

Hugh Paterson III

Business Analyst



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Management

Goal Setting

Reporting & Charting

Quality Assurance & Compliance

Task Allocation

Cost-benefit Analysis

Organizational Development

Training

Strategic Planning

Life-cycle Management

Policy Development

Recruiting & Team Building

Communications

Scholarly Communications

Page Layout & Design

Social Networks

Narrative Building

Design Systems

Skills

Google Workspaces

Microsoft Teams

Slack

Trello

Business Model

Canvas

Lean Canvas

Languages

English

German

Experience

9/2021– **Privacy Policy Researcher, University of Oregon**

Present

Read and annotate national and foreign privacy laws
Collaborative academic authorship

9/2021– **Director of Market Research, Royal Protocol Software Corporation**

3/2022

Lead business plan modeling
Facilitate conversations over organizational development and structure
Collect and report on market activity
Design business intelligence reports for product and customer activities
Interview candidates for data analyst positions

3/2021– **User Interaction Designer, The French National Centre for Scientific Research**

6/2021

Provide security and search engine optimization analysis for web application project
Design new user interface for web application
Design color palettes typography for web application

10/2007– **Fundraiser, WycliffeUSA**

12/2019

Develop leads, Create and manage budgets with restricted and unrestricted funds
Logistics planning and support
Reports and presentations

1/2018– **Innovation Analyst, SIL International**

8/2019

Identify and assess opportunities for business growth
Evaluate current projects for growth potential
Identify data sources for business intelligence
Direct data scientists in the development of queryable business intelligence systems for asymmetrical data

1/2011– **Usefulness Engineer, SIL International - Training Department**

1/2018

Business modeling
Information flow design
Professional development certification modeling
Communications design

1/2010– **Assistant to the Publishing and Linguistic Coordinators, SIL International**

8/2012

Lead nine people across three different teams
Quality check all work
Design and document all workflows and data management processes

2006– **Mac Specialist, Apple, Inc.**

2008

Turn customers into advocates
Provide one-on-one training on using Mac software

6/2007– **Network Administrator, University of North Dakota**

8/2007

Manage student and faculty network access
Manage student workers

Education

Master of Nonprofit
Management,
University of Oregon
(in progress)

MA in Linguistics,
University of North Dakota
(2021)

BA in German,
University of Southern
Illinois Edwardsville
(2007)