PRIVACY POLICY

**Last updated July 09, 2025**

This Privacy Notice for FellowBot AB **('we', 'us',** or **'our'),** describes how and why we might access, collect, store, use, and/or share **('process')** your personal information when you use our services **('Services'),** including when you:

* Download and use our mobile application (Hinderli:is), or any other application of ours that links to this Privacy Notice
* Use Hinderless. Navigation with safest and shortest path for trucks, avoiding too low height of tunnels or bridges along the journey. FellowBot has integrated with the latest Swedish official database on road infrastructure and own novel method for safe route planning depending on tailor-made truck profiles.
* Engage with us in other related ways, including any sales, marketing, or events

**Questions or concerns?** Reading this Privacy Notice will help you understand your privacy rights and choices. We are responsible for making decisions about how your personal information is processed. If you do not agree with our policies and practices, please do not use our Services. If you still have any questions or concerns, please contact us at [support@fellow-bot.com.](mailto:support@fellow-bot.com)

# SUMMARY OF KEY POINTS

***This summary provides key points from our Privacy Notice, but you can find out more details about any of these topics by clicking the link following each key point or by using our table of contents below to find the section you are looking for.***

**What personal information do we process?** When you visit, use, or navigate our Services, we may process personal information depending on how you interact with us and the Services, the choices you make, and the products and features you use. Learn more about personal information you disclose to

**Do we process any sensitive personal information?** Some of the information may be considered 'special' or 'sensitive' in certain jurisdictions for example your racial or ethnic origins, sexual orientation, and religious beliefs. We do not process sensitive personal information.

We do not collect any information from third parties.

# Information Processing

We process your information in order to:

* Provide, improve, and administer our services
* Communicate with you
* Maintain security and prevent fraud
* Comply with legal requirements
* Process information for other purposes with your consent

Your information is only processed when there is a valid legal reason.

# Sharing Information

We may share your information in specific situations and only with specific third parties. For more details, see our section about sharing personal information.

# Information Security

We use organizational and technical safeguards to protect your personal information. While we strive for security, no internet transmission or electronic storage is completely secure. We cannot guarantee that unauthorized parties will never gain access, so please use our services with this in mind.

# Your Rights

Depending on your location, privacy laws may grant you certain rights about your personal information. To exercise your rights, visit hinderless-api.azurewebsites.net or contact us. We will address your request according to data protection laws.

For details on how we use your information, review the full Privacy Notice.

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## What Information Do We Collect?

We collect personal information you provide to us when registering, requesting information, participating in activities, or contacting us. This may include email addresses, passwords, debit or credit card numbers, usernames. We do not process sensitive information.

We may collect payment information for purchases, and all payment data is handled and stored by Stripe.

If you use social media logins, we may collect certain profile information from your social media provider.

If you use our application, we may collect geolocation data and request permission to access certain mobile device features, such as contacts, microphone, or sensors. Device and system information may also be collected.

Information Automatically Collected

Some information, such as your IP address, browser and device characteristics, is collected automatically when you use our services. This includes location data, usage details, and technical information. We also use cookies and similar technologies.

We may receive information from Google APIs and will comply with Google’s data policy.

How Do We Process Your Information?

We use your information to provide, improve, and administer our services, communicate with you, for security and fraud prevention, and to comply with legal requirements. We may also process information for other purposes with your consent.

Legal Bases for Processing

We only process your information when we believe we have a valid legal reason, such as your consent, contractual necessity, legal obligations, legitimate interests, or to protect vital interests.

If we act as a data processor for another company, that company’s privacy policy applies.

When and With Whom Do We Share Your Personal Information?

We may share your information in connection with business transfers, with Google Maps APIs, or in other specific cases outlined in our privacy notice.

Third-Party Websites

We are not responsible for the privacy or security practices of third-party websites linked to our services. Review their policies before sharing information.

Cookies and Tracking

We use cookies and other tracking tools for analytics, security, site operations, and advertising. More details are in our Cookie Notice.

Artificial Intelligence-Based Products

We offer AI-powered products and features, which may involve sharing your data with third-party service providers, such as Microsoft Azure AI. Your data is handled according to our privacy notice and provider agreements.

Social Logins

If you use social logins, we may receive information from your social media provider. We use it only as described in our privacy notice.

Data Retention

We keep your information as long as needed for the purposes described, unless a longer period is required by law. When no longer needed, data is deleted or anonymized.

Information Security

We use security measures to protect your information, but no system is completely secure. Use our services at your own risk and within a secure environment.

Minors

We do not knowingly collect or market to children under 18. If we discover such data has been collected, we will delete it promptly.

Privacy Rights

Depending on your region, you may have the right to access, correct, delete, restrict processing, object to processing, or request data portability. You can withdraw consent at any time.

To manage your account, log in to your account settings. Upon termination, we delete or deactivate accounts as required, retaining only information needed for legal or security purposes.

Do-Not-Track Features

We do not currently respond to browser do-not-track signals. If standards change, we will

update our practices.

Policy Updates

We update this notice as necessary to comply with laws. Check for updates regularly.

Contact

For questions about this notice, email support@fellow-bot.com or send mail to:

FellowBotAB, Birger Jarlsgatan 57C, 113 56 Stockholm, Sweden, Norrsken House

For residents of the EEA, contact our EEA representative Sida Jiang at sida.jiang@fellow-bot.com or by mail at Birger Jarlsgatan 57C, Norrsken House, Stockholm, Sweden.

Review, Update, or Delete Your Data

You may request access to, correction of, or deletion of your personal information, or withdraw consent by contacting us. These rights may be limited by law in some cases.