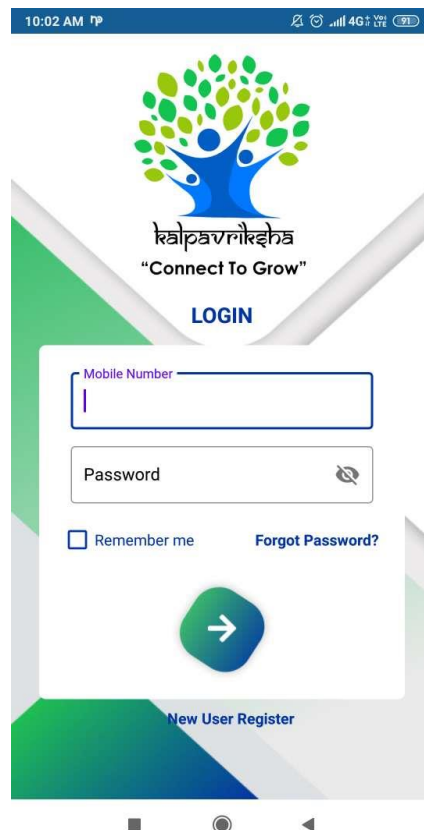


## Kalpavriksha User Manual

After user installs the application through the play store on their Android mobile phone and executes the app, user will land to login screen

### Registration Screen:



Click on New User register, to start registration process.

5:14

kalpavriksha  
"Connect To Grow"

Register

User Type : Business Class

Firm Name / User Name

Mobile Number

Password

Confirm Password

☐ I agree to the [Terms And Condition](#)

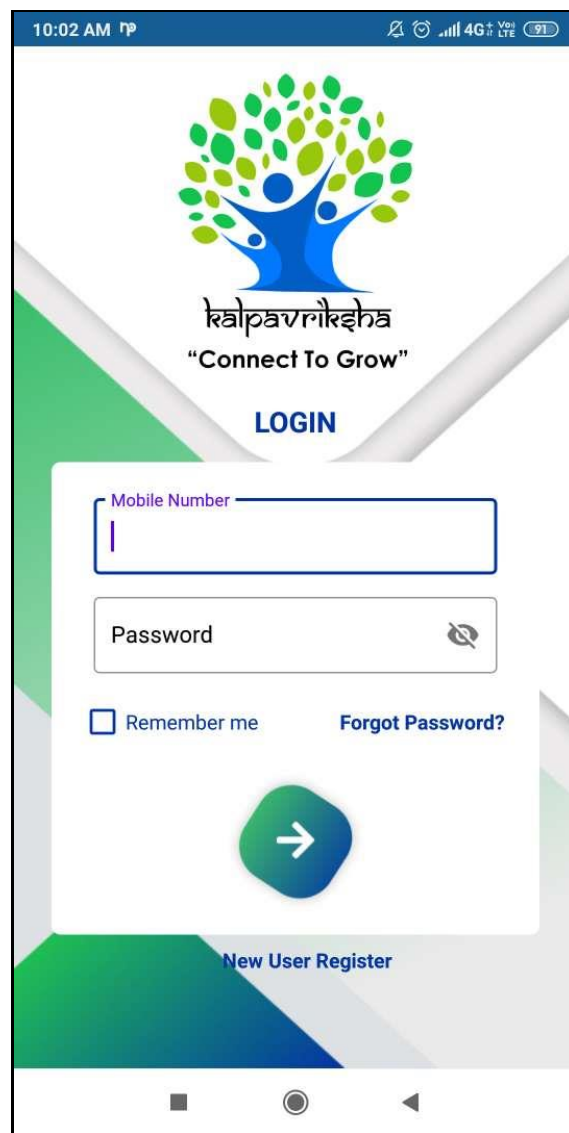
[Already have an account ?Login Here](#)

➤ Registration process includes the mandatory fields mentioned as below,

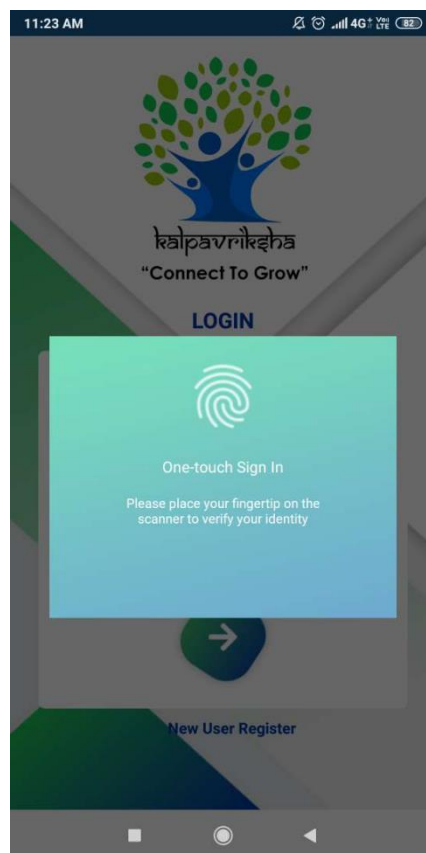
- Firm name /User Name : (Ex. ABC Company)
- Mobile number : (Ex. 74563\*\*\*\*\*)
- Password : (Ex. 1234)
- Confirm password : (Ex. 1234)
- Accept Terms and condition(Click on checkbox)

- After filling all information and agreed for T&C, user needs to click on “Register” Button to create a new account.
- After successfully creating the account, the app opens the next screen to login.

### Login Screen:



- To login User needs to enter the user id and password he has registered with.
  - Mobile Number : (Ex. 74563\*\*\*\*\*)
  - Password : (Ex. 1234)
- After entering the login information click on “Login” Button if the provided information is correct the app will guide user to “update profile” screen else it will display an error message as “Invalid username or password”.
- For First time login, app will redirect to KYC Form.



- User can login with fingerprint Authentication. Place finger on mobile app fingerprint scanner to login. Fingerprint login option will be enabled after KYC.

### **Update Profile**

- Here on this update profile screen, there are 4 sections.
  1. Customer Details
  2. Billing Address
  3. Tax Registration
  4. Bank Details

## Customer Details:

10:53 AM

Profile Update

UPDATE CUSTOMER DETAILS UPDATE BILLING ADDRESS

Enter Firm Name \*

Dr Mahesh \*

Business Type

- ☐ Retailer
- ☐ Wholesaler
- ☐ Distributor
- ☐ Super Stockist
- ☐ Manufacturer
- ☒ Professionals
- ☐ Importer
- ☐ Exporter \*

Select Service

As you see on the above screen, All the fields on this page are mandatory, here user needs to mention their Firm name, and select the type of item, category from the drop down. Along with select the Business Type form the choices by ticking the check box,

Selection of Category and the Item is bifurcated as explained below,

This section contains the information as explained below,

- Firm name
  - This is editable field the same name given by the user at the time of registration will be displayed here.
- Product/Service name

- When user clicks on Enter Product/Service name, pop up screen opens with the pre-fed item/product names user needs to enter the product name (for e.g. Plywood) and must click on “**search**” button then the all types of searched products will display, user can select multiple products by clicking on the check box.
- Business Type
  - There are six types of business user can select by clicking on the check box
    1. Retailer
    2. Wholesaler
    3. Distributor
    4. Super Stocker
    5. Manufacturer
    6. Professionals
    7. Importer
    8. Exporter

10:53 AM 4G+ VoLTE 85

## Profile Update

UPDATE CUSTOMER DETAILS UPDATE BILLING ADDRESS

☒ Professionals  
☐ Importer  
☐ Exporter

Select Service

Government Doctors ✕ Veterinarian ✕ Vascular

Enter Owner Name \*

Mahesh

Enter Owner Mobile Number \*

9630852741

Enter Email ID

maheshdoctor@gmail.com

NEXT

- Owner name
  - Here user needs to enter the owner's name
- Owner Mobile number
  - It will take the mobile number that was entered at the time of registration, and it is editable



- Here user needs to enter the appropriate email address.
- After successfully entering the above information user needs to click on the “Next” button to enter other details required to complete the process of registration.

## **Billing Address**

The image displays two side-by-side screenshots of a mobile application interface for updating a profile, specifically the 'Billing Address' section. Both screenshots show a top navigation bar with 'Profile Update' and three tabs: 'MER DETAILS', 'UPDATE BILLING ADDRESS', and 'UPDATE TAX'. The left screenshot shows the form with the following fields: 'Enter Building/Road Address' (Wb Plaza), 'Enter Area/Nagar' (Deshpande Nagar), 'Select State' (Karnataka), 'Select City' (Dharwad), and 'Enter Pincode' (580024). Below these fields is a section titled 'Interested Area Limit To do Business' with three options: 'City (You Receive Enquiry For Your City)' (unchecked), 'State (You Receive Enquiry For Entire State)' (checked), and 'National (You Receive Enquiry For Entire Nation)' (checked). The right screenshot shows the same form, but the 'Interested Area Limit To do Business' section is expanded, showing the same three options. At the bottom of both screenshots are three buttons: 'GOOGLE MAP', 'NEXT', and 'SAVE & EXIT'.

- On this screen user need to add below mentioned details
  - Building/Road Address

- Area/Nagar
- State
  - Once user clicks on state field, pop-ups the screen where state name can be searched
- City
  - When user clicks on the city pop-ups the screen there, he can search the cities in the above selected state.
- City code
  - User needs to enter the city code, for example: user belongs to Karnataka State Hubli city – Code will be HBL, For Bangalore City – BLR etc.
- Pin code – Valid Pin code
- Interested selling area – (where the user would want to expand his business).
  - Here user needs to select the interested selling area. Form the 3 options given below
    - City
    - State
    - National
  - User can select the multiple options by clicking the checkbox.
- If user want to update location of his shop, he can click on “**Google map**” button to select his current address .
- In update profile If user wants to fill up the Tax registration and bank details he needs to click on the “**Next**” button or if he doesn’t want to fill up then he needs to click on “**Save & Exit**” button to save the entered data.
- If user clicks on “**Save & Exit**” button the app will take the user to dashboard menu.

## Tax Registration

The screenshot shows a mobile application interface for updating a profile. The title bar at the top says 'Profile Update'. Below it, there are three tabs: 'UPDATE ADDRESS', 'UPDATE TAX REGISTRATION' (which is selected), and 'UPDATE BANKING'. The 'UPDATE TAX REGISTRATION' section contains a dropdown menu for 'Taxation Type' set to 'Registered'. Below this are two input fields for 'Enter GST Number (Ex: 29ABCDE1234F2Z5)' and 'Re-enter GST Number', both containing the same example value. Similarly, there are two input fields for 'Enter Pan Number (Ex: ABCDE1234A)' and 'Re-enter Pan Number', both containing the same example value. A red asterisk is visible next to the GST and Pan number fields. At the bottom of the form is a blue 'NEXT' button. The status bar at the very top shows the time as 10:53 AM and 4G+ network connectivity.

- This section contains the information like
  - Taxation Type
    - Here user needs to select taxation type by clicking on the drop-down option.
    - There are 2 types of Taxation
      1. Registered
      2. Unregistered
  - GST Number
    - User needs to enter the registered GST number. In the correct format.

- PAN Number
  - In this box user needs to enter the unique PAN number in the right format.
- After entering the above information user needs to click on “Next” button to enter bank details.

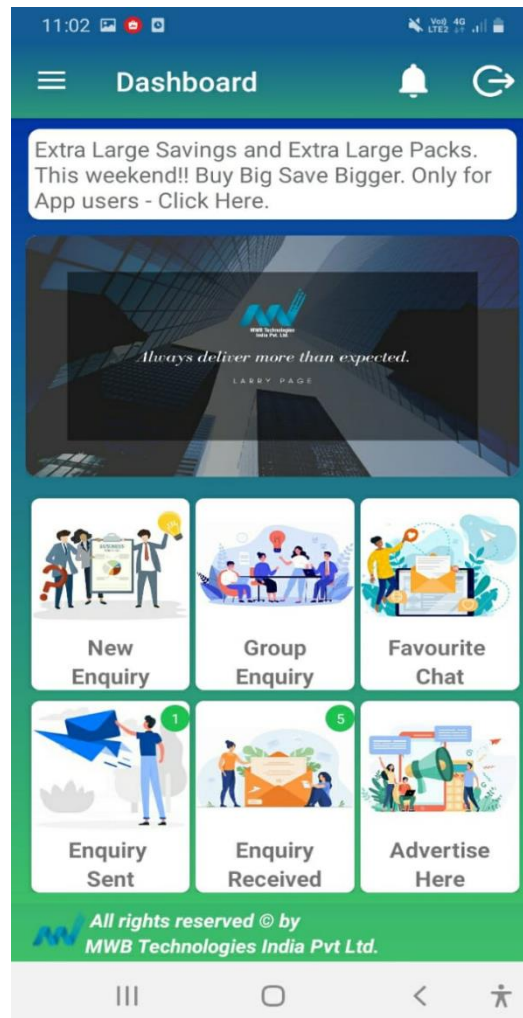
### **Bank Details:**

The screenshot shows a mobile application interface for updating profile details. The title bar is blue with the text 'Profile Update'. Below the title bar, there are two tabs: 'UPDATE TAX REGISTRATION' and 'UPDATE BANK DETAILS'. The 'UPDATE BANK DETAILS' tab is selected. The form contains five input fields, each with a red asterisk indicating a required field. The fields are labeled 'Enter Bank Name', 'Enter Branch', 'Enter City Name', 'Enter Account Number', and 'Enter IFSC code (Ex: ABCD0123456)'. The values entered are 'Hdfc', 'Hdfc', 'Hubli', '694997499449', and 'ABCD0123456' respectively. A blue 'SUBMIT' button is located at the bottom of the form. The status bar at the top shows the time as 10:53 AM and the network as 4G+.

- On this screen user can enter his business Bank details
  - Bank name
  - Branch
  - City
  - Account number
  - IFSC code

- After entering all the details user needs to click on “**Submit**” button to save the data.

## Dashboard



- Once the user logs into the app, it will take user to dashboard.

With 6 options mentioned as per above screen.

- General Enquiry
- Group Enquiry
- Favourite Chat
- Enquiry Sent
- Enquiry Received
- Advertise here

- If user wants to check the product dealers, user should click on enquiry menu.
- If user wants to check the product enquiry requests/or chats, select the Enquiry Sent
- If user want to add enquiry as favourite, click on star in front of respective enquiry and can view on favourite chat screen
- If user want to send enquiry to particular customer, user must click on Group enquiry
- If user want to check enquiry received, user must click on Enquiry received
- If user want to post any advertisement for products, user must click on Advertise Here

## Enquiry

The image displays two side-by-side screenshots of a mobile application interface titled "Your Market Place". Both screenshots show the same form with the following fields and options:

- Please Select City Of Business (Where You Want The Product)**
  - Karnataka
  - Hubli (DHARWARD)
- Please Select Business Type**
  - ☒ Retailer
  - ☐ Wholesaler
  - ☐ Distributor
  - ☐ Super Stockist
  - ☐ Manufacturer
  - ☐ Professionals
  - ☐ Importer
  - ☐ Exporter
- Name of Product**
  - 202 Stainless Steel Pipe
- Business Demand (Approximately)**
  - ☒ Less than 1 Lakh
  - ☐ 1 to 5 Lakh
  - ☐ Above 5 Lakh
- Why Do You Need This (Select Only One)**
  - ☒ Reselling
  - ☐ Home Use
  - ☐ Business Use
- Brief About Your Requirement**
  - Good Quality product

At the bottom right of the form, there is a character count "20 / 250" and a blue "SEARCH" button.

- When user clicks on “New Enquiry” menu the app takes user to “Your marketplace” screen- As shown on the above screen.
- Here user can check the product details like dealers in particular city, product availability by sending the enquiry.
- Before knowing the dealers, user needs to enter the mandate information
  - City
    - In which city user wants the product
  - Product name

- Here user needs to select the product name by searching the product name
- Business Type
  - Here user needs to select what type of business dealers he wants
  - There are 6 types of business
    1. Retailer
    2. Wholesaler
    3. Distributor
    4. Super stocker
    5. Manufacturer
    6. Professionals
    7. Importer
    8. Exporter
- Business Demand
  - On this Screen user must select the approximate value of business. As shown on
    1. Less than 1 lakh
    2. 1 to 5 lakhs
    3. above 5 lakhs
  - Out of the above User needs to select any one option.
- Purpose of Product
  - User need choose the objective of the selecting the particular goods.
  - Options are of 3 types User is allowed to select only one option



1. Reselling
2. Home use
3. Business use

- I am Looking for
  - User need to define the requirement details.

- After entering all information user must click on the “Search” button to search the list of dealers available in mentioned city.
- When user clicks on “search” button the dealers list screen is displayed.

(As per the below screen)

- Dealer List Screen

12:41 PM

← Dealer List SUBMIT

Business Type Retailer

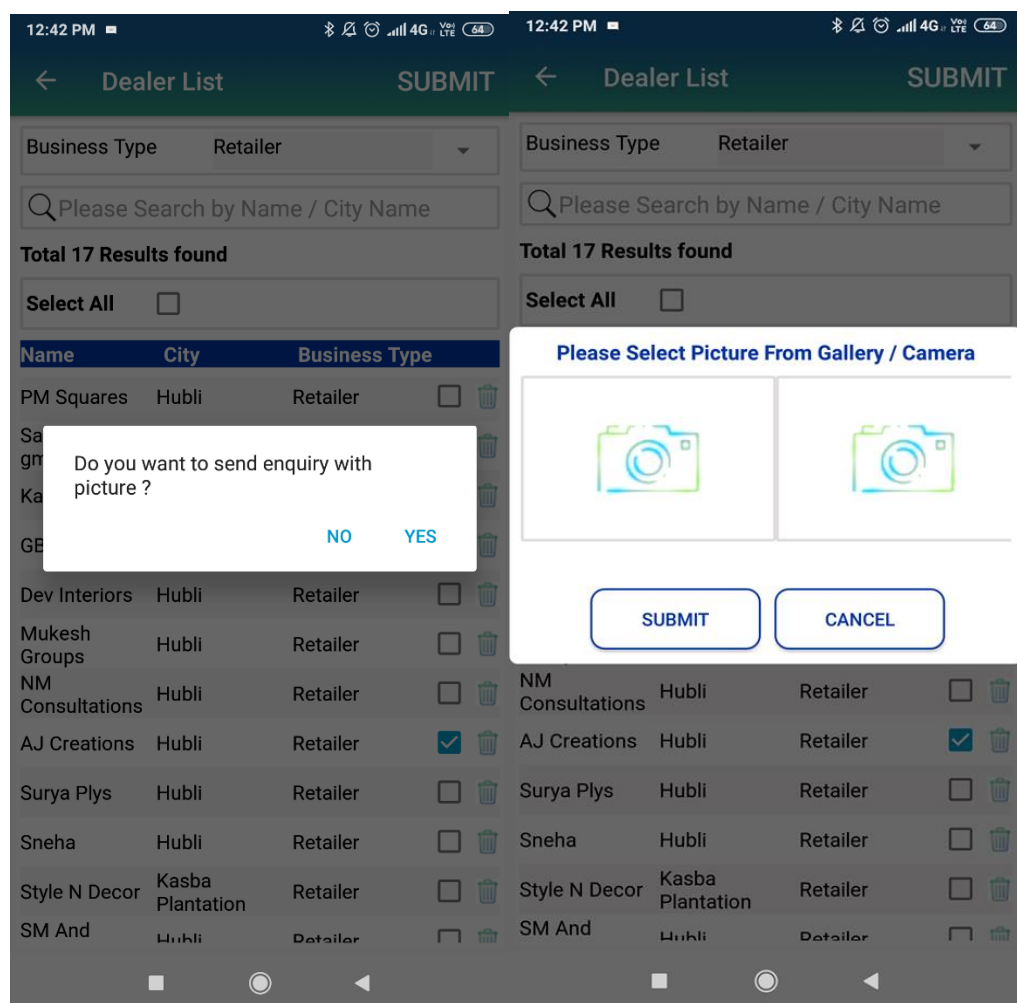
🔍 Please Search by Name / City Name

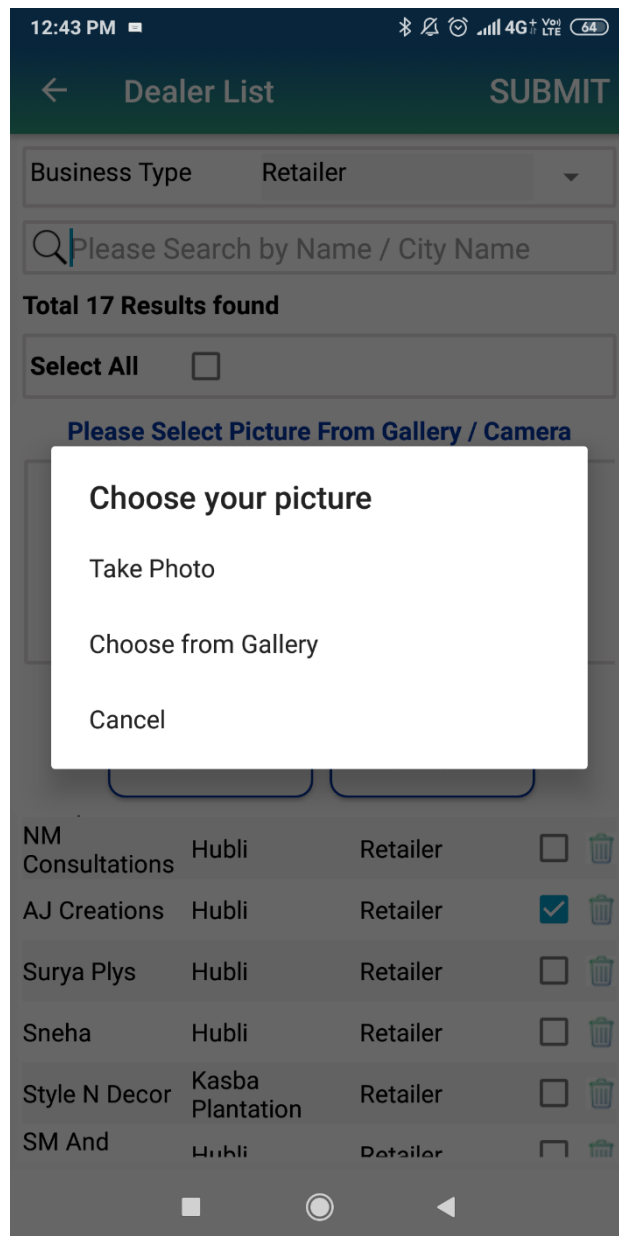
Total 17 Results found

Select All ☐

| Name                 | City                | Business Type |
|----------------------|---------------------|---------------|
| PM Squares           | Hubli               | Retailer      |
| Savitarp<br>gmailcom | Hubli               | Retailer      |
| Kavita               | Hubli               | Retailer      |
| GB Builders          | Hubli               | Retailer      |
| Dev Interiors        | Hubli               | Retailer      |
| Mukesh<br>Groups     | Hubli               | Retailer      |
| NM<br>Consultations  | Hubli               | Retailer      |
| AJ Creations         | Hubli               | Retailer      |
| Surya Plys           | Hubli               | Retailer      |
| Sneha                | Hubli               | Retailer      |
| Style N Decor        | Kasba<br>Plantation | Retailer      |
| SM And               | Hubli               | Retailer      |

- On this screen user can see the Dealers list.
- On this screen user can filter the dealers list by business type or if the user already knows the dealer's name, then can search by name or search the dealer by city.
- Then user needs to select the name of the dealer they want to send the enquiry to.
- After selecting the one/multiple dealers, user must click on "submit" button which is aligned at the toolbar
- After click on "Submit" button app will prompt the user to "Do you want to send enquiry with picture", if user clicks on "yes" pop-up will open here user can add only 2 images or if use clicks on "No" button the app sends enquiry to selected dealers(as shown below).

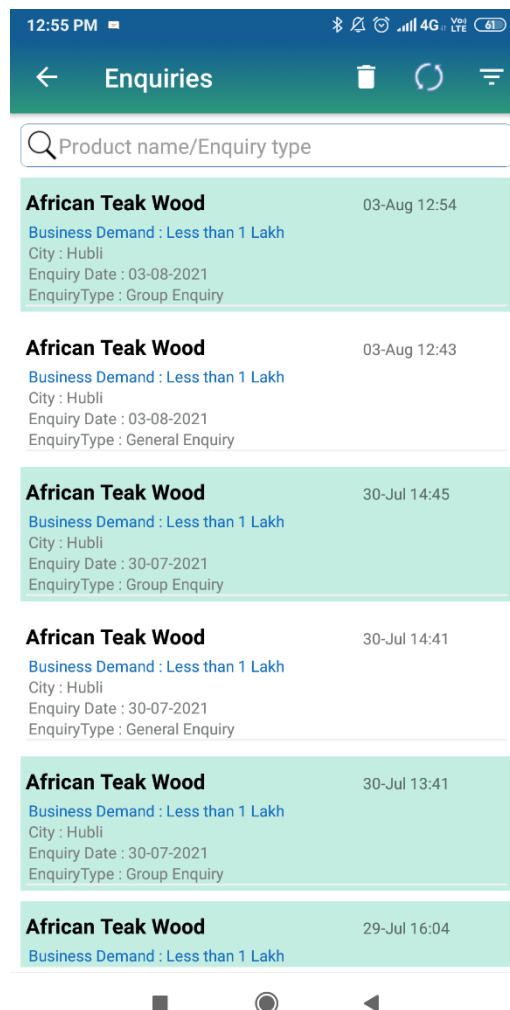




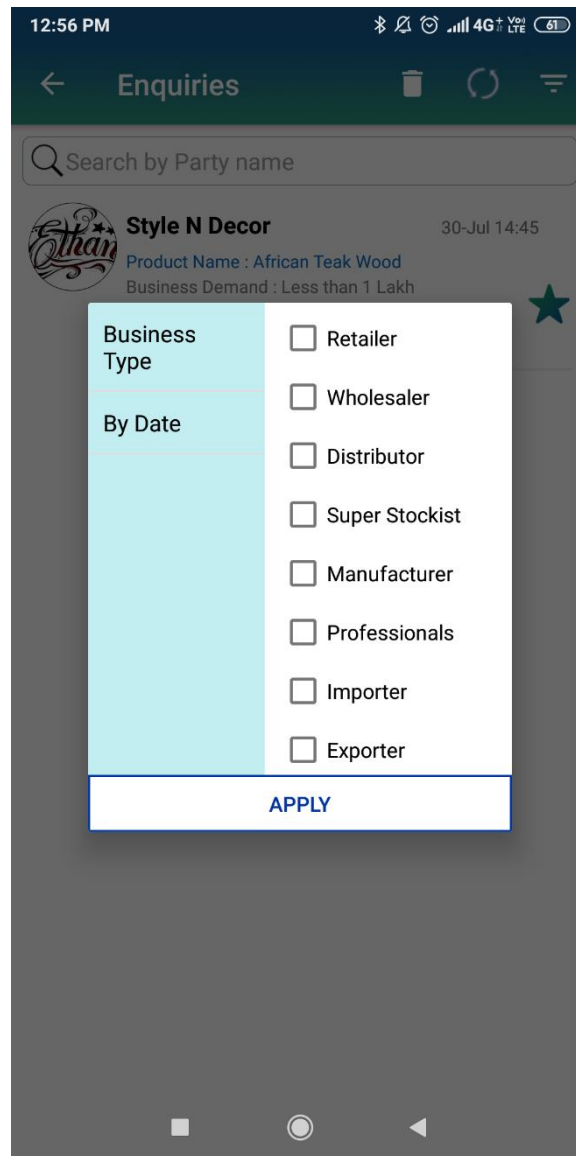
- Photo can be clicked by selecting Take Photo option or user can select existing photo from gallery
- Select photo and then click on submit, enquiry will be submitted for dealer.

## Enquiry Sent:

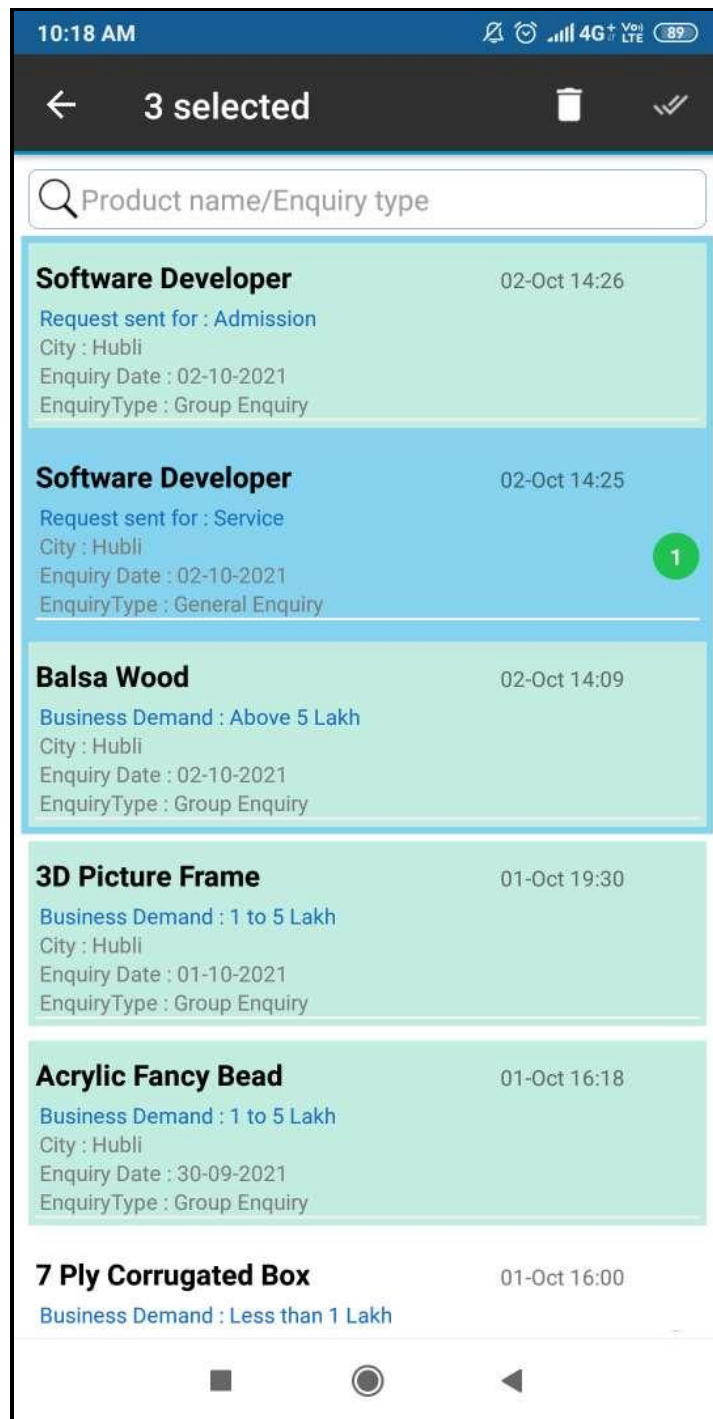
- In this menu, user can get the list of enquiries sent for dealers.
- Click on any enquiry, will navigate to responses list who replied for enquiry



- In this menu, user will have option to search product name/enquiry type.
- White colour indicates, **general enquiry**. Green colour indicates **group enquiry**.

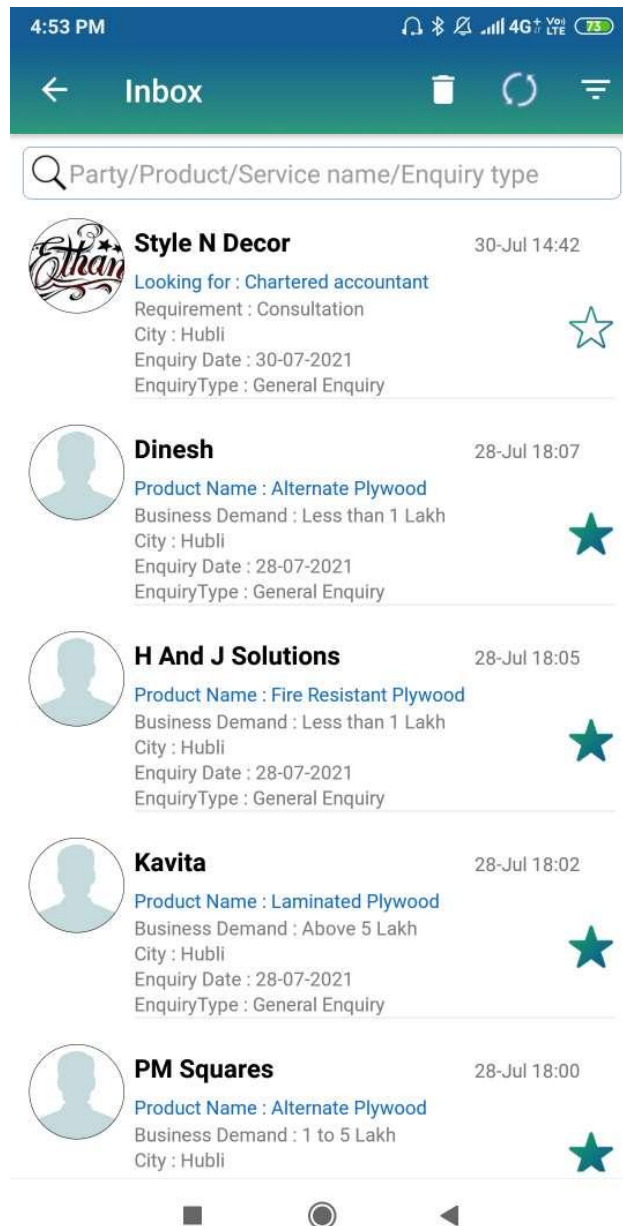


- In Enquiry Sent, by clicking on enquiry it will navigate to repliers list. User will have option to filter based on business type and by date. Customer details will display based on filter applied.



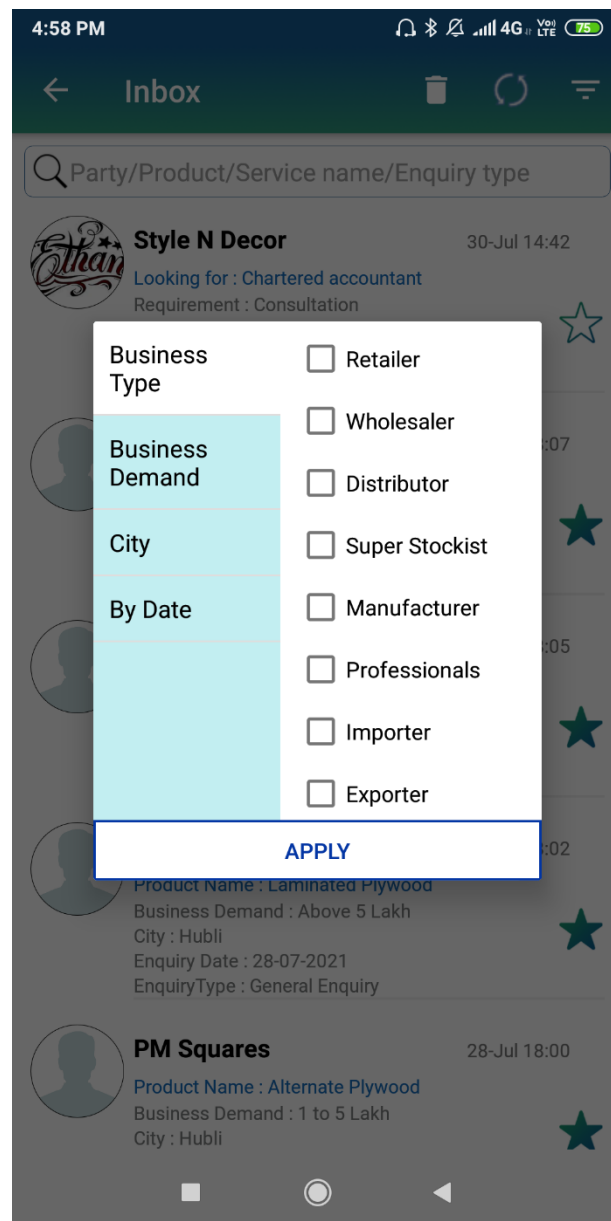
- In Enquiry sent, user will get option to delete single /multiple enquiries. Select enquirers and click on delete. If user wants to delete the chat he can long press on the user and click on the “Bin” symbol from on the toolbar.

## Enquiry Received:



- In this menu user can get the list of requests sent by other dealers or replies for searched enquirers.
- User can view the product name and business demand of requests from other dealers / replies for our searched enquirers.

- When user clicks on the dealer name the app will take user to chat screen.
- If user want to delete the chat, user can long press on the enquiry and click on the “Bin” symbol displayed on the toolbar.

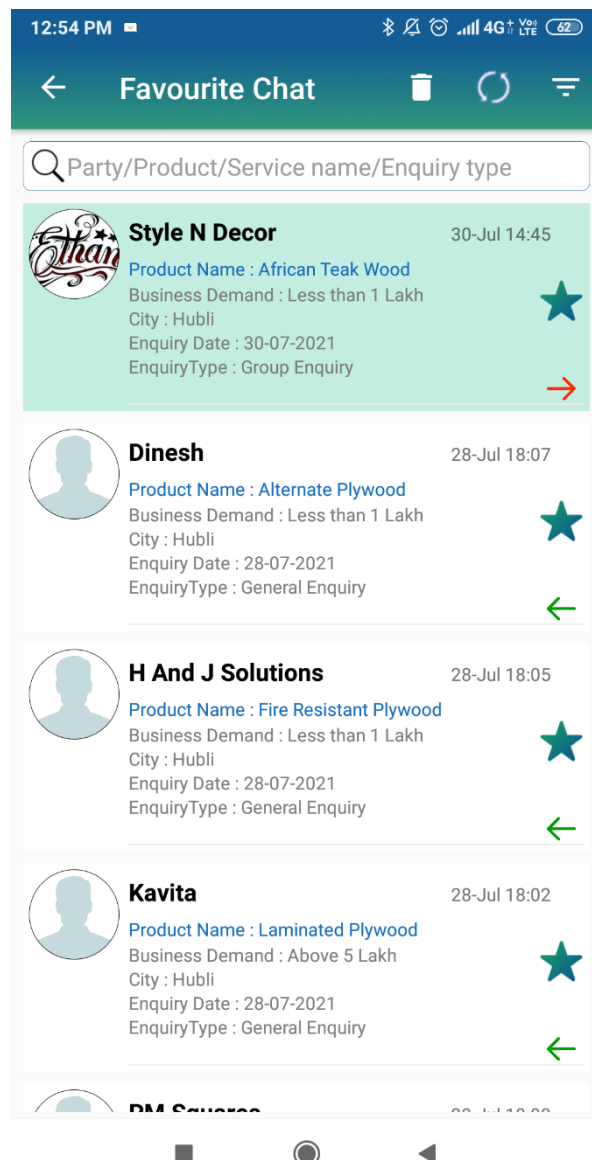


- Users have filter options such as Business Type, Business Demand, city and By date

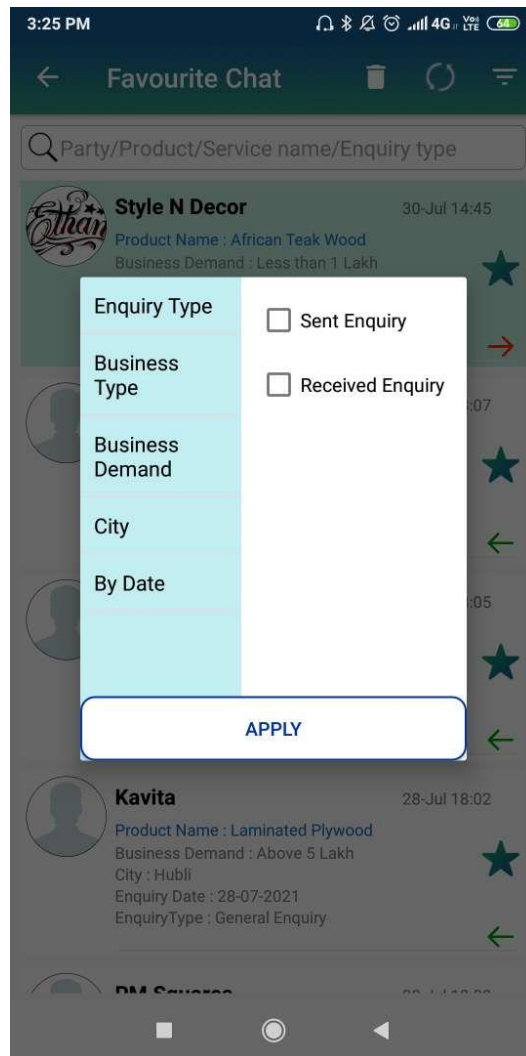


### Favourite Chat:

- User can add chat from enquiry sent and received by clicking on star symbol in front of enquiry sent/received. By clicking on Favourite chat, user can view all favourite chats. It helps us to mark important chats as favourite.



- To remove chat from this menu, click on star
- Here Red arrow ---> indicates enquiry sent and green arrow <--- Indicates enquiry received.



- In Favourite chat menu, User will have filter option for Enquiry type such as enquiry sent/received. Even user can use business type and business demand to filter **enquiries**. City and by date will filter enquiries based on received enquiry city and date
- By Date will filter result of last 7 days of customer sent enquiries /received enquiries

## Group Enquiry:

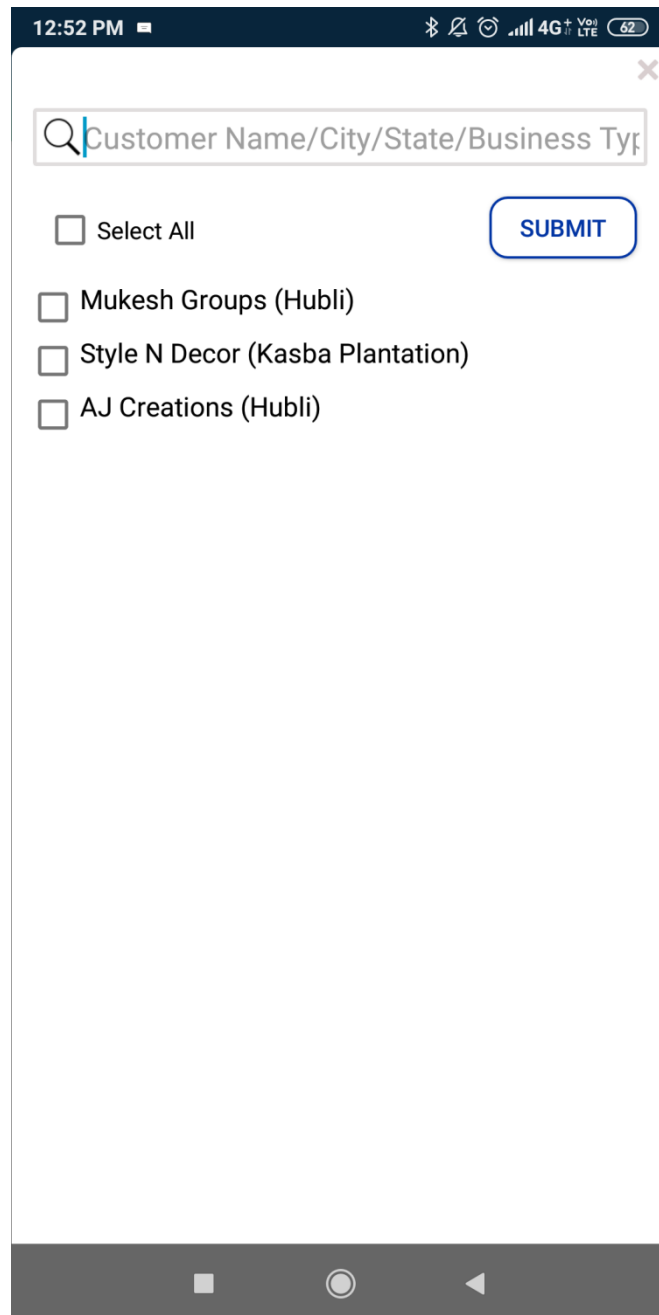
The screenshot shows a mobile application interface for a 'Group Enquiry'. At the top, there is a status bar with the time 6:14 PM, signal strength, and battery level. Below the status bar is a green header with a back arrow and the title 'Group Enquiry'. The main form is divided into several sections:

- Please Select City Of Business (Where You Want The Product)**: This section contains two dropdown menus, 'Select State' and 'Select City'.
- Select Product**: A dropdown menu for selecting a product.
- Select Customer name**: A dropdown menu for selecting a customer name.
- Business Demand (Approximately)**: A section with three radio button options: 'Less than 1 Lakh', '1 to 5 Lakh', and 'Above 5 Lakh'.
- Why Do You Need This (Select Only One)**: A section with three radio button options: 'Reselling', 'Home Use', and 'Business Use'.
- Brief About Your Requirement**: A large text area for providing a brief description of the requirement.

At the bottom right of the text area, there is a character count '0 / 250'. The bottom of the screen shows the standard Android navigation bar with back, home, and recent apps buttons.

- In this menu, user can send request to particular customer.
- Select state and city where product/dealers are looking for
- Select product name and respective customer for whom enquiry should be sent
- Customer list will display based on general enquiry replied list.
- As per requirement select business demand and explain in brief requirements/need in text field and click on submit
- Group enquiry can be sent with /without image. If user clicks on image, will get an option to click photo/add from gallery. Similarly, if user clicks on NO enquiry can be sent without image .

- Enquiry will be sent for selected customer as per requirement.

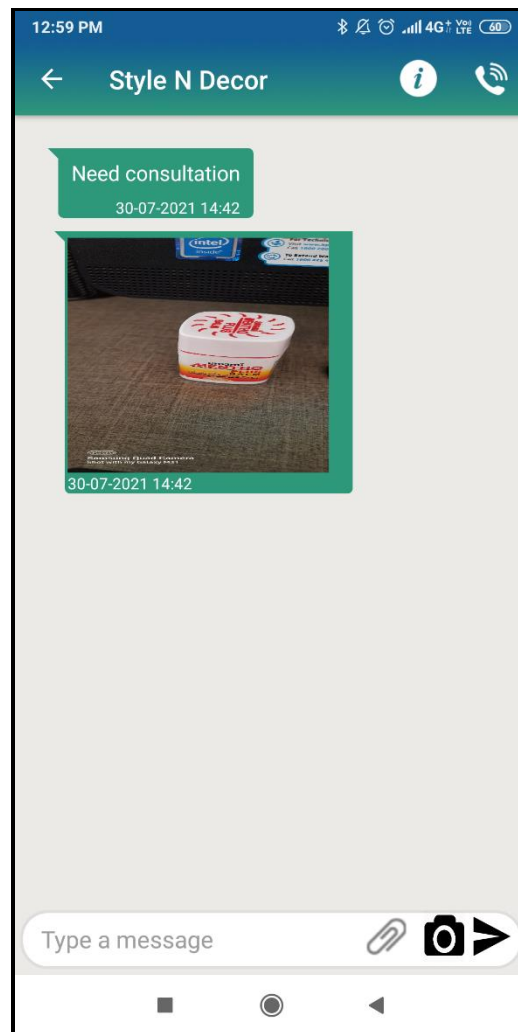


The screenshot shows a mobile application interface for a group enquiry search. At the top, the status bar displays the time as 12:52 PM, along with icons for Bluetooth, signal strength, and battery level (52%). Below the status bar is a search bar with a magnifying glass icon and the placeholder text "Customer Name/City/State/Business Type". To the right of the search bar is a close button (X). Below the search bar, there is a "Select All" option with a checkbox. To the right of this is a blue "SUBMIT" button. Below the "Select All" option, there are three list items, each with a checkbox and text: "Mukesh Groups (Hubli)", "Style N Decor (Kasba Plantation)", and "AJ Creations (Hubli)". At the bottom of the screen, there is a dark grey navigation bar with three icons: a square, a circle, and a triangle.

- On the above screen, Group enquiry has search functionality which includes following search options.
- Search by Customer Name/City/State
- Search by Business Type -  
Retailer/Wholesaler/Distributor/importer/exporter/Manufacturer

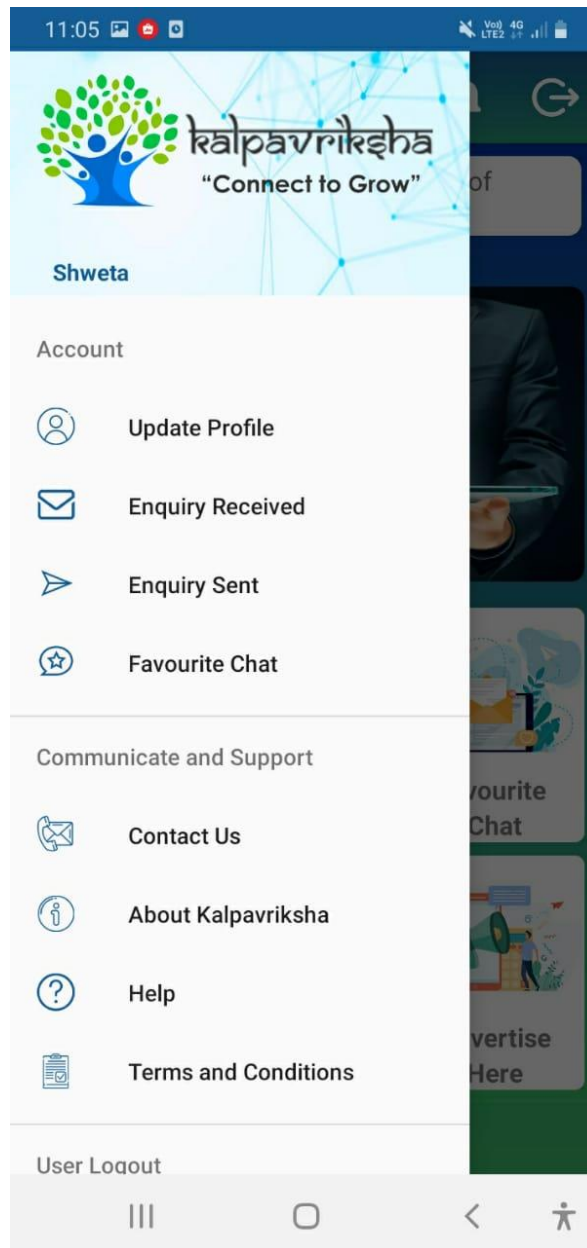
- Sent group enquiry will appear in **Enquiry sent** module with green colour as background and user can easily differentiate general enquiry and group enquiry

## Chat



- With this option user can call the dealer by clicking on call symbol which aligned at top of the screen.
- User can also view the dealer information by click “i” symbol.
- User can chat with his customer and can send the image.

### Contact Us:



- User can raise any query in Contact Us module, User have to explain the query/feedback. Even user can attach image if required and click on submit to send the query.

10:32 AM 4G+ VoLTE 71


Contact Us

Subject

Problem related to data

Message

My generated one of enquiry is not listed in Enquiry sent module

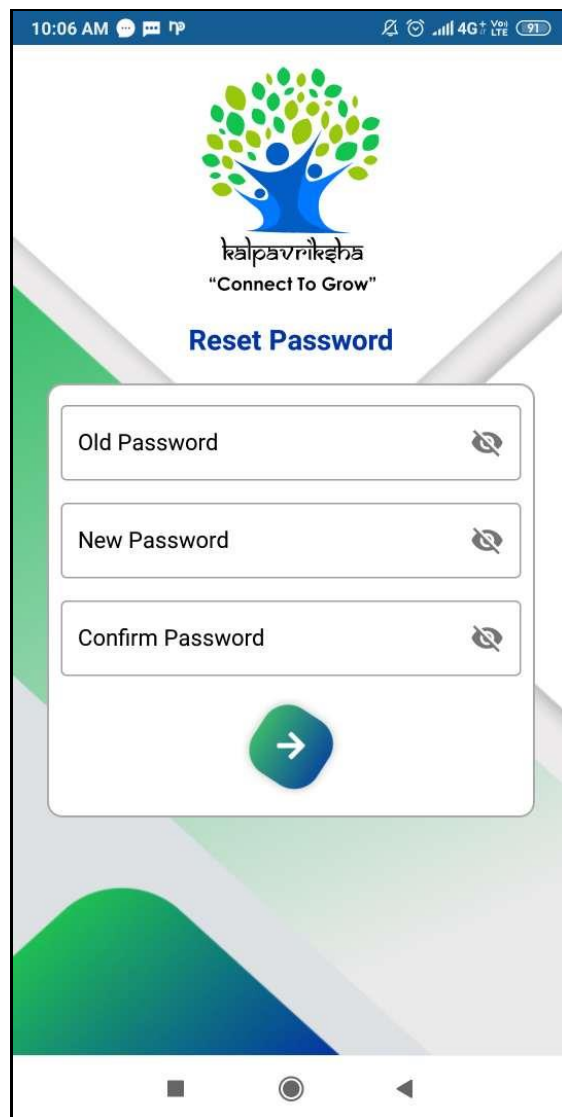


SEND

Support Will Be Provided During Working Hours (10am-6pm)

- Here User will have option directly to contact app support team by WhatsApp. Click on WhatsApp icon on tool bar and user will land to WhatsApp chat

## Reset Password:



10:06 AM

Kalyan Vikas  
"Connect To Grow"

Reset Password

Old Password

New Password

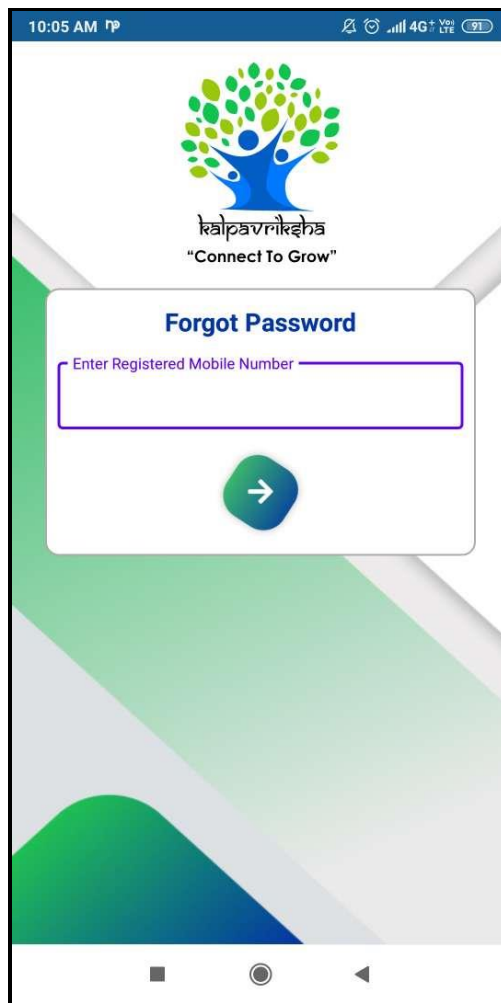
Confirm Password

→

- Users have to click on 3 Lines on top left screen and click on reset password. Users have to enter existing password in old password field. User have to enter new password and same should be reenter in confirm password.
- Click on arrow button to submit password and will redirect to login page. Now user can login with new password, if password doesn't match, alert will display to user to match password while resetting password.

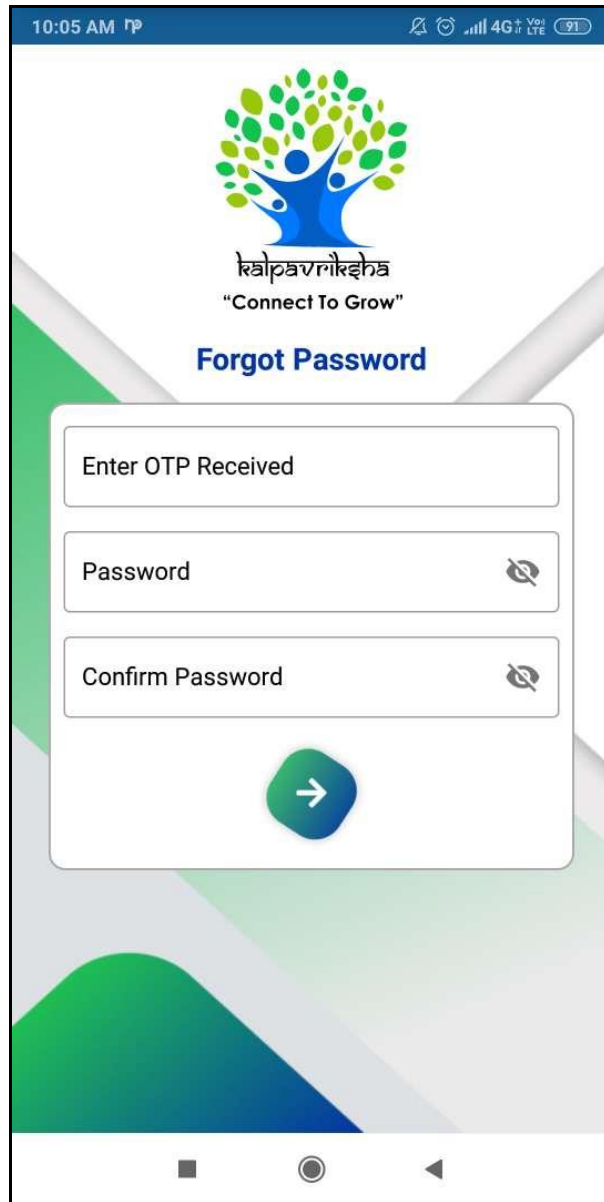


### Forgot password:



The screenshot shows a mobile application interface for 'Kalyan Raksha'. At the top, there is a logo of a tree with people figures inside, and the text 'Kalyan Raksha' and 'Connect To Grow'. Below this, a white card titled 'Forgot Password' contains a text input field labeled 'Enter Registered Mobile Number' and a blue button with a white right-pointing arrow. The background of the app is green and blue with abstract shapes. The status bar at the top shows the time as 10:05 AM and 4G+ connectivity.

If user forgets password, will get option in login screen to set new password. Tap on Forgot password and enter mobile number to receive OTP.

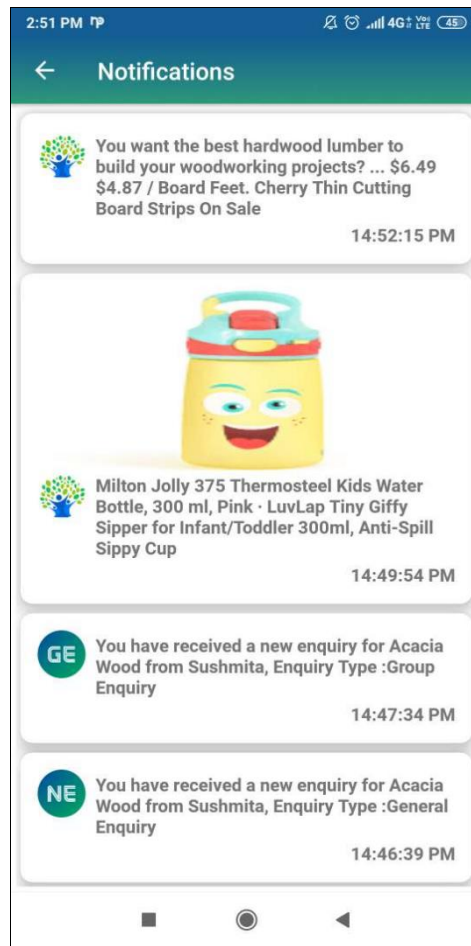


Once the OTP is received, user have to enter in OTP field and user get an option to set new password. Click on Arrow button to submit new password. If password doesn't match, alert message will pop up.

**Notification(Bell Icon in Dashboard):**

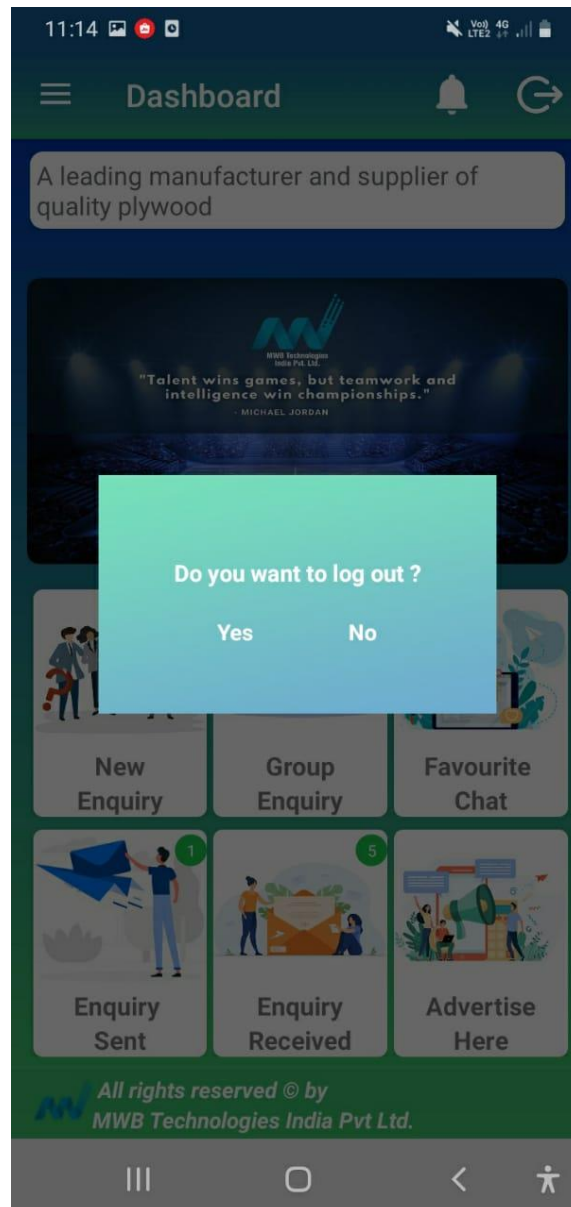
- All received notifications from kalpavriksha team,Group enquiry,new enquiry will be listed here
- Notification will be generated as per enquiry received(General Enquiry/Group Enquiry)

- Notification will be listed on day to day basis ,by end of day earlier notifications will be cleared.



- In above screen,**GE** represents notifications received for **Group enquiry**,**NE** represents notification received for **general enquiry**.Click on GE/NE notification which will be navigated to enquiry received screen.
- Notifications from kalpavriksha team will be listed with app logo.

### Logout:



- Click on top right corner in dashboard which has arrow symbol
- On confirming YES app will be logged out
- Click on 3 lines in dashboard, Logout option is also available there.