

Says

What have we heard them say?
What can we imagine them saying?

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?

will it arrive

on time?



Thinks

how long i have to wait?



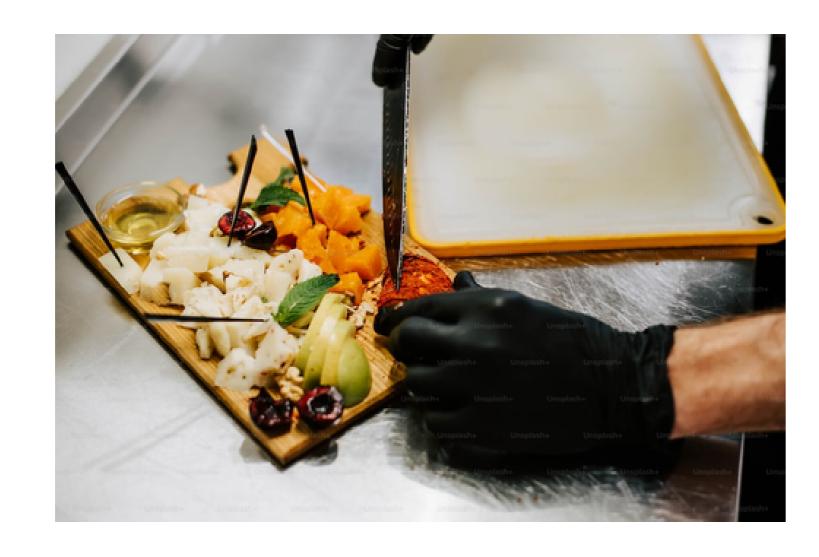
where should i start?

is this expensive?

shanthini sharmila sinekapriya sri janani what is this best product?

anything missed?

compare products



visit and confirm venue

make budgets

satisfaction

confusesd



excitement

Does

What behavior have we observed? What can we imagine them doing?

Feels

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?



