




SHYLENDER N




Personal details


 shyles2010@hotmail.com

 +91-8144305980

 Chennai

 October 20, 1994

 Male

 Married

Hard Skills

- Technical Documentation
- User Manual
- CMS Management
- DITA (XML)
- Technical Research
- UML Diagram
- UML Documentation
- Understanding of Source-Code
- Proof Reading
- SEO Web Content
- Social Media Content
- Critical Analysis
- Data and information gathering
- HTML Formating

Profile

An enthusiastic Technical writer and a highly motivated professional with a Bachelor's degree in Engineering specializing in Electronics and Instrumentation. I have extensive experience in various writing roles focused on technical documentation and digital marketing. My goal is to continuously enhance my skills and contribute effectively within innovative environments.

I possess a strong ability to collaborate with cross-functional teams and leverage advanced technologies, such as AI, to enhance the documentation process. My commitment to delivering high-quality documentation aligns with the dynamic demands of the technology sector.

Education

B.E (Electronics & Instrumentation Engineering)

Aug 2013 - May 2017

Jaya Engineering College, Chennai

Anna University, Chennai. CGPA7.0810

Higher Secondary School

May 2013

SBIOA Model Matric Hr Sec School, Chennai

Tamil Nadu State Board u.6100

Senior Secondary School

May 2010

RMK Residential Senior Secondary School, Chennai

Central Board of Secondary Education CGPA8.810

Employment

Technical Writer

Jan 2023 - Present

Agiletech Info Solutions (ICU Medical), Chennai, India

- Served as Technical Writer for ICU Medical, a key client of Agiletech Info Solutions.
- Collaborated with the cybersecurity team to prepare process-compliant documentation.
- Oversaw comprehensive document management using agile PLM methodology.
- Assisted in the creation of an AI-powered chatbot to streamline data gathering processes with the help of machine learning engineers.
- Constructed clear technical documentation, encompassing user manuals and related resources.
- Contributed expertise to improve MagicDraw and other documentation proficiency of junior technical writers and non-writers.

AEM Author - Content Writer

Sep 2022 - Jan 2023

People Prime Worldwide Pvt Ltd (Cognizant), Chennai, India

- Engaged with Cognizant on a significant content migration initiative.
- Executed seamless content migration from existing infrastructure to Cloud.
- Executed the migration task using Adobe Enterprise Management tool.

Soft Skills

- Cross-Functional Team Collaboration
- Planning and Coordination
- Quick Learner
- Ability to work in a team as-well as Individually
- Feedback Incorporation

Tools and Software

| | |
|--------------------------|-----------|
| Draw.io | ● ● ● ● ● |
| Magic Draw | ● ● ● ● ● |
| MS Office | ● ● ● ● ● |
| Google Suite | ● ● ● ● ● |
| Adobe Experience Manager | ● ● ● ● ● |
| WordPress CMS | ● ● ● ● ● |
| Oxygen XML Author | ● ● ● ● ● |
| RoboHelp | ● ● ● ● ● |
| Swagger UI | ● ● ● ● ● |
| Postman | ● ● ● ● ● |

Certificates

DITA XML

2025

"How to Write Using DITA XML" by JPDocu School of Technical Writing from Udemy

API Documentation

2025

"How to Write Using API Documentation" by JPDocu School of Technical Writing from Udemy

Content Executive

Dec 2020 - Apr 2022

Amplifiko Digital Marketing, Chennai, India

- Managed the creation and execution of client-focused content strategies within a dynamic digital agency.
- Served diverse clientele spanning several sectors including e-commerce and forex broking.
- Crafted engaging written materials across multiple platforms to meet client goals.

Digital Marketing Executive/Content Writer

Feb 2020 - Apr 2020

Liveasy Technologies, Chennai, India

- Led all efforts of the digital marketing department single-handedly.
- Coordinated with external marketing agencies efficiently to enhance the brand's social media presence.
- Developed engaging content for blogs and social media posts.

Content Writer

Nov 2019 - Jan 2020

Bristol Healthcare Services, Chennai, India

- Collaborated with the SEO team on developing marketing content for in-house and client websites.

Content Writer

Oct 2018 - Oct 2019

Tranxit Technologies, Chennai, India

- Created marketing content for the website AppDupe.com
- Contributed to enhancing online presence through impactful web content creation.
- Collaborated with the SEO team to maximize content reach.

Content Writer

Mar 2018 - Nov 2020

Freelancing

- Developed specialized content catering to various verticals such as IT, EduTech, Social Media, and others.

Declaration

I herby declare that all the information furnished in this resume are true to the best of my knowledge. Also, I consent to the processing of my personal data for the purpose of recruitment for the position to which I am applying.