

sayyed_42@yahoo.com

810-347-4242

Marietta , Ga 30066

Skills

- Ability to Communicate with Customer verbally.
- Attention To Detail With Customer Needs.
- Willing To Learn.
- Teachable.
- Customer assistance.
- Pc Hardware And Repair.
- Time management skills.
- Problem Resolution.
- Web Support.
- Adaptability.

Education

03/2020

High School Diploma:

Kell High School

Marietta, GA

Websites, Portfolios, Profiles

- <https://sitechtech.github.io/>

Sayyed Jennings

Summary

My career and drive began when I was very young working on my friends and family's computers, always fixing bugs or uninstalling certain software that wasn't needed or wanted. In those years I had built up a lot of hands on experience with bugs and trouble shooting. This has lead me down a path to seeking tech jobs to increase my skills and desires which I am fulfilling as we speak.

Experience

Cogent Technology Resources - PC Refresh Technician / Assistant Installer

Tucker, GA

01/2021 - Current

- Worked with coworkers to complete tasks.
- Provided efficient and courteous service to customers at all times.
- Communicated verbally with customers and efficiently solved problems regarding the job.
- Diagnosed and resolved a range of software, hardware , and connectivity issues while delivering technical training on hardware/software to end-users.
- Delivered IT support to multi-million dollar corporation and franchises.
- Trouble shooting on hundreds of users hardware.
- Worked with hundreds of customers to bring excellent customer service.
- Diagnosed and solved issues with hard/software in the work place.
- Juggled multiple projects and tasks to ensure high quality and timely delivery.

References

**Manuel Martinez - Cogent Supervisor, (404) 423-7072,
Martinez233462@att.net**

**Cy Martinez - Cogent Manager, (770) 294-8338,
Cy.Martinez@cogenttr.com**