# SHIVANSH DHYANI

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# **PROFESSIONAL SUMMARY**

Computer Science graduate with specialization in Artificial Intelligence and Machine Learning. Proficient in software development, backend APIs, real-time systems, and machine learning pipelines. Built scalable AI-powered applications including facial recognition attendance system, NLP-based call center analytics, and secure real-time chat systems. Strong hands-on experience in Python, TensorFlow, OpenCV, Firebase, NLP, REST APIs, and cloud-based deployments. Proven ability to deliver data-driven solutions with measurable business impact.

# **CORE SKILLS**

**Programming Languages:** Python, C++, Java, HTML/CSS, JavaScript

Frameworks & Libraries: OpenCV, PyTorch, TensorFlow, React Native, Hugging Face Transformers, Scikit-learn

**Development Tools:** Git, GitHub, VS Code, Node.js, Firebase, Docker

**Database Technologies:** Firebase Firestore, SQL, Airtable

Core Concepts: Object-Oriented Programming (OOP), REST APIs, Microservices, Machine Learning, NLP, Data

Structures and Algorithms, Multithreading

Soft Skills: Problem Solving, Cross-functional Collaboration, Agile Development, Self-learning

# PROFESSIONAL EXPERIENCE

#### Software Developer Intern

Jul 2024 - Aug 2024

THDC India Limited, Rishikesh [Certificate]

- Designed and developed internal software tools using Python, contributing to faster data validation processes by 30%.
- Collaborated across engineering teams to integrate REST APIs and database interactions into legacy tools.
- Ensured high software quality through rigorous unit testing, reducing post-deployment bugs by 25%.

#### **KEY PROJECTS**

# Face Recognition Attendance System [GitHub]

Python, OpenCV, Tkinter, face\_recognition, SQLite

- Developed real-time face recognition system automating attendance for classrooms and offices with 97% accuracy.
- Implemented Python-based GUI using Tkinter for seamless user onboarding and attendance log visualization.
- Integrated attendance data storage with local database (SQLite) for offline accessibility.

# AI-Powered Call Center Analytics [GitHub]

Python, Rev AI API, Hugging Face, NLP, Airtable, BERT

- Built end-to-end pipeline for call transcription, sentiment analysis, and intent classification using Transformer models.
- Automated dashboard reporting via Airtable API, reducing manual reporting effort by 70%.
- Processed over **120+ call records daily** with asynchronous API calls for near real-time analytics.

#### Real-Time Chat Application [GitHub]

React Native, Firebase, Firestore, FCM, AES-256

- Engineered secure, mobile-responsive chat application with AES-256 end-to-end encryption and Firebase backend.
- Achieved message delivery time under 150ms and 100% delivery accuracy even under network interruptions.
- Implemented real-time push notifications, read receipts, and message status using Firebase Cloud Messaging (FCM).

#### **EDUCATION**

# Govind Ballabh Pant Institute of Engineering & Technology, Pauri Garhwal

Jun 2021 - Jul 2025

B.Tech in Computer Science (AI & ML)

CGPA: 7.5/10

Relevant Coursework: Machine Learning, Natural Language Processing, Software Engineering, Operating Systems, DBMS Rishikesh Public School

Apr 2021

Class XII (ISC) 93%
Rishikesh Public School Apr 2019
Class X (ICSE) 94%

#### **CERTIFICATIONS**

- Android Development Brilliant Makers (Apr 2022 Jul 2022): Built Android apps with Java and XML [Certificate]
- Al Foundations OneRoadmap: Covered ML concepts including regression, classification, clustering [Certificate]
- C++ Language Brilliant Makers (Jan 2022 Mar 2022): Learned OOP, Data Structures [Certificate]