

# S. R. SHYAM

Teacher (private coaching)

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## SUMMARY

- DELF certified and well versed in French Teaching by utilizing technology to impart French for all students.
- Proven track record of making my students (Higher Secondary) pass in French subject in the recent public exam held MAR 2020, Chennai.
- An accomplished and certified in MS Dynamics CRM with over 10 years of IT experience in manual testing.
- Well versed in Teaching and also in Software Quality Assurance, Testing, Development and Deployment of Test Planning, Test cases, and Testing Methodologies.
- Skilled in testing Windows Applications and Web Applications using VB 6.0, C#.Net platforms and SharePoint.
- Exceptional team player with good analytical, interpersonal and communication skills, self motivation, enthusiasm, flexibility drive and a person of "CAN DO" attitude.
- Fast learner of new subjects and developing teaching abilities in that subject. To quote a few – French, DTP, Multimedia.

## SKILL SET

Operating System	Win7, Win 10, Mac OS x, Ubuntu Linux
Language	Javascript, Java, VB 6.0.
Web Technologies	HTML /CSS, AJAX, Angular
Office Packages	MS Word, Excel, Power point, Visio
Database	MongoDB, SQL Server 2008 and 2012.

## PROFESSIONAL EXPERIENCE

### French Teacher @ Private coaching, Trivandrum, India

Feb2020 – Till Date

- Using technology such as Zoom/ Google Meet to provide private coaching for students and aiding them to perform well in their subject.
- Motivating under-performers by giving guidance and improving their scores.

### French Teacher @ SRM Nightingale School, Chennai, India

Jun 2019 – Feb2020

- French teaching for 11<sup>th</sup> and 12<sup>th</sup> grade students.
- Coaching students and evaluating them by conducting frequent tests and adopting technologies such as Movie creation and powerpoint presentation to aid french coaching.
- Motivating under-performers by giving guidance and improving their scores.
- Proven track of making all students pass in their exam.

### Prof @ Sutherland Global Services, Chennai, India

Mar 2007 - Sep2019

- Eliciting requirement and specifications mentioned by the clients.
- Creating test cases for various reports, survey management & preparing the traceability matrix based on the requirements.
- Analyzing bugs filed by subordinates and validating them.
- Assigning the bugs to the concerned developers and conducting the bug defect triage meetings.
- Tracking and pulling out the records of the bug status and counts in each iteration to ensure team members' metrics are satisfied.
- Deploying CRM solutions and uploading data along with deployment of jobs scheduling in the testing server for various scenarios like email trigger.
- Managing the team and ensuring efficient staff management.
- Preparing Release notes and checklist to the UAT.
- Executing Sanity testing in all the orgs after the entire setup is loaded after testing phase (i.e. - UAT, Production).
- Implementing Security testing using IBM app scanner and updating the log file taken from the tool.
- Conducting demo for the UAT users to train on the usage of tool and preparing documents and slides for the same.

**Manager @ Guild of Information Tech, Chennai, India****Jun 2005 – Feb 2007**

- ♦ Managing all Computer classes and functioning of Guild of Information Technology – a unit of The Stenographers' Guild, Chennai.
- ♦ Arranging conferences and creating advertisements for Guild and their courses that they offer.
- ♦ Managing the staff attendance tracking and class co-ordination.
- ♦ Teaching students – DTP & Multimedia (Adobe Photoshop, Coral Draw, 3D-Max Studio, Illustrator, PageMaker) .

**EDUCATION**

- ♦ Executive Post Graduate Diploma - Marketing Management, Loyola Institute of Business Administration (2006)
- ♦ Bachelor of Engineering - Electronics & Communication, Balaji College of Engineering SCSVMV (Deemed University) (2005)

**CERTIFICATION**

- ♦ Full Stack Developer MEAN Stack by ICT Academy of Kerala in association with K-DISC
- ♦ French DELF - B1
- ♦ MS Dynamics CRM 2011 Application Certification