

## **SQL CASE STUDY:**

Danny wants to use the data to answer a few simple questions about his customers, especially about their visiting patterns, how much money they've spent and also which menu items are their favourite. Having this deeper connection with his customers will help him deliver a better and more personalised experience for his loyal customers.

He plans on using these insights to help him decide whether he should expand the existing customer loyalty program - additionally he needs help to generate some basic datasets so his team can easily inspect the data without needing to use SQL.

Danny has shared with you 3 key datasets for this case study:

- `sales`
- `menu`
- `members`

**Table 1: sales**

The `sales` table captures all `customer_id` level purchases with an corresponding `order_date` and `product_id` information for when and what menu items were ordered.

customer_id	order_date	product_id
A	2021-01-01	1
A	2021-01-01	2
A	2021-01-07	2
A	2021-01-10	3
A	2021-01-11	3
A	2021-01-11	3
B	2021-01-01	2

B	2021-01-02	2
B	2021-01-04	1
B	2021-01-11	1
B	2021-01-16	3
B	2021-02-01	3
C	2021-01-01	3
C	2021-01-01	3
C	2021-01-07	3

**Table 2: menu**

The `menu` table maps the `product_id` to the actual `product_name` and `price` of each menu item.

product_id	product_name	price
1	sushi	10
2	curry	15
3	ramen	12

**Table 3: members**

The final `members` table captures the `join_date` when a `customer_id` joined the beta version of the Danny's Diner loyalty program.

customer_id	join_date
A	2021-01-07
B	2021-01-09

---1. What is the total amount each customer spent at the restaurant?

```
select sales.customer_id as customers, sum(menu.price) as
total_amount
from sales left join menu on sales.product_id=menu.product_id group by
sales.customer_id;
```

customers	total_amount
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B		74
C		36
A		76

---2. How many days has each customer visited the restaurant?

```
select customer_id,count(customer_id) as days_visited from sales group by
customer_id order by customer_id;
```

customer_id	days_visited
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A		6
B		6
C		3

---3. What was the first item from the menu purchased by each customer?

```
select distinct sales.customer_id as
customers,first_value(menu.product_name) over(partition by
sales.customer_id order by sales.order_date) as first_product from sales
left join menu on
sales.product_id=menu.product_id order by customers;
```

customers	first_product
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A		curry
B		curry
C		ramen

4.What is the most purchased item on the menu and how many times was it purchased by all customers?

```
select menu.product_name as product , count(*) as occurrence  
  
from sales left join menu on sales.product_id=menu.product_id  
group by menu.product_name order by occurrence desc limit 1;
```

product | occurrence

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ramen | 8

5.Which item was the most popular for each customer?

WITH CustomerProductPurchases AS (

```
SELECT s.customer_id, s.product_id, m.product_name, COUNT(*) AS  
total_purchases FROM sales s JOIN menu m ON s.product_id =  
m.product_id GROUP BY s.customer_id, s.product_id,  
m.product_name ),
```

RankedProducts AS (

```
SELECT customer_id, product_id, product_name, total_purchases,  
RANK() OVER (PARTITION BY customer_id ORDER BY  
total_purchases DESC) AS rank FROM CustomerProductPurchases )
```

```
SELECT customer_id, product_id, product_name, total_purchases  
FROM RankedProducts WHERE rank = 1;
```

customer\_id | product\_id | product\_name | total\_purchases

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A | 3 | ramen | 3

B | 1 | sushi | 2

B | 3 | ramen | 2

B | 2 | curry | 2

6. Which item was purchased first by the customer after they became a member?

WITH membership AS (

SELECT s.customer\_id AS customer, s.order\_date AS first\_order,  
s.product\_id AS id, m.product\_name AS name, mem.join\_date AS  
joining

FROM sales s LEFT JOIN menu m ON s.product\_id = m.product\_id  
LEFT JOIN members mem ON s.customer\_id = mem.customer\_id ),

ranked\_membership AS (

SELECT customer, first\_order, name, joining, RANK() OVER  
(PARTITION BY customer ORDER BY first\_order) AS rank\_ FROM  
membership WHERE first\_order >= joining AND joining IS NOT NULL )

SELECT customer, first\_order, name FROM ranked\_membership  
WHERE rank\_ = 1;

customer | first\_order | name

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A | 2021-01-07 | curry

B | 2021-01-11 | sushi

7. Which item was purchased just before the customer became a member?

WITH PreMembershipPurchases AS (

SELECT s.customer\_id, s.order\_date, s.product\_id, m.product\_name,  
mem.join\_date FROM sales s JOIN members mem ON s.customer\_id  
= mem.customer\_id JOIN menu m ON s.product\_id = m.product\_id  
WHERE s.order\_date < mem.join\_date ),

RankedPurchases AS (

```
SELECT customer_id, order_date, product_id, product_name, RANK()  
OVER (PARTITION BY customer_id ORDER BY order_date DESC) AS rn  
FROM PreMembershipPurchases )
```

```
SELECT customer_id, product_id, product_name, order_date FROM  
RankedPurchases WHERE rn = 1;
```

8.What is the total items and amount spent for each member before they became a member?

WITH PreMembershipPurchases AS (

```
SELECT s.customer_id, s.product_id, COUNT(*) AS total_items,  
SUM(m.price) AS total_amount
```

```
FROM sales s JOIN menu m ON s.product_id = m.product_id
```

```
JOIN members mem ON s.customer_id = mem.customer_id
```

```
WHERE s.order_date < mem.join_date GROUP BY s.customer_id,  
s.product_id )
```

```
SELECT p.customer_id, COUNT(*) AS total_items, SUM(total_amount)  
AS total_amount_spent FROM PreMembershipPurchases p GROUP  
BY p.customer_id;
```

customer\_id | total\_items | total\_amount\_spent

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A		2	25
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B		2	40
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