



Outlook

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## AP1 Delhi Newsletter - Oct-Dec 2024 (Q3 FY ' 24-25)

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**From** Aakansha Mishra <aakansha.mishra@newgensoft.com>

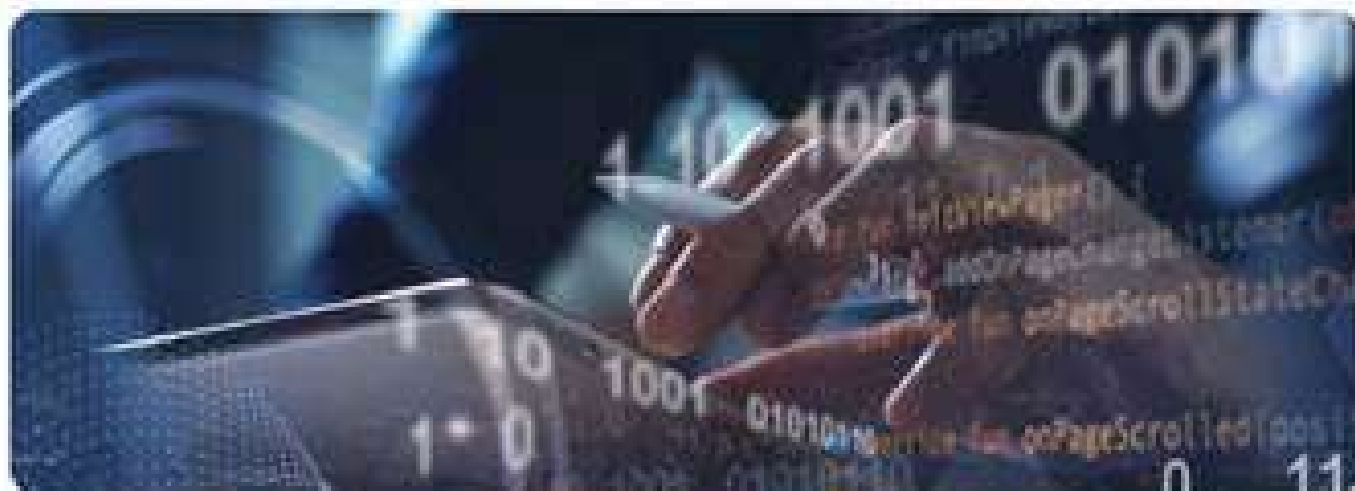
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# Ctrl+hAlt+Read

Application Process: 1 **Delhi** Newsletter | Edition: October to December 2024



## Leaders Unfiltered

As we enter 2025, it's the perfect time to reflect on our achievements, hard work and the road ahead. The past quarter has showcased the remarkable dedication and innovation that defines our team. Among the many highlights are the development of our Banking, Insurance, and Healthcare Accelerators, advancing key BCG initiatives, and the successful execution of complex deliveries in the Banking and Insurance domains. These accomplishments underscore our ability to deliver excellence consistently.

Looking ahead, we focus on achieving several committed milestones, earning positive feedback from our customers, driving broader adoption of our solutions across their ecosystems, & ensuring our engineers successfully clear the NCIP certifications. We are also committed to further enhancing the maturity of our accelerators, enabling us to deliver even greater value and impact to our stakeholders.

These goals reflect not only our growth but also our relentless commitment to innovation, quality, & customer success. As we work toward these objectives, I encourage each of you to stay focused, collaborate effectively, and continue driving success with the same passion and dedication that have brought us this far. Thank you for your incredible contributions. Together, we will make 2025 a year of remarkable achievements. Here's to another successful year!



Shikha Bhatt  
Vice President, API Delhi

## Customer Appreciation

ICRA Limited

On 18th November under the guidance of PL Suroj Singh Negi, ICRA Limited's project went live. A mixture of "hard work, seamless collaboration, and unwavering commitment have been nothing short of inspiring". The unwavering commitment showcased by Suroj, Tharun, Amon, Lakshya & Jaya was also appreciated by ICRA's



CTO Anand Iyer. Sr. Vice President Shreekantha Velankar, who added, "The amount of effort that the team put into project was tremendous and energy levels and the sincerity which was displayed were exemplary."

Congratulations on the successful go live of iFlow & Suroj, keep up the good work!



## Tata AIA Life Insurance Company

TALIC's Claim process successfully went live in October 24' under the mentorship of DGM Bhawna Gupta and PM Shashi Ranjan. The team, Krishna K., Akshay Malhotra, Akshay, Ashish T., Devesh S., Mayank R., Ankur S. & Shivangi S., put in tremendous effort to ensure

its success. Ms. Reshmi Bhattacharya, VP- Claims said during the celebration, "The one and a half year journey has been amazing with Newgen holding on to what we wanted. They understood what we needed met the expectations of all stakeholders. As a partner, they have played a brilliant role & look forward to future endeavours with them." Their dedication led to the creation of a seamless end-to-end claims journey, spanning from intimation to payout. Notable features of the project include real-time communication, automatic referral creation, the option to reopen claims and STP logic.

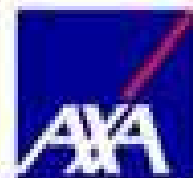
Heartily congratulations to both the teams on transforming the claims domain!

## Go Live Success



The Go-Live of Sukoon\_Mobile\_Journey was successfully completed at the start of the third quarter in October. PL Aditya Gautam along with Ratik Tiwari, Anurog Tiwari & Mahak Paliwal enabled countless users of the client to be able to generate motor claim requests, upload various documents and also view the historical claim details along with other services from their mobile devices, which was previously limited to medical claims.

One of the largest and fastest growing insurance companies in Philippines got the 3rd version of repricing module for HCA Product which was developed by the team of Sr. PMSunney Sood with Dhananjai Verma, Tanja Dutta, Rashmishekhhar Rout & Sachin Chaudhary. One of the most important value add was accessibility of new and improved pricing models for the client's HCA customers.



Under the guidance of Sr. PM Tripurari Kumar & Sunney



Good along with Akhil T., Anuj P., Vaibhav R., Anshu P., Ayush A., Devang K., Divisha, Khalid S., Nikhil N., Shivanshu G., Pratyusha S., Abhishek J., Shubham J., Priyam & Urkarsh K. delivered 4 different modules. Team members handled SMILE based renewal project consisting on unified rating method that significantly reduces TAT for handling proposal requests Renewal request types. The solution automates data entry for ETB customers through CBS integrations and incorporates extensive AO integrations for CC, OD, and TL facilities. Additionally, it includes solutions for OD, DLOD, & TL facilities in loan against property products and scheme-based improvements in the GST product.

Led by PM Krishna Khanal & a dedicated team of Vinay K., Yash K. B., Muskaan, Shivangi S., Ankur S. & Aman K. Y., successfully implemented WOPI integration for the first time, enabling MS Office document viewing and editing in collaboration with DMS. Additionally, autosign integration via API was introduced, automating the signature stamping process. Along with Elasticsearch for document search and end-to-end document journey from creation to archival, these features were successfully delivered in December.



We are pleased to announce the successful completion of Centene's T&M project in the US for the current financial year. Approximately INR 50 CR engagement showcased our expertise, agility, and commitment to delivering excellence. The team's dedication and seamless collaboration played a pivotal role in achieving this milestone, strengthening our client relationships and market presence. During this project we have launched many new features to customer including AI/ML modules. A hearty congratulations to the all the team members of Sanjeev Arya, Manoj G., Poorvi S., Sneha V., Namrata S., Shivam S., & Megha M. & others

## Reward & Recognition

### Rising Star Award

Ankur Kumar	Anshul Agarwal	Arpit Ghose	Gaurav Jain	Luvv Ritshii
Nikhil Nallwal	Om Singh	Ritik Lahoti	Ritika Saxena	Shubham Jain
Suresh Shukla	Devangshu Chatterjee	Narwade S. Ramchandra	Prabhanjan S. Chandel	Preeti Chaudhary

### Standing Ovation Award

Dharmendra Sharma	Priyanka Jain	Rachana
Raghav Khurana	Shivam Goel	Siddharth Chadha

### High Five Award

Ankur Shresthava	Ankur Kumar	Ankur Puri	Ankur Arunima	Block Singh
Divisha	Hardik Bhoj	Himanshu Joshi	Kavita Yadav	Luvv Rishii
Manish Balyan	Mohd. Rehman	Niraj Shukla	Nisha Rawat	Paramjeet
Piyush Rai	Prachi Puri	Priyank Paras	Rishabh Gupta	Rishi Sharma
Shweta Pandey	Siddarth Jain	Tabish Akhtar	Vibhor Thakur	Vivek Rai Gupta
Anurag Kushwaha	Harbhajan Sharma	Jaarvi Chaudhary	Lakshay Kumar	Praveen Pandey
Rachit Chauhan	Shreshth Chaturvedi	Shubhank Rajput	Sudhanshu Shekhar	Volbhav Rathore

### Pinnacle Performance Award

Abhay Shukla	Agam Dixit	Akhil Thakur	Ankur Singh	Anuj Pandey
Ashish Kumar	Gurpreet Kaur	Mayank Gupta	Neekhil Rana	Om Singh
Rishabh Gupta	Ritika Saxena	Sagar Jaiswal	Sameer Kumar	Suresh Shukla
Swapnil Tyagi	Shaban Ansari	Sudhakar KH	Tulshi Yadav	Uraaj Khan
Vinay Kumar	Vishnu Tyagi	Yash Baghel	Devangshu Chatterjee	Dharmendra Yadav
Krishna Khatal	Prakash Choudhary	Preeti Chaudhary	Saurabh Chauhan	

### Long Service Award

#### 3 Years

Aanchal Gupta	Akhil Thakur	Akshay Manchanda	Anurag Tiwari
Bhavesh J. Chetwani	Dhruva Saxena	Megha Malhotra	Namrata Sisodia
Om Prakash Kumar	Poornvi Srivastava	Pranav Saxena	Rahul Singh Dangi
Sahil Kochhar	Shashi Ranjan	Swapnil Tyagi	Vinay Kumar

#### 10 Years

Arun Kumar Yadav	Chandan Doomra
Chiranjeev Upadhyay	Monisha Mittal
Paras Narang	Siddharth Chadha

#### 15 Years

Kishu Gupta	Manoj Kumar Gupta	Shantanu Tewari
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#### 20 Years

Suraj Singh Negi	Vinikant Vasta	Vineet Kumar Singh	Sanjeev Arya
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## Squad Engagement



AP1 Delhi ki Diwali



Shruti Mittal,  
Sagar Jaiswal,  
Anubhav Bhanawat,  
Yamraj S. Singh,  
Disha Narula,  
Garba



**Namrata Sisodia**



**Praveen Pandey**



**Showdown Winners!**  
Bhav Saxena, Ashishak Sharma, Amit Poyasi, Pankaj Gupta, Pooja Sharma

Sanjeev Anya, Harbhajan Sahniya, Priyanka

**Diwali Tambola in B-19**

Yashraj Sharma, Anuj Aggarwal, Aditya



**Sports Column**



**Football League - Runner's Up**  
Priyansh (C), Anish Kumar Yadav, Dharmendra Sharma, Gagan Tomar, Krishna P. Khandel, Mohd. Saifdar, Shantosh Vashishtha, Vinay Kumar, Yash, Yash K. Baghel

**Weekend Gateway**  
Leadership offsite organised for PM and above in APJ Delhi



## New Members

 <b>Pranay Garg</b> Deputy General Manager	 <b>Varun Mehndiratta</b> Group Leader	 <b>Manish Chaudhary</b> Sr. Software Engineer	 <b>Harshit Bhushan</b> Software Engineer
			

**Manyam Pavan**  
Sr. Engineer  
Quality Audit

**Bachhawal Ashish K**  
Engineer  
Quality Audit

**Shruti Agrawal**  
Sr. Manager  
Products & Solutions

**Kapil S. Verma**  
Solutions  
Architect



**Kunal Parihar**  
Sr. Business  
Analyst



**Mridul Kaushal**  
Business  
Analyst



**Shashank Bhatti**  
Business  
Analyst

## Department Insights

### Project Types

Time & Material	21
Implementation	20
PRD Projects	15
Accelerator	13

### October

Highest % Change at Oct.  
end wrt Sept End in NICE

Krishna P. Khanal

### November

SCM conducted for past 3  
months consecutively

Saurabh Bhagi

**Maestro  
Awards**

Highest  
**NICE**  
Averages

Project Manager	Project Name	Score
Raman Agarwal	API_COMMON_PRDP_2024	100.00
Krishna P. Khanal	APROJL_VP_IDMS	88.72
Aditya Gautam	ADNIC_Surveyor_CR	85.21
Manoj Gupta	US_Healthcare_PRD_2P24-25	85.57

### MoTS

SUD BRMS got  
NPS Score of 19  
in Gap Study -  
which is a  
Promoter by the  
client Star Union  
Dai-ichi Life  
Insurance  
Company Ltd.

### Accelerators Coming Soon!

LOB	Module	Release Date	LOB	Module	Release Date
Retail Life	Underwriting & Policy Issuance	31-03-25	Captive Finance	Loan & Lease	14-02-25
Motor	Claim	31-03-25	Group Health	Underwriting & Policy Issuance	31-03-25
Retail Loans	Islamic Accelerator NavigatorOne	28-02-25	Account Opening	Current Account	14-02-25
				Conventional Accelerator	30-03-25

### Most Help Desk tickets resolved

Loshika Sharma	212
Nalinikanta Swain	130
Ayush Agarwal	122

### Most Referrals

Sohit Kochhar	49
Apoorv Sagar	32
Sahab Jainwal	31

### Newly Commissioned Accelerators

Accelerator Name	Commissioning Date	Team Members
Retail Life Claim Accelerator	14 January 2025	Manoj Jain, Aastha Gupta, Krishna Khanal, Gagan Tomar, Pritam, Harshman Singh, Krishna Ram, Ujjwal, Abhishek Raj

### Accelerators in Use

### RLOS

APAC			EMEA	
APAC	APAC	EMEA	APAC	EMEA
Agro Bank	HDFC India	CIB Egypt	Airajhi Malaysia	ALJ United Finance
Bank of Baroda		DFCU Uganda	Bank of Maharashtra	Bank Hissr Egypt
Canara Bank India		First Abu Dhabi Bank	Canara Bank India	Bank of Abyssinia
City Union Bank		Sharjah Islamic Bank	Indian Bank	CIB Egypt
Escorts Kubota	Account Opening		J&K Bank	DFCU Uganda
J&K Bank	APAC	EMEA	Punjab National Bank	Equity Bank
Punjab National Bank	Axis Bank	Sharjah Islamic Bank	Rizal Commercial Banking Corporation	I&M Bank Limited
		United Arab Bank		Tajeez Finance
AGRI	APAC	Canara Bank India	J&K Bank	United Arab Bank, UAE
		City Union Bank	Punjab National Bank	
		Escorts Kubota	State Bank of India	

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Thanks & Regards

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Senior Manager-HRD

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