
SHUSIL GAIRE

SUPPLY CHAIN MANAGER

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PROFESSIONAL SUMMARY

Experienced Supply Chain & Logistics Manager with a strong background in streamlining operations, managing inventory, and improving processes. Skilled in planning, resource management, and team coordination to ensure smooth and efficient supply chain performance. Known for being adaptable, results-focused, and a strong team player committed to delivering value and continuous improvement.

WORK HISTORY

Global Account & Supply Chain Manager, 03/2023 - Current

Daimler Truck Asia – Kawasaki, Japan

Dubai Regional Warehouse

- Enhanced supply chain efficiency by streamlining logistics processes and implementing cost-saving measures.
- Leading Dubai's Customer Service team, streamlining logistics and significantly boosting regional service standards across the MENA region.
- Acts as the primary point of contact for cross-regional stock transfers and customer inquiries, ensuring efficient and accurate responses.
- Boosting warehouse efficiency and parts availability by overseeing the parts delivery performance from the Central Japan Warehouse to the Dubai warehouse.

North & Latin America

- Elevated customer satisfaction from ~70% (2023) to 95%+ (2025) by optimizing communication within logistics and ensuring seamless customer interactions.
- Implemented customer-driven KPIs, enhancing transparency, availability, cost-effectiveness, and timely deliveries in order management and logistics operations.
- Pioneered customer engagement strategies in Latin America, achieving an all-time high customer satisfaction rate and playing a key role in simplifying the overall logistics process for the region.
- Delivered strategic order planning and consulting, resulting in improved parts delivery, better availability, and a direct increase in fill rates while reducing overall lead time.

Business Development Intern, 09/2022 - 03/2023

Daimler Truck Asia – Kawasaki, Japan

- Created insightful dashboards using Microsoft Power BI to enhance data visibility and performance tracking.
- Created monthly CS Order Management Communication Reports to enhance transparency between customer markets and FUSO, providing insights into customer behavior and order fulfillment through KPIs such as Fill Rate and Lead Time.
- Refined demand forecasting processes and optimized order allocation workflows in SAP.
- Collaborated across departments to ensure smooth project execution and process improvements.
- Supported internal reporting and played a key role in enhancing department-level decision-making.

EDUCATION

Bachelor of Arts: International Economics & Computer Science, 03/2023

Temple University, Japan Campus - Tokyo

- Matriculation Scholarship, 2019 - University Admission
- Undergraduate Continuing Student Scholarship, Spring & Fall 2020, Fall 2021 - Scholarship Committee

SKILLS

Design: Ms Office, Ms PowerBI

Cloud Service/Version Control: Git, AWS

Programming Languages: JavaScript, Python, Java,
C++, MatLab

Libraries/Framwork: React, React Native, Next.js

LANGUAGES

English (Native)

Hindi (Native)

Japanese (Conversational)

Nepali (Native)