

# CHATHAM-KENT ONTARIO HEALTH TEAM

## EXPRESSION OF INTEREST: NEW MEMBERS

ACHIEVING THE BEST HEALTH AND WELL-BEING TOGETHER



# Agenda

- What is an Ontario Health Team and introduction to CKOHT
- 8 Building Blocks of Ontario Health Team Maturity
- CKOHT Member Experience: CKCHC
- The Path Forward
- Expression of Interest Documents and Timeline for new membership



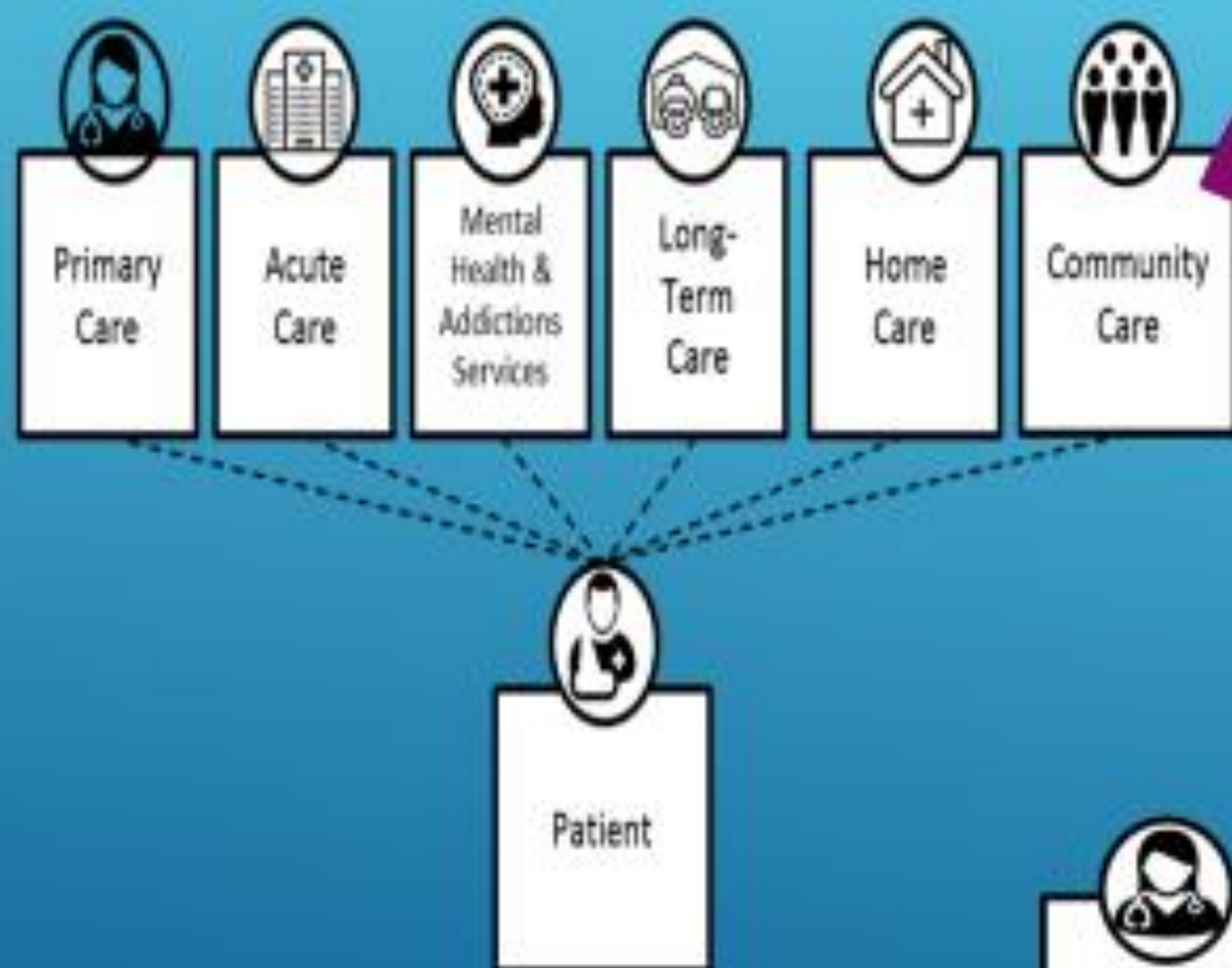
# What is an Ontario Health Team (OHT)?

- A group of local health care providers working together to provide coordinated care
- Includes providers from multiple health sectors (e.g. primary care, hospital, home care, long-term care)
- Sets its own governance and accountability structure
- Receives one funding envelope and distributes dollars based on needs of patients and partner agencies





## Current State



## Ontario Health Teams



# CKOHT Partners





# CKOHT Strategic Goals and Objectives 2021-2024



## Population Health and Well-being

*We will transform the health care journey for the CKOHT population.*

Transform the health system experiences and outcomes for the CKOHT priority population.

Establish a plan to address mental health and addictions in Chatham-Kent as an expanded priority population of the CKOHT.

Coordinate a COVID-19 recovery strategy for the health system.



## Health Equity

*We will achieve a health system that is safe and equitable, and free of stigma for everyone.*

Support First Nations, Inuit and Métis Peoples and communities in improving Indigenous health.

Increase the number of patients able to access primary care.

Eradicate all experiences of racism, oppression, inequity and stigma in CK.



## CKOHT Maturity

*We will deepen and grow our partnerships to accelerate maturity.*

Expand the involvement CKOHT partners, particularly in the social, community, and support services sectors.

Establish a Human Resource Working Group for the CKOHT.

Mature the CKOHT governance model.



## Community

*We will always remember our purpose and be ready to tell our story.*

Increase knowledge and awareness of the CKOHT.

Ensure person-centered care in all aspects of our work.

Share best practices between partners within and beyond the CKOHT.



## Performance

*We will be innovative and accountable in achieving system performance.*

Deepen our shared accountability framework.

Become a leader of OHTs in implementing evidence-based practices.

Approve and Implement the Digital Health Road Map.



## CKOHT: Year One Population

Avoidable Hospitalization

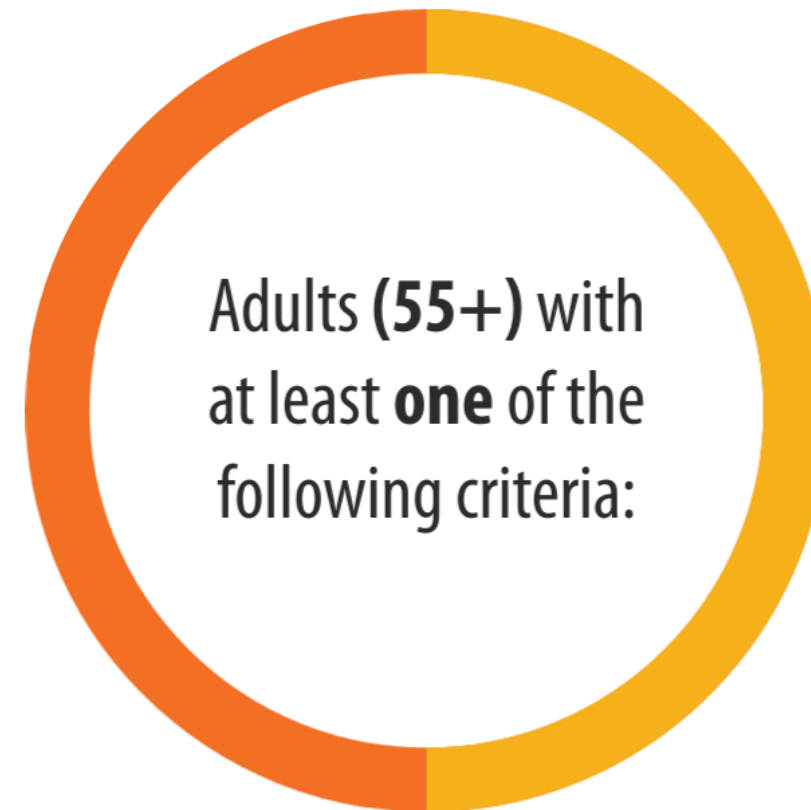
Risk

Health Care Expenditures



[www.ckoht.ca](http://www.ckoht.ca)

Year One Population  
approximately  
**11,000 patients**  
enrolled



HEART FAILURE OR  
ANGINA



COPD



DEMENTIA



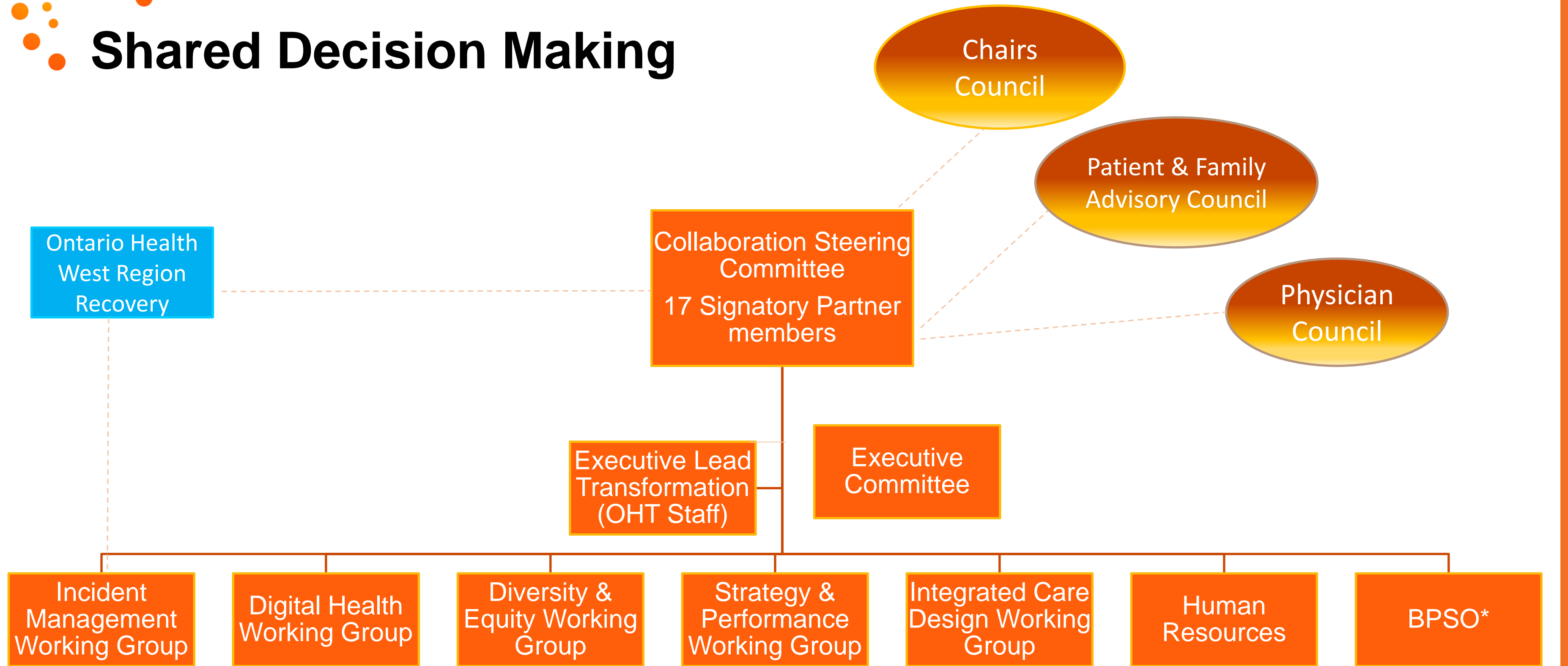
DIABETES

and/or are complex (using Health Links definition)

[info@ckoht.ca](mailto:info@ckoht.ca)



# Shared Decision Making



\*Best Practice Spotlight Organization



# Examples of Collaborative Initiatives

- Improving Palliative Care in Chatham-Kent
- COPD Co-Design initiative for patients in Chatham-Kent
- COVID-19 Response
- Right Care, Right Place
- Physician and Health Human Resource Recruitment initiatives
- Increasing online appointment booking access for patients within Chatham-Kent
- Partnering with social and community services for population health based approaches to programs and initiatives.



# Ontario Health Team Model: From Readiness to Maturity Summary

	Year 1 Expectations for Ontario Health Team	Ontario Health Teams at Maturity
Defined Patient Population	Patient access and service delivery target met. Number of patients with sustained care relationship reported. Plan in place for expanding target population.	Teams will be responsible for the health outcomes of a population within a geographic area that is defined based on local factors and how patients typically access care.
In-Scope Services	Additional partners identified for inclusion. Plan in place for expanding range and volume of services provided. Primary care coverage for a significant proportion of the population.	Teams will provide a full and coordinated continuum of care for all but the most highly-specialized conditions to achieve better patient and population health outcomes

# Ontario Health Team Model: From Readiness to Maturity Summary

	Year 1 Expectations for Ontario Health Team	Ontario Health Teams at Maturity
Leadership, Accountability, and Governance	Agreements with Ministry and between Team members (where applicable) in place. Existing accountabilities continue to be met. Strategic plan for the Team and central brand in place. Physician and clinical engagement plan implemented.	Teams will determine their own governance structure(s). Each team will operate through a single clinical and fiscal accountability framework, which will include appropriate financial management and controls.
Performance Measurement, Quality Improvement, & Continuous Learning	Integrated Quality Improvement Plan in place for following fiscal year. Progress made to reduce variation and implement clinical standards/best evidence. Complete and accurate reporting on required indicators. Participation in central learning collaborative.	Teams will provide care according to the best available evidence and clinical standards, with an ongoing focus on quality improvement. A standard set of indicators aligned with the Quadruple Aim will measure performance and evaluate the extent to which Teams are providing integrated care, and performance will be reported.



# Ontario Health Team Model: From Readiness to Maturity Summary

	Year 1 Expectations for Ontario Health Team	Ontario Health Teams at Maturity
Funding and Incentive Structure	Individual funding envelopes remain in place. Single fund holder identified. Improved understanding of cost data.	Teams will be prospectively funded through an integrated funding envelope based on the care needs of their attributed patient populations.
Digital Health	Harmonized Information Management plan in place. Increased adoption of digital health tools. Plans in place to streamline and integrate point of service systems and use data to support patient care and population health management.	Teams will use digital health solutions to support effective health care delivery, ongoing quality and performance improvements, and better patient experience.

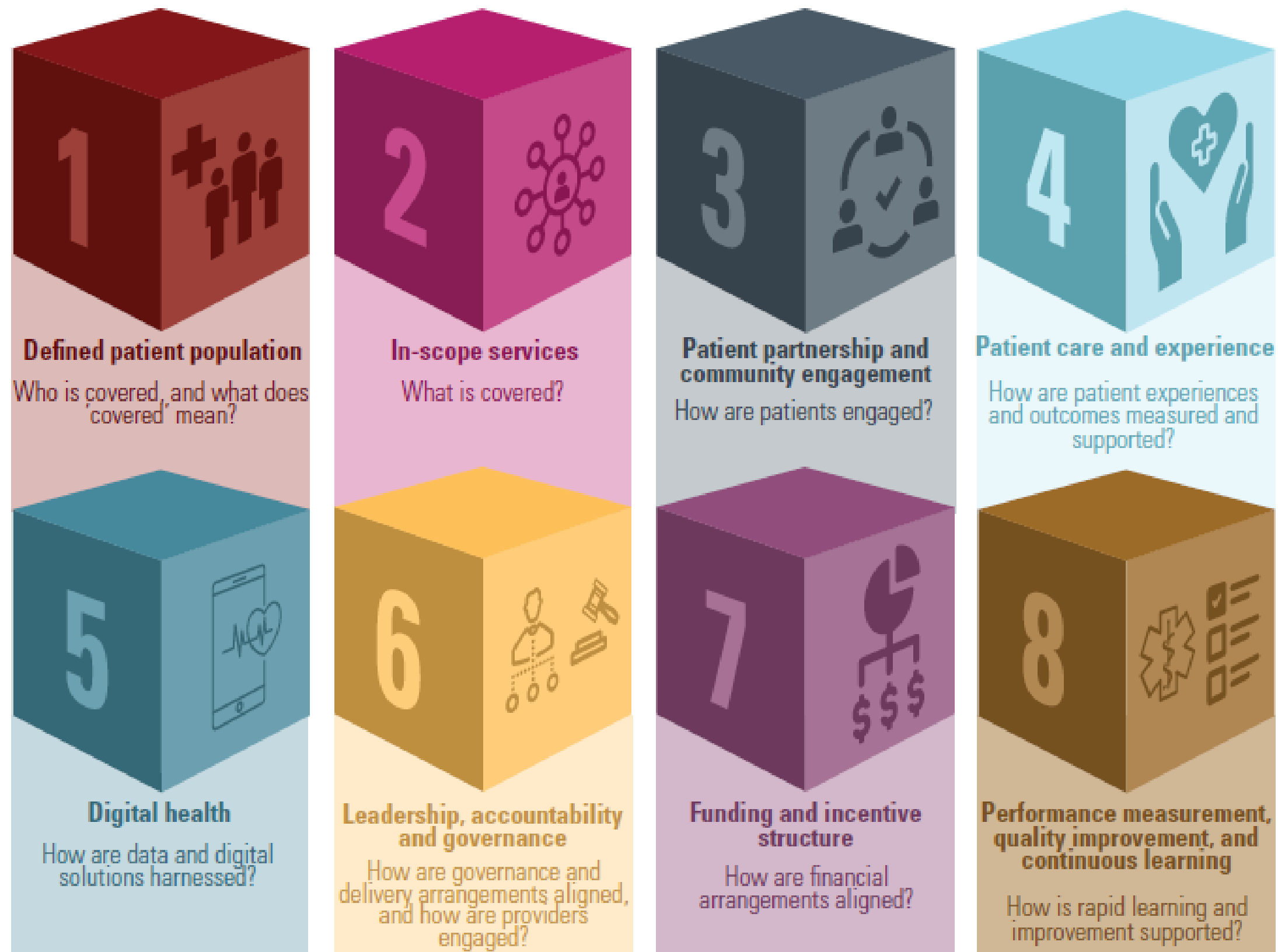
# Ministry of Health's 8 States of Maturity for Ontario Health Teams



At Maturity, Ontario Health Teams are expected to:

- Provide a full and coordinated continuum of care for a defined population within a geographic region;
- Offer patients 24/7 access to coordination of care and system navigation services and work to ensure patients experience seamless transitions throughout their care journey;
- Improve performance across a range of outcomes linked to the 'Quadruple Aim': better patient and population health outcomes; better patient, family and caregiver experience; better provider experience; and better value;
- Be measured and reported against a standardized performance framework aligned to the Quadruple Aim;
- Operate within a single, clear accountability framework;
- Be funded through an integrated funding envelope;
- Reinvest into front line care; and
- Take a digital first approach, in alignment with provincial digital health policies and standards, including the provision of digital choices for patients to access care and health information and the use of digital tools to communicate and share information among providers.

# The 8 Building Blocks of OHTs





# Current CKOHT Member Experience

- Overall experience of CKOHT Steering Committee Member (Signatory Member)
- Examples of participation in the CKOHT
- Benefits to being a CKOHT member



# Ontario Health Teams – The Path Forward

- In November 2022 the Ministry of Health released a document that highlighted how OHTs will accelerate their work and maturity.
- OHTs will continue to integrate care and use equity-based, population health approaches to deliver better health outcomes, and provide better experiences for patients.
- To maintain momentum toward this vision, new direction is being introduced to make sure OHTs are built to last and positioned to deliver better patient care, across Ontario. This includes:
  - A common governance structure for OHTs across Ontario
  - Consistent Collaboration Decision Making
  - Driving Sustainable operational capacity
  - Cultivating Consistency in OHT-Led Public Communications



# CKOHT Expansion Planning in 2023

- Expansion of CKOHT partnership towards growth and maturity
- Intentional expansion approach for 2023
- Two Types of Membership:
  - Signatory Member
  - Affiliate Member
- Sector Table Representative Model
- Expression of Interest to be released soon and available on our website [www.ckoht.ca](http://www.ckoht.ca)





# Signatory Members

**“Signatory Members”** are organizations that:

- contribute to the health and wellbeing of the CK community,
- are signatory members on the Collaborative Decision Making Agreement (CDMA),
- are involved in decision-making, planning, design, and projects of the OHT, and
- contribute to the success of the OHT by leveraging financial and/or in kind resources.

# Affiliate Member

**“Affiliate Members”** are organizations that:

- contribute to the health and well-being of the CK community,
- provide input to enable decision-making and participate in planning, design and projects of the OHT.

# Expression of Interest Form

Question	Why is it being asked
Please describe your organization's interest in becoming a signatory member of the CKOHT. (Max 250 words)	Gauge organizational understanding of OHT and reason/motivation for wanting to partner within CKOHT
Please describe how your organization's strategic plan aligns with the work of the CKOHT and explain how becoming a Signatory Member will assist the CKOHT in meeting its Vision. (Max 250 words)*	Connects organizational priorities to CKOHT Strategic Plan
Service provision question (targeted to population or CKOHT priority population)	Confirms the appropriateness of partnership level
Organizational Strengths	To encourage a strength-based approach to CKOHT work
Financial Commitment (0.1% reviewed annually)	Clearly outlines contributions potential for new members
In-Kind contribution	Clearly outlines contributions for new partners
Accountability check-list	Sets expectations of CKOHT partners



## Accountability Check List – Commitment to:

- Advancing the goals and objectives as laid out in CKOHT's Strategic Plan and the Vision and Values of CKOHT
- Provide input to enable decision-making and participate in planning, design and projects of CKOHT
- Patient and Family Centred Care at the heart of all activity of CKOHT and as an organization
- Working collaboratively with other signatory partners, affiliates and all stakeholders of the CKOHT to provide insights, advice and support on CKOHT Working Groups, Task Teams, Committees, or Advisory Councils
- Sharing organizational operating practices, systems, policies, processes or tools for digital health with a commitment to explore opportunities for integration and data sharing
- The overall success for the CKOHT by contributing financially to support the CKOHT
- Adhere to all aspects as defined in the Collaborative Decision Making Agreement (CDMA)
- Participate in working groups, or the Collaboration Steering Committee if nominated by your sector. Member representatives have a responsibility to assign a senior operational staff member to attend, participate, make decisions on behalf of their organization and/or sector.
- Participate in educational and training programs provided by CKOHT
- Participate and work towards shared metrics as laid out in CKOHT's Collaborative Quality Improvement Plan (cQIP)

# Timeline & Process – New Members

## Expression of Interest

- Expression of Interest forms released (December)
- Direct Engagement of targeted sectors
- Deadline Late January-Early February 2023

## Application Review

- Staff review applications for completeness
- CKOHT Working Group partners Review and approve membership categories
- March formal response provided

Governance Retreat

## Membership Confirmation

- Signatory Checklist items submitted
- Board Confirmations confirmed
- All documents due April 21<sup>st</sup> 2023
- New members announced late April/early May 2023





# Thank You

