SHWETA JHA

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SUMMARY

Business Analyst with expertise in healthcare data management, claim settlement, and data scraping. Proficient in SQL, Excel, and Python, ensuring data accuracy and process optimization. Skilled in validating patient details and improving operational efficiency through data-driven insights.

WORK EXPERIENCE

ANALYST, R1RCM US HEALTHCARE   **Feb 2024 - Current**

- Perform data analysis and support healthcare claims settlement management through Medica coding, ensuring accuracy and completeness of patient records and claims.
- Extract, process, and analyze data from insurance websites using data scraping tools, optimizing data integration into internal servers for efficient access and analysis.
- Verify and validate patient details by cross-referencing structured data with available claim information, ensuring the accuracy of patient records and claim status.
- Collaborate with cross-functional teams to improve data verification processes, reducing errors and streamlining the claims management process.
- Utilize SQL, Excel, and other data analysis tools to clean, manipulate, and analyze large datasets, providing actionable insights to stakeholders.
- Generate regular reports on claims status, data accuracy, and other key performance indicators to support decision-making.

EDUCATION

Master's of Business Administration (MBA in Business Analytics)   **Jan 2024 - Jan 2026**

Amity University – Noida, India
- Specialized in Business Analytics, focusing on data-driven decision-making, business strategy, and predictive modeling.
- Developed proficiency in advanced analytics tools and techniques for improving operational efficiency and business performance.
- Gained practical knowledge in interpreting complex datasets to support strategic business decisions.

Bachelor of Commerce (B.COM)   **Sep 2020 - Sep 2023**

Delhi University – New Delhi, India
- Completed coursework in Financial Accounting, Business Statistics, Economics, and Corporate Finance.
- Gained hands-on experience in statistical analysis .
- Developed a strong foundation in data manipulation, enabling informed business decision-making and analytical problem-solving.

PROJECTS AND ACHIEVEMENTS

🔐 **Random Password & Email Generator**
- **Python │ Automation │ Security**
- Built a Python script to auto-generate secure 8-character passwords and email IDs using user input. The tool uses randomization for strong password creation and stores credentials efficiently, streamlining user onboarding and showcasing core Python skills in automation and string handling.

📊 **Spotify Streaming Dashboard**
- **Power BI │ DAX │ Data Visualization**
- Developed an interactive Power BI dashboard to analyze Spotify streaming data across artists, regions, and time. Implemented dynamic DAX measures for KPIs like total streams, listener trends, and top-performing tracks. Enabled insights into user behavior, artist impact, and geographic streaming distribution.

📚 **Online Bookstore Database System**
- **SQL │ Relational Database │ ER Design │ Query Optimization**
- Designed and developed a comprehensive SQL-based relational database for an online bookstore. Created normalized tables for users, books, authors, categories, orders, and payments with appropriate primary and foreign key relationships to maintain referential integrity. Implemented SQL queries for inventory tracking, order processing, and revenue reports. Emphasized data consistency, query efficiency, and scalability to support future business expansion.

📊 **E-commerce Sales Dashboard**
- **Excel │Pivot Design**
- Developed an interactive Excel dashboard for e-commerce sales analysis using pivot tables, charts (combo, waterfall, pie, map), and KPI indicators.
- Analyzed multi-year sales data segmented by region, category, and customer segments to identify top-performing products and markets.
- Implemented year-over-year KPI tracking and visual storytelling through charts to support business decision-making.

ADDITIONAL QUALIFICATIONS & ACHIEVEMENTS

- **Technical Skills:** Project Management, SQL ,Python, power- bi, Advance Excel
- **Languages:** English, Hindi
- **Certifications:** Business analyst from (DSSD),Masters Data Management from TCS.
- **Awards/Activities:** Received the "R1 Star" Award for outstanding contributions to project innovation.