

NETGEAR Support

# How do I access the admin page of my ProSAFE Fully Managed Switch?

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To access the admin page of a Fully Managed Switch, you first need to find the IP address of the switch. If you are unsure of the IP address assigned to switch, you will need to connect to the switch through the console port and run some commands to display the IP address.

1. Connect to the console port on the switch. Depending on the model of your switch, it may have any of the following types of console port:

- DB9 RS232 console port.
- Mini USB console port.
- RJ-45 RS232 console port.

**Note 1:** If your switch has both DB9 and mini USB console ports, then pay attention to the console selector switch on the rear. This is used to select which console port is active.

**Note 2:** If your switch is in a stack, connect to the console port on the stack master. The stack master is indicated using an LED indicator.

2. Open a terminal emulation program (e.g. PuTTY) with the following settings:

- Baud rate: 115200 (some older models of Fully Managed Switch use 9600. The required baud rate will be printed beside the console port on the switch)
- Data bits: 8
- Parity: None

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- Stop bit: 1
  - Flow control: None
3. Enter your username and password. The default username is admin and the default password is blank (that is, do not enter a password).
  4. Run one of the following commands to display the IP address assigned to the management VLAN. The command required will vary depending on the firmware version and the configuration applied to the switch.
    - show network
    - show ip interface brief
    - show ip management (in Enable mode)
  5. When you have determined the IP address of the switch, open a web browser.
  6. Type the IP address of the switch into the address bar of the web browser and press Enter.
  7. Type the username and password. The default username is admin and the default password is blank (that is, do not enter a password).

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## Troubleshooting

### **I have found the IP address of my switch, but when I try to access it using a web browser, I do not get prompted for a password.**

Check if you can ping the IP address of the switch. If you cannot ping the switch, your computer may be configured in a different IP network to the switch. Try setting your computer with a static IP in the same IP network as the switch.

### **I have found the IP address of my switch, but when I try to access it using a web browser, it does not accept my password.**

Try the default password which is blank (that is, do not enter a password). If this fails, you can reset the switch to factory default settings to restore the password to the default. Again, please note that this will erase all configured settings on the switch.

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