# SHYAN SAINT WALKER

#### SOFTWARE ENGINEERING PROFESSIONAL

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#### SKILLS

**Development:** JavaScript – HTML5 – CSS3 – JSON – Java – SQL – Python **Tools:** Linux – GitHub – Swagger – Visual Studio Code – NPM – jQuery – Postman – Amazon Web Services (AWS) – Kubernetes React – NoSQL – Node.js – REST – MySQL – Express.js

#### PROFESSIONAL EXPERIENCE

## API SOFTWARE ENGINEER

ARayVision / New York, NY

February 2022 - Present

- Leads software engineering operations alongside development manager on issues regarding application development, including, but not
  limited to security and any network requirements; appointed to resolve overall technology assessment and selections for Open API.
- Serves as a lead member of 3+ cross-functional agile teams to facilitate documentation matters and contribute to software development through consistent practices, including, but not limited to tool implementation, common components, and workflow enhancement.
- Engineers project management strategies to strengthen project scopes; designed and implemented the current agile and scrum project
  management strategies in the development lifecycle to verify project status and update code reviews regarding application discussions.

## AMAZON WEB SERVICES ADMINISTRATOR

October 2021 - Present

 $\textbf{BrainSShare} \; / \; \text{New York, NY}$ 

- Administers the website's budget development on the cloud via Amazon Web Services budget; engineers project plans to master a solid grasp
  of individual services and benefits in alignment with client budgets exceeding \$100K across all Amazon Web Services domains.
- Streamlines the activation and reactivation of the client's internal server to the larger database ecosystem and website on a per-need basis to
  ensure website efficiency, seamlessly manages cloud tickets to optimize efficiency rate, testing efforts, and deployment outcomes
- Guides the development of all technical operations across the cloud, including, but not limited to deleting and storing internal database
  information, fixing code errors, overseeing user interface operations, and ad-hoc technical matters per lead needs across divisions.

#### INFORMATION TECHNOLOGY HELP DESK SUPERVISOR

January 2018 - February 2019

SUNY Brockport Information Technology Department / Brockport, NY

- Appointed to streamline tech operations alongside senior information technology (IT) officials to revise systems frameworks, SCRUM
  methodologies, and ad-hoc project management matters to manage and redefine network access, and software installation.
- Managed university information technology (IT) operations across 14 departments to provide associate faculty and executive board members
  with technical assistance including network access, software installation, account modification, and hardware issues.
- Documented network malfunctions across two (2) database platforms via Salesforce and other management tools to organize support tickets and track client requests; individually oversaw and managed an average of 35 daily tickets averaging a 2-minute resolution time.

## PROJECTS/PROFESSIONAL EXPERIENCE

# AWS Certified Developer - Associate

Amazon Web Services

October 2022

**DevOps and Software Engineering Professional Certificate** IBM

September 2022

## The Daily Voice Status App

May 2022

Constructed a website that allows users to login/register and post a status to a public feed. Developed using JavaScript, React, and HTML/CSS in the front-end and Node is & MySQL for the back end. Utilized the Swagger framework for API testing which will be responsible for handling requests between server and client with REST API's.

#### Media Player App Open Spec Project

February 2022

Described an open API specification on the Swagger framework. A CRUD software project component that will be used by developers and testers to create the media applications REST API.

#### **Book Store Database Project**

August 2018

Created an e-commerce website using the server-side scripting language PHP, Java, and HTML for the frontend. As well as MySQL for the backend. This project involved writing code adhering to OOP best practices and writing unit tests. This yearlong cross-functional team operation was developed in an Agile environment implementing the software development lifecycle. This website allowed users to check in and checkout books based on the logged in users primary ID.

## EDUCATION

Bachelor of Science in Computer Science / State University of New York – The College at Brockport

Relevant Coursework: Software Engineering, Object Oriented Software Development, Algorithms & Data Structures, Relational Database

Management, Theory of Computation, UNIX Tools