

Jayfre Ilustre

Singapore

- Email me on Indeed: <http://www.indeed.com/r/Jayfre-Ilustre/966a766dcfb18e85>

A highly resourceful, flexible, innovative, and enthusiastic individual who possesses a strong written and oral communication skills.

- Demonstrate quantitative analytical skills with strong attention to detail.
- Proficient in Microsoft applications.
- A quick learner who can absorb new ideas.
- Well organized and an excellent team player with a proven ability to work proactively in a complex and busy environment.
- Ability to take initiatives and work under minimal supervision.

Work Experience

Data Analyst/Statistician

Al Zahra Pvt Hospital - United arab Emirates

February 2018 to October 2019

Interpret data, analyze results using statistical techniques and provide ongoing reports

- Nursing KPI (17 Department with at least 7-10 indicators)
- IPSC KPI (21 Department & AZMC)
- PCI KPI - (32 Units)
- Hand hygiene
- Medical Waste
- SS Bundle
- UC Bundle
- CL Bundle
- Infectious disease Notifications
- Sharp Injury
- HAI
- SSI
- CLABSI
- CAUTI
- VAP & VAE
- DHA KPI
- Heart Failure
- Unplanned Re-admission
- ALOS
- Average Waiting Time per specialist
- Average Waiting time in OPD
- Average Waiting time Elective Surgery
- Medication Error
- Non-urgent cases treated in emergency department
- Departmental KPI (Clinical & Non Clinical)
- CPG (AMI, Cesarean, Hypertension, Children asthma, Pneumonia)

- Assign audit task for RMO on Monthly basis and create detailed report or analysis based on the result including validation.
- Develop and implement auditing tool, data collection, data analytics and other strategies that optimize statistical efficiency and quality
- Acquire data from primary or secondary data sources and maintain databases/data systems
- Identify, analyze, and interpret trends or patterns in complex data sets
- Filter and “clean” data by reviewing computer reports, and performance indicators.
- Work with management to prioritize business and information needs
- Support all the units In Quality Improvement Projects
- To develop Surveys (Including Stakeholder, Patient safety rounds, Culture of safety, etc.) including analysis.
- Participate in Patient safety rounds
- Participate in Tracers
- Do analysis for:
 - Complaints
 - LAMA
 - Incident report
 - Patient Satisfaction Survey (Hospital Wide and Endoscopy)
 - TAT
 - Including special request from units.
 - Assisting AZHD in any awards or accreditations.
 - Facilitate some of the JCIA chapters (IPSG & PFE)
 - Do Quality Facilitator Courses (Statistical analysis)
 - Support QPS in terms of Data analysis and PowerPoint presentations.

Quality Executive

Medcare Hospital - United Arab Emirates
September 2016 to January 2018

- Policies and procedures review
- Create Process flowchart for each department.
- Create KPI template for all departments.
- Interpret and implement quality standards
- Evaluate adequacy of quality standards
- Collect and compile statistical data
- Analyze data to identify areas for improvement in the quality system
- Develop, recommend and monitor corrective and preventive actions
- Identify training needs and organize training interventions to meet quality standards
- Monitor risk management activities
- Assure ongoing compliance with quality standard set by Joint Commission International (JCI) and Dubai Health Authority (DHA)
- Participate in Joint Commission International accreditation for Medcare Hospital and Medcare Orthopedic and Spine Hospital.
- Introduced Medical Center Operating System (MCOS) in all Medcare Medical Centers.
- Conduct Monthly audit for the compliance of Quality standards.
- Assist Medcare Women and Children Hospital for the JCI accreditation.

Jr. Quality Executive

Prime Hospital - United Arab Emirates

April 2015 to April 2016

- Policies and procedures review
- Create Process flowchart for each department.
- Interpret and implement quality standards
- Evaluate adequacy of quality standards
- Collect and compile statistical data
- Analyze data to identify areas for improvement in the quality system
- Develop, recommend and monitor corrective and preventive actions
- Identify training needs and organize training interventions to meet quality standards
- Monitor risk management activities
- Assure ongoing compliance with quality standard set by Joint Commission International (JCI) and Dubai Health Authority (DHA)
- Participate in Joint Commission International accreditation.

Data Analyst

Naqel Express - Saudi Arabia

October 2012 to October 2014

Responsible for providing Monthly KPI's for

Operations/ Claims/ Sales/ Revenue/ Fleet

- Service Level Report (Delivery Performance)
- Scanning Performance (All Scanning Process from Pick-up to delivery)
- Causes of Delays.
- Claims
- Sales Revenue
- Salesman Performance Evaluation.
- Vehicle Utilization
- Tires Management through TMS (Tires Management System)
- Vehicle Breakdowns

Education

Bachelor's in Business Management major in Economics

Batangas State University - Philippines

June 2002 to April 2006

Skills

Microsoft Excel (10+ years), Microsoft Office (10+ years), Minitab (2 years)