GENERAL PROJECT INFORMATION

A project charter formally outlines a project in an organization. It covers the scope of what the project will achieve, as well as the people involved, milestones, budget, and possible risks. You would not be able to resubmit your form, so please complete it carefully. You should be able to see the duly completed form post the submission.

Should you face any difficulty in completing this form please go through the Project Initiation Workshop video - https://cloudcounselage.graphy.com/sessions/Project-Initiation-64af88a3b308530823e2c19e

Project Name*

ChatAll

Project Sponsor* ?
☑ Tushar Topale

Project Manager* ?
☑ Harshada Topale

Expected Start Date*

01-08-2023

Expected Completion Date*

30-08-2023

Estimated Cost* ?
☑ NA

GOALS, OBJECTIVES, DELIVERABLES

Project Objective* ?

:agram,Linkidin,WhatsApp and SMS as sources where users can communicate to Cloud Counselage. 2. F/

Business Case* ?

Chatbots save upto 30% in costumer support costs and speeds up response times and hence it will help

Goals/Metrics* ?

Students queries on Cloud Counselage to be answered almost instantly.

EXPECTED DELIVERABLES* ?

App demo in .mp4 format, Code, Project documents

PROJECT SCOPE AND SCHEDULE

Within Scope* ?

Chatbot linking to all social media platforms.

Outside of Scope* ?

Making speech driven chatbot

PROJECT RESOURCES AND COSTS

Project Team* ?

Siddesh Mishra

Support Resources* ?

Cloud Counselage

Cost Allocation* ?

Not known

PROJECT STAKEHOLDERS AND CUSTOMERS

Process Owner* ?
☑ Harshada Topale

Key Stakeholders* ?
☑ Harshada Topale

End Customers* ?
☑ Cloud Counselage Pvt. Ltd.

PROJECT RISKS, CONSTRAINTS, ASSUMPTIONS

Risks* ?

Loss of FAQ data,Poor response

Assumptions* ?

Types of Q and A will be provided.

Constraints* ?

Cover Limited Limited Question answes

MILESTONES

Milestone 1- Requirement Gathering * ?

05-08-2023

Milestone 2 - Planning* ?

10-08-2023

Milestone 3 - Design* ?

17-08-2023

Milestone 4 - Development* ?

20-08-2023

Milestone 5 - Testing* ?

22-08-2023

Milestone 6 - Deployment* ?

26-08-2023

Milestone 7 - Closure* ?

30-08-2023