SHWETA TAMBE

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PROFILE SUMMARY

ISTQB Certified Software QA Tester with 5.5 years of quality assurance and software testing experience in ERP Systems, Web-based applications, eCommerce platforms and bespoke ETRM systems.

SKILLS

Functional Testing, Regression Testing, User Acceptance Testing, Test Documentation, API Testing, POSTMAN, Jira, Confluence, Microsoft Azure, Agile Methodologies, Git and GitHub, Docker, HTML, CSS, JavaScript, Cypress, Cucumber

PROJECTS

Project: ERP System for IT Recruitment Agency   **Role in Project:** Senior QA Engineer
- The web application streamlines recruitment agency workflows, including job addition, review of candidate profiles, candidate selection, online test scheduling, interview scheduling, and offer release.
- Created and maintained a comprehensive suite of Cypress tests for regression testing.
- Collaborated with the development team to integrate Cypress into the CI/CD pipeline.

Project: iTours – Cloud-based ERP System for Tours & Travel Industry   **Role in Project:** Test Engineer
- The ERP system is intended for the tours and travel sector and includes features such as a CRM module, inventory management, financial management, and report analysis.
- Implemented data-driven testing approaches to validate various input/output combinations.
- Used JIRA to report errors and collaborated with developers to find prompt fixes.

Project: Android Mobile Application: KrishiDiary   **Role in Project:** Senior QA Engineer
- KrishiDiary is an easy farm diary app that lets farmers keep track of all expenses and work done on their farm and calculate their costs.
- Conducted functional testing to ensure the correctness of features and user interface elements in the application.
- Performed regression testing to validate that new features did not adversely affect existing functionality.

Project: eCommerce Platform: CureGarden   **Role in Project:** QA Engineer
- An e-commerce medicine site is an online platform that allows users to purchase pharmaceutical products and health-related items over the Internet. Also, it shows valuable articles, tips and blogs related to health.
- Executed functional testing to verify the correctness of eCommerce features, including product catalogue, shopping cart, and checkout processes.
- Collaborated with developers to identify, report, and troubleshoot defects, ensuring timely resolution.

Project: WordPress-based Portal: TenentVerify   **Role in Project:** QA Engineer
- The web application streamlines recruitment agency workflows, including job addition, review of candidate profiles, candidate selection, online test scheduling, interview scheduling, and offer release.
- Created and maintained a comprehensive suite of Cypress tests for regression testing. Also, integrated API testing scripts with Postman
- Utilized Git for version control and collaboration with the development team.

Project: Bespoke ETRM Application (PTA) for Oil Trading platform   **Role in Project:** Software Tester
- The application handling the Oil Trading Lifecycle which included front-office, mid-office & back office activities
- Performed manual testing focusing on functional, regression, and usability testing
- Collaborated closely with cross-functional teams, including developers and product managers, to ensure test cases were aligned with project requirements

WORK EXPERIENCE

CyberMeru Technologies   **Nov 2022 – July 2023**
Senior QA Engineer   **Pune, Maharashtra, India**

- Prepared Requirement Traceability Matrix according to the requirements

- Participated in daily standups, user stories discussions, sprint reviews, and retrospectives
- Apart from testing the ERP application, I also managed ISO 9001:2015 certification-related tasks like arranging meetings with ISO consultants, assisting with SOP preparation, conducting internal audits, preparing reports, and representing myself as a System Coordinator in an external audit. I won the "**YOU'VE DONE IT**" Award for getting ISO 9001:2015 Certification for an organization with no NCs.

iTours Operator Software
Test Engineer

Mar 2022 – Oct 2022
Pune, Maharashtra, India

- Understand end-to-end requirements and maintain test plans for functionality and system testing
- Work closely with the engineering team to understand product architecture and functionality
- Define Test Strategies and create test cases to validate software-required functionalities
- Execution of test scenarios by desired test data consideration to meet requirements and deliver quality results

Carnot Technologies
Senior QA Engineer

Nov 2021 – Feb 2022
Pune, Maharashtra, India

- Created and executed detailed test scenarios, test cases and test data to verify application functionality, usability, and performance
- Detected, documented, and tracked software defects using bug-tracking tools like Jira, ensuring timely resolution of issues

Diginnovators Solutions
QA Engineer

Jan 2019 – Oct 2021
Bangalore, Karnataka, India

- Designed and maintained a library of test cases, test data, and test scripts, optimizing the testing process for efficiency and accuracy
- Collaborated closely with cross-functional teams, including developers, designers, and product managers, to ensure test cases were aligned with project requirements and deadlines

Peninsula Petroleum
Software Tester

Jun 2016 – Jan 2017
Pune, Maharashtra, India

- Participated in the routine Agile Scrum stand-up meetings, retrospectives, and user story discussions. Also, delivered comprehensive reports to business analysts
- Collaborated with developers to reproduce and resolve reported defects, ensuring timely bug fixes

IT Web Services
System Analyst

Apr 2013 – May 2016
Pune, Maharashtra, India

- Collaborated with stakeholders, including end-users and management, to understand their needs and expectations. Also, defined, and documented system requirements. Designed prototypes accordingly.
- Maintained documentation throughout the development lifecycle, and updated it as needed.
- Collaborate with development teams to ensure the successful implementation of system changes.

rtCamp Solutions
QA Tester

Sep 2012 – Mar 2013
Pune, Maharashtra, India

- Evaluated FRD document and verified the website designs using Design Prototypes
- Developed test cases and executed accordingly and defects were logged using the Active Collab tool

Graphinet Solutions
Software Tester Trainee

Dec 2011 – Aug 2012
Pune, Maharashtra, India

- Analyzed requirements through SRS document; designed test cases according to the requirement
- Executed test cases and logged the defects using The Bug Track Tool

EDUCATION

- Attending **Skill BootCamp** from **edx, UK** in **Front-End Web Development** (Duration: Nov 2023 – March 2024)
- **ISTQB Foundation Level Certification**, Indian Testing Board
- Completed **Software Testing Diploma,** Pune, India
- **B.Sc. (Computer Science),** Pune University, India