#### Software Requirements Road Repair and Tracking System

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# Complaint Registration

RRTS/Complaint Registration		
Function	Submission of road repair requests	
Description	Allow residents to submit road repair requests through various channels, such as phone or written complaints.	
Inputs	<ol> <li>Resident's ID</li> <li>Address of the road repair location</li> <li>Description of the problem</li> <li>Severity of the issue</li> </ol>	
Source	Residents of the city put forth complaints	
Outputs	Registered road repair request with a unique identifier.	
Action	Clerk logs into the system and enters the resident's complaint, assigning a unique identifier to the request.	
Requires	Secure login for clerks to access the system.	
Pre-condition	Clerk has access to the system, and a resident has submitted a road repair request.	
Post-condition	The road repair request is registered in the system with a unique identifier.	
Side-effects	SMS is sent on registration of repair.	

Table: Complaint Registration

#### Authentication and Authorization

RRTS/Authentication and Authorization		
Function	User Authentication and Authorization	
Description	Ensures secure access to the system and assigns user roles based on authentication.	
Inputs	<ol> <li>Username</li> <li>Password</li> </ol>	
Source	Users attempting to log into the system	
Outputs	Authenticated user with assigned roles.	
Action	<ol> <li>System validates provided credentials and if it is successful, the system grants access or roles.</li> <li>If authentication fails, the system notifies the user and prompts for correct credentials.</li> </ol>	
Requires	Secure login interface and role-based authentication.	
Pre-condition	User attempts to log into the system.	
Post-condition	<ol> <li>User is authenticated, and system assigns appropriate roles (if successful).</li> <li>User is prompted for correct credentials (if authentication fails).</li> </ol>	
Side-effects	User account is locked on three consecutive failed logins.	

# Supervisor Assessment

RRTS/Supervisor Assessment		
Function	Examination and assessment of reported road conditions	
Description	Enable assigned supervisors to examine and assess reported road conditions, determining repair priorities based on severity and locality characteristics.	
	1. Assigned area for assessment	
Inputs	2. Reported road conditions	
Source	Supervisors	
Outputs	Priority of repair task and its validity	
Action	Supervisor logs into the system and selects an assigned area for assessment. The system displays road conditions, allowing the supervisor to prioritize repairs.	
Requires	Secure login for supervisors to access the system.	
Pre-condition	Supervisor has access to the system and an assigned area for assessment is available.	
Post-condition	Repair tasks are prioritized, and task statuses are updated in the system.	

Table: Supervisor Assessment

# Resource Management

RRTS/Resource Management		
Function	Estimation of raw material requirements, machinery, and personnel for repair tasks	
Description	Assist supervisors in estimating raw material requirements, machinery, and personnel needed for each repair task.	
Inputs	Repair task details.	
Source	Supervisors	
Outputs	Estimates for raw materials, machinery, and personnel required.	
Action	Supervisor initiates a request for resource estimation in the system. The system provides estimates for raw materials, machinery, and personnel required.	
Requires	Secure login for supervisors to access the system.	
Pre-condition	Supervisor has access to the system, and repair task details are available.	
Post-condition	Resource estimates are provided in the system.	
Side-effects	Supervisors are intimated about the changes.	

Table: Resource Management

# Dynamic Scheduling

RRTS/Dynamic Scheduling		
Function	Generation of optimal schedules for road repairs based on real-time data	
Description	Generate optimal schedules for road repairs based on real- time data on available resources, considering priority and re- source availability.	
Inputs	Updated repair task details and resource availability.	
Source	System and Administrators	
Outputs	Updated repair schedules based on priority and resource availability.	
Action	System receives updated repair task details and resource availability. It generates and updates repair schedules based on priority and resource availability through appropriate graph algorithm	
Requires	Real-time monitoring of resource data.	
Pre-condition	Repair task details and resource availability are updated in the system.	
Post-condition	Repair schedules are optimized and there is no clash between two repairs.	
Side-effects	Mails are sent to the requisite persons with the updation.	

Table: Dynamic Scheduling

# Reporting

RRTS/Reporting		
Function	Generation of comprehensive reports on road repair statistics	
Description	Allow the mayor of the city to request various road repair statistics over time.	
Inputs	Request for road repair statistics through the system.	
Source	Mayor	
Outputs	Comprehensive reports on road repair statistics.	
Action	Mayor initiates a request for road repair statistics through the system. The system generates and displays comprehensive reports as per the mayor's request.	
Requires	Secure login for the mayor to access reporting features.	
Pre-condition	Mayor has access to the system, and a request for road repair statistics is initiated.	
Post-condition	Comprehensive reports on road repair statistics are displayed.	
Side-effects	None	

Table: Reporting

#### Authentication

RRTS/Authentication		
Condition	Action	
Provided credentials are valid.	System validates credentials; Grants access or roles.	
Provided credentials are invalid.	System detects invalid credentials; Increments failed attempts counter.	
Three consecutive failed attempts occur.	System tracks failed attempts; Locks user account.	
Credentials are invalid, but less than three consecutive failed attempts.	System tracks failed attempts; Notifies user of invalid credentials.	

Table: Authentication with if-else conditions

#### Priority Assignment of Road Repair Task

Parameter	Description	Priority Calculation
Severity	The severity of the road damage, categorized as low, medium, or high.	Assign priority based on severity levels (e.g., High severity = High priority).
Traffic Impact	The impact of road damage on traffic flow, categorized as low, moderate, or high.	Assign priority based on traffic impact (e.g., High impact = High priority).
Recent Use	Frequency of road usage in recent times, indicating the importance of the road to the community.	Assign priority based on recent use (e.g., High recent use = High priority).
National and Historical Sig- nificance	The historical or national significance of the road.	Assign priority based on significance (e.g., National significance = High priority).

Table: Task Prioritization Parameters