# ORIE 4580/5580: Simulation Modeling and Analysis

ORIE 5581: Monte Carlo Simulation

Unit 14: Ranking, Selection, and Optimization

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# comparison of alternate systems

till now we have seen how to:

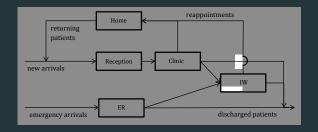
- simulate complex discrete-event systems
- compute statistics about these models.

we now want to use these to compare different system configs

### comparing systems: main ideas

- use of simultaneous confidence intervals
- practical significance and indifference zones
- use of common random numbers

### example: staffing the Fingerlakes hospital



# hospital employs 15 doctors

Q: how should we allocate doctors to optimize service?

### questions and models

- how do we divide the doctors between ER and clinic?
- what is the added benefit of hiring another doctor?
- is it useful to have 'floaters' who can go to the clinic/ER as needed?

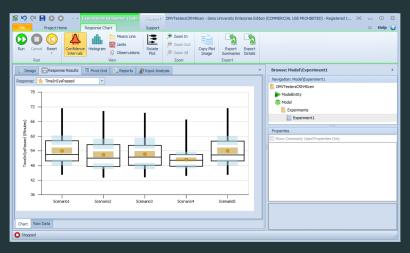


example: combating lack of diversity in companies

'Rooney rule': for every position, interview top male and female candidate

#### simultaneous confidence intervals

how do we use CIs to compare different scenarios?



does this mean that with prob 0.75, scenario 4 is the best?

### simultaneous confidence intervals: the union bound

#### the union bound

let  $A_1, A_2, \ldots, A_k$  be events. then

$$\mathbb{P}(A_1 \cap A_2 \cap \dots \cap A_k) = 1 - \mathbb{P}(A_1^c \cup A_2^c \cup \dots \cup A_k^c)$$

$$\geq 1 - (\mathbb{P}(A_1^c) + \mathbb{P}(A_2^c) + \dots + \mathbb{P}(A_k^c))$$

let  $A_i$  = event that the ith ci contains its true mean...

# practical and statistical significance

a practically meaningful difference depends on the problem at hand:

- \$10,000 on a portfolios return
- 5 minutes in waiting time for COVID test
- 20 people being unable to connect to a Zoom meeting

### statistical significance depends on sampling variability in estimates:

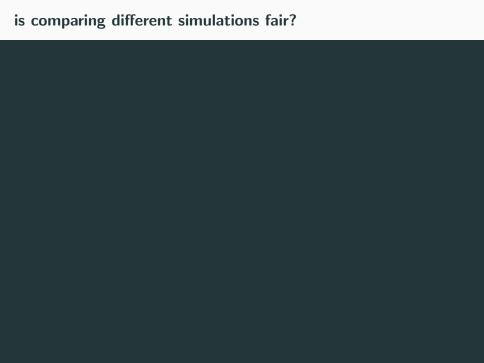
- a 95% confidence interval for the difference in expected time between scenarios is  $4 \pm 7$  minutes. what can we conclude?
- what if it was  $4 \pm 1$  minute?

### controlling significance

- we use **statistical procedures** to tell us whether we can believe the difference we see in the results from two or more scenarios.
- we use the number of replications to control the size of the difference that is detectable; that is, to control the error in our estimates.
- you have to decide what difference is practically significant.

### ranking and selection

- given a set of systems, simulates each for a random amount of time and returns a single system *i* that is estimated to be the best
- ullet to keep this from running for ages in the event of ties or near ties, we specify an indifference zone  $\delta$  smallest difference worth detecting (practical significance)
- "with probability  $\geq$  0.95, system i is the best, or is within  $\delta$  of the best"
- be careful! run time increases as  $\delta \to 0$ .



#### common random numbers

- let X and Y be rvs giving output from two different scenarios.
- want  $\mu_X \mu_Y = \mathbb{E}[X] \mathbb{E}[Y] = \mathbb{E}[X Y]$
- ullet if X,Y independent (different streams) then

$$Var(D) = Var(X - Y) =$$

• in general (whether independent or not)

$$Var(D) = Var[X - Y] =$$

• use CRN to try to make Cov(X, Y) > 0.

# clicker question: comparing queueing disciplines

consider an M/M/1 queue with arrival rate  $\lambda$  and service rate  $\mu > \lambda$  suppose you build two simulation models

- in the first, you serve jobs in a First-In First-Out (FIFO) order
- in the second in a Last-In First-Out (LIFO) order
  - (a) the average queue length in FIFO is smaller than that in LIFO
  - (b) the average queue length in LIFO is smaller than that in FIFO
  - (c) the averages are same, but LIFO has higher variance in queue lengths
  - (d) the queue length distributions are identical in the two

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# clicker question: comparing queueing disciplines part 2

in the previous setting (M/M/1 queue with arrival rate  $\lambda$ , service rate  $\mu > \lambda$  under FIFO and LIFO service), what can we say about the time in system?

- (a) the average time in system in FIFO is smaller than in LIFO
- (b) the average time in system in LIFO is smaller than in FIFO
- (c) the averages are same, but LIFO has higher variance in time in system
- (d) the time in system distributions are identical in the two

#### **RNG** streams

- original model used a single stream (stream 0) for everything
   scrambles the sequence
- fix using streams

#### streams in python

- create different rng objects for each stream
- eg. in numpy: arrival\_stream = np.random.randomstate(seed=0)

```
service_stream = np.random.randomstate(seed=1)
t = arrival_stream.exponential(1.0/arrival_rate)
```

### simulation optimization

#### ranking and selection:

- comparing small number of systems
- need to simulate each system at least a bit

what can we do for bigger problems?

#### simulation optimization

- simulation optimization: **search** over different systems
- Markov decision processes: optimize over decisions (controls)

### simulation optimization is hard

- local vs global optima
- many decision variables means huge decision space. e.g., shifts start on the hour, up to 11 agents can start each hour,  $11^{24}$  possible solutions (systems)
- **estimation error** means we can never be certain that one solution x is better than another y.
- simulation noise (estimation error) can swamp the signal.

# optimization bias

the estimated objective value for a minimization problem is always lower than it should be

### tools and techniques

- sample average approximation use a fixed run-length and common random numbers. minimize estimated function with deterministic optimization software
- **metamodeling** fit a simpler function, e.g., polynomial, to simulation output, minimize the simpler function
- stochastic approximation somehow estimate the slope (gradient) of the objective function at current point, and take a step in the opposite direction; repeat
- random search given a current point or set of points, randomly choose new ones and simulate
  - easily adapted to broad classes of problems
  - no guarantees
  - not much good with lots of variables