# SHUSHANT GHOSH

Boston, MA | P: +1 8133904691 | ghosh.shu@northeastern.edu | LinkedIn | Portfolio

Data Scientist with **2+** years of experience deploying machine learning models and conducting advanced statistical analysis. Passionate about embedding AI into business solutions. Seeking full time roles from **Spring 2025**, open to relocation.

#### **EDUCATION**

## Northeastern University, Khoury College of Computer Sciences

Boston, MA

Master of Science in Data Science; GPA: 3.6/4

Expected December 2024

Relevant Coursework: Machine Learning, NLP, Algorithms, Parallel Processing, Unsupervised Learning, Large Language Models

KIIT University

Bhubaneswar, India

Bachelor of Technology in Computer Science and Engineering; GPA: 8.5/10

June 2017 - May 2021

# **WORK EXPERIENCE**

#### Highradius Technologies

Bhubaneswar, India

Machine Learning Engineer

July 2021- July 2022

- Spearheaded 20+ AI Projects on Invoice Payment Date Forecasting by developing advanced regression models (XGBRegressor, LightGBRegressor). Owned the end-to-end ML lifecycle, from data preprocessing and feature engineering to model optimization and deployment. Achieved 85% prediction accuracy, boosting early identification of delinquent invoices by 40%.
- Developed customer segmentation and clustering algorithms using unsupervised learning techniques like K-means and hierarchical clustering, leading to 25% improvement in prediction accuracy. Utilized python libraries such as scikit-learn, matplotlib and seaborn, enabling better analysis and more precise targeting strategies. Collaborated with product managers and software engineers to understand segmentation strategies for diverse customers.
- Preprocessed and analyzed large-scale client datasets by building efficient SQL and Python scripts. Conducted thorough exploratory
  data analysis and collaborated with client-side Data Engineers to uncover patterns and anomalies in the data, ensuring the
  development of robust machine learning models and supporting data-driven decision-making for clients.
- Designed and delivered interactive dashboards and **visualizations** using **PowerBI** and **MS** Excel to present machine learning outcomes to **B2B** clients improving client acquisition. Collaborated with cross-functional teams of data analysts and business leaders, to perform **A/B** testing and statistical analysis, ensuring continuous model improvement and impact communication.
- Managed a team of 5+ entry level engineers, overseeing development and optimization of **ML pipelines** resulting in a reduction of modeling and implementation efforts by 30%.

# Highradius Technologies

Bhubaneswar, India

Data Science Intern

July 2020 - June 2021

- Assisted Data Scientists and the collections department to implement and deploy efficient MLOps pipelines using ML frameworks like TensorFlow, PyTorch, scikit-learn, resulting in a 30% enhancement in timely revenue collection.
- Automated data preprocessing, feature engineering and selection by scripting modular python functions, coupled with meticulous version control using Git, achieving 60% reduction in implementation efforts.
- Promptly collaborated with B2B clients to grasp their business strategies, deploying ML models on their AWS servers.

# **PROJECTS**

#### AI-Enabled Fintech B2B Invoice Management Application | Highradius Technologies

- Collected and cleaned 1 million financial records using Python libraries (Pandas, NumPy). Applied ETL processes for data
  preparation, including handling missing values and normalization.
- Developed a predictive model for partial payments using Time Series forecasting (XGBoost, LightGBM). Conducted hyperparameter tuning and cross-validation for optimization.
- Built a **dashboard** to visualize and manage invoices, reducing collection time by **25%**. Utilized **JavaScript**, **React** for front-end, and Flask for back-end. Integrated **SQL**, **MongoDB** for databases, and **Tableau** for data visualization. <u>Project Link</u>

#### Financial Advisory Chatbot using NLP and GenAI | Northeastern University

- Developed a financial advisor chatbot deploying Large Language Models and implementing RAG systems. Utilized ChatGPT 3.5
  to generate a financial Q&A dataset to train the LLM model to answer finance related question and use financial news stored in the
  database as reference.
- Utilized PyTorch, transformers architecture and various python libraries to manage deep learning tasks, data validation and analysis.

## **TECHNICAL SKILLS**

Programming Languages: Python, R, JavaScript, SQL, Java

**Technologies & Tools:** scikit-learn, SciPy, nltk, spacy, Transformers(BERT, LSTM), TensorFlow, PyTorch, Tableau, Git, MapReduce, MongoDB, AWS, Azure, MS Excel, PowerBI.