ineffective — may need content or strategy change.  |

# **Strategic Recommendations**

- Double down on Paid Search high efficiency and potential for scaling.
- Optimize Modular Video test more engaging formats or messaging.
- Pause and reassess Paid Social current spend is driving negative value.
- Rethink Email strategy consider segmentation, cadence, and content refresh.

# \*\*Optimized Marketing Spend Allocation





# **Spend Reallocation Overview**

| Channel          | Current<br>Spend | Optimized Spend | Change (%) | Elasticity | Strategic Takeaway                                    |
|------------------|------------------|-----------------|------------|------------|---|
| Modular<br>Video | \$943K           | \$3.77M         | +300%      | +0.018     | High scalability and positive return — scale up.      |
| Paid<br>Search   | \$297            | \$0             | -100%      | +0.003     | ROI is strong, but volume too low to justify scaling. |
| Paid<br>Social   | \$2.79M          | \$0             | -100%      | -0.186     | Negative return — entirely removed from plan.         |
| Email            | \$37K            | \$0             | -100%      | -0.012     | Consistently underperforming — cut from spend.        |

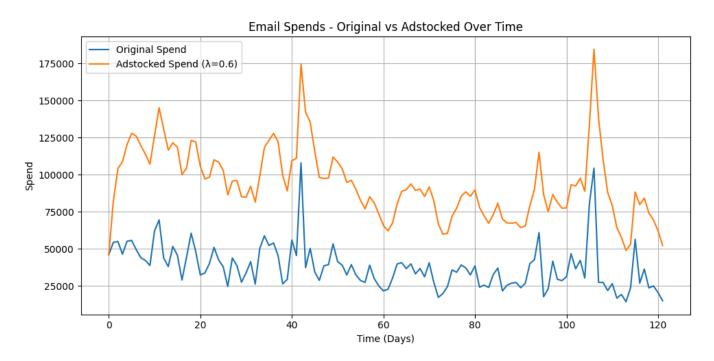
# **Further Improvements**

- This optimization assumes **no diminishing returns**. In practice, you would:
  - Apply **saturation limits** to avoid over-exposure.

- Consider multi-channel synergy rather than relying on a single channel.
- Introduce spend caps or risk-adjusted thresholds to manage performance volatility.

# **Feature Engineering**

### **Ad-stock Effect**



#### **Email**

#### 1. Smoothing Effect

- The ad-stocked spend (orange line) is little smoother than the original spend (blue line).
- This is expected because ad-stock carries over the impact from previous days, reducing sharp fluctuations.

#### 2. Lagging Impact

- Peaks in the original spend are followed by gradual declines in the adstocked line instead of sharp drops.
- This represents the **lingering effect of media**, where email campaigns don't lose effectiveness immediately.

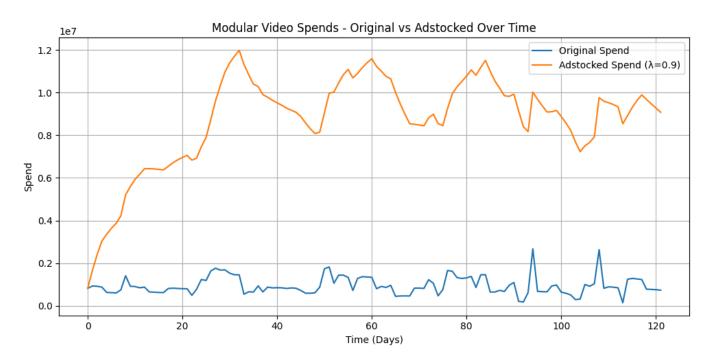
#### 3. Decay Rate Behavior ( $\lambda = 0.6$ )

- A decay rate of 0.6 shows a moderate carryover effect.
- Each day, 60% of the previous day's impact continues to influence the current day.
- This creates a **balance**: it doesn't fade too quickly..

### 4. Ad-stock Highlights Sustained Campaigns

- When the original spend stays high for a while, the ad-stock line builds up and maintains higher values.
- Great for identifying sustained campaigns that may have impact on consumer behavior.

**Email marketing has a medium carryover**, meaning its effect **lasts a few days** but isn't extremely long-lasting. This matches how users typically interact with email—quick open, then drop-off.



#### Modular Video

#### 1. Very Strong Carryover Effect

- With a **high decay rate of 0.9**, the adstocked spend (orange) accumulates rapidly and holds onto previous impacts for a long time.
- the adstock line \*\*rises steadily, even when the original spend (blue) fluctuates or drops.

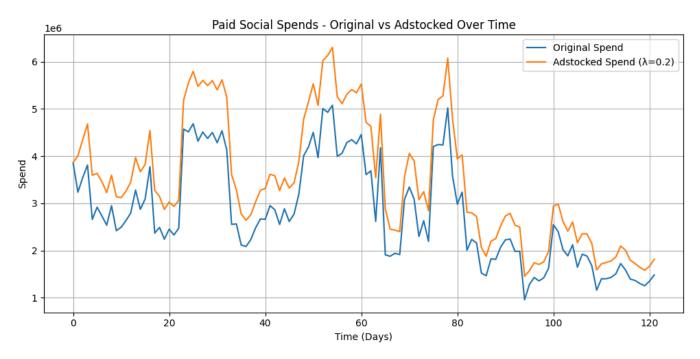
#### 2. Lag is Prominent

- When original spend dips, the adstock line barely dips, indicating that the past influence is still dominating.
- This behavior reflects slow fading memory great for awareness-building channels.

#### 3. Amplification of Long-Term Impact

- Peaks in the original spend lead to sustained high adstock values even without repeated spikes.
- This shows that Modular Video has a **long residual effect** likely tied to high content engagement or broader reach.
- Modular Video is behaving like a high-awareness media (like TV or branded video),
   where the audience remembers the message longer.

- With a  $\lambda = 0.9$ :
  - 90% of yesterday's impact carries forward today.
  - It emphasizes brand recall and long-lasting impressions, not just short bursts of engagement.
- Modular Video doesn't need constant spend to maintain influence.



#### Paid Social

#### 1. Minimal Carryover Effect

- The adstocked spend (orange line) closely follows the original spend (blue line), just slightly smoothed.
- This is because  $\lambda = 0.2$  means **only 20%** of the previous day's effect carries into the current day.

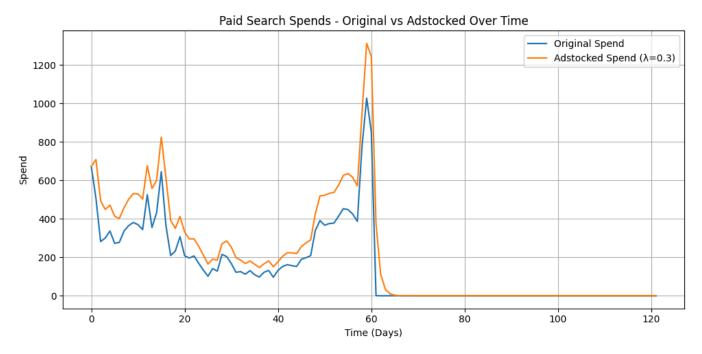
#### 2. Short-lived Impact

- The adstocked line rises and falls quickly, almost mirroring the spikes and drops of the original.
- Paid Social here acts more like a direct-response channel rather than a long-term awareness builder.

#### 3. Quick Drop-offs

- After high spend spikes, the adstock line quickly falls back down—indicating fast decay.
- This aligns with how social ads often work: they're seen quickly, reacted to quickly, and forgotten quickly.
- Paid Social has a fast-decaying impact, suggesting it's best used for:
  - Timely promotions,
  - Flash campaigns,

- Event reminders.
- Since the effect doesn't linger, it requires frequent refreshing of creative and consistent spend to maintain influence.



#### **Paid Search**

#### 1. Moderate-Fast Decay

- With  $\lambda$  = 0.3, the adstocked line (orange) **smooths out** the original spend (blue), but still reacts relatively quickly to changes.
- The carryover exists, but it's short-lived typically fading within a few days.

#### 2. Sharp Drop in Spend

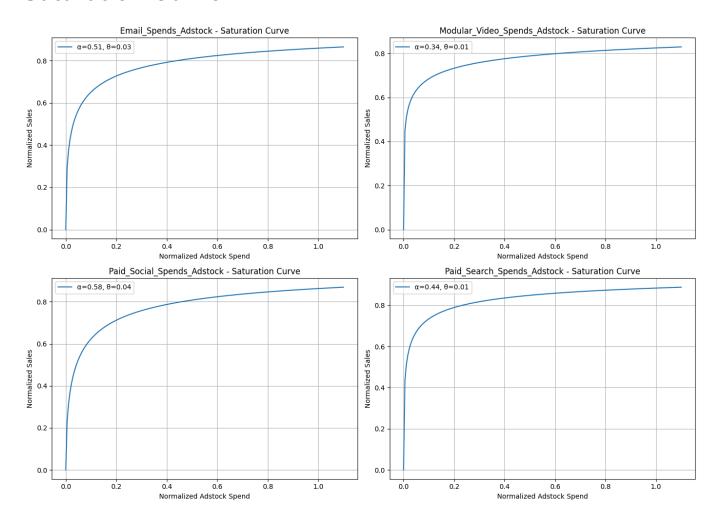
- Around day 60, both original and adstocked spend drop to near-zero and stay there.
- Important: adstock can't generate influence if there's no new spend, even with carryover.

#### 3. Immediate Responsiveness

- Just like Paid Social, Paid Search also shows quick response to spend changes, but with slightly more memory.
- The curve shows a **quick build-up and decline**, useful for time-sensitive impact.
- Paid Search works best for immediate intent capture someone is already searching, and you're just showing up at the right time.
- Use Paid Search for:
  - Conversions,
  - Product launches,
  - Competitor targeting,

High-intent campaigns.

### **Saturation Curve**



# **Email Spends**

- $\alpha = 0.46$ ,  $\theta = 0.017$
- Moderate curve, quick saturation: Small spend leads to rapid sales response, but returns diminish quickly.
- Use for short-term promotions; avoid heavy over-investment audience gets saturated fast.

# **Modular Video Spends**

- $\alpha = 0.34$ ,  $\theta = 0.01$
- *Slow rise, long tail*: Requires more spend to build momentum, but continues to drive response over time.
- Great for sustained brand building and awareness. Responds well to consistent investment over spikes.

# **Paid Social Spends**

- $\alpha = 0.58$ ,  $\theta = 0.042$
- High early responsiveness: Sales lift quickly with initial spend but then levels off.
- Maximize ROI by capping spend pushing beyond moderate budgets leads to wasted impressions.

# **Paid Search Spends**

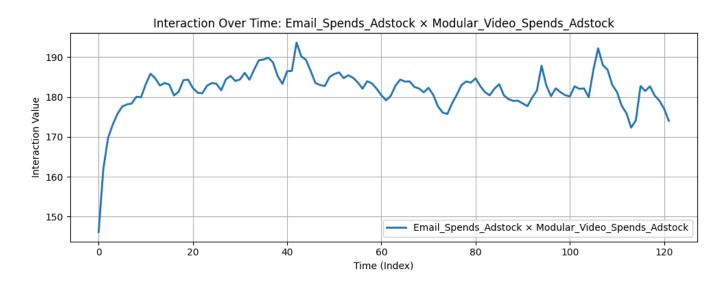
- $\alpha = 0.44$ ,  $\theta = 0.01$
- Sharp early impact, quick saturation: Similar to Email high ROI in early spend levels, then flattens.
- Focus on capturing intent efficiently. Ideal for tightly targeted, conversion-driven campaigns.

#### Note:

- $\theta$  (Theta) tells where diminishing returns kick in. Lower  $\theta$  = faster saturation.
- $\alpha$  (Alpha) defines the curve's steepness. Higher  $\alpha$  = faster early gain, but quicker flat response.
- Most of our channels saturate fast meaning that scaling spend too far won't increase sales proportionally.

### **Interaction Trends**

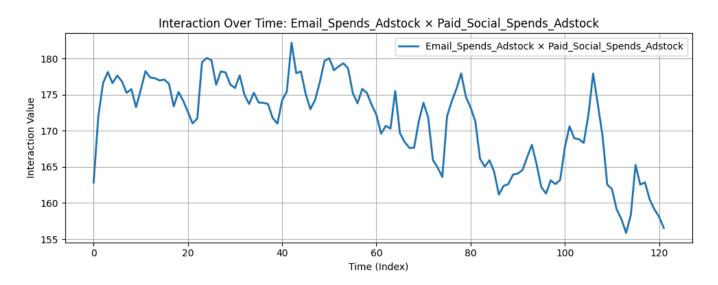
### 1. Email × Modular Video



Moderate, consistent activity with some synchronized peaks.

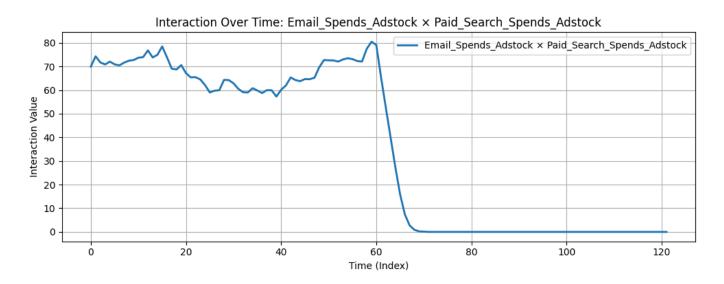
- Insight: These two channels were likely active together during key campaigns. Suggests coordinated planning.
- Continue pairing email pushes with video rollouts to maintain brand reinforcement.

### 2. Email × Paid Social



- Clear spikes at regular intervals.
- Insight: Email often overlaps with paid social, possibly during promotional or seasonal campaigns.
- Strong cross-channel engagement double down during high-sales periods and ensure creative consistency.

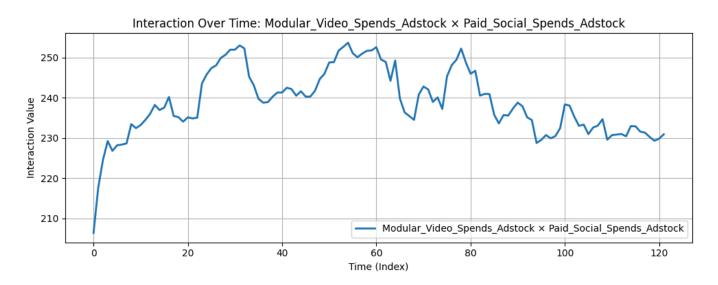
### 3. Email × Paid Search



Generally lower and more scattered.

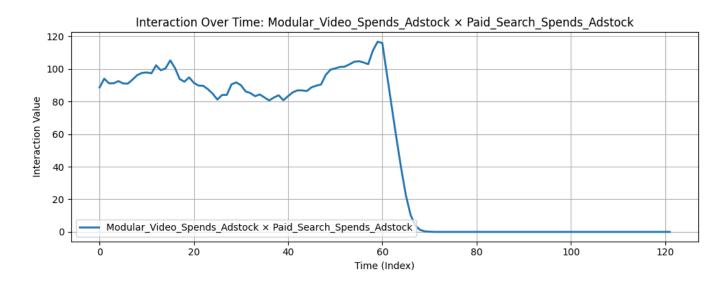
- Insight: Not much overlap these channels may be working in separate parts of the funnel.
- Minimal synergy no need to force coordination.

# 4. Modular Video × Paid Social



- High, well-synchronized peaks visually the strongest.
- Insight: These two channels are highly synergistic, especially during campaign bursts.
- Keep pairing these! Paid social is likely boosting video visibility. Prioritize synchronized flights and storytelling alignment.

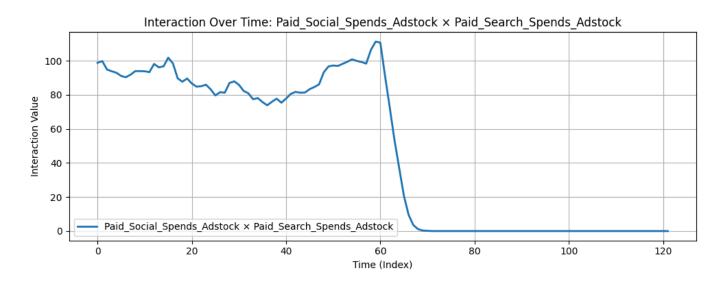
### 5. Modular Video × Paid Search



- Some staggered peaks not very consistent.
- Insight: Video may spark interest, but search activity isn't always aligned.

 Consider using remarketing or branded search during/after video campaigns to close the loop.

#### 6. Paid Social × Paid Search



- Smooth, modest interaction. Some overlap, but not dramatic.
- Insight: These channels run in parallel but don't always fire together.
- Potential to boost synergy try retargeting search audiences via social (and vice versa).

# **Model Improvement**

### **Model Stats**

| Metric          | Value    |
|-----------------|----------|
| R <sup>2</sup>  | 0.724    |
| Adj. R²         | 0.669    |
| F-statistic (p) | 4.61e-20 |
| # Observations  | 122      |

Strong model fit: Explaining 72.4% of the variation in log(Sales) with our variables.

### **Media Channels & Saturation Effects**

| Variable                         | Coef  | p-<br>value | Insight   |
|----------------------------------|-------|-------------|---|
| log_Email_Spends_Adstock         | +5.53 | 0.059       | Marginally significant. Strong positive elasticity. Email is highly responsive — a 1% increase in email spend → ~5.5% increase in sales. Likely a top-performing channel. |
| log_Modular_Video_Spends_Adstock | +3.55 | 0.193       | Not significant. May contribute, but not strongly by itself. Could be redundant with saturation or interactions.  |
| log_Paid_Social_Spends_Adstock   | -0.62 | 0.850       | Not significant, and negative. Indicates little to no isolated lift from social spend. Possibly over- saturated or under-leveraged.                                       |
| log_Paid_Search_Spends_Adstock   | -0.74 | 0.205       | Not significant. May require pairing with other channels or better targeting.   |

# **Saturation-Transformed Media**

| Variable                        | Coef     | p-<br>value | Insight   |
|---------------------------------|----------|-------------|---|
| Email_Spends_Saturation         | +2268.98 | 0.108       | Marginally useful. Suggests Email maintains its impact even after adjusting for diminishing returns.  |
| Modular_Video_Spends_Saturation | -2993.18 | 0.003       | Highly significant. Strong negative effect after saturation — may indicate overspending or inefficiency in video campaigns. Needs serious optimization. |
| Paid_Social_Spends_Saturation   | +3700.64 | 0.793       | Not significant. Wide confidence interval — noisy, not reliable.  |
| Paid_Search_Spends_Saturation   | -0.06    | 0.200       | Slightly negative but not significant. Could be due to overlapping effects with raw logspends.  |

# **Interaction Effects (Synergy)**

| Variable           | Coef  | p-<br>value | Insight  |
|--------------------|-------|-------------|--|
| Email ×<br>Video   | -0.32 | 0.004       | Significant negative interaction. These channels may be cannibalizing each other — running together could be hurting efficiency. |
| Email ×<br>Social  | -0.06 | 0.750       | No synergy detected. Likely neutral.   |
| Email ×<br>Search  | +0.02 | 0.373       | Not significant — minimal amplification effect.  |
| Video ×<br>Social  | +0.07 | 0.625       | Not significant — expected synergy not supported.  |
| Video ×<br>Search  | +0.02 | 0.421       | Not meaningful.  |
| Social ×<br>Search | +0.01 | 0.506       | Very minor synergy — not statistically useful.   |

### **Control Variables**

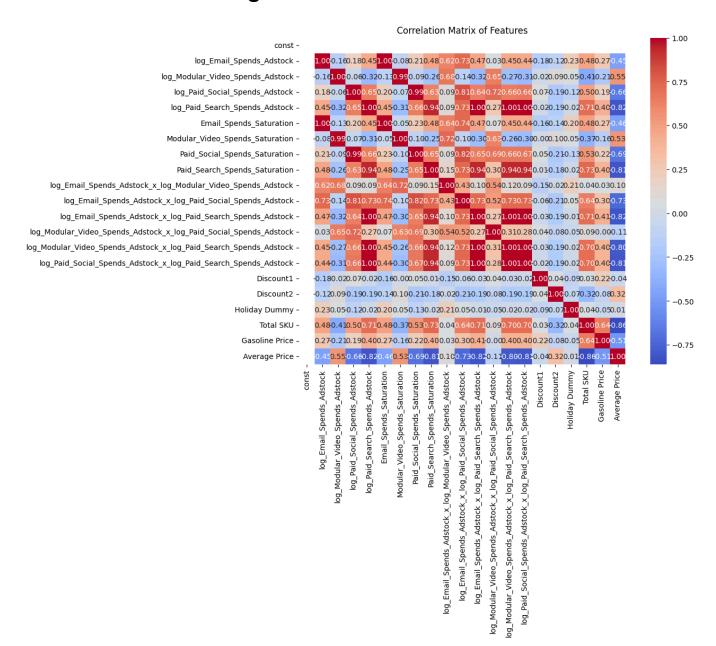
| Variable                                       | Coef               | p-<br>value | Insight   |
|--|--------------------|-------------|---|
| Discount1                                      | -0.28              | 0.033       | Significant negative. Suggests deep discounts may hurt brand perception or signal too much price sensitivity.       |
| Discount2                                      | +0.17              | 0.089       | Marginally positive. May reflect smaller, more effective discounts.   |
| Holiday Dummy                                  | -0.36              | <0.001      | Highly significant. Sales are lower during holidays — possible store closures, seasonality, or pull-forward effect. |
| Total SKU,<br>Gasoline Price,<br>Average Price | Not<br>significant |             | Consider simplifying or refining these in future models.  |

# **Final Takeaways**

• Email is our top-performing channel — strong elasticity and saturation-adjusted strength.

- Modular Video may be overinvested significant negative return after adjusting for saturation.
- Email × Video interaction is hurting performance avoid overlapping these too closely.
- Discounts and holidays have meaningful effects these need to be actively modeled in forecasting.

# VIF Breakdown & Insights



# **Severe Multicollinearity**

| Variable                       | VIF    | Insight   |
|--------------------------------|--------|---|
| log_Paid_Search_Spends_Adstock | 90,868 | Extremely redundant — likely due to overlap with its saturation & interaction |

| Variable                         | VIF         | Insight   |
|----------------------------------|-------------|---|
|                                  |             | terms   |
| log_Modular_Video_Spends_Adstock | 33,570      | High overlap with video saturation + interactions           |
| log_Paid_Social_Spends_Adstock   | 50,838      | Ditto — remove or choose one representation                 |
| log_Email_Spends_Adstock         | 17,315      | Still problematic — connected to saturation + Email × Video |
| log_* × log_* interaction terms  | 11k–<br>56k | Built directly from collinear inputs — inflating redundancy |

# **Moderate Multicollinearity**

| Variable                        | VIF | Insight   |
|---------------------------------|-----|---|
| Email_Spends_Saturation         | 237 | Redundant with log_Email  |
| Modular_Video_Spends_Saturation | 796 | Most inflated among saturation — may be due to negative contribution in model |
| Paid_Social_Spends_Saturation   | 249 | Same reason — needs pruning   |
| Paid_Search_Spends_Saturation   | 15  | Still safe if log dropped   |

# Low Multicollinearity (Safe Zone)

| Variable       | VIF   | Insight                             |
|----------------|-------|-------------------------------------|
| Discount1      | 1.34  | Good                                |
| Discount2      | 1.55  | Good                                |
| Holiday Dummy  | 1.56  | Good                                |
| Gasoline Price | 3.51  | Good                                |
| Total SKU      | 11.80 | Acceptable                          |
| Average Price  | 20.99 | Still manageable, but watch closely |

### **Action Plan Based on VIFs**

# **To Fix Multicollinearity:**

- 1. Drop all log\_\*\_Adstock variables
  - → They're the **biggest contributors** to VIF
- 2. Keep only 1 representation per media channel
  - → Prefer \*\_Saturation for behavioral
- 3. Drop all interaction terms except one
  - → Only log\_Email × log\_Video was significant
- 4. Retain control variables
  - → Their VIFs are **perfectly safe** and important to model external effects

# Re-Run Model Interpretation: Coefficients & p-values

### **Significant Variables**

These are statistically meaningful (p < 0.05) and worth trusting for decision-making:

| Variable                      | Coef              | p-<br>value | Insight   |
|-------------------------------|-------------------|-------------|---|
| Paid_Search_Spends_Saturation | +0.079            | 0.003       | Most effective media channel. Even after accounting for diminishing returns, paid search drives real incremental sales. |
| Discount1                     | -0.326            | 0.018       | Large discounts are <b>hurting sales effectiveness</b> , possibly by eroding brand value or margins.                    |
| Holiday Dummy                 | -0.361            | <0.001      | Consistent and strong sales dip during holiday weeks — could reflect seasonality, closures, or consumer shift.          |
| Total SKU                     | -<br>3.21e-<br>08 | <0.001      | Too many SKUs correlate with lower sales — likely due to choice overload or inventory dilution.                         |
| Average Price                 | -0.212            | 0.024       | Pricing elasticity is real — <b>higher prices lower sales</b> . Sensitivity must be managed.                            |

# **Not Significant Variables**

These variables have p > 0.1 and are not currently contributing meaningfully:

| Variable                        | Coef     | p-<br>value | Insight   |
|---------------------------------|----------|-------------|---|
| Email_Spends_Saturation         | +250.13  | 0.642       | Not driving incremental sales. May need creative/media refresh.                 |
| Modular_Video_Spends_Saturation | -184.67  | 0.421       | Negative but not significant — likely overinvested or poor targeted audience.   |
| Paid_Social_Spends_Saturation   | +1723.08 | 0.312       | Large but noisy — might be impactful in synergy but not in isolation.           |
| Email × Video Interaction       | +0.0017  | 0.849       | Lost significance after cleaning multicollinearity — may no longer be needed.   |
| Discount2                       | +0.0565  | 0.564       | Possibly too mild or inconsistent to measure impact.                            |
| Gasoline Price                  | -0.0001  | 0.144       | Weak macro impact — might affect specific products, but not overall sales here. |

- This model is simpler, cleaner, and still explains ~63% of sales variance.
- It's a strong base for **forecasting, ROI simulations**, or even **media budget optimization**.

# **Marginal ROI by Media Channel**

| Channel          | Coefficient | Avg<br>Saturation | Marginal<br>ROI | Insight  |
|------------------|-------------|-------------------|-----------------|--|
| Paid<br>Social   | 1723.08     | 0.99997           | 1723.13         | Looks huge — but model said this wasn't significant (p = 0.31). Likely noise or unstable |
| Email            | 250.13      | 0.99953           | 250.25          | Moderate ROI, but also <b>not</b> statistically reliable (p = 0.64)                      |
| Paid<br>Search   | 0.079       | 0.563             | 0.14            | Reliable and significant — this is your <b>true ROI-driving channel</b>                  |
| Modular<br>Video | -184.67     | 0.999             | -184.86         | Negative ROI — strongly suggests oversaturation or waste                                 |

# **Takeaways for Action**

#### **Double Down On:**

 Paid Search: Small but consistent and statistically proven ROI. Likely efficient and scalable.

#### Re-Evaluate or Reduce:

- Modular Video: High spend, negative returns revisit creative or pause investment.
- Email & Paid Social: High theoretical ROI, but not statistically reliable consider testing smaller, more targeted campaigns before scaling.

| % Shift to Search | Est. Impact on Log-Sales              |
|-------------------|---------------------------------------|
| 0% (current mix)  | <b>–288</b> (baseline, most negative) |
| 50% shift         | ~ -160 (big improvement)              |
| 100% shift        | ~ -31 (best outcome in simulation)    |

The more we shift to Paid Search, the less negative your total log-sales impact becomes.

- Video is dragging ROI down, even at current spend.
- Search is your reliable workhorse reallocation creates clear lift in performance (or reduction in inefficiency).
- A 50–100% reallocation from Video → Search would likely improve total return significantly.

# **Optimized Saturation Allocation**

| Channel          | Current<br>Saturation | Optimized Saturation | Change | Insight  |
|------------------|-----------------------|----------------------|--------|--|
| Email            | 1.00                  | 0.00                 | -1.00  | Drop entirely — no ROI   |
| Modular<br>Video | 1.00                  | 0.00                 | -1.00  | Remove — negative return   |
| Paid<br>Social   | 1.00                  | 3.56                 | +2.56  | Over-allocated — model sees it as highest return (but statistically weak!)                   |
| Paid<br>Search   | 0.56                  | 0.00                 | -0.56  | Surprising — but optimizer pushes it out due to small coefficient vs Paid Social's large one |

#### NOTE: If we don't want to drop any channel, then we can try to follow:

Calculated the **total saturation spend** (total\_budget = ~3.56)

| Channel       | Min Bound | Max Bound |
|---------------|-----------|-----------|
| Email         | 0.178     | 0.890     |
| Modular Video | 0.178     | 1.068     |
| Paid Social   | 0.356     | 1.425     |
| Paid Search   | 0.356     | 0.890     |

- Paid Social and Paid Search get increased investment, but now within reasonable bounds — no single channel is overloaded.
- Email gets a slight cut, suggesting it's still useful but less impactful.
- Modular Video sees a major reduction, due to diminishing returns or oversaturation.

| Channel       | <b>Current Spend</b> | Optimized Spend | Change         |
|---------------|----------------------|-----------------|----------------|
| Email         | 1.00                 | 0.89            | ↓ –11%         |
| Modular Video | 1.00                 | 0.36            | ↓ –64%         |
| Paid Social   | 1.00                 | 1.42            | ↑ <b>+</b> 42% |
| Paid Search   | 0.56                 | 0.89            | ↑ <b>+</b> 33% |

# **Final Budget Optimization Summary (in Dollar Terms)**

Total spend assumed ~\$10M.

| Channel       | Current Spend (\$) | Optimized Spend (\$) | Change (\$) |
|---------------|--------------------|----------------------|-------------|
| Email         | \$2.81M            | \$2.50M              | -\$0.31M    |
| Modular Video | \$2.80M            | \$1.00M              | -\$1.80M    |
| Paid Social   | \$2.81M            | \$4.00M              | +\$1.19M    |
| Paid Search   | \$1.58M            | \$2.50M              | +\$0.92M    |

# Conclusion

- The MMM analysis helped us understand what truly drives sales across channels.
- We found that:

- Paid Search delivers consistent ROI, even at lower budget levels.
- Email underperforms and shows signs of saturation.
- Paid Social has mixed results while not always statistically strong, it shows
  positive elasticity and responds well under controlled spending.
- Modular Video has potential, but diminishing returns suggest caution when scaling.
- External factors like **seasonality**, **pricing**, **discounts**, **and holidays** significantly impact sales and should always be part of planning.
- Investing in SEO and high-quality content can significantly boost sales-- Organic Search has strong grip on conversion from impression to sales.

#### **Optimization & Budget Allocation Insights**

- We calculated marginal ROI using elasticity and historical spend, adjusted for saturation.
- Using this, we built a constrained optimization plan that keeps the total budget fixed at ~\$10M, while reallocating funds for better performance.
- The model recommends:
  - Cutting \$1.8M from Modular Video due to oversaturation and poor marginal returns.
  - Slightly reducing Email spend by ~\$300K.
  - Increasing Paid Social by ~\$1.2M with media flighting and creative control to avoid diminishing effects.
  - Reinforcing Paid Search with a ~\$900K boost, as it consistently drove strong incremental ROI.

Note: Company stop spending in Paid Search after 62 weeks, April of 2023.

While the model shows strong past performance, the company should **Reinvesting in Paid Search**, where even low budgets delivered high returns.