# **Specialty Pharmacy:**

Connecting the Healthcare Industry

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"A lot of people in our industry haven't had very diverse experiences. So they don't have enough dots to connect, and they end up with very linear solutions without a broad perspective on the problem. The broader one's understanding of the human experience, the better design we will have."

- Steve Jobs

## Current Forces in Healthcare













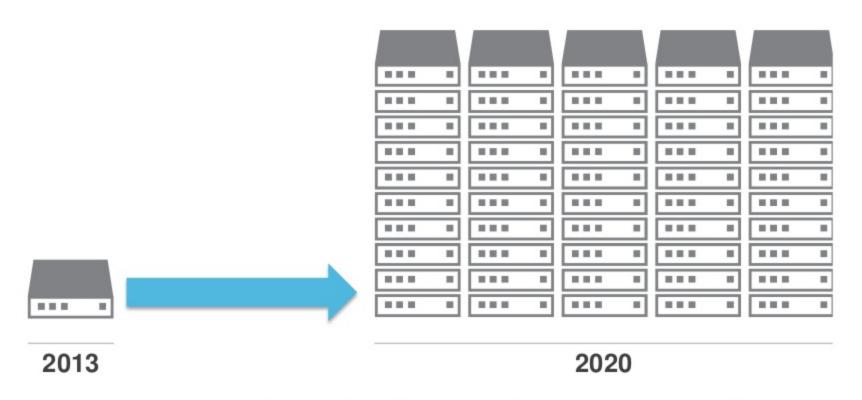








# Explosive Growth in Healthcare Data



The healthcare industry is experiencing explosive growth in data: from 500 petabytes in 2013 to 25,000 petabytes by 2020.



Source: http://hin.com/blog/2013/12/24/infographic-storing-healthcare-data/

# Physicians are Going Mobile



Doctors are 250% more likely to own a tablet than other consumers



66% of doctors use a tablet for medical purposes



More than 50% of doctors using a mobile device report that they aid in decision-making



40% report decreases in administration time due to mobile device usage

Source: http://www.totalassist.com/infographic-healthcare-mobility-doctors-250-likely-tablet/

# Silo Innovation May not Work



#1 Innovation: Checklists

Hospitals will require health care providers to follow strict protocols for procedures that benefit from routinization—from preparing a patient for surgery to inserting a central line.

"Ten Innovations That Will Transform Medicine"



"Researchers found no significant drop in complication or mortality rates in the three months after the adoption of checklists."



# What Watson is Doing Now





By 2016, **8 out of the top 10** branded pharmaceuticals in the U.S. will be specialty medications.









#### One Tap to Ride:

Uber uses your phone's GPS to detect your location and connects you with the nearest available driver. Get picked up anywhere — even if you don't know the exact address.

#### **Cashless & Convenient:**

You don't need cash when you ride with Uber. Once you arrive at your destination, your fare is automatically charged to your credit card on file – no need to tip. We'll also e-mail you a receipt.

# What Specialty Stakeholders Want

#### **Integrated Care**

- Pharmacy & Medical Benefit
- Administrative efficiencies
- Web based technology interfaces with protected PHI

### **Documented Quality**

- Best Practices Clinical & Formulary Management
- Patient & Provider Network Satisfaction
- Documented Comparative Outcomes

## Patient Access and Empowerment

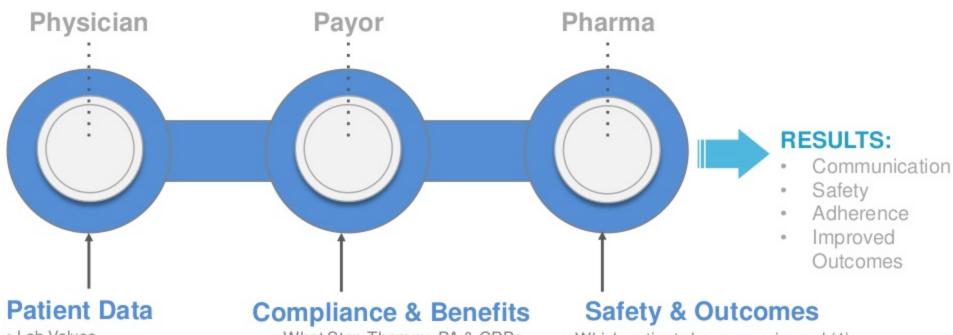
 Physicians, nurses, medical assistants, practice managers and other staff that influence what specialty pharmacy is used by the patient.

#### Predictable Costs

- Value based health care
- · Bending the cost curve

# Connecting a Disconnected Industry

## Specialty Pharmacy: Linking the Silos



- Lab Values
- · Patient-specific Data
- · Skills of Daily Living and Physical Info
- · Compliance Rate
- · Discontinuation & Reasons Why
- · Drug-Specific Outcomes at Targeted Levels

- · What Step Therapy, PA & CPBs
- · How often is patient missing doses? Why?
- Has patient discontinued therapy? Why?
- Has patient been referred to MD or manufacturer patient support?
- What disposition?

- Which patients have experienced (1) ER visit / hospitalization or (2) new medical condition?
- Which patients need refills?
- QOL Issues/Opportunities
- Correlate outcomes differences to prescriber, patient therapy, outcomes







# Conflicting Trends

#### **Economic**



Reining-in the **high cost** of healthcare

Industry consolidation leveraging volume throughput

#### Clinical



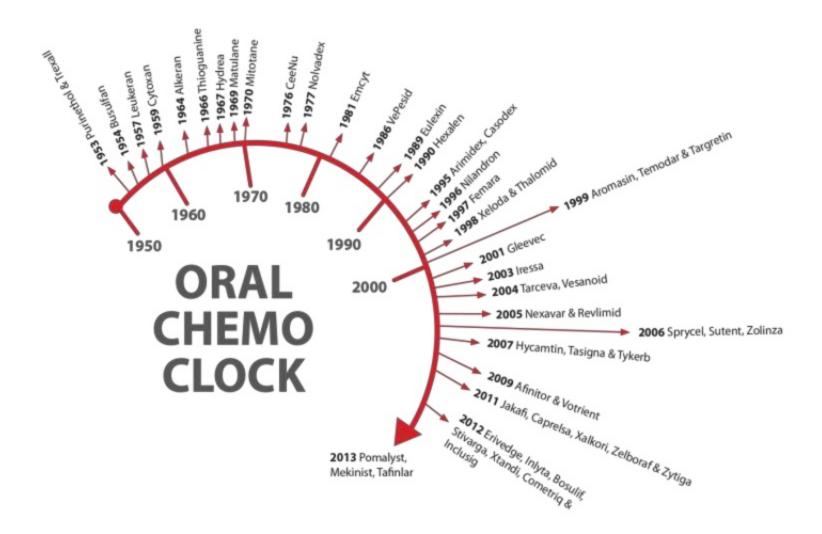
Higher-cost specialty drugs for smaller populations of patients

Precision therapy with highly refined patient populations

## **New Approach Needed:**

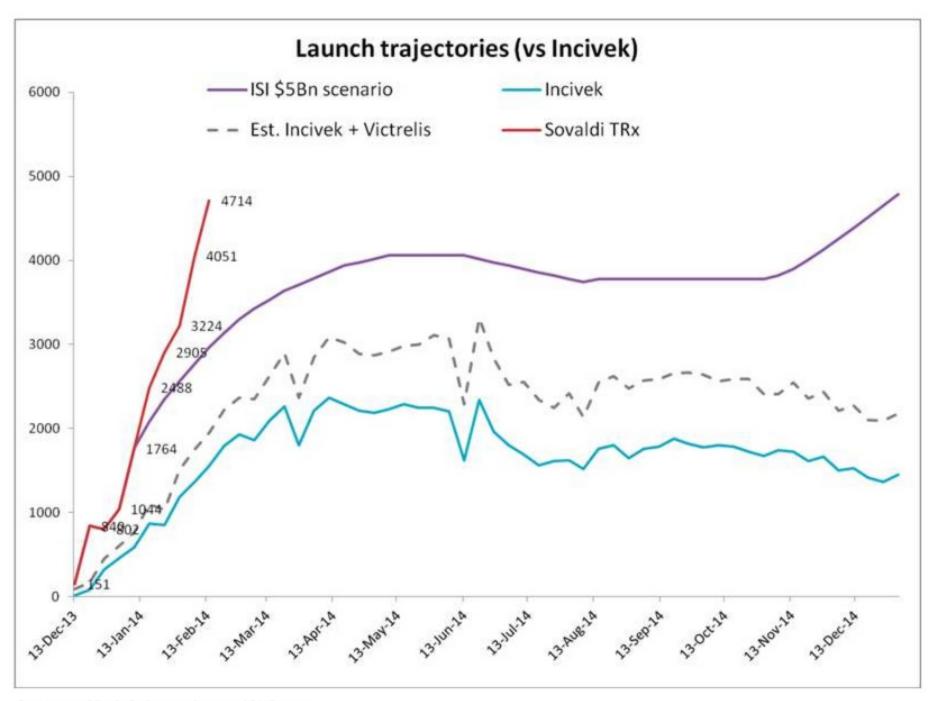
'Specialty' Specialty Pharmacy to focus on high-cost, low-population needs

## Drug Development: Rapidly Advancing Arsenal of Very Costly, High Precision Tools

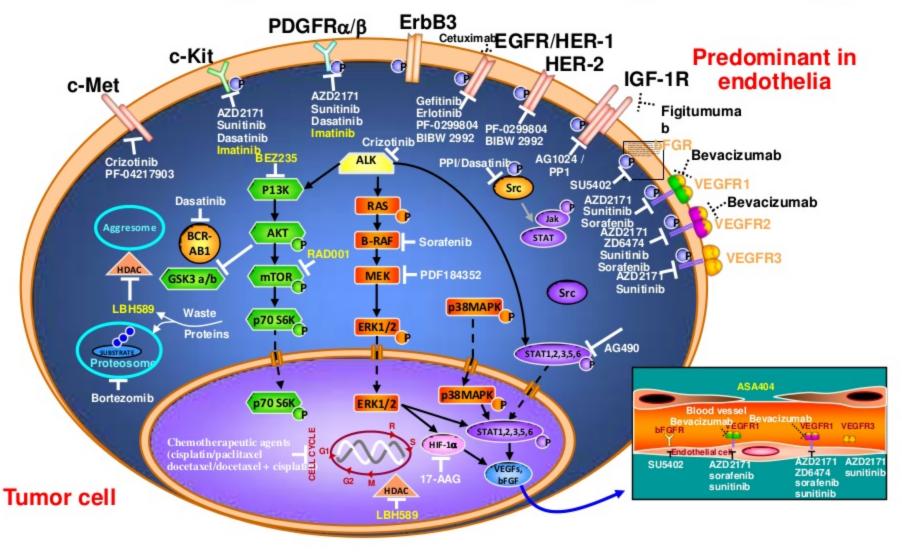


Ref: Robert Mancini et al. Oral Oncolytics: Part 1—Financial, Adherence, and Management Challenges; August 15, 2013, Cancer Network, Oncology Vol. 27, No. 8

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# Drug Specialization: Increasing with Understanding of Biology



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## Integrated Real-time Close-Looped Solutions Will Drive the Future of Healthcare

#### Patient:

Get the right information Get the right drug & dose Get it at the right time



#### Patient:

Just-In-Time, 3 minute mobile health solutions to empower the patient & maximize adherence and compliance



#### Physician:

Increasing complexity of precision therapeutics requires decision support, virtual Clinical Pharmacist Partner





#### Specialty Pharmacy:

Rapidly expanding arsenal of highcost, low-volume therapeutics demands personalized approach Ongoing Benefits Management Complexities

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# Specialty Pharmacy: POS & Medical Benefits, Processing World Collide

