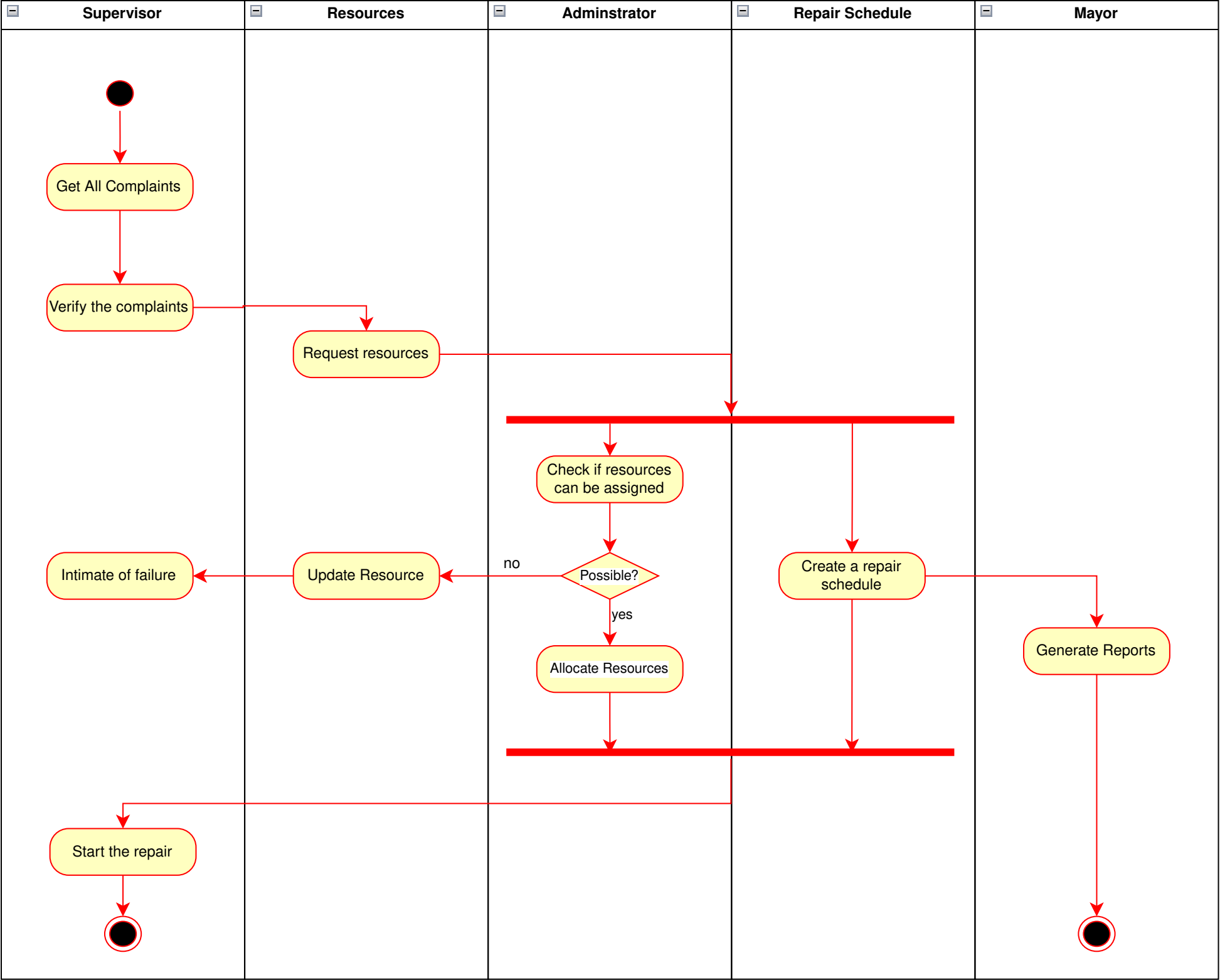


Activity Diagram

Complaint Registering

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Activity Diagram

Supervisor actions

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State Diagram

Complaint

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