

Switching Costs and lock-in

- ⇒ Users incur costs when changing from one using one technology to the other. This is implemented by the service provider
- ⇒ The presence of lock-in system is very slow.
- ⇒ The degree of lock-in is calculated by how much switching costs are incurred.

* Types of switching Costs

1. Long term Contracts

Termination of contract enforces payment for breach of contract.

2. Training and Learning

Expenses on users as they have to learn systems

3. Search.

Cost of searching for new systems.

4. Portability of information

→ Transfer of information to new systems.

→

5. Loyalty Programs.

→ Lossing of benefits.

⇒

Switching Costs and lock-in : Implications

* Opposite effect of price competition

Supply-Side economies of scale.

⇒ firms incur high ^{fixed} costs and negligible marginal costs.

⇒ Average costs decline as output rises.

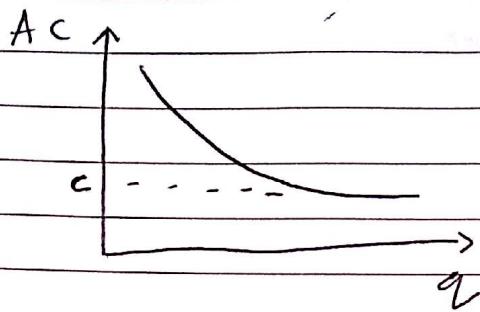
$$TC(q) = f + cq$$

fixed variable

$$AC(q) = \frac{TC(q)}{q} = \frac{f}{q} + c$$

Average
costs

$q \uparrow \Rightarrow AC \downarrow$



$\partial T C / \partial q$

$$m c(q) = \frac{\partial T C(q)}{\partial q} = c$$

margin cost
of production

Two cases

1. Traditional network industries
2. Information goods

a) Traditional

Multi Product Form

$$T C(q_1, q_2) = f + G_1 q_1 + G_2 q_2$$

$$T C(q_1, q_2) < T C(q_1, 0) + T C(0, q_2)$$

This condition holds for economies of scale.

b) Information goods

- first costs are huge fixed costs that cannot be recovered.
- Additional copies can be produced at low costs.

Market structure in Network Industries

→ Equilibrium

Pareto Optimum

* Ideal case which rel

① → Many small firms / NA in NI

② → These small firms are PRICE TAKERS, / NA in NI

→ These firms have Homogeneous products \Rightarrow same technology

③ FREE ENTRY/EXIT / NA in NI

→ COMPLETE INFORMATION

Public Policy in Network Industries

(Efficiency)

STATIC

DYNAMIC

ALLOCATIVE

\rightarrow firms invest in new technology

PRODUCTIVE

\rightarrow firms incur high fixed

costs

$P > MC$

MAXIMUM output.

$$P = MC$$

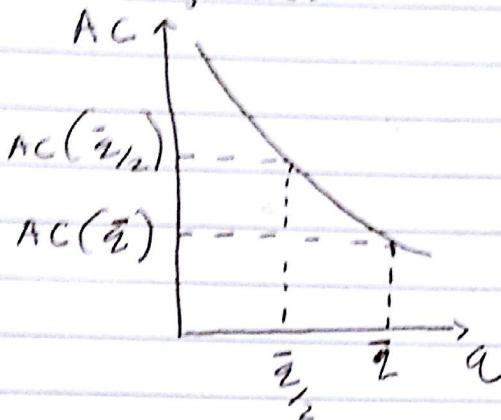
↓ Supply

valuation that consumers have for buying

SCALE ECONOMIES

NATURAL MONOPOLY (^{costs less to produce}
_{by single firm})

Average cost



NATURAL MONOPOLY

TLC = Local Loop

Fig: Energy = Transmission
Transport
Distribution

POTENTIALLY COMPETING

VOICE / DATA SERVICES
Generation
Extraction
Billing

Railways \Rightarrow Tracks/Stations

Passenger / Freight Transport

PRICING STRATEGIES

Monopoly \rightarrow A firm which controls the entire market for a particular product

\rightarrow No close substitutes for products that the firm provides

CROSS PRICE ELASTICITY OF DEMAND

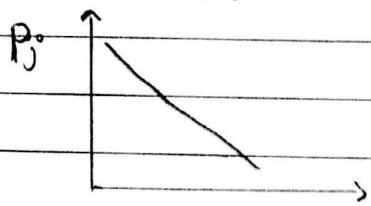
$$\text{consider } M_{ij} = \frac{\partial q_i}{\partial p_j} \cdot \frac{p_j}{q_i} \begin{cases} > 0 \\ < 0 \end{cases}$$

Products i, j

Assumption: $p_j \uparrow \Rightarrow q_j \downarrow \Rightarrow q_i ?$

\uparrow increases $\{q_i \text{ sold}\}$

\downarrow decrease $\{q_i \text{ sold}\}$



Cross price elasticity of demand measures the responsiveness of a quantity demanded for a good to change in the price of another good

q_j

\rightarrow a negative elasticity explains complementary products

\rightarrow a positive elasticity explains substitutes

(1) Substitutes products

(2) Complementary products

$M_{ij} > 0$ but Small

In general this means a given increase in price for the monopoly has an increase in profit because the elasticity of the two products is small.

Profits of a firm (Monopoly)

$$\Pi(q) = \bar{R}(q) - \bar{C}(q)$$

\downarrow
Profits

\downarrow
Total Revenue

\downarrow
Total Cost

$$\frac{d\Pi(q)}{dq} = 0 \Rightarrow \frac{d\Pi(q)}{dq} = \frac{d\bar{R}}{dq} - \frac{d\bar{C}(q)}{dq}$$

Marginal Revenue $MR(q)$

Marginal Cost $MC(q)$

$$\Rightarrow MR(q^m) = MC(q^m)$$

↑
OPTIMAL QUANTITY

If

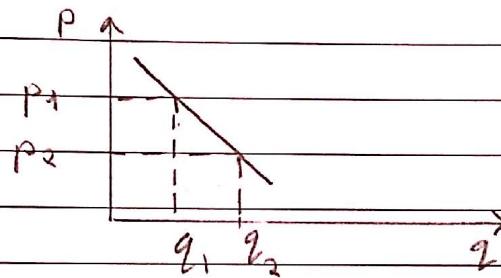
$$MR(q^m) > MC(q)$$

The firm will decide to have an increase in production
However

$$\text{If } MR(q) < MC(q)$$

The opposite happens.

$$TR(q) = P \cdot q$$



$$TR(q) = P \cdot q$$

$$= P(q) \cdot q$$

→ derivative of price with q

$$MR(q) = \frac{dTR(q)}{dq}$$

$$MR(q) = \frac{dP}{dq} \cdot q$$

OPTIMALITY



$$\frac{dP}{dq} \cdot q + P = MC$$

$$\frac{P - MC}{P} = \frac{-\frac{dP}{dq} \cdot q}{P}$$

OWN PRICE
ELASTICITY
OF DEMAND

$$\eta = \underbrace{\frac{dP}{dQ} \cdot \frac{P}{Q}}_{> 0}$$

$$\frac{P - MC}{P} = \frac{1}{\eta}$$

Ass: $\eta \uparrow \Rightarrow P \rightarrow MC$

THE CASE OF PERFECT COMPETITION

- Many Small firms
 - Same technology
 - Same Goods
- Price takers.

$$\frac{d\pi(q)}{dq} = MR(q) - MC(q) = 0$$

$$TR(q) = P \cdot q$$

$$MR(q) = \frac{dTR(q)}{dq} = \overline{P} = MC$$

MONOPOLY VS PERFECT COMPETITION

$$P > MC$$

$$P = MC$$

Market power

Firm better off

Consumer

worse off

Assume

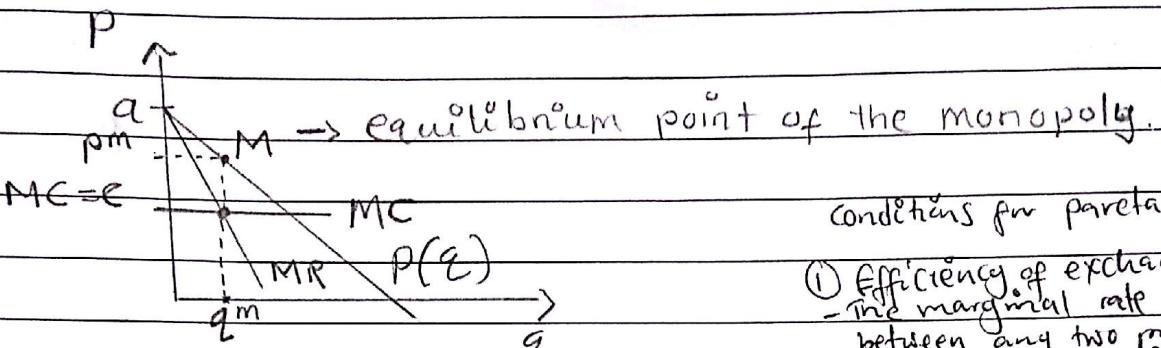
$$\text{Price } P(q) = (a) - (b)q$$

70 70

$$TR(q) = P(q) \cdot q = (a - bq)q =$$

$$= aq - bq^2$$

$$MR(q) = \frac{dTR(q)}{dq} = a - 2bq = MR(q)$$



conditions for pareto-optimality

① Efficiency of exchange
- The marginal rate of substitution between any two products must be the same for any individual who consumes both (MRS) must be equal to the ratio of their prices

$$TC(q) = f + Cq$$

↓
MC

② Efficiency in production

$$MR(q^m) = MC(q^m)$$

ADDITIONAL UNIT

$$P^M = P(q^m) > P > MC(q^m)$$

↓ ↓ →
willingness to pay firm better off Additional Unit

↓
consumer evaluation

↓
Consumers are better off

- ⇒ Moving from the optimality point of the monopoly to add an additional unit iff it is possible to find evaluation of the consumers to be higher than the MC.
- ⇒ This shows that the point of equilibrium M for the monopoly is not Pareto Optimal

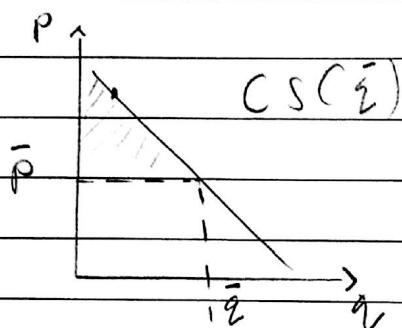
MEASURE OF INEFFICIENCY

SOCIAL WELFARE

$$W = CS + \Pi$$



Consumer Surplus



$$CS(\bar{q}) = \int_0^{\bar{q}} P(x) dx - \bar{P} \bar{q}$$

Net CS

consumer expenditure

GROSS BENEFIT

$$W = CS + \Pi = \int_0^{\bar{q}} P(x) dx - \bar{P} \bar{q} + \bar{P} \bar{q} - TC(\bar{q})$$

Gross Surplus

↓

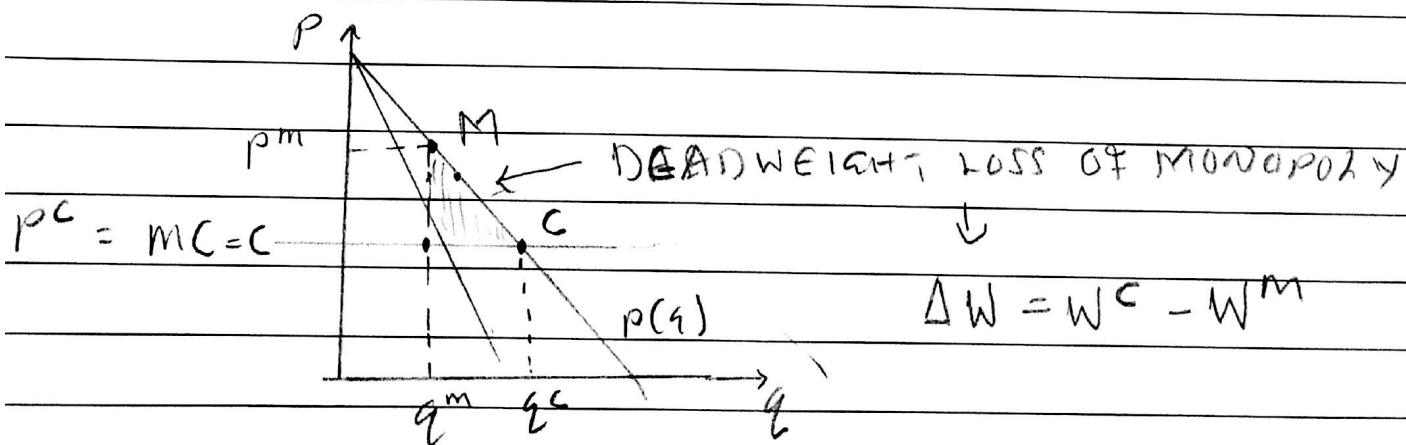
firm's revenue

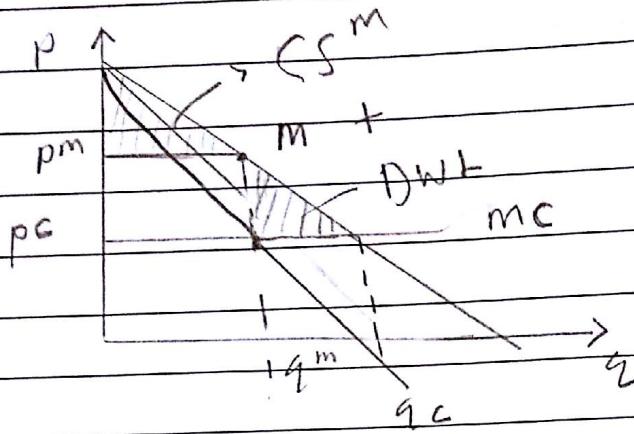
Expenditure

↓

$$W(\bar{q})$$

$$\frac{dW(\bar{q})}{d\bar{q}} = 0 \quad P(\bar{q}) - MC(\bar{q}) = 0$$





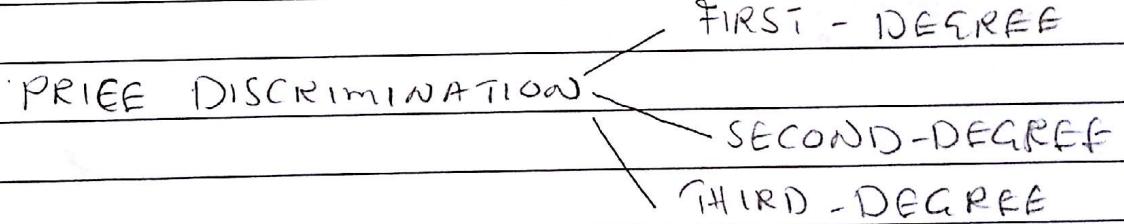
PRICE DISCRIMINATION

- Information (This is the info. that the firm has considering the spending behaviours of consumers)
- Instruments (Price, Quantity, Quality etc)

TYPES OF PRICE DISCRIMINATION

UNIFORM PRICE

UNEXPLOITED SURPLUS

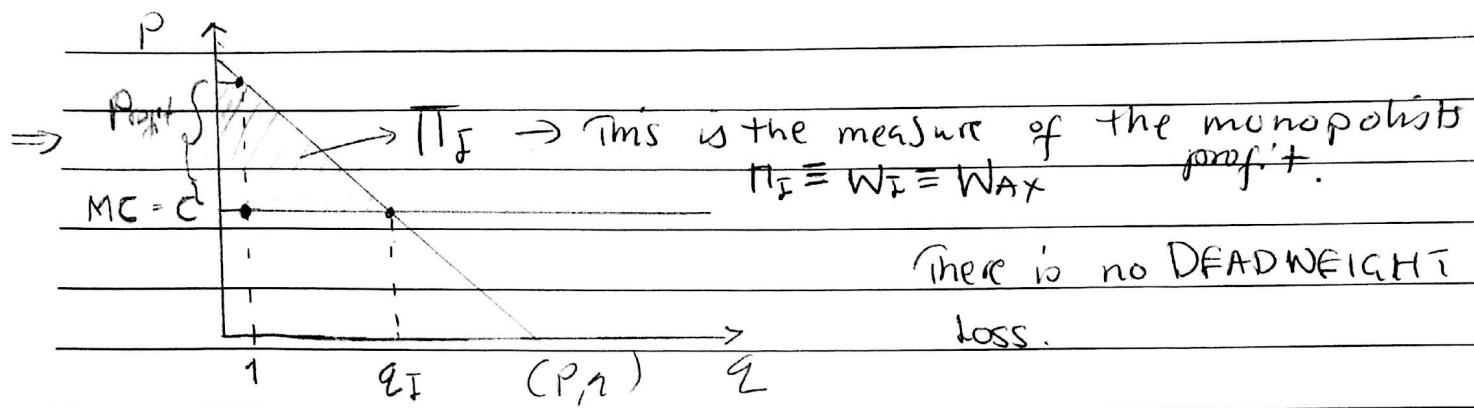
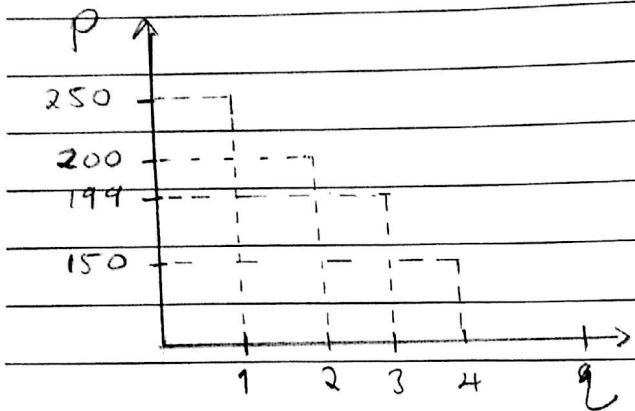


Perfect PD = Personalised Pricing = First Degree

Menu Pricing: PRICE +
 — Quantity
 — Quality = Second Degree

Group Pricing: Third Degree

PERSONALISED PRICING



The point where the demand curve intercepts the marginal costs is called 'profit margin is zero'.

$P = MC(q_I)$ \Rightarrow This is the price of the last unit.

q_I " Amount that the monopolist is selling
" of quantity

PARETO OPTIMALITY (WELFARE IS MAX)

$$W_I = SC_I + \Pi_I = W_{MAX}$$

in perfect competition

$$W_C = SC_C + \Pi_C = W_{MAX}$$

GROUP PRICING

 $P_1(q_1)$

Workers

 $P_2(q_2)$

STUDENTS

Market Demand Curves

$$\text{MAX } \Pi = P_1(q_1) \cdot q_1 + P_2(q_2) \cdot q_2 - C(q_1 + q_2)$$

TR_1 TR_2 production costs

Independent Demand + Non-Separable Costs

$$\text{MAX } \Pi = P_1(q_1) \cdot q_1 + P_2(q_2) \cdot q_2 - C(q_1 + q_2)$$

TR_1 TR_2

derivative



* Considering.

$$MR_1(q_1^*) = MC(q_1^* + q_2^*) \quad \text{Group 1}$$

$$MR_2(q_2^*) = MC(q_1^* + q_2^*) \quad \text{Group 2.}$$

Optimality condition

$$MR_1(q_1) = MR_2(q_2)$$

$$MR = P \left(1 - \frac{1}{\eta}\right)$$

∴ If we use the above elasticity
we have;

$$P_1 \left(1 - \frac{1}{\eta_1}\right) = P_2 \left(1 - \frac{1}{\eta_2}\right)$$

If we make an Assumption

if $P_1 > P_2$ then

$$\left(1 - \frac{1}{\eta_1}\right) < \left(1 - \frac{1}{\eta_2}\right)$$

GROUP PRICING

$$P_1 > P_2 \Rightarrow \eta_1 < \eta_2$$

conditions

1) Market Power

$$P_1 > MC$$

$$P_2 > MC$$

2) NO ARBITRAGE

- If arbitrage is possible then Price Discrimination can not work because the firm can not sell different prices for different groups.

conditions that avoid Arbitrage.

- i) High transport costs between countries
- ii) Services do not allow arbitrage.
- iii) Contractual / Legal Restrictions

GROUP PRICING AND WELFARE

Relative to Uniform Pricing

\Rightarrow Here the Firm is better off.

\Rightarrow Consumers for:

$$GP \rightarrow P_1 < P_2$$

$$UP \rightarrow P^m$$

Group 1 - Consumers are better off if monopolist sets different price.

for Group 2 - Will have to pay high price as articulated above

NECESSARY CONDITION FOR GP TO IMPROVE WELFARE

$$\frac{W_{III}}{GP} > \frac{W^m}{P^m}$$

$$\Rightarrow q^{\#} > q^u$$

country A (Group)

$$q = a - p$$

$$a > b > 0$$

country B (Group) B

$$q = b + p$$

Demand

Curve $P=0 \rightarrow q=a$ Means Market a is greater than Market b
↓
Market Size

If we consider inverse proportionality, we have

INVERSE

$$P = a - q$$

DEM-CURVE

$q = 0 \rightarrow P = a$] \rightarrow Reservation Price that
the monopoly can sell in
country A

Considering the case of GP

Assumption: There are no production costs

for country A

$$\text{MAX } \Pi = P \cdot (a - p)$$

(P)

(TR)

↓ derivative

country B

$$\frac{d\Pi}{dp} = 0 \rightarrow P_A = \frac{a}{2} \quad P_B = \frac{b}{2}$$

Consider the case of Uniform Pricing (Same Price for All)

AGGREGATE DEMAND CURVE

This means summing up the quantities as a function

$$Q = \begin{cases} a - p + b - p = a + b - 2p & \text{such that } p \leq b \\ a - p & \text{such that } p > b \end{cases}$$

$$\text{MAX } \Pi(p) = P \cdot (a + b - 2p)$$

$$\text{Optimal Price} = \frac{d\Pi(p)}{dp} = 0$$

$$\Rightarrow P^* = \frac{a+b}{2} \leq b \Rightarrow a \leq 3b$$

MARKET / GROUP A

⇒ Should be too much "greater" or "Richer" than Market/Group B.

⇒ Suppose markets are very different

$$a > 3b \Rightarrow$$

"Large" Asymmetry between Markets

$$a > 3b \Rightarrow \text{Market B is closed}$$

⇒ This means there is reduction in welfare as there is lower

SECOND - DEGREE PRICE DISCRIMINATION

MEAN PRICING

PRICE

Quantity

Quality

Time (Delay)

① Quantity

Quantity - dependent prices

→ These involve non-linear Pricing

Two Part Tariff

$$T(q) = A + Pq$$

Total
Expenditure

Fixed
Subscription Fee

Variable (Usage) Price

Unit expenditure

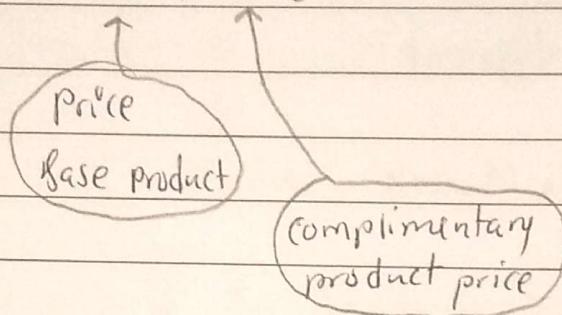
dividing the total expenditure by the total amount of units

$$\text{UNIT EXPENDITURE} = \frac{T(q)}{q} = \frac{A + P}{q}$$

Higher Quantity consumers means lower unit price.

Assuming the buying of complementary goods

$$T(q) = A + Pq$$



② QUANTITY

In this case the firm is selling different versions with different levels of quality attached with varying prices

e.g. High quality \rightarrow High price

Low quality \rightarrow Low price

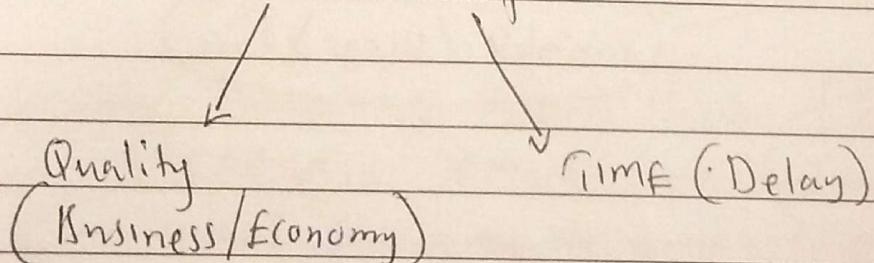
This kind of strategy is called Versioning

③ TIME (DELAY)

— Services or goods offered early tend to fetch high prices than the delayed purchases

Airlines

Discounts Based on Restrictions



NON-LINEAR PRICING

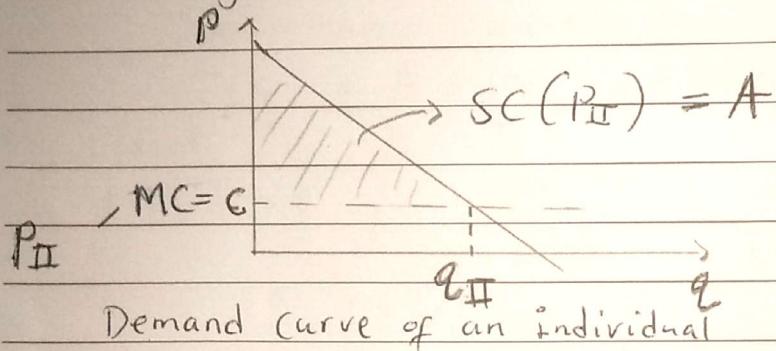
TWO-PART TARIFF

$$T(q) = A + Pq$$

fixed subscription
fee.

Variable (usage) price

Assuming: Identical consumers



Q What is the best way for the monopoly to choose both components

Uniform Pricing

p^m " too high

q^m Too low

Set Variable Price to P_H which is the same as the firm's MC of production for the unit sold.

Therefore, the consumer has no consumer Surplus as the consumer pays the subscription fee which is exactly equal to intended consumer Surplus

$$SC(P_{\Pi}) = A = \Pi_{\Pi} = W_{\Pi} = W_{MAX}$$

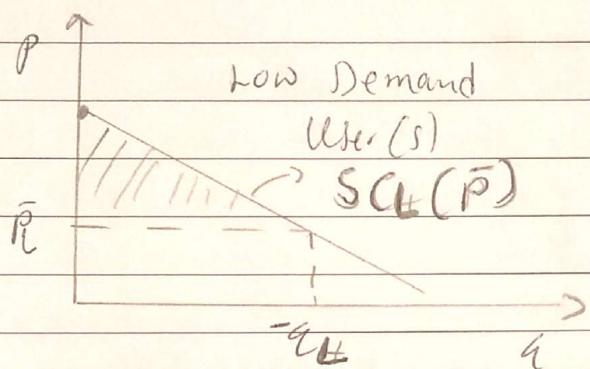
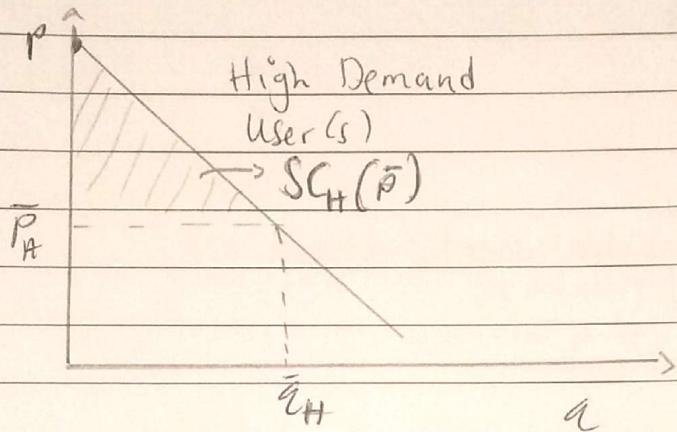
EFFICIENT

Outcome

Output

WELFARE

ASSUMPTION: DIFFERENT GROUPS



APPN: The firm can use single price all types of users

$$T(q) = A + pq$$

$$p = \bar{p} \quad (\neq MC)$$

$$SC_L(\bar{p}) < SC_H(\bar{p})$$

Options for the firm to make profits.

① Selling to both groups means;

a) $A \leq SC_L(\bar{p})$

b) $SC_H(\bar{p}) > 0$

② Extracting all Surplus from High demand Users

a) $A = SC_H(\bar{p})$

b) LD - Users Do not Buy at all

Criteria for choosing options

- 1) Size of each group
- 2) The difference in terms of willingness to pay (WTP) / Reservation prices

NON LINEAR PRICING / MENU PRICING

TWO-PART TARIFF

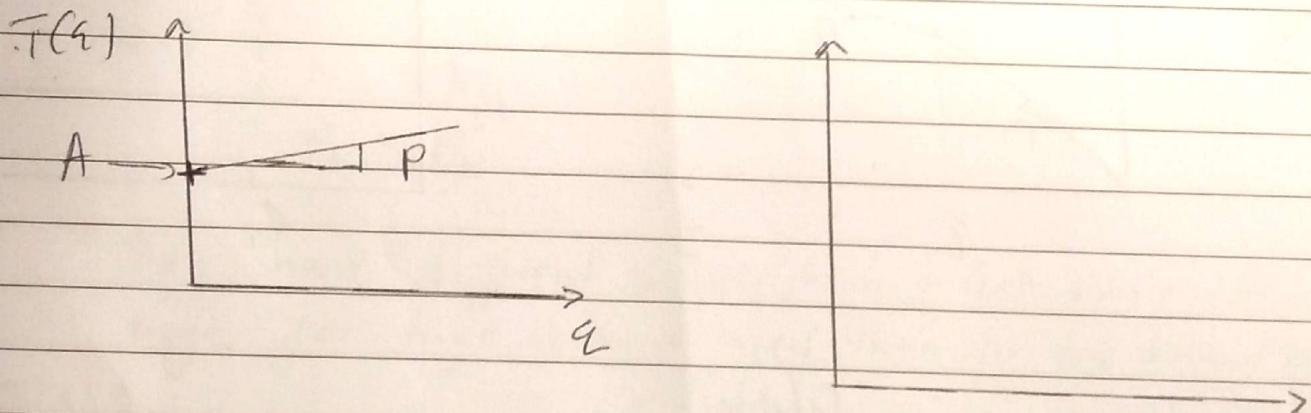
$$T(q) = A + Pq \rightarrow \text{Average expenditure}$$

Total expenditure

variable usage price = MARGINAL EXPENDITURE

fixed subscription

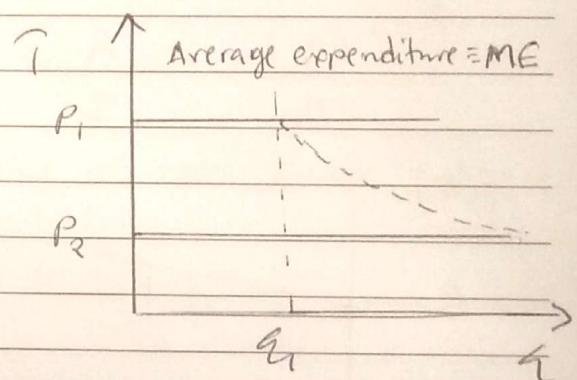
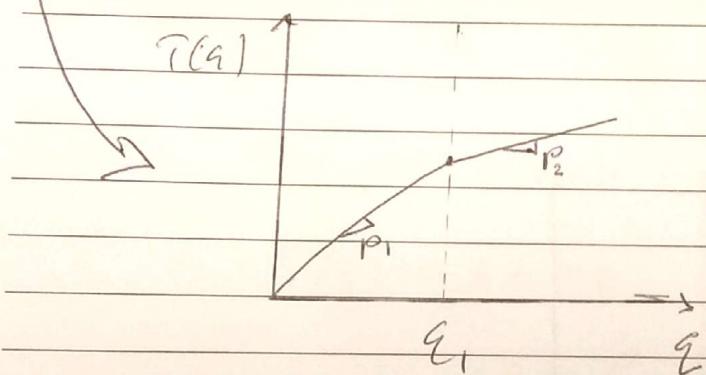
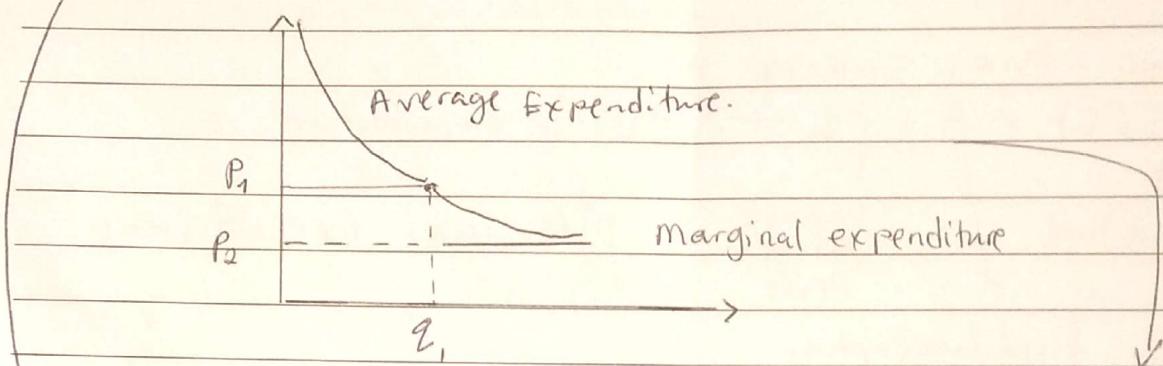
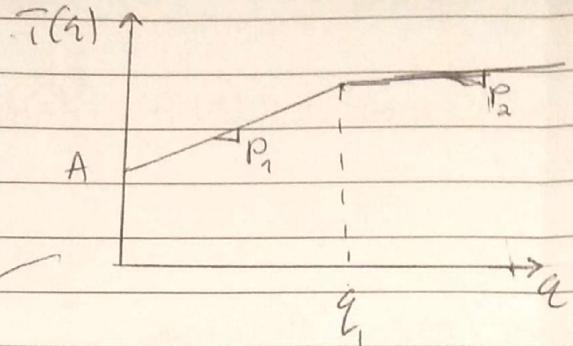
$$\frac{T(q)}{q} = \frac{A}{q} + P$$



THREE-PART TARIFF

$$T(q) = \begin{cases} A + P_1 q & q \leq q_1 \\ A + P_1 q_1 + P_2 (q - q_1) & q > q_1 \end{cases}$$

we assume: $P_2 < P_1$



Non-linear Tariff Scheme

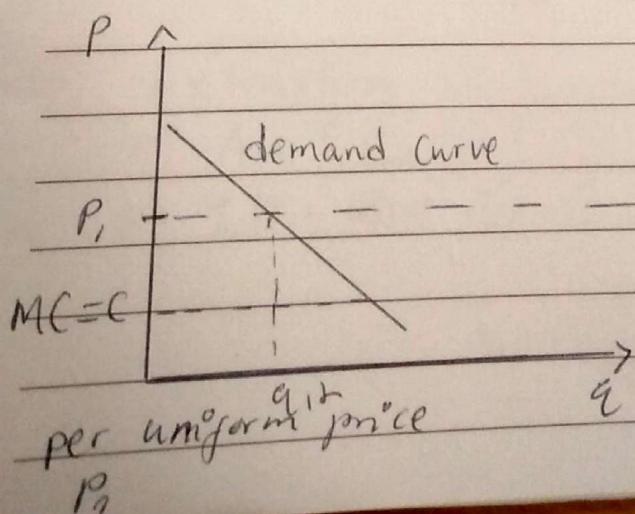
Pareto-Dominates

Uniform Price

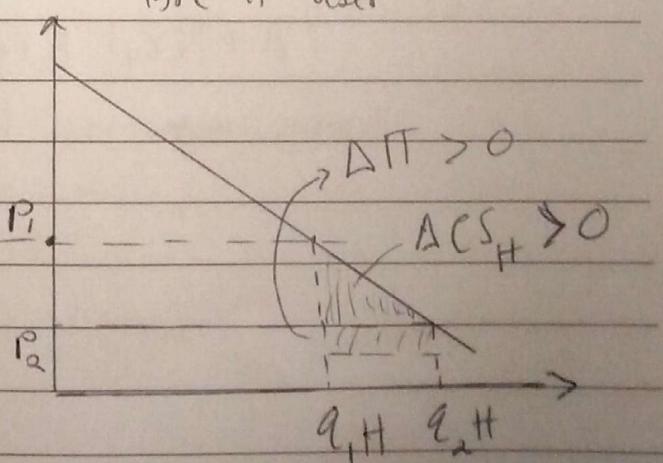
consumers

firm are better off

Type I-User



Type II-User



$$T(q) = \begin{cases} P_1 q & q \leq q_{LH} \\ P_1 q_{LH} + P_2 (q - q_{LH}) & q > q_{LH} \end{cases}$$

$$\text{Assup: } C < P_2 < P_1$$

Low consumer user is not affected by the above pricing scheme but a high consumer user benefits more.

PRICING UNDER ASYMETRIC INFORMATION

Menu Pricing = means the firm offers price to the high demand user or the lower demand user

Ex.

LOW-DEMAND USERS

$$\bar{T}_L(q) = A_L + P_L q$$

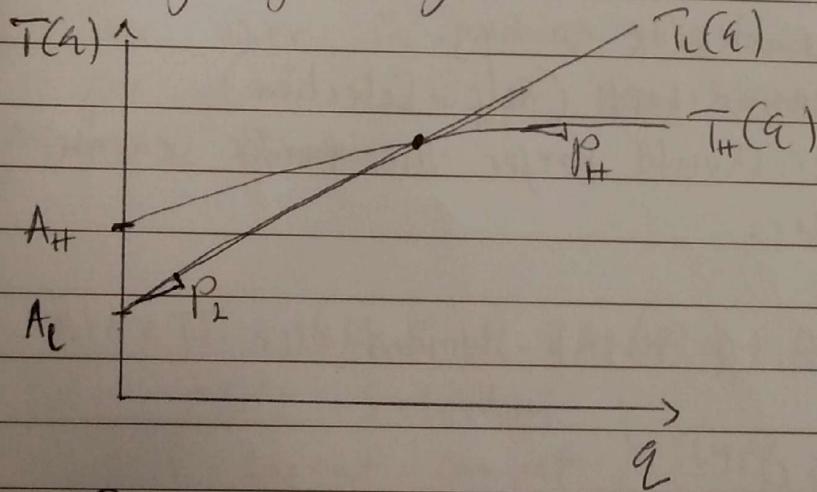
HIGH-DEMAND USERS

$$\bar{T}_H(q) = A_H + P_H q$$

$$A_H > A_L$$

$$P_L > P_H$$

They have different subscription prices where it is high for high demand user than for low demand user



Tariff Plan low demand user

$$\bar{T}_L(\bar{q}) = A_L + P_L \bar{q} = \bar{T}_H(\bar{q}) = A_H + P_H \bar{q}$$

Tariff Plan high demand user

$$\bar{q} = \frac{A_H - A_L}{P_L - P_H}$$

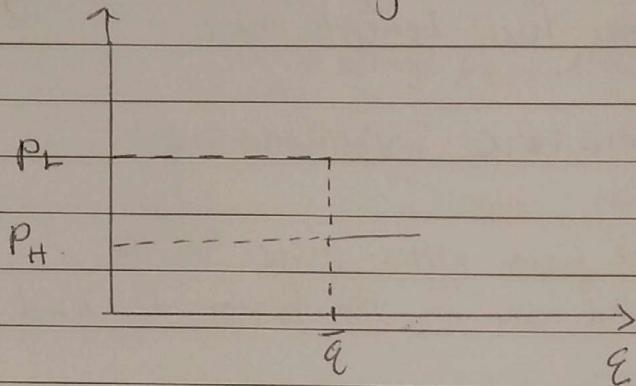
$$\forall q < \bar{q} \Rightarrow \bar{T}_L(q) < \bar{T}_H(q)$$

$$\forall q > \bar{q} \Rightarrow \bar{T}_H(q) < \bar{T}_L(q)$$

\Rightarrow low demand user would want to buy at the lowest minimum price available.

∴

Marginal EXP



If we use the menu of two two part tariff we will achieve similar results.

Menu of two Part Tariff

Firm faces challenges at:

i) Participation

- Both types of users decide to buy.

ii) INCENTIVE - COMPATIBILITY (Self-Selection)

- Each type of user should prefer the tariff scheme targeted to the user.

Considering Participation for the L-demand user

$$\begin{aligned} & (S_L(q) - \bar{T}_L(q)) > 0 \\ & \text{or} \\ & \bar{S}(q) > \bar{T}_L(q) \end{aligned}$$

Type H - user

$$S_H(q_H) - T_H(q_H) >$$

$$> S_H(q_L) - T_L(q_L)$$

net benefit here means that high demand user is buying according to Scheme for type L

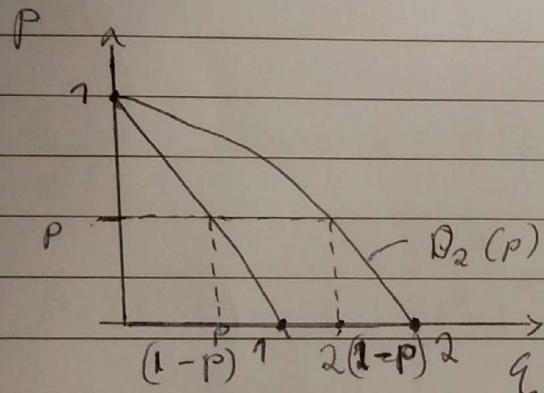
OPTIMAL MENU OF TWO-PART TARIFF

$$q_1 = D_1(p) = 1-p$$

$$q_2 = D_2(p) = 2(1-p)$$

- Groups of equal size
- $MC = C = 0$

Demand curves for type 1 or type 2 consumer



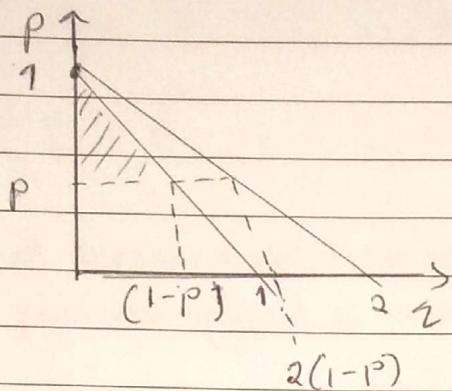
The user in group 1 is lower demand user and for group 2 is for high demand user.

Assump: ~~fixing~~

$$\text{MAXTT} = (1-p_1)P_1 + A_1(P_1) + 2(1-p_2)P_2 + A_2(P_2)$$

$\begin{pmatrix} \text{Self - Selection} \\ \text{Incent - compat} \end{pmatrix}$ Type 2

participation Type 1
constraint



$$CS_1(P_1) \geq A_1(P_1)$$

$$\frac{(1-P_1)^2}{2}$$

$$A_1(P_1) \leq \frac{(1-P_1)^2}{2}$$

Self - Selection

$$\bar{T}_1 = A_1 + P_1 Q$$

$$\bar{T}_2 = A_2 + P_2 Q$$

$$CS_2(P_2) - A_2(P_2) \geq$$

$$\geq CS_1(P_1) - A_1(P_1)$$

Chose to buy according to the second option because the net benefit is huge.

$$\hookrightarrow \frac{(1-P_2)^2 \cdot 2(1-P_2)}{2}$$

$$= (1-P_2)^2$$

$$\hookrightarrow CS_2(P_2) = (1-P_2)^2$$

$$A_2(P_2) \leq (1-P_2)^2 - \frac{(1-P_2)^2}{2} A_1(P_1)$$

$$A_2(P_2) \leq CS_2(P_2) - CS_2(P_1) + A_1(P_1)$$

$$CS_2(P_2) \Rightarrow (1-P_2)^2$$

$$CS_2(P_1) \Rightarrow (1-P_1)^2$$

maximising the max function;

$$A_2(P_2) = CS_2(P_2) - CS_2(P_1) + A_1(P_1)$$

$\uparrow \quad \downarrow$
optimal $(1-P_2)^2$ $(1-P_1)^2$

Since the monopoly will try to extract as much surplus from high demand users.

$$\underset{P_1, P_2}{\text{MAX } \Pi} = (1-P_1) \cdot P_1 + 2(1-P_2)P_2 + (1-P_2)^2$$

$$\frac{\delta \Pi}{\delta P_1} = 0 \rightarrow 1 - 2P_1 = 0 \rightarrow P_1 = \frac{1}{2} > 0 \quad (= MC)$$

$$\frac{\delta \Pi}{\delta P_2} = 0 \rightarrow 2 = 2P_2 + 2P_2 - 2 = 0 \rightarrow P_2 = 0 \quad (= MC)$$

$$A_1(P_1) = \frac{(1-P_1)^2}{2} = \frac{1}{8}$$

$$A_2(P_2) = (1-0)^2 - \frac{(1-\frac{1}{2})^2}{2} = \frac{7}{8}$$

$$\Rightarrow \Pi^* = \left(1 - \frac{1}{2}\right)^{\frac{1}{2}} + 1 = \frac{5}{4}$$

$$P_1^* = \frac{1}{2} > 0 \quad (= MC)$$

$$P_2^* = 0$$

$$CS_1(P_1) - A_1(P_1) = 0$$

$$(1-P_2)^2 \leftarrow CS_2(P_2) - A_2(P_2) = \frac{1}{8} > 0$$

$$P_1^* = \frac{1}{2} > 0$$

26/10/2016

Problem

- Monopoly

$$C(q) = \frac{4}{3}q$$

2 Groups of Consumers

$$P = 40 - 2q_A \Rightarrow \text{First curve}$$

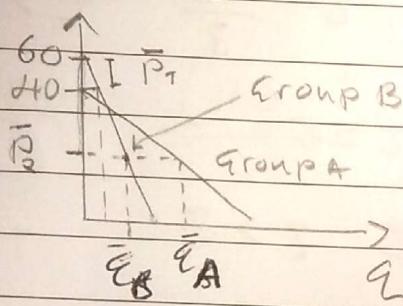
$$P = 60 - 4q_B \Rightarrow \text{Second curve}$$

a) First solve the case of uniform price for the monopoly

* First we have to find the AGGREGATE Demand curve

\Rightarrow Sum up the demand

First curve:



Consider

$$\forall P: 40 \leq P \leq 60 \quad \bar{P}_1$$

means consumers in Group A will not buy.

Consider

$$\forall P: P \geq 60$$

$$\bar{P} \rightarrow q(\bar{P}) = \bar{q}_A + \bar{q}_B$$

$$P = 40 - 2q_A:$$

$$P = 60 - 4q_B \quad q_A = 20 - \frac{P}{2}$$

$$+ 2q_B = 60 - \frac{P}{4}$$

$$q = 35 - \frac{3}{4}P$$

inverse Demand Curve

$$P = 35 + \frac{4}{3} - \frac{4}{3}q$$

$$P = \frac{140}{3} - \frac{4}{3}q$$

INVERSE MARKET DEMAND

$$P(q) = \begin{cases} 60 - 4q & q \leq 5 (q_B) \\ \frac{140}{3} - \frac{4}{3}q & \end{cases}$$

Monopoly has to find the profit maximising price.

$$P = 60 - 4q_B$$

$$\underset{q}{\text{MAX}} \quad \Pi(q) = \text{TR}(q) - \text{TC}(q)$$

$$\rightarrow \text{MR}(q^m) = \text{MC}(q^m)$$

$$\text{TR}(q) = Pq = \begin{cases} 60q - 4q^2 & q \leq 5 \\ \frac{140}{3}q - \frac{4}{3}q^2 & q > 5 \end{cases}$$

$$\therefore \text{MR}(q) = \begin{cases} 60 - 8q & q \leq 5 \\ \frac{140}{3} - \frac{8}{3}q & q > 5 \end{cases}$$

$$\text{MR}(q^m) = \text{MC}(q^m)$$

$$\textcircled{1} \quad 60 - 8q = \frac{4}{3} \quad q \leq 5$$

$$\rightarrow \textcircled{q = 7.03 > 5} \rightarrow \text{NOT FEASIBLE}$$

$$\textcircled{2} \quad \frac{140}{3} - \frac{8}{3}q = \frac{4}{3}$$

$$\rightarrow \textcircled{q^m = 17 > 5} - \text{OK}$$

$$P^m = \frac{140}{3} - \frac{4}{3} \cdot 17 = 24$$

$$\Pi^m = (24 - \frac{4}{3}) \cdot 17 \approx 385$$

b) Perfect Price Discrimination (Personalized Pricing)

→ Quantity

→ Profit

$$P(q_I) = MC \Rightarrow 140 - \frac{4}{3}q = \frac{4}{3} \rightarrow q_I = 34$$

$$\Pi_I = \underbrace{\text{AREA}_1}_{1} + \underbrace{\text{AREA}_2}_{2}$$

$$\text{Area}_1 = \frac{[(60 - \frac{4}{3}) + (40 - \frac{4}{3})]}{2} \cdot 5$$

=

$$\text{Area}_2 = \frac{(40 - \frac{4}{3})(34 - 5)}{2}$$

$$\Pi_I = 804$$

c) GROUP PRICING

$$P = 140 - 2q_A \rightarrow MR = 140 - 4q_A = \frac{4}{3}$$

$$P = 60 - 4q_B$$

$$\rightarrow q_A^* = \frac{29}{3}$$

$$\rightarrow P_A^* = 60 - 2 \times \frac{29}{3} = \frac{62}{3}$$

Revise Nonsense

group 15

$$MR = 60 - 8q_B = 4 \frac{2}{3}$$

$$\Rightarrow q_B^* = \frac{22}{3} \rightarrow p_B^* = 60 - 4 \times \frac{22}{3} = \frac{92}{3}$$

OPTIMALITY CONDITION

$$(i) \frac{P - MC}{P} = \frac{1}{\eta}$$

$$\frac{\frac{62}{3} - MC}{\frac{62}{3}} = \frac{4 \frac{2}{3}}{\eta}$$

$$\eta_A = \frac{31}{29} = 1.07$$

$$(ii) \frac{\frac{92}{3} - MC}{\frac{92}{3}} = \frac{1}{\eta_B} \neq$$

$$\eta_B = 1.05$$

$$\therefore \eta_A > \eta_B$$

$$\Pi_{II} = \left(\frac{62}{3} - \frac{4}{3} \right) \cdot \frac{29}{3} + \left(\frac{92}{3} - \frac{4}{3} \right) \cdot \frac{22}{3} = 402$$

$$\Pi_I = 804 > \Pi_{II} = 402$$

$$> \Pi^* = 385$$

Examples:

$$MC = 0$$

$$q_1 = 1 - p$$

$$q_2 = 2(1 - p)$$

Group Size

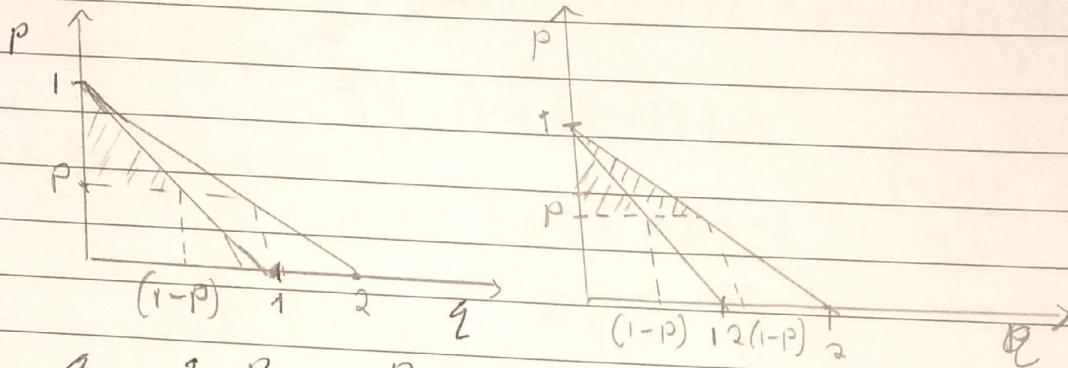
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- TWO PART TARIFF

- DEMAND CURVE $A \Rightarrow$ Subscription fee $p = \text{price}$

- OPTIMAL TARIFF A^*, p^*



$$q_1 = 1 - p \rightarrow p = 1 - q_1$$

$$\frac{q_2}{2} = (1 - p) \rightarrow p = 1 - \frac{q_2}{2}$$

$$T(q) = A + pq$$

→ We have to find also consumer surplus as a function of price p

$$CS_1(p) = \frac{(1-p)^2}{2}$$

$$CS_2(p) = \frac{(1-p) \cdot 2(1-p)}{2} = (1-p)^2$$

Market Demand Curve

$$q = D(p) = \begin{cases} 0 & A(p) > (1-p)^2 = CS_2(p) \\ 2(1-p) & A(p) \leq (1-p)^2 \end{cases}$$

$$\underbrace{2(1-p) + (1-p)}_{= 3(1-p)}$$

$$A(p) \leq \frac{(1-p)^2}{2}$$

OPTIMAL TARIFF A^*, P^* ?

* Assume the monopolist is selling to both groups

$$\text{MAX}\Pi(P) = 3(1-P) \cdot P + 2A(P)$$

ffff

$$A(P) \leq \frac{(1-P)^2}{2} \Rightarrow A(P) = \frac{(1-P)^2}{2}$$

$$\underset{P}{\text{MAX}\Pi(P)} = 3(1-P) \cdot P + \cancel{2A} \left(\frac{1-P}{2} \right)^2$$

$$= 3P(1-P) + (1-P)^2$$

$$\frac{d\Pi(P)}{dP} = 3-6P+2P-2 = 0$$

$$\Rightarrow +\cancel{2} P = \frac{1}{4} > 0$$

($\equiv \text{mc}$)

optimal value of subscription fee

$$\Rightarrow A(P^*) = \frac{\left(1 - \frac{1}{4}\right)^2}{2} = \frac{9}{32}$$

optimal value of profit

$$\Pi(P^*) = 3\left(1 - \frac{1}{4}\right) \cdot \frac{1}{4} + \left(1 - \frac{1}{4}\right)^2 = \frac{9}{8}$$

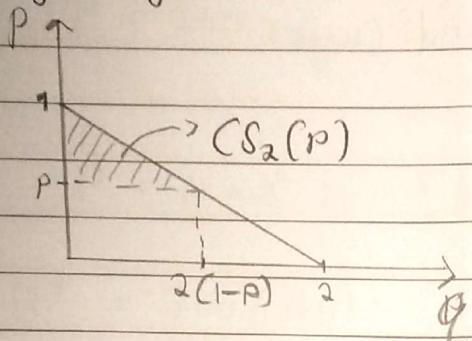
$$CS_1(P^*) - A(P^*) = 0$$

$$CS_2(P^*) = \left(1 - \frac{1}{4}\right)^2$$

$$CS_2(P^*) - A(P^*) = \frac{9}{32} > 0$$

Scenario 2

Selling Only to Group 2.



$$q_2 = 2(1-p)$$

$$CS_2(p) = (1-p)^2$$

$$\underset{p}{\text{MAX}} \Pi(p) = A(p) + 2p(1-p)$$

$$A(p) \leq (1-p)^2 \rightarrow A(p) = (1-p)^2$$

$$\underset{p}{\text{MAX}} \Pi(p) = (1-p)^2 + 2p(1-p)$$

$$\text{Optimize} \rightarrow \frac{d\Pi(p)}{dp} = 0 \Rightarrow p=0 \equiv MC$$

$$\Rightarrow A(p^*) = (1-p)^2 = 1$$

$$\Pi(p^*) = 1$$

$$CS_2(p^*) - A(p^*) = 0$$

(a) Only to Group 2
 $\Pi(p^* = 0) = 1$

(b) both groups
 $\Pi(p^* = \frac{1}{4}) = \frac{9}{16} > 1$

$$p^* = \frac{1}{4} > 0 (\equiv MC)$$

$$A(p^*) = \frac{9}{32}$$

Another Scenario

$$C(q) = \frac{1}{3}q^3 - 40q^2 + 1800q + 5000$$

$$q_1 = 320 - \frac{2}{5}P \quad \left. \begin{array}{l} \\ \end{array} \right\} \text{Demand Curves}$$

$$P = A - Bq_2 \quad \left. \begin{array}{l} \\ \end{array} \right\} * A ? B ?$$

- Group Pricing

$$\left. \begin{array}{l} \textcircled{1} q_1^* + q_2^* = 60 \\ \textcircled{2} \pi^* = 5000 \end{array} \right\} \text{OPTIMUM}$$

SOLUTION

$$\textcircled{2} \pi^* = 5000$$

$$\left. \begin{array}{l} MR_1 = MC \\ MR_2 = MC \end{array} \right\} \text{optimal solution for the firm.}$$

$$MC(q) = \frac{d(C(q))}{dq} = q^2 - 80q + 1800$$

we have to find
inverse demand curve

$$q_1 = 320 - \frac{2}{5}P \rightarrow P = 320 + \frac{5}{2}q_1 - \frac{5}{2}q_2$$

$$\rightarrow P = 800 - \frac{5}{2}q_1 \quad \left. \begin{array}{l} \\ \end{array} \right\} \text{inverse demand}$$

$$\rightarrow MR_1 = 800 - 5q_1$$

$$MR_2 = A - 2Bq_2$$

$$\textcircled{1} \quad MR_1 = MC \rightarrow 800 - 5q_1 = 600 \Rightarrow q_1 = 40$$

$$\underbrace{MC(q^*)}_{60}$$

$$\textcircled{2} \quad A - 2Bq_2 = 600 = MC \quad q_2 = 20$$

$$A - 40B = 600$$

we know that

$$\Pi^* = 5000$$

$$\Pi^* = TR^* - TC^*$$

$$C(q^* = 60) = 41000$$

$$TR^* = TR_1^* + TR_2^*$$

$$P = 800 - \frac{5}{2} \cdot q_1^* = 700$$

$\downarrow 40$

$$P = A - B \cdot 20 = A - 20B$$

$$\therefore \Pi^* = \underbrace{700(40)}_{TR_1} + \underbrace{(A - 20B) \cdot 20}_{TR_2} - 41000 = 5000$$

$$\Rightarrow \Pi^* = 900 = A - 20B$$

\therefore we solve for A and B

$$A - 20B = 900$$

$$A - 40B = 600$$

$$A = 1200 \quad B = 15$$

DURABLE GOODS \leftrightarrow Multi-period Lifetime
INTERTEMPORAL PRICE DISCRIMINATION

Multi-period Lifetime



Stream of Service

① Buy today \rightarrow will not buy tomorrow

② How much to buy? Like with non-durable Goods

When to buy.

③ Strategic Waiting

postpone buying $\#$ not buying at all

Costs

\Rightarrow lost benefits (not consuming in period 1)

\Rightarrow Delayed buying waiting for reduced price.

Assumption:

- 2 periods ($t=1, 2$)

- Consumers have unit demand. Which means a consumer buys at least one unit or not buy at all.

- No second markets Hand Markets

- U : Valuation of the durable good

$U \in [0, 1]$ Uniform Distribution with interval

Buy

Net Surplus

Period 1 Period 2

$(U - P_1)$ $\delta (U - P_2)$

Intertemporal discount factor (< 1)

TIME VALUE OF MONEY

$$100 + 100 \cdot r \hookrightarrow 100(1+r)$$

Period 1	Period 2
100	100
$1+r$	
	$\frac{1}{1+r}$

Buy Tomorrow +

$$u - p_1 \leq \delta(u - p_2)$$

$$u - du \leq p_1 - \delta p_2$$

$$u \leq \frac{p_1 - \delta p_2}{(1 - \delta)} = \tilde{u}$$

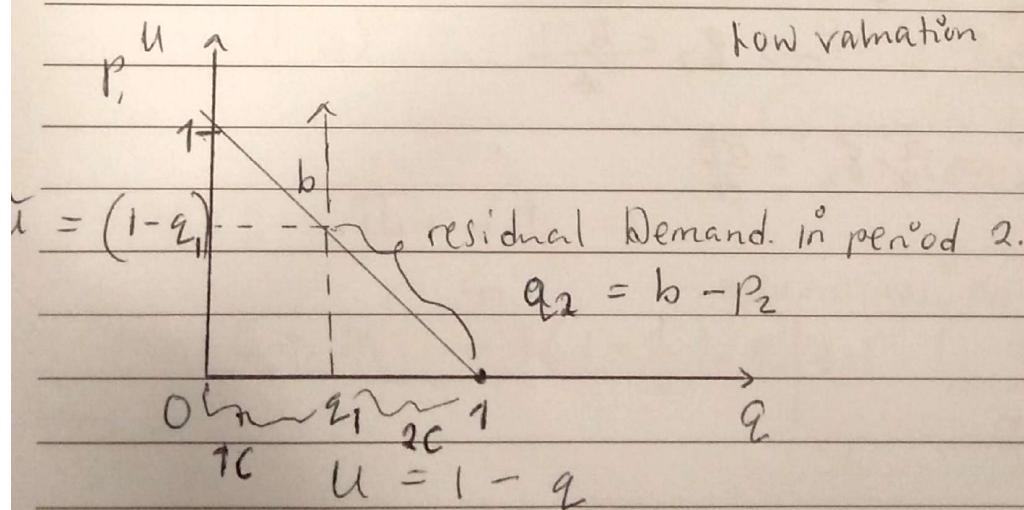
\uparrow critical level

Implications

Period 2

2 classes of Consumers

Those already bought in period 1
 Those who still have to buy



if $q = 0$ evaluation = 1

if $q = 1$ evaluation is 0

Implication on firm

1) $P_2 < P_1$

+ for the firm

intertemporal Price Discrimination

2 Strategic waiting

- for the firm.

$$U - P_1 > 0$$

$$\text{net surplus } \delta(U - P_2) > (U - P_1)$$

The postpone buying of greater surplus.

Suppose we have a given amount of the quantity sold in period 1 to period 2

$$P_2 ?$$

Assumption: Rational expectation

④

Firm will maximize profit in period 2 & based on residual Demand.)

Period 2

$$P_2 = b - q_2 \rightarrow P_2 = b - q_2 \Rightarrow P_2 = \frac{b}{2}$$

HYP: $MC = 0$

$$\text{MAX } \Pi_2 = (b - q_2) \cdot q$$

q_2

$$\frac{d\Pi_2}{dq_2} = 0 \rightarrow b - 2q_2 = 0$$

$$\rightarrow q_2 = \frac{b}{2}$$

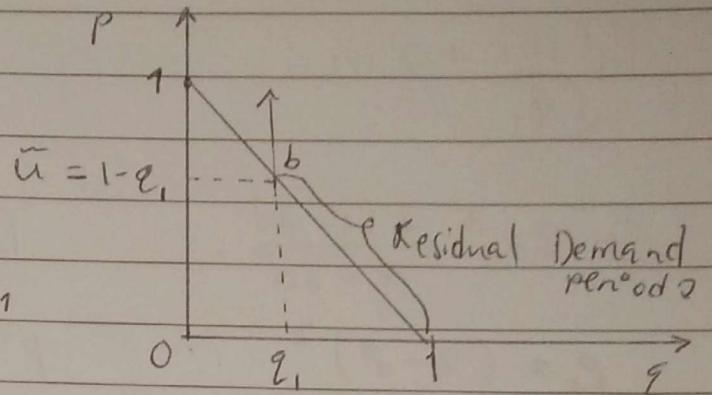
$$\Pi_2 = P_2 \cdot q_2 = \frac{b^2}{4}$$

CHECK ↳

Durable Goods

- 2 periods

$U \in [0, 1]$ UNIF. DIST



q_1 Quantity sold in period 1

$$q_2 = b - q_1$$

$$\rightarrow P_2 = b - q_2$$

Period 2

$$\underset{q_2}{\text{MAX } \Pi_2} \rightarrow P_2 = \frac{1 - q_1}{2}, \quad q_2 = \frac{1 - q_1}{2}$$

$$\Pi_2 = \frac{(1 - q_1)^2}{4}$$

$U \in [0, 1]$

$$\begin{array}{ll} \tilde{U} - P_1 & \delta(\tilde{U} - P_2) \\ \text{Period 1} & \text{Period 2} \end{array}$$

$$P_1 - \delta P_2 = \tilde{U}(1 - \delta)$$

expressing the expected price in period 2 to what happens in period 1

$$\begin{array}{ll} P_1 = \tilde{U}(1 - \delta) + \delta P_2 & \Rightarrow P_1 = (1 - q_1)(1 - \delta) + \delta \left(\frac{1 - q_1}{2} \right) \\ \text{III} & \text{III} \end{array}$$

$$(1 - q_1) \quad \frac{1 - q_1}{2} \quad P_1 = (1 - q_1) \left(1 - \frac{\delta}{2} \right)$$

↳ Inverse Demand in period 1

$$\text{MAX} \Pi = \Pi_1 + \delta \Pi_2 =$$

$$\text{MAX} \Pi \Rightarrow \boxed{\left[(1 - q_1) \left(1 - \frac{\delta}{2} \right) \cdot q_1 \right] + \delta \cdot \frac{(1 - q_1)^2}{4}}$$

depend on q_1

ASSUMPTION: No production costs

$$\frac{d\pi}{dq_1} = 0$$

Non-Durable Good
 $d = 0$

$$\Rightarrow q_1 = \frac{2(1-d)}{4-3d}$$

$$p_1(d=0) = \frac{1}{q} = p^m$$

$$p_1 = \frac{(2-d)^2}{2(4-3d)}$$

$$p^m = \frac{1}{2} > p_1 > p_2$$

Non, D G \longleftrightarrow Durable G

STRATEGIC WAITING

$$M - p_1 > 0$$

\Rightarrow BUY

$$\text{Per 2 } d(u - p_2) > (u - p_1) > 0$$

Main goal of the firm is to convince consumers that price will not be reduced.

① Leasing (instead of selling) the Durable Good.

\rightarrow Selling the consumption service in each period.

\rightarrow This is like a firm selling non-durable good.

\rightarrow The monopoly sets the rental price.

② Commit to contractual clauses (Best-Price clauses / most-favoured clauses)

$p_2 < p_1$ Consumers who buy in the first period will be refunded $p_1 - p_2$

③ Capacity Constraints

\rightarrow Commit to have a more production capacity

Reduced Supply \Rightarrow Consumers

\rightarrow Rush to buy in Period 1

④ Planned Obsolescence

LIMITING DURABILITY OF THE GOOD

Causes an \uparrow increase in Demand.

Examples:

- 2 periods
- Durable Good
- Production costs zero
- $M \in [0, 100]$

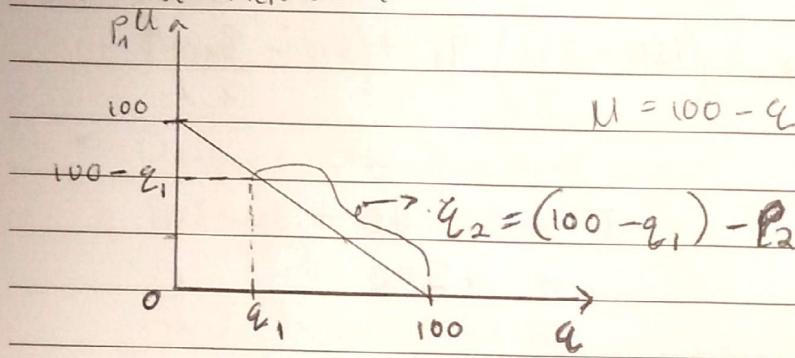
uniform distribution

- Unit Demand
- $d = 1$
- $P_1 = ?$ $P_2 = ?$

Valuation of the services provided by the good in each period.

Ans:

First Demand Curve:



Assume we have sold some quantity during the first period and relate to what happened in the second period

$$\Rightarrow P_2 = (100 - q_1) - q_2$$

Period 2

$$\max \Pi_2 = \left[(100 - q_1) - q_2 \right] \cdot q_2$$

q_2

$$\frac{d\Pi_2}{dq_2} = 0 \rightarrow 100 - q_1 - 2q_2 = 0$$

$$\Rightarrow q_2 = 50 - \frac{q_1}{2} \quad \text{Insert} \rightarrow P_2 = (100 - q_2) - q_2$$

we get

$$P_2 = 50 - \frac{q_1}{2}$$

$$\Pi_2 = \left(50 - \frac{q_1}{2} \right)^2$$

To Be revised

$q_1 = ?$ We have to find q_1

We start by going through the assumption

In terms of the net benefit is exactly the same

Net Surplus

→ $2 \cdot (100 - q_1) - p_1 = [(100 - q_1) - p_2]$ $p_2 = 50 - \frac{q_1}{2}$

$$\therefore p_1 = 150 - \frac{3q_1}{2}$$

Profit:

$$\text{MAX } \Pi = \Pi_1 + \Pi_2 = \left(150 - \frac{3q_1}{2}\right) q_1 + \left(50 - \frac{q_1}{2}\right)^2$$

$$\frac{d\Pi}{dq_1} = 0$$

$$\Pi = 90 \cdot 40 + 30 \cdot 30 \\ = 4500$$

$$\rightarrow q_1 = 40$$

$$q_2 = 50 - \frac{40}{2} = 30$$

$$p_2 = 30$$

$$p_1 = 90$$

LEASING

NON-DURABLE GOOD

$$\text{MAX } \Pi_t \quad t = 1, 2$$

$$q_t$$

$$MR(q_t) = MC(q_t)$$

$$p = 100 - q$$

$$MR = 100 - 2q$$

$$\Rightarrow 100 - 2q_t = 0$$

$$\rightarrow q_t = 50 \quad t = 1, 2$$

$$p_t = 50$$

$$\Pi_t = (50 \times 50) + (50 \times 50) \\ = 5000 > \Pi$$

Bundling \rightarrow Content: pay TV, Software, movies

\hookrightarrow Infrastructure: Ink/toner + Printer

+ maintenance services

audio equipment

Tying varying proportions

- Pure bundling
- Mixed bundling

* Cost efficiencies

- assembling cost
- Scale economies
- fixed costs
- Shared input

* Demand-side Incentives

- Sorting Consumers

↓

price discrimination

Comparison with Menu Pricing

- Adding consumer heterogeneity

- Many options

Bundling

- Single price for a package

- Reduce consumer heterogeneity

Examples

2 products X, Y

2 consumers

Unit demand (0,1)

pure bundling (or buy both or more)

	X	Y
C ₁	H	L
C ₂	L	H

price table

Suppose:

a) Independent Selling

P_X = L both C₁, C₂ buy

P_X = H C₁ buys

$P_y = L \Rightarrow$ both C_1, C_2 buy

$P_y = H \Rightarrow C_2$ buys

i) $P_x = P_y = L \Rightarrow 4$ units

$$\Pi(P_x = P_y = L) = 4L$$

ii) $P_x = P_y = H \Rightarrow 2$ units

$$\Pi(P_x = P_y = H) = 2H$$

$$\Rightarrow P_x^* = P_y^* = H \Leftrightarrow H > 2L$$

b) Pure bundling (read table by the rows)

reserve price of $C_1 = H+L$ } they have different evaluation of single product
reserve price of $C_2 = L+H$ } but the same for the overall buying

PURE BUNDLING INCREASES PROFIT

→ Consumers have negatively correlated preferences

→ Imagine a situation where you set a single price

- This means you have to take into account -

→ In positive correlated preferences bundling has no effect

MIXED BUNDLING

⇒ PACKAGE + SINGLE PRODUCTS

If a firm sells both the bundle and single package usually.

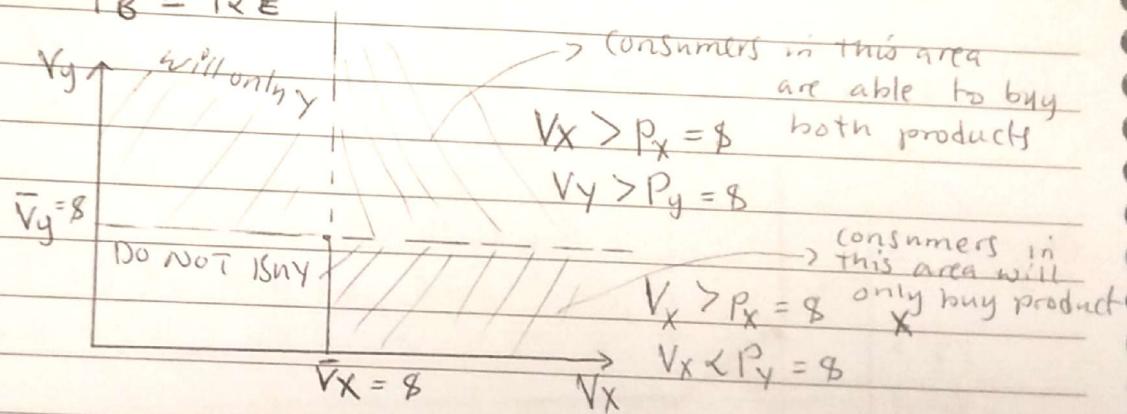
Price of bundle < Price X + Price Y

→ involved non-linear pricing.

→ Assume we have two different products X and Y

→ We assume $P_x = P_y = 8 \text{ €}$

$$P_B = 12 \text{ €}$$



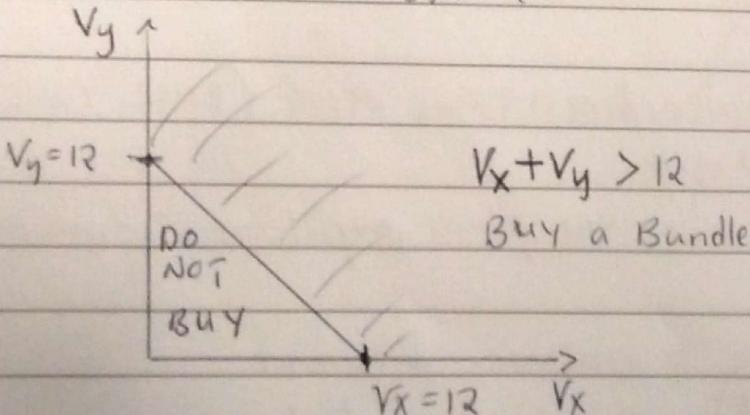
Any consumer can be

valuations
for X

evaluated by the combination of the two products

→ Assume the firm is selling each product independently

PURE BUNDLING



The firm is only selling packages that include only X or Y

We have to make comparisons

$$V_x + V_y \geq P_B = 12$$

③ MIXED BUNDLING

The firm sells the package and also each single product in a separate way

→ package, X ALONE, Y ALONE

CONSUMERS BUY IS BUNDLE IFF

i) $V_x + V_y > P_B = 12$ this means we have consumer

ii) $\underbrace{V_x + V_y - P_B}_{V_y} > V_x - P_x$

$$V_x + V_y - P_B > V_x - P_x$$

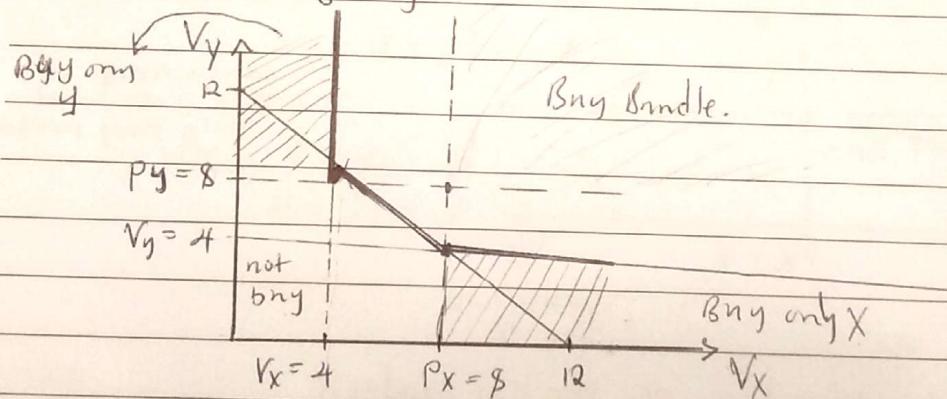
under this condition only will buy

$V_y > P_B - P_x$ The incremental price y in the bundle we have

$$V_y > P_B - P_x = 12 - 8 = 4$$

iii) $V_x + V_y - P_B > V_y - P_y$

$$V_x > P_B - P_y$$

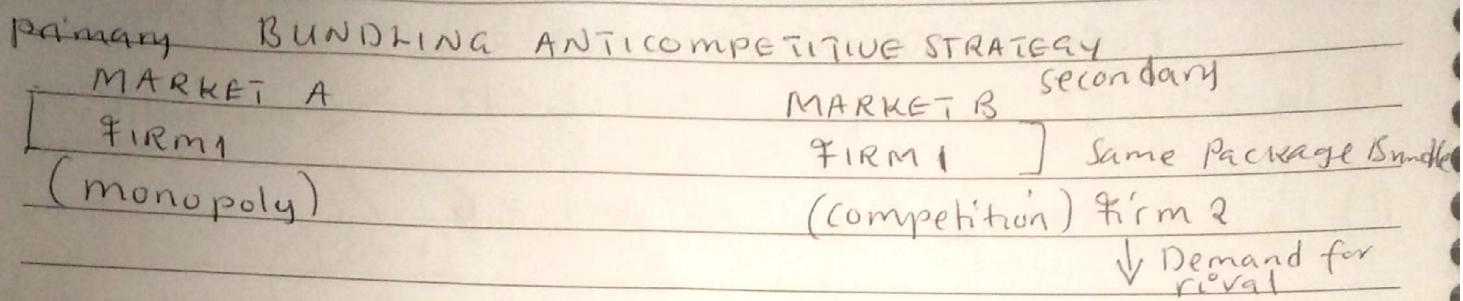


X Alone $\begin{cases} V_x > P_x \\ V_y < 4 \end{cases}$

MIXED BUNDLING INCREASES TOTAL SALES (LESS CONSUMERS implications on profits DO NOT BUY)

⇒ Mixed bundlings increases the firm's profit as compared to the single bundling.

There is distribution of consumer preference
The cost of production of a single product.



Anticompetitive strategy

leverage
market power

↓ Protect
monopoly.

Examples:

- 2 products
- No cost
- 3 consumers
- Unit Demand

0 1

	X Product	Y	Bundle
C ₁	4	0	4
C ₂	3	3	6
C ₃	0	4	4

Independent Selling.

$$P_X = 3 \Rightarrow C_1 \text{ and } C_2 \text{ buy } X \Rightarrow 3 \cdot 2 = 6$$

$$P_X = 4 \Rightarrow C_1 \text{ will buy } X \Rightarrow 4 \cdot 1 = 4$$

$$P_Y = 3 \Rightarrow C_2 \text{ and } C_3 \text{ will buy } \Rightarrow 3 \cdot 2 = 6$$

$$P_Y = 4 \Rightarrow C_3 \text{ will buy } = 4 \cdot 1 = 4$$

①

$$P_X = P_Y = 3 \rightarrow \Pi = 6 + 6 = 12$$

Monopolist will then

② / choose option ①

$$P_X = P_Y = 4 \rightarrow \Pi = 4 + 4 = 8$$

PURE BUNDLING (ONLY PACKAGES)

i) $P_B = 4 \Rightarrow C_1, C_2, C_3 \text{ Buy} \Rightarrow 4 \cdot 3 = 12$

monopolist will choose option ①

ii) $P_B = 6 \Rightarrow C_2 \text{ Buy} \Rightarrow 6 \cdot 1 = 6$

Mixed Bundling

(Sells both bundles and single products)

bundle + single products

$P_B = ? \rightarrow P_B = 6 \rightarrow C_2 \text{ buys bundle}$

$P_x = P_y = ? \rightarrow P_x = P_y = 4 \rightarrow C_1 \text{ buys } X \text{ and } C_3 \text{ buys } Y$

$\Pi = 6 + 4 + 4 = 14 > 12$ mixed bundle

Example 2.

$P = 2 - Q_A$

$P = 2m - Q_B \quad 0 < m < 1$

(a) - PRICE DISCRIMINATION (no cost),

(b) - COSTLESS ARBITRAGE

→ OPTIMAL CHOICE?

(c) - $m < \sqrt{2} - 1 \Rightarrow$ FIRM / CONSUMERS better off

Answers with / without arbitrage.

a) PRICE DISCRIMINATION

Market A inverse demand curve $Q_A = 2 - P$ Direct

$P = 2 - Q_A$

$\text{MAX } \Pi_A \Rightarrow MR(Q_A) = MC = 0$ General case

Q_A

$2 - 2Q_A$

We can prove:

$$TR_A = P \cdot Q_A = (2 - Q_A) Q_A = 2Q_A - Q_A^2$$

$$MR_A = \frac{dTR_A}{dQ_A} = 2 - 2Q_A$$

$$\therefore \text{MAX } \Pi_A = MR(Q_A) = MC = 0$$

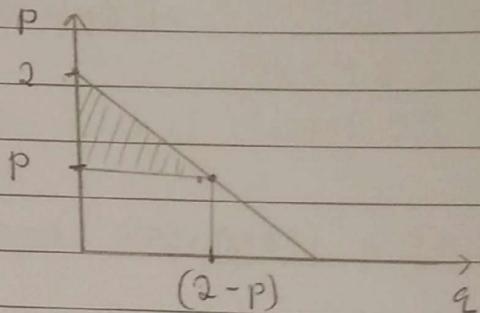
Q_A



$$2 - 2Q_A = 0 \rightarrow Q_A^* = 1 \rightarrow P_A^* = 1$$

$$= \Pi_A^* = 1 \cdot 1 = 1$$

$$CS_A^* = \frac{(2-1)^2}{2} = \frac{1}{2}$$



Market B

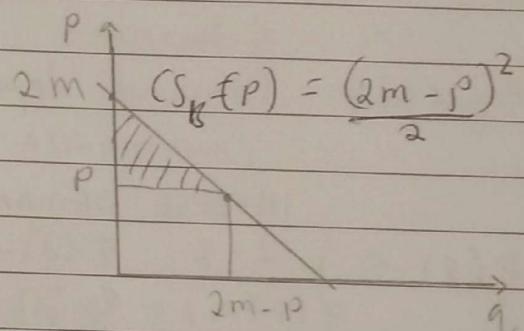
$$P = 2m - Q_B$$

$$MR_B = 2m - 2Q_B = 0 = mc$$

$$Q_B^* = m; P_B^* = m$$

$$\Pi_B = m^2$$

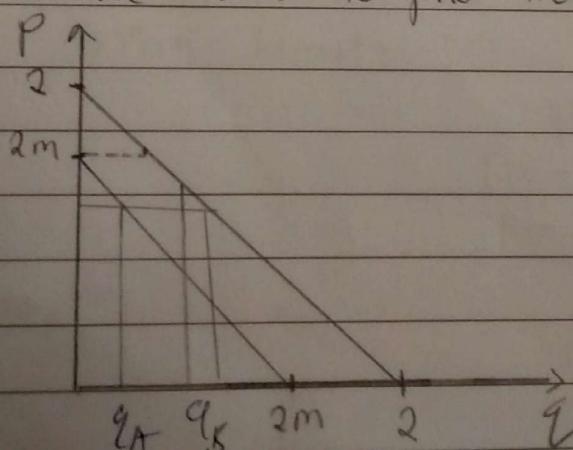
$$CS_B^* = \frac{(2m - m)^2}{2} = \frac{m^2}{2}$$



b) COSTLESS ARBITRAGE (reselling between consumers)

$P_B^* = m$ $P_A^* = 1$ → OPTIMAL CHOICE? (Therefore price discrimination is not possible) Then the firm is forced to joint a uniform price so that arbitrage is removed.

ii) Find we have to find the aggregate demand curve.



Now we have to find for each possible price what is the total quantity sold in each product

$$q = q_A + q_B ?$$

$$P = 2m - q_B \rightarrow \begin{cases} q_B = 2m - P \\ q_B = 0 \end{cases}$$

$$2 \geq P > 2m$$

$$P \leq 2m$$

Aggregate Demand

$$q = \begin{cases} 2 - P & 2m > P \geq 2 \\ 2 + 2m - 2P \\ = 2(1 + m - P) & P \leq 2m \end{cases}$$

Aggregate Demand depends on the price we are setting

INVERSE DEMAND

$$P(q) = \begin{cases} 2 - q & q < 2(1-m) \text{ critical value} \\ (1+m) - \frac{q}{2} & q \geq 2(1-m) \quad 2 - q_A = 2m \\ q_A = 2(1-m) \end{cases}$$

We impose the optimality condition
 $MR(q^m) = MC = 0$

$$MR(q) = \begin{cases} 2 - 2q & q < 2(1-m) \\ (1+m) - \frac{q}{2} & q \geq 2(1-m) \end{cases}$$

i) $2 - 2q = 0 \rightarrow q = 1 \rightarrow$ optimal quantity
 $P = 1 \rightarrow$ optimal price

This is only feasible iff

$$P = 1 \text{ if } q < 2(1-m)$$

meaning $1 < 2(1-m)$

$$m < \frac{1}{2}$$

$$\text{ii) } (1+m) - q = 0$$

$$\Rightarrow q = 1+m$$

$$P = \frac{(1+m)}{2}$$

we have to impose the feasibility where
 $(1+m) \geq 2(1-m)$
 $\Rightarrow m \geq \frac{1}{3}$

If we look at the solution

$$\frac{1}{3} \leq m < \frac{1}{2} \Rightarrow \text{Both solutions are feasible}$$

How will the monopoly choose the optimal choice.

\Rightarrow we have to compare the profits

$$\Pi = P \cdot q = \frac{(1+m)^2}{2} \quad \text{we impose } \Pi = \frac{(1+m)^2}{2} > 1 = \Pi_A$$

$$\Rightarrow m \geq \sqrt{2} - 1 \Rightarrow m \geq \sqrt{2} - 1 \Rightarrow \text{means we sell to both markets}$$

$$\text{if } m < \sqrt{2} - 1 \Rightarrow \text{means we sell only to market A} \quad (\text{ASK})$$

c) Hypothesis $m < \sqrt{2} - 1$ Assumption;

if holds

with Arbitrage

$$\Pi_A = 1 \quad \& \quad \Pi_A^* + \Pi_B^* = 1 + m^2$$

$$CS_A = \frac{1}{2} \quad \& \quad CS_A + CS_B = \frac{1}{2} + \frac{m^2}{2}$$

If no Arbitrage $\&$ we have to consider the solution in case of price discrimination)

$$\Pi_A^* + \Pi_B^* = 1 + m^2$$

$$CS_A^* + CS_B^* = \frac{1}{2} + \frac{m^2}{2} = \left(\frac{1+m^2}{2} \right)$$

SWITCHING COSTS

Systems

* Durable investments

* Different economic timelines

(i) Search costs

(ii) Training costs

(iii) long term contracts

(iv) portability of information

switching costs



lock-in

= In the real scenario consumers would prefer to avoid lock-in

⇒ firms are interested in creating installed base of consumers

⇒ In order to achieve this consumer retention is essential.

Competitors (⇒ New firms)

ATTRACT consumers

→ SUBSIDIZE

Regulation Antitrust Agencies

⇒ prevent abuse from lock-in

Installed Base of Consumers

For any consumer (the level of total switching costs which is given by "consumer costs and new supplier costs.")

$$\begin{array}{ccc} & | & | \\ & 50 \text{ €} & 25 \text{ €} \\ \therefore \text{switching costs} & = & (50+25) \text{ €} \end{array} \quad \begin{array}{l} \text{marketing} \\ \text{set up.} \end{array}$$

⇒ switching regarded as "revenue anticipated per consumer"

⇒ The supplier can subsidize the consumer costs hence incurring the consumer switching costs

the case of perfect competitive markets

revenue per consumer = total switching costs.

"

also = ~~TSC~~ $TSC + \begin{cases} \text{Higher quality costs} \\ \text{Lower quality costs} \end{cases}$

Switching
Costs
Trade off

Price
competition

1) Invest in market share

- Low price for products to attract consumers in order to build installed base of locked-in consumers

2) Collecting Short term Profits

- High price in order to exploit the installed base of users.

Ex. Post Analysis

(consumers have already purchased in the past)

→ Assume we have 2 different firms that supply Homogeneous product

→ N consumers in total and each one with a unit demand

σ_A } fraction of
 σ_B } A 's / B 's consumers \equiv Market shares

$$MC_A = MC_B = C$$

V_i Reservation price

S : Switching cost for changing supplier

Assumption:

$$S \geq V - C > 0$$

Firm A's Behaviour (Same for Firm B)

① Sell to its own customers

$$P_A = V \quad P_B = V$$

② Sell to all consumers in the market

means Firm A has to get some consumers from Firm B

$$P_A = P_B - S = V - S > C \Rightarrow \underline{S < V - C}$$

This is against the condition
that the switching cost
should be greater

Therefore, the firm will decide as;

$$P_A^* = P_B^* = V$$

$$\Pi_A^* = (V - c) \cdot \sigma_A N$$

$$\Pi_B^* = (V - c) \cdot \sigma_B N$$

Monopoly outcome

Switching costs freeze competition

This is the typical case when consumers are locked-in.

General case of building installed base of users

Ex-Ante Analysis

"Consumers have not purchased in the past"

We are moving from static to dynamic

- 2 periods involved

(i) In period 1 No switching cost involved

(ii) In period 2 there will be switching costs that are induced by consumers behavior in period 1

Consider 2 firms and consumers with same willingness to pay

V: valuation

c: marginal cost

(i) Consider for period 1

- 2 firms, with homogeneous products

- These firms set the price $P_A > P_B$

- Above situation all consumers will buy from B

Assume firm reduces price by $\epsilon > 0$

$$P_A^* = P_B^* - \epsilon \quad \text{"All consumers buy from A"}$$

Strategy \Rightarrow "undercutting" However the price should be $> mc$

$$P^1 = mc$$

$$\Rightarrow P_A^* = P_B^* = P_{IS}^* = c$$

$$\Rightarrow P^2 = c = P^1 \quad \text{Benchmark case}$$

No switching costs

Consider Period 2.

Assumption: $S \geq V - C > 0$

"SUFF. HIGH"

$$\Rightarrow p^2 = V$$

$$\pi^2 = (V - C) > 0$$

per customer

: Period 1

$p^1 = ?$

$$(p^1 - C) + (p^2 - C) \geq 0$$

↓

↑

$$\Rightarrow (p^1 - C) + (V - C) = 0 \quad \text{Equilibrium case}$$

SWITCHING COSTS

$$p^1 = 2C - V$$

$$p^2 = V$$

NO SWITCHING COSTS \leftarrow Benchmark case

$$C = p^1$$

$$C = p^2$$

$$p^1 = 2C - V < C = p^2_{\text{Benchmark}}$$

$\Rightarrow C < V$ always true

In EX ANTE switching costs increase as they get locked in

Aggressive price competition EX ANTE

- Introductory offers *

* - Banks

* - ISP

- Reduced price competition EX POST *

* Upgrading / extending version of Software

* Complementary products

HOMOCENEONS PRODUCTS

HIGHER PERIOD 2 - PROFIT \Rightarrow

\Rightarrow SMALLER PERIOD 1 \rightarrow PRICE

- Differentiated products

* Variety

* Quality

Assume firms offer Differentiated products

Period 2

$$\Pi_i^2(\sigma_i^2) \quad i = A, B$$



market share

Period 1

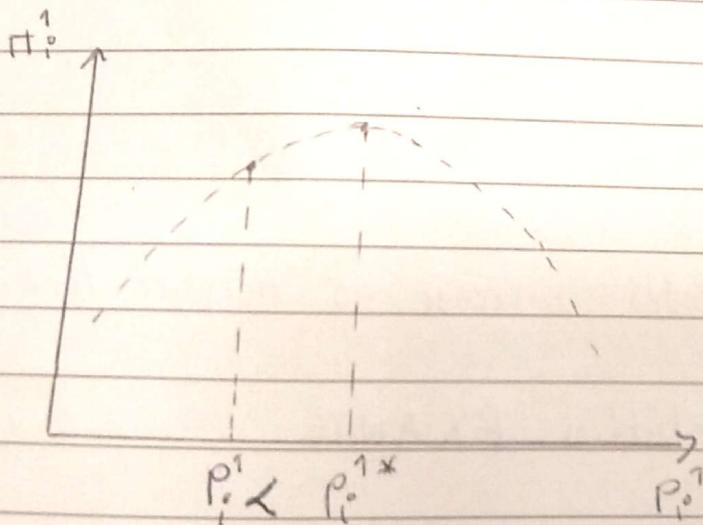
$$\Pi_i^1 = \Pi_i^1 + \Pi_i^2(\sigma_i^2)$$

Price will have impact on our market share hence profits

$$\frac{d\Pi_i^1}{dP_i^1} = 0 \quad \frac{d\Pi_i^1}{dP_i^1} + \frac{d\Pi_i^2}{d\sigma_i^2} \cdot \frac{d\sigma_i^2}{dP_i^1}$$

↓ ↓ ↓

>0 >0 <0



$$\frac{d\Pi_i^1}{dP_i^1} = 0$$

NO switching costs

Example 3

$C = 4$ for each unit of service

$f = 10$ connection cost

INDIVIDUAL DEMANDS CONSUMERS

$$P = 10 - q_L \quad \alpha$$

$$P = 10 - \frac{1}{2}q_H \quad q_H = 1 - \alpha$$

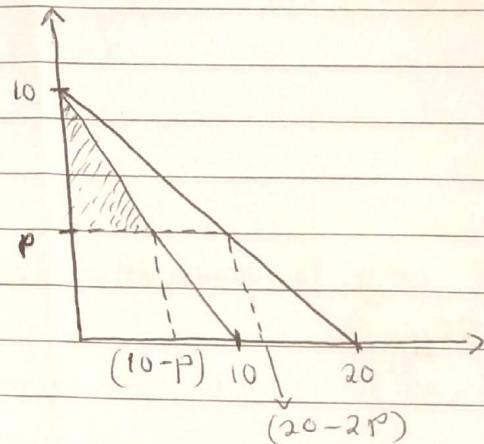
- Optimal Two-Part Tariff?

Ans: Demand curve

$$q_L = 10 - P$$

$$q_H = 20 - 2P$$

Two groups of consumers



TWO-PART TARIFF

$$T(q) = A + Pq$$

(fixed subscription fee) \swarrow Variable price

* The monopolist has to decide either to sell to both groups or just one group.

(i) Suppose the monopolist is selling to both groups

$$\Pi = (A - f) + (P - C) \cdot q(p)$$

$$q(p) = (10 - p)$$

$$q(p) = (10 - p)\alpha$$

$$q_H(p) = (20 - 2p)(1 - \alpha)$$

Therefore

$$A \leq SC_L(p)$$

The firm's problem is to maximise Π

SC_L is a function of price

$$SC_L = (10 - p)^2$$

2.

$$\text{MAX}\Pi = (A - f) + (p - c) \left[(10 - p)\alpha + (20 - 2p)(1 - \alpha) \right]$$

$$A \leq SC_L(p) = \frac{(10 - p)^2}{2}$$

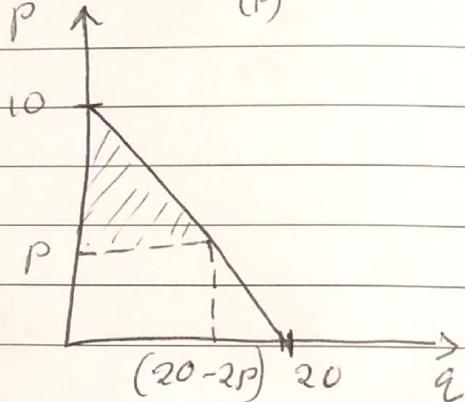
$$\text{MAX}\Pi = \left[\frac{(10 - p)}{2} - 10 \right] + (p - 4) \left[(10 - p)\alpha + (20 - 2p)(1 - \alpha) \right]$$

$$\frac{\delta \Pi}{\delta p} = 0 = p^* = \frac{2(7\alpha - 9)}{2\alpha - 3} \quad mc = 4 \leq p^* < 10 + \alpha$$

A

ii) Selling only to group H

$$A \leq SC_H(p) =$$



$$\text{MAX}\Pi = (A - f) \cdot (1 - \alpha) + (p - c) \cdot (20 - 2p)(1 - \alpha)$$

$$SC_H(p) = \frac{(10 - p)(20 - 2p)}{2} = A$$

$$\text{MAX}\Pi =$$

$$\frac{\delta \Pi}{\delta p} = 0 \Rightarrow p = c = 4$$

$$A = \frac{6 \times 12}{2} = 36$$

$$\text{MAX}\Pi_H = (A - f)(1 - \alpha) = 26(1 - \alpha)$$

Comparing the profits from the 2 scenarios

(i) Selling to both

$$\bar{\Pi}_{(p)} = \frac{25}{2} + \frac{9}{6-4\alpha} - 9\alpha$$

$$\Pi(p^*) \geq \Pi_H \Rightarrow 0.6\alpha \leq \alpha \leq 1$$

Example 4

2 periods

i) Durable Good

$$MC = C_D$$

ii) Non-DURABLE Good

$$MC = C$$

- Consumption Services needed in both periods

- 1 consumer (2 types)

- Unit Demand (means consumer can buy or not buy)

Durable and ~~or~~ Non-Durable?

Ans:

Valuation for per-period Services (V)

$$q = \begin{cases} 1 & p \leq \text{Valuation} \text{ (which is } V) \\ 0 & p > \text{Valuation} \text{ (which is } V) \end{cases}$$

* Suppose: Non-Durable good

* Suppose: Durable good

$$q = \begin{cases} 1 & p \leq V \\ 0 & p > V \end{cases} \quad q = \begin{cases} 1 & p \leq 2V \\ 0 & p > 2V \end{cases}$$

NON-DURABLE GOOD

$$\begin{aligned} p = V &\Rightarrow \Pi_H = 2(V - C) \\ &= 2V - 2C \end{aligned}$$

Durable Good

$$p = 2V \quad \Pi_D = 2V - C_D$$

$$\Pi_D \geq \Pi_H \Leftrightarrow C_D \leq 2C$$

SWITCHING COSTS AND PRICE COMPETITION

PERIOD 1

EX ANTE

- AGGRESSIVE COMPETITION
- LOW PRICE

PERIOD 2

EX POST

- LOCKED-IN CONSUMERS
- HIGH PRICE

ENDOGENOUS SWITCHING COSTS

\Rightarrow Come up because of other firm strategies

Eg Loyalty programs & frequent flier mileage.)

PERIOD 1

- High price

PERIOD 2

Low Price

SWITCHING COSTS AND INDUSTRY STRUCTURE (ENTRY)

FIRM A (MONOPOLY) at Start

FIRMS (POTENTIAL ENTRANTS)

- Firms with homogenous product
- $MC_A = MC_B = C$
- * Consumers have to incur some switching costs to move from A to B

"TRUE" marginal cost

$$MC_B = C + S \quad \text{where } MC_A = C \quad C + S = MC_B$$

$$\Rightarrow P_A = C + S - \epsilon C \quad \epsilon > 0$$

$$\Pi_A > 0$$

$$\Pi_B < 0 \Rightarrow \text{DETER ENTRY or INDUCE EXIT}$$

Suppose firms do not have the same marginal costs

HYP

$$MC_A = C_A > C_B = MC_B$$

In the presence of switching costs

$$MC_A = C_A < C_B + S = \text{"TRUE" } MC_B$$

\Rightarrow

SWITCHING COSTS AND INTERFA

- ⇒ Reduces consumer switching costs.
- ⇒ There are also switching costs
- ⇒ Firms check for consumer buying behaviour and then make tailored offers patterning to the buying behaviour

NETWORK EFFECTS

OLD ECONOMY ⇒ Supply side scale-economies
⇒ Cost leadership drives the economy

NEW ECONOMY ⇒ Demand-side scale economies

- ⇒ Positive network effects - when the benefit of the consumer receives after buying a specific product depends on the number of users that are buying similar product.

⇒

Demand side - Consumers' expectations

Independent Utility Functions

- Users' coordination (Conflicting preferences)

Supply side

- Compatibility / Incompatibility

-

① Technology Adoption

→ Characterize market demand

② - CRITICAL MASS

③ - MANAGE EXPECTATIONS

⇒ Characterizing network effect in the presence of Direct Network effects

Ans: Suppose

* Fulfilled - Expectations Equilibrium \Rightarrow This is when the expected number of users to join a network is indeed the number of the users who joined the network.

* Potential Users

$$x \in [0, 1]$$

Uniform Distribution

(UNIT DENSITY)

If we have sorted our users in the order of willingness to pay then.

- Low $x \Rightarrow$ HIGH WTP

- HIGH $x \Rightarrow$ LOW WTP

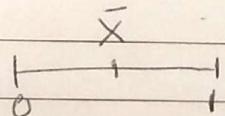
- UNIT DEMAND (Subscribe or not)

- NET UTILITY

$$U(x) = \begin{cases} n(1-x) - p & \text{Subscription} \\ 0 & \text{otherwise} \end{cases}$$

$$n(1-x) \Rightarrow WTP$$

$n \Rightarrow$ Subscribers



\bar{x} = Marginal Consumers

is exactly between buying or not buying

$x \in [0, 1]$ USERS

DECREASING WTP

\bar{x} has the net benefit = 0

$$n(1-\bar{x}) - p = 0$$

$$\forall x < \bar{x}$$

$$n(1-\bar{x}) - p > 0$$

$$\forall x > \bar{x}$$

$$n(1-\bar{x}) - p < 0$$

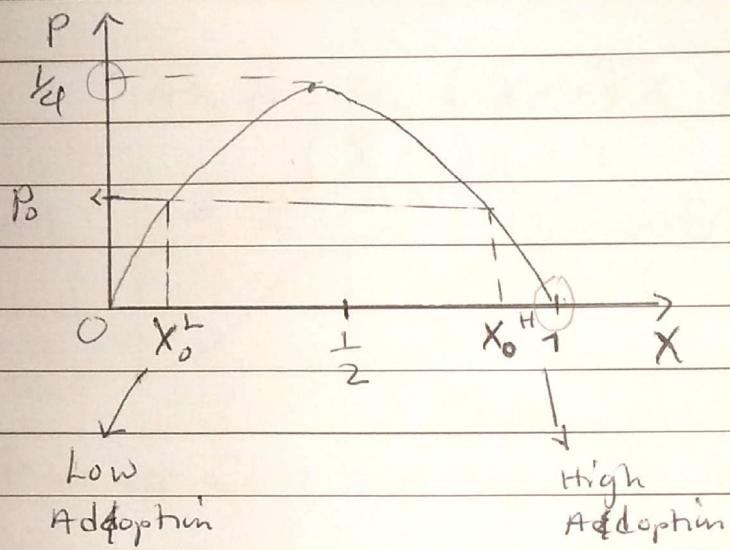
$$n = ? \quad n = \bar{x}$$

$$n(1-x) - p = 0$$

$$(\bar{x})(1-\bar{x}) - p = 0$$

$$\Rightarrow p = \bar{x}(1-\bar{x})$$

Demand Curve



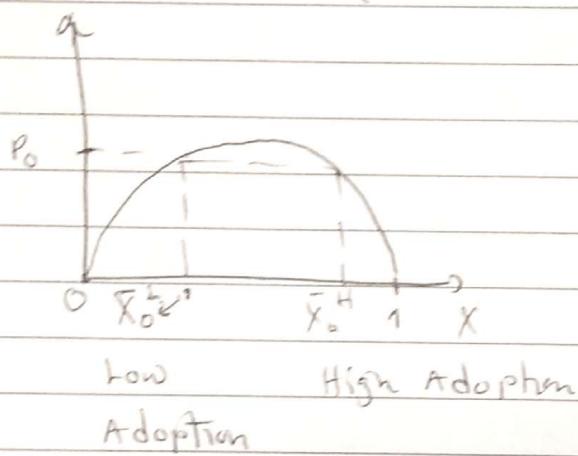
Demand for a Network Service $x \in [0, 1]$

$$V(x) = \int_0^n (1-x) - p \quad \text{Subscribe}$$

↓
 number of users ↓
 static WTP

$$\Rightarrow n(1-\bar{x}) - p = 0 \Rightarrow \bar{x}(1-\bar{x}) - p = 0$$

||
 \bar{x} \bar{x} Marginal Consumer Demand Curve



→ Although both demand levels are possible there is only one which gives equilibrium of Demand

→ High adoption level has this equilibrium level

⇒ Assume consumers are buying the market

WTP < Price

If result

Market Collapses

→ Assume small increase in number of C. Starting from the ~~left~~ right, mean

$$x \in [x_0^L, x_0^H]$$

$$\Rightarrow WTP > PRICE$$

means ⇒ Market Expands

Critical mass of users ⇒ smallest number of users needed for the market to stay.

What is the probability to reach critical mass

* Depends on the initial price

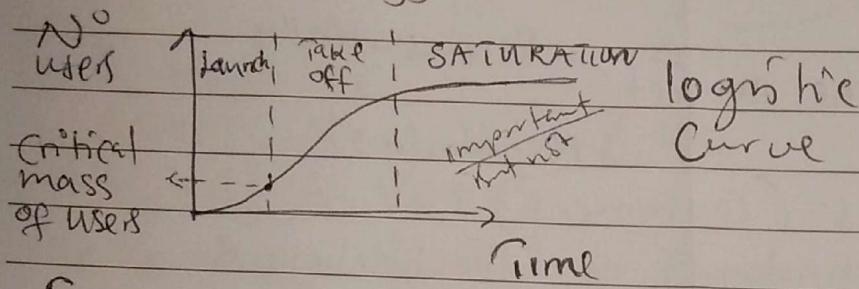
* Critical mass \rightarrow minimum level of Demand

What firms can do to reach critical mass.

① Penetration pricing (Low introductory price)

Bandwagon effect

Technology Adoption



Take off is due to presence of network effects

* Negative Network effect

\rightarrow especially when there is congestion

\rightarrow means a network will have lower value for the network service to all users

* Reverse network effects

\rightarrow few users \Rightarrow means each user is critical to the firm

If we have a great number of users the opposite is the case. Means alternative network effects may be better.

SINGLE TECHNOLOGY

COMPETING TECHNOLOGIES

- 2 TECHNOLOGIES

INCOMPATIBLE \Rightarrow Network effects specific to any given technology

COORDINATION PROBLEM FROM DEMAND SIDE NETWORK EFFECTS

2 Incompatible TECHNOLOGIES A, B with specific network effects

- Consumers Arrive in the market sequentially

Randomly

- Different preferences (consumers)

	Technology A	Technology B
A Supporters	$U_A + n_A^t$	$U_B + n_B^t$
B Supporters	$V_A + n_A^t$	$V_B + n_B^t$

n_A^t $\xrightarrow{\text{network}}$ Surplus benefit (measure of direct network effect)

U_A \Rightarrow Basic willingness to pay

A Supporters $\Leftrightarrow U_A > U_B$

B Supporters $\Leftrightarrow U_B > V_A$

Consider where consumers arrive sequentially and randomly, consider how they decide which technology to adopt

1) Benchmark CASE:

No network effects

$$\delta^t = n_A^t - n_B^t \quad \{ \delta^t \} \quad t = 1, 2, \dots$$

There is no network effects because of the way consumers arrive in the market

$$\{ \delta^t \} \rightarrow 0 \quad (t \rightarrow \infty)$$

Small historical events Do not matter

$$\delta^{t+k} \text{ Independent of } \delta^t$$

When k is sufficiently large

ERGODIC SYSTEM

2) Consider the case where network effects are present

$t+1$ consumers

A Supporter

Adopts Technology A $\Leftrightarrow \mu_A + n_A^t \geq \mu_B + n_B^t$

then;

$$\Rightarrow n_A^t - n_B^t \geq (\mu_A - \mu_B)$$

$$\Rightarrow \delta^t \geq \Delta_A = \underbrace{-(\mu_A - \mu_B)}_{\text{LO}}$$

B Supporter

A adopts Technology B \Leftrightarrow

$$\Leftrightarrow V_B + n_B^t \geq V_A + n_A^t$$

$$\Leftrightarrow V_B - V_A \geq n_A^t - n_B^t \rightarrow \delta^t$$

$$\Rightarrow \delta^t \geq \Delta_B = \underbrace{(V_B - V_A)}_{\text{DO}}$$

$$\delta^t \geq \Delta_A = -(\mu - \beta)$$

LO

$\delta^t = \Delta_A$

A_B
 0
 A_A

locked-in Technology A

Both technologies
coexists

locked-in Technology B.

TIME (t)

Consider

$$\Delta_A \leq \delta^t \leq \Delta_B$$

How does the value of d^t evolve over time?

- Starting point is in the centre region

$$\{d^t\} = n_A^t - n_B^t$$

In initial period $d^0 = 0$

As long as we are in the centre region, each consumer adopts their preference.

If we are above the critical mass

$n_A^t - n_B^t \gg 0$ this means that now network effects are induced such that even 18 consumers get locked-in to A

Final outcome ends to "Winner-takes-all" Market Dominance

Which Technology will Prevail?

⇒ Difficult to predict since this is a path dependent process

⇒ This may also mean that we may have inefficient outcome

TECHNOLOGY ADOPTION AND CONSUMERS CO-ORDINATION

- Dynamic Model → Static Model

- Consumers may act mechanically → Consumers act strategically

INTERDEPENDENT UTILITY FUNCTIONS (Network Effects)

Incompatible Technologies



Inefficient outcome

Technology adoption outcomes

(i) Excess Inertia

(ii) Excess Momentum

⇒ Consumers rush to adopting a new technology even if they are already satisfied with the current technology

- 2 Technologies

(Incompatible)

- 2 users

Old Technology (O)

New Technology (N)

- Network Effects. → $U(\varepsilon)$: User's Utility when the network size is ε ($\varepsilon = 1, 2$)

$V(\varepsilon)$: User's utility when she/he adopts new technology and network size is ε

Networks effects

1) $U(2) > U(1)$; $V(2) > V(1)$

2) $U(2) > V(1)$; $V(2) > U(1)$

These conditions are important because

WHEN consumers decide simultaneously which tech to adopt

"static model"

Basic Game

		OLD	NEW
		USER 1	USER 2
		O	N
USER 1		$U(2)$	$U(1)$
USER 2		$V(2)$	$V(1)$
USER 1		$V(1)$	$V(2)$
USER 2		$U(1)$	$U(2)$
USER 1		N	$V(2)$
USER 2		$U(1)$	$V(1)$

2 Equilibria ⇒ each player is choosing the best choice considering the choice made by the first player

Exercise 1

MONOPOLY \rightarrow PRODUCT X

MONOPOLY \rightarrow PRODUCT Y

ZERO COSTS

X, Y PERFECT COMPLEMENTS

Demand $Q = a - P$

1) PRICES, QUANTITIES PROFITS

INDEPENDENT FIRMS

(Solutions) SYSTEM 1:1

Notation

GOOD	PRICE	QUANTITY
X	P_x	X
Y	P_y	Y

What is Q ? and P ?

$$(i) Q = X = Y$$

$$(ii) P = P_x + P_y$$

$$\text{MAX } \Pi_x = P_x \cdot (a - P_x - P_y)$$

$$\frac{d\Pi_x}{dP_x} = a - 2P_x - P_y = 0$$

$$\Rightarrow P_x = a - \frac{P_y}{2} \quad (1)$$

Product Y

$$\text{MAX } \Pi_y = P_y \cdot (a - P_x - P_y)$$

$$\frac{d\Pi_y}{dP_y} = a - P_x - 2P_y = 0$$

$$\Rightarrow P_y = a - \frac{P_x}{2} \quad (2)$$

$$\left. \begin{array}{l} (1) \\ (2) \end{array} \right\} \Rightarrow P_x^* = P_y^* = \frac{a}{3}$$

$$\begin{aligned} Q^* = X^* = Y^* &= a - \frac{a}{3} - \frac{a}{3} \\ &= \frac{a}{3} \end{aligned}$$

$$\Pi_X^* = \Pi_Y^* = \frac{a^2}{9}$$

2 Case 2 Integrated firm

Suppose there is a MERGER between the single firm

→ Single firm produces X and Y

→ However, the firm now sells complete systems.

$$\text{Now: } \text{MAX } \Pi_S = P_S \cdot (a - P_S)$$

P_S : Price of the system

$$\frac{d\Pi_S}{dP_S} = a - 2P_S = 0$$

$$\Rightarrow P_S = \frac{a}{2}$$

$$Q_S = a - \frac{a}{2} = \frac{a}{2}$$

$$\Pi_S = P_S Q_S$$

$$\Pi_S = \frac{a^2}{4}$$

Now: COMPARISON in two cases

$$\textcircled{1} \quad P_S = \frac{a}{2} \quad \textcircled{2} \quad P^* = P_X^* + P_Y^* = \frac{2}{3}a \quad \text{prices}$$

$$\textcircled{2} \quad Q_S = \frac{a}{2} > Q^* = \frac{a}{3} \quad \text{Quantity}$$

$$\textcircled{3} \quad \Pi_S = \frac{a^2}{4} \quad \text{Profits}$$

$$\Pi_X^* + \Pi_Y^* = \frac{2}{9}a^2$$

Exercise 2

3 Groups of Consumers

TYPE H

$$V(q) = \begin{cases} 5q - p & \text{Subscribe} \\ 0 & \text{NOT} \end{cases}$$

20 consumers

- Monopoly

- $f = 10$ connection cost per user

TYPE M (10 consumers)

$$V(q) = \begin{cases} 2q - p \\ 0 \end{cases}$$

TYPE L (10 consumers)

$$V(q) = \begin{cases} q - p \\ 0 \end{cases}$$

Answering the Question

⇒ First find the market demands curve which is a function that relates the number of consumers to the quantity sold.

i) Suppose that only type H consumers connect.

$$U(q) = 5q - p \rightarrow 100 - p \rightarrow \text{utility}$$

⇒ Reservation Price is 100 for each consumer.

ii) Suppose that type -M consumers are connecting

$$V(q) = 2q - p \rightarrow 2(30) - p = 60 - p$$

$$q = 10 + 20$$

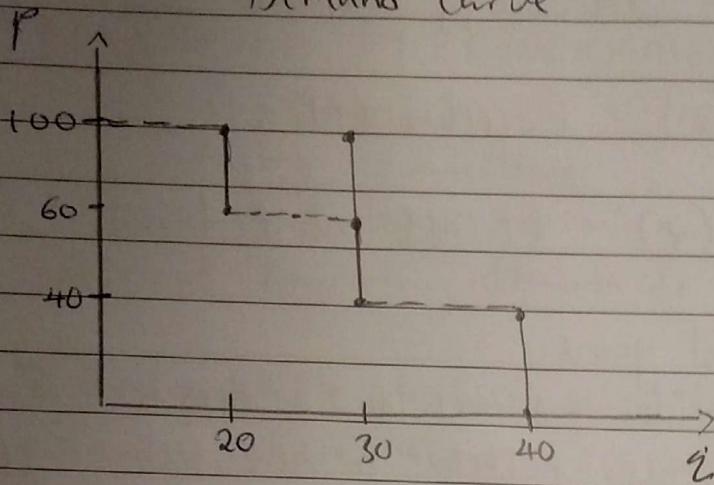
⇒ Reservation Price is 60 for each consumer

iii) Suppose that type -L consumers are connecting

$$V(q) = q - p = 40 - p$$

Reservation price is 40 for each consumer.

Demand Curve



OPTIMAL PRICE / PROFIT?

Possibilities

- i) Selling only to consumers with the highest willingness to pay
 \Rightarrow Reservation Price = 100
 $\rightarrow P = 100$
 $\Pi = (100 - 10) \cdot 20$
 $= 1800$

ii) Selling to both Group H and M

\Rightarrow Both To H and M

reservation price 60

$\rightarrow P = 60$

$$\Pi = (60 - 10) \cdot 30 = 1500$$

iii) Selling to All Consumers

Res. Price = 40

$\rightarrow P = 40$

$$\Pi = (40 - 10) \cdot 40 = 1200$$

Users' coordination on Technology Adoption

Equilibrium

① $(0,0)$ but $V(2) > U(2)$ Excess inertia

② (N,N) but $U(2) > V(2)$ Excess momentum

What if we have Sequential game

→ Here one of the users can decide to switch to a new technology whereby the other user will also switch to new technology due to network effects

→ Conflicting preferences

→ Incomplete information

Lack of coordination however may still lead to excess inertia

Q How to Reduce excess inertia?

Ans: → Along communication among users.

→ Public policy should play a role in reducing the risk of excess inertia by inducing users to switch to new tech.

(i) Government Subsidies

(ii) mandate the switch off of the old technology.

Firms produce compatible Technologies

→ This means that the network benefits are for all users.

(No users' coordination problems in such a scenario.)

Supply side of the Market

Standardization of the market when all users decide to adopt the same technology.

STANDARDS

- Reduce s users search and coordination costs (↑)
- eliminates duplication of research and development costs (positive effect)
- Have negative effect of consumer considering product variety.

STANDARD SETTING

- 1) MANDATED BY GOVERNMENTS (e.g. Digital TV)
- 2) Standards come up as a result of a negotiation process by industry committees.
- 3) There might be a dominant firm that sets the Standard.
- 4) Different Competing Standards (Standards War) e.g. HD-DVD

Incompatible technologies leads to winner takes all situation where there will be market dominance

Compatibility → large network size/value

→ However, the network size is shared by other firms.

Incompatibility → Small network size/value

→ Large share for the firm

COMPATIBILITY VS. INCOMPATIBILITY

Consider: Systems of Complementary Products.
two Scenarios

(i) Compatibility

Here consumers can mix and match products

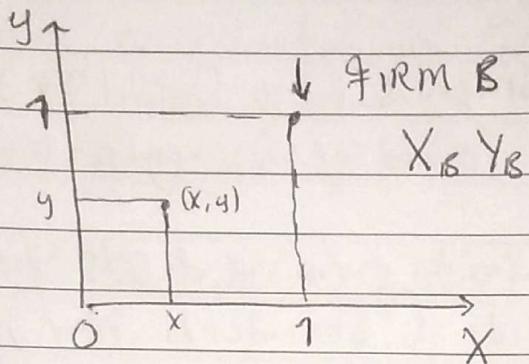
(ii) Incompatibility

ASSUMPTIONS

2 firms A, B

2 complementary products (components) x_i, y_i $i = A, B$

Products are differentiable (not homogeneous)



Market for Systems

FIRM A

$X_A \ Y_A$

means (x, y) "Ideal System" for the consumer.

(1) (x, y) "move" to firm A in between Distance. $(x+y)$

This is the measure of the loss of benefit for the consumer. (called Disutility)

(2) Can also move to firm B

$$\text{Disutility} = (1-x) + (1-y)$$

=

Generalized Price

$$\text{System A: } P_A + t(x+y) = \bar{P} \quad \text{Parameter } t \text{ is taste parameter}$$

$$\text{System B: } P_B + t((1-x)+(1-y)) = \bar{P}_B \quad \text{if } t \rightarrow 0 \rightarrow \bar{P}_A$$

System consumer buys is given by $\text{MIN} \{ \bar{P}_A, \bar{P}_B \}$

Compatibility \rightarrow mix and Match

$$\text{Systems } X_A \ Y_B \rightarrow P_{AB} = P_A^x + P_B^y + t(x+(1-y))$$

$$X_B \ Y_A \rightarrow P_B^x + P_A^y + t((1-x)+y)$$

4 Diff Systems

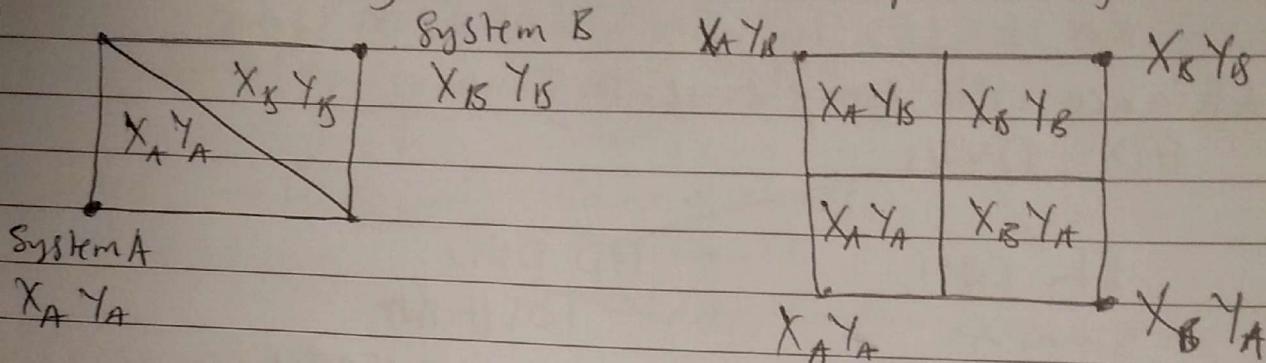
$$\text{MIN} \{ \bar{P}_A, \bar{P}_B, \bar{P}_{AB}, \bar{P}_{BA} \}$$

ASSUMPTION

- SAME COSTS \Rightarrow SYMMETRIC EQUILIBRIUM

1) Incompatibility

ii) Compatibility



INCENTIVES FOR COMPATIBILITY

- 1) Increases market demand since the generalised price the customer has to pay is reduced.
 - 2) Relaxes price competition between firms
 - Suppose that firm A reduces P_A^X
 - \Rightarrow Increases Demand for Systems including X_A
 - Incompatibility $X_A Y_A$
- \Rightarrow All Benefits to firm A

Compatibility

$X_A Y_A$ $X_A Y_B$

Part of Benefits goes to firm B

Firm A has less

incentives to reduce price.

Asymmetric Market Shares

\Rightarrow Dominant Firm

Small Rival

Will force their items to be incompatible

- Reduces demand for rival firm
- Price competition increases

SYMMETRY → COMPATIBILITY
→ Standards War

- incompatible new technologies

STRATEGIES TO WIN STANDARD WAR

(i) - Alliance with complementsors

HD DVDs

8th Ray

- SONY

- PANASONIC

HD DVD

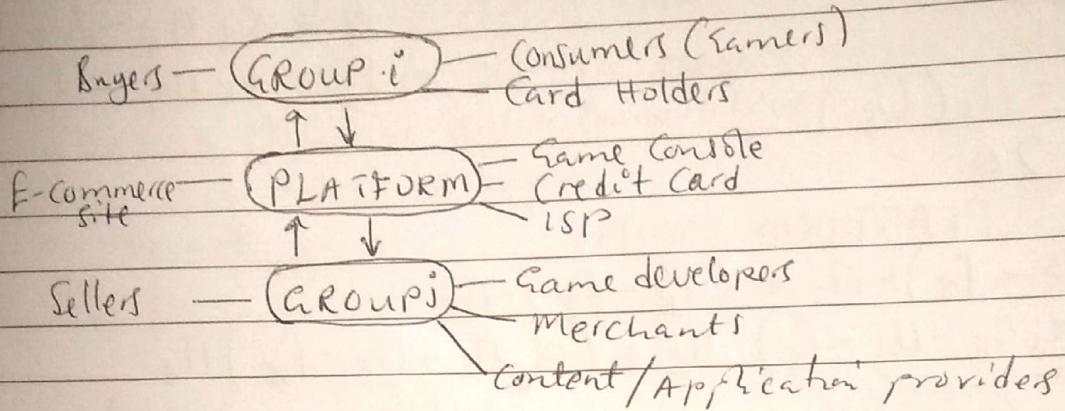
- Toshiba

- MICROSOFT

(ii) - Penetration Pricing to build installed Base of users. (ADwords, Google Fiber)

(iii) - Managing consumer expectations
- Product Pre-announcements.

TWO-SIDED MARKETS



(1) CROSS - GROUP NETWORK EFFECTS (cross-side)

In markets like this it is important to attract agents from the other group. Getting one side on board is important also getting the other group.

(2) STRUCTURE OF PRICES

- prices depends on the ^{relative} size of cross network effect

Two types of prices

- (i) membership fee (fixed) { for joining the platform? }
- (ii) USAGE FEE (variable price)

example: CREDIT CARD

CARDHOLDERS: care about card acceptance

Merchants: care card usage.

It is reasonable for card holders to pay no usage fee and merchants not to pay membership fee.

Assumption: - Monopoly Platform

- 2 Groups of Agents

Sellers (S) Buyers (B)

- Number of Agents of the Other Group.

Considering the UTILITY (Net + Benefit)

$$U_S = \alpha_S n_B - p_S$$

Benefit ↓ Price.
Number of Buyers

$$U_B = \alpha_B n_S - p_B$$

$$n_s = n_s(u_s)$$

$$n'_s > 0$$

$$p_s = \alpha_s n_s - u_s$$

$$p_g = \alpha_g n_g - u_g$$

$$n_g = n_g(u_g)$$

$$n'_g > 0$$

PLATFORM PROFIT

$$\Pi = (p_s - f_s) \cdot n_s + (p_g - f_g) \cdot n_g$$

$$\Pi = (\underbrace{\alpha_s n_s - u_s - f_s}_{p_s}) n_s + (\alpha_g n_g - u_g - f_g) n_g$$

$$p_s$$

$$n_g = n_g(u_g)$$

$$n'_g > 0$$

$$n_g = n_g(u_g)$$

$$n'_g > 0$$

$$\Pi = \alpha_s n_s n'_s + \alpha_g n_g n'_g + (u_s + f_s) n'_s - (u_g + f_g) n'_g$$

$$\frac{d\Pi}{du_s} = \alpha_s n_s n'_s + \alpha_g n_g n'_g - n_s - u_s n'_s - f_s n'_s = 0$$

$$\Rightarrow (\alpha_s n_s + \alpha_g n_g - u_g - f_s) = \frac{n_s}{n'_s}$$

$$\Rightarrow u_s = \alpha_s n_s + \alpha_g n_g - f_s - \frac{n_s}{n'_s} \quad \begin{matrix} \text{insert in} \\ 1 \end{matrix} \quad \begin{matrix} p_s = \alpha_s n_s - u_s \\ \downarrow \end{matrix}$$

$$p_s = \alpha_s n_s + \frac{n_s}{n'_s}$$

optimal prices

cost of serving each buyer

$$p_g = f_g - \left[\alpha_s n_s + \frac{n_s}{n'_s} \right] \quad \begin{matrix} \text{elasticity of buyer's participation} \\ \downarrow \end{matrix}$$

↳ benefit for each buyer for the sellers

The monopolist may set;

$p_g < f_g$ Buyers are subsidized.

$$p_g < 0$$

$$p_g = 0$$

properties of one-sided Market have no impact.

① like prices should reflect costs

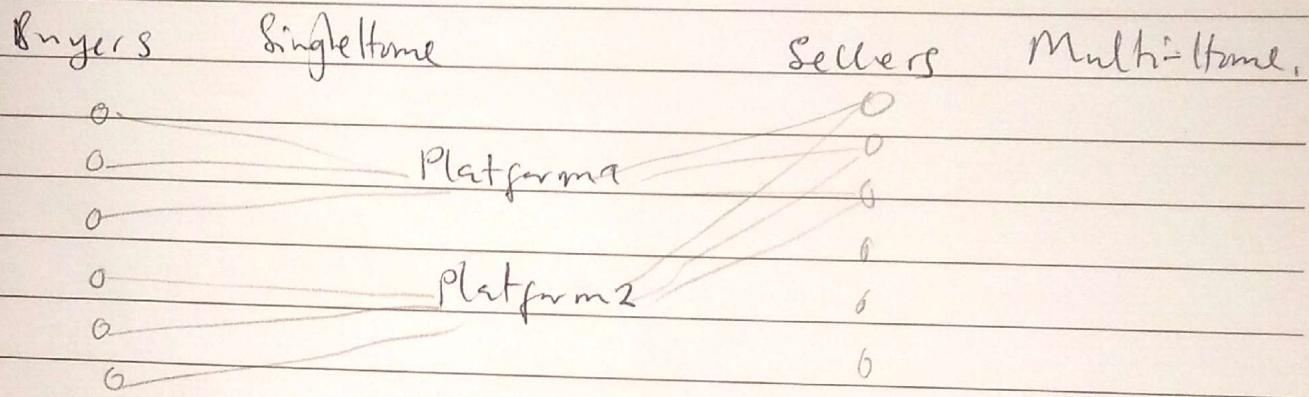
- However, cross side network effects hugely affect prices

② Price $<$ MC is anti-competitive

③ High Price - cost margin

\Rightarrow Market power.

④ Platform competition on the structure of prices



Main Analysis Two-sided Markets

1) Consider Both Sides

2) The structure prices is relevant to determine

3) Competition does not necessarily yield balanced prices