

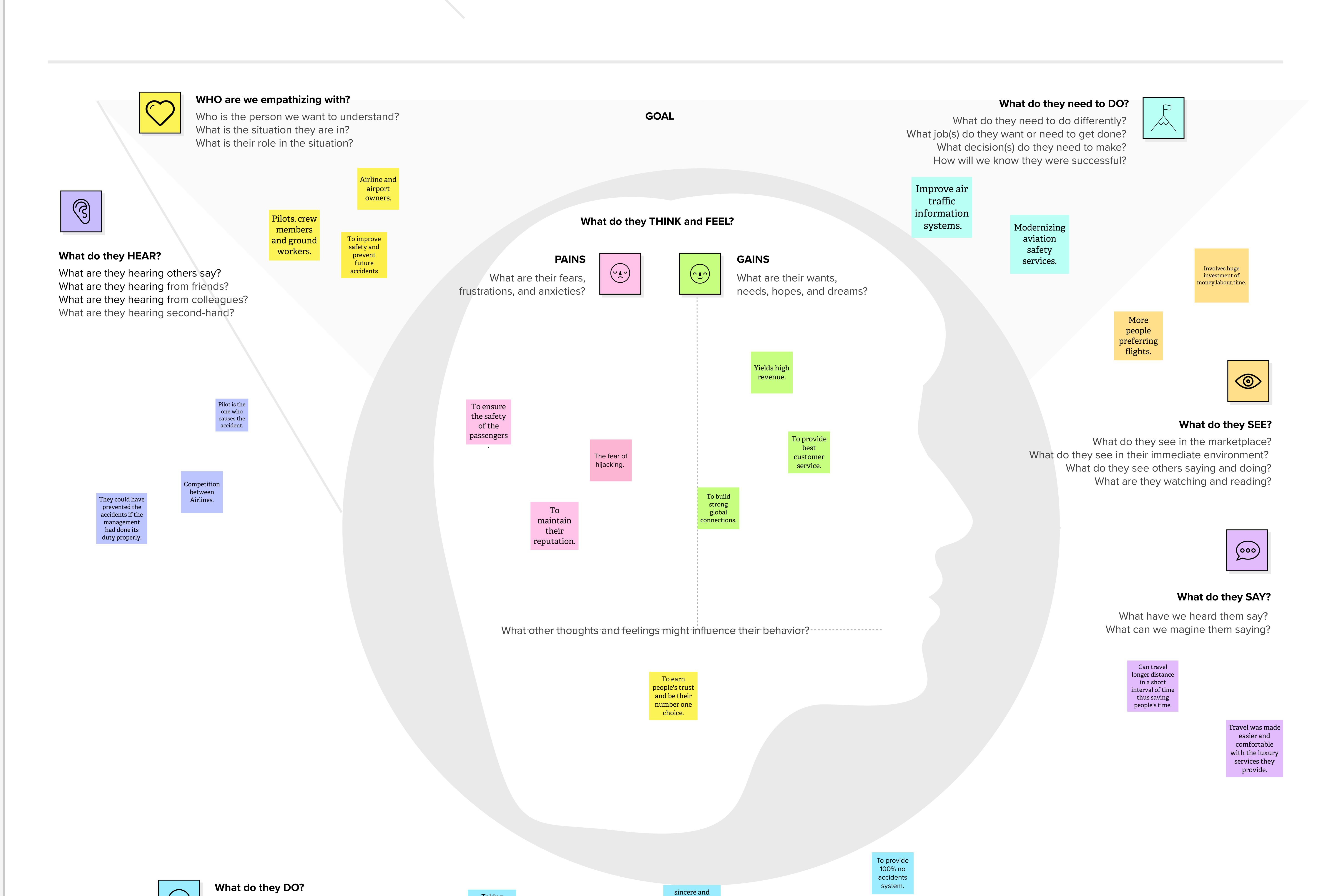
Develop shared understanding and empathy

What do they do today?

What behavior have we observed?

What can we imagine them doing?

Summarize the data you have gathered related to the people that are impacted by your work. It will help you generate ideas, prioritize features, or discuss decisions.



dedicated crew

members and

pilots to help

people in

emergencies.

Taking

maximum

steps to

provide

safety.