Sibabalwe Mngxuma

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Experience

Graduate Program
UVU Africa

1st March 2024 – Current

Two weeks' notice period

- Analyzing data using SQL queries and Power BI to identify trends, patterns, and generate actionable insights.
- Writing SQL queries to extract relevant data from databases and other data sources.
- Creating interactive and visually appealing dashboards, reports, and visualizations in Power BI.

Intern: FTTH Support Engineer
Vox Telecom

1st August 2023 – 29 February 2024

Contract ended

- Interacted with customers by phone, email, or in-person to provide support.
- Analyzed problems and worked with teams to develop solutions.
- Escalating tickets to the correct ticket centers

Software Engineer
Khanyisa Real Systems

Jun 2021 – June 2023

Contract ended.

- Solution design, build, test, support and improve.
- Configure and test solutions with colleagues.
- Involved with unit and end-to-end testing of solutions.
- Involved in deploying solutions to server environments – Dev, QA, Production
- Provide exceptional production support and ongoing improvement.
- Develop technical designs and documentation.
- Participate in update, design, requirements, and feedback sessions.

Education

Cape Peninsula University of Technology
Diploma, Information and Communication technology in Application Development
2018 – 2020

Cape Peninsula University of Technology
Higher Certificate, Information Communication Technology
2017 – 2017

Matric / Grade 12 Certificate
Oaklands High School
2015

Skills

•Microsoft SQL Server •C# •Python •Power BI •Microsoft Excel •Crystal Reports •JavaScript •Documentation

•Agile Methodology and Development •Great attention to detail •Communication Skills •Ability to Work Under Pressure