**Sibabalwe Mngxuma**

0734594055, [sibabalwemngxuma@gmail.com](mailto:sibabalwemngxuma@gmail.com), A217 Emms Drive, Nyanga East, Cape Town, 7750

# Experience

**Graduate Program**

UVU Africa

1st March 2024 – Current

Two weeks’ notice period

* Analyzing data using SQL queries and Power BI to identify trends, patterns, and generate actionable insights.
* Writing SQL queries to extract relevant data from databases and other data sources.
* Creating interactive and visually appealing dashboards, reports, and visualizations in Power BI.

**Intern: FTTH Support Engineer**

Vox Telecom

1st August 2023 – 29 February 2024

Contract ended

* Interacted with customers by phone, email, or in-person to provide support.
* Analyzed problems and worked with teams to develop solutions.
* Escalating tickets to the correct ticket centers

**Software Engineer**

Khanyisa Real Systems

Jun 2021 – June 2023

Contract ended.

* Solution design, build, test, support and improve.
* Configure and test solutions with colleagues.
* Involved with unit and end-to-end testing of solutions.
* Involved in deploying solutions to server environments – Dev, QA, Production
* Provide exceptional production support and ongoing improvement.
* Develop technical designs and documentation.
* Participate in update, design, requirements, and feedback sessions.

# Education

**Cape Peninsula University of Technology**

Diploma, Information and Communication technology in Application Development

2018 – 2020

**Cape Peninsula University of Technology**

Higher Certificate, Information Communication Technology

2017 – 2017

**Matric / Grade 12 Certificate**

Oaklands High School

2015

# Skills

•Microsoft SQL Server •C# •Python •Power BI •Microsoft Excel •Crystal Reports •JavaScript •Documentation

•Agile Methodology and Development •Great attention to detail •Communication Skills •Ability to Work Under Pressure