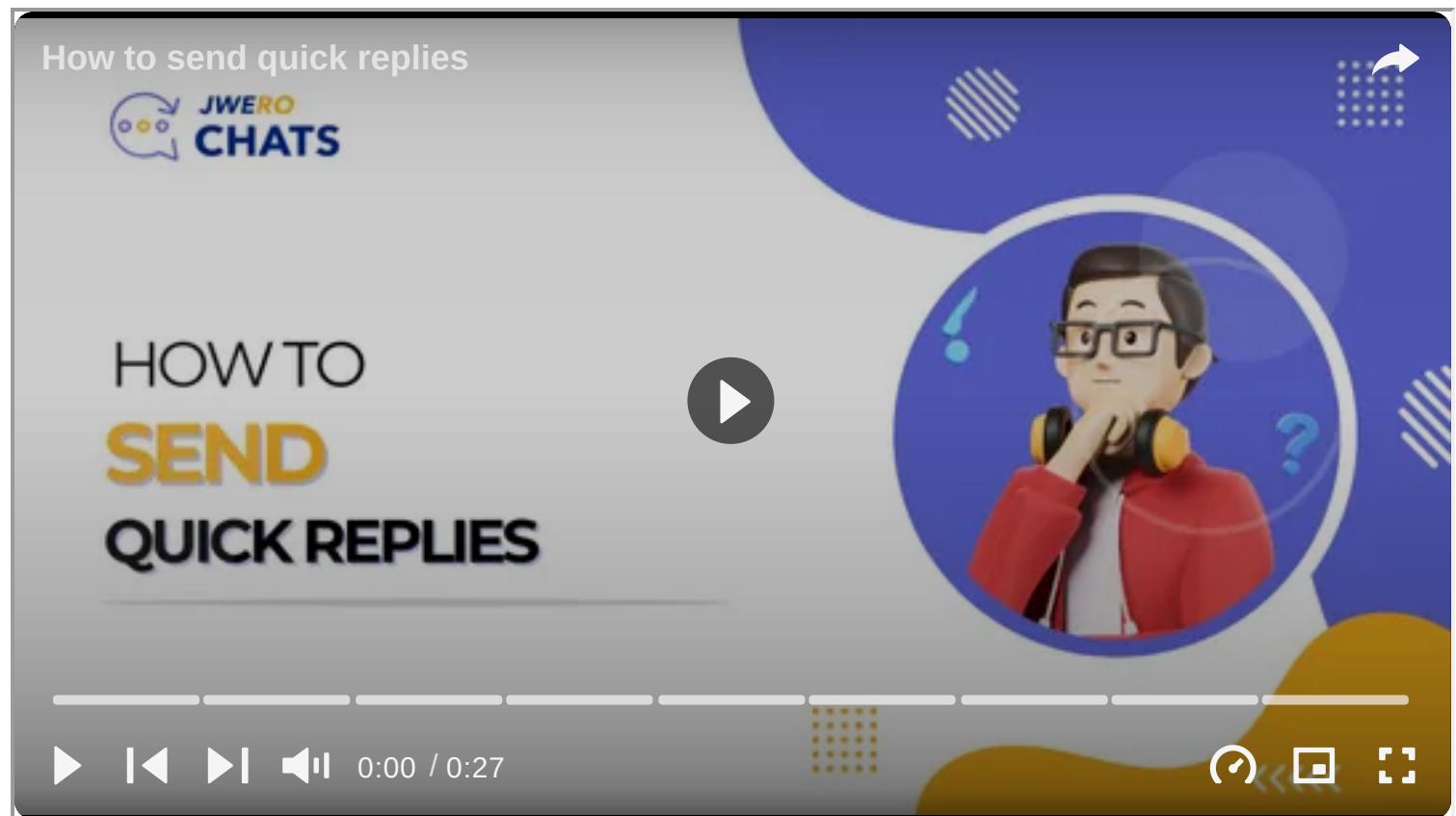


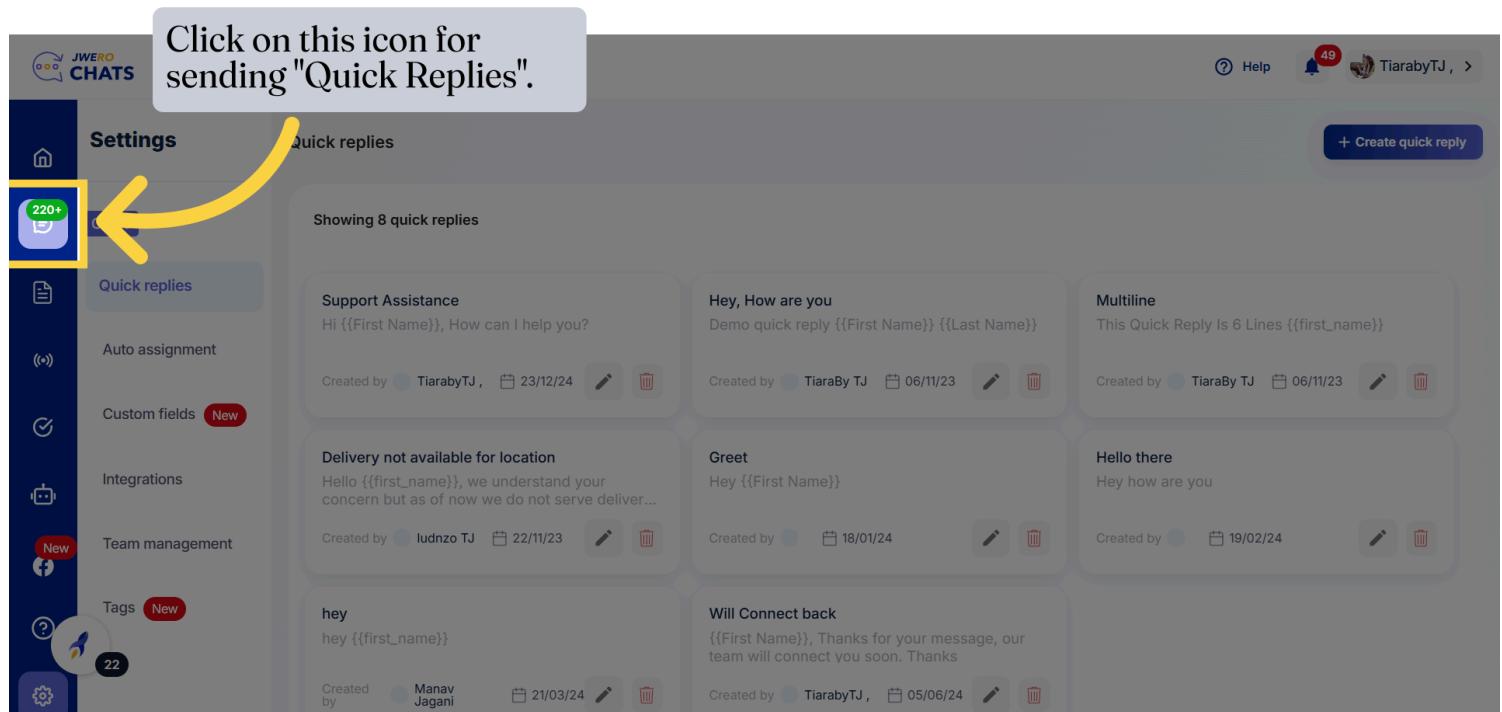
How To Send Quick Replies



1. Quick Replies

Quick Replies in chat are predefined responses that allow users to reply faster and more efficiently.

2. Click on this icon for sending "Quick Replies".



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The screenshot shows the JWERO CHATS platform. On the left, there's a sidebar with various icons and a 'Settings' button. A yellow arrow points from a callout bubble to the 'Quick replies' icon in the sidebar. The main area displays a list of 'Showing 8 quick replies'. Each item has a preview, creation date, and edit/delete buttons. The items listed are:

- Support Assistance: Hi {{First Name}}, How can I help you?
- Hey, How are you: Demo quick reply {{First Name}} {{Last Name}}
- Multiline: This Quick Reply Is 6 Lines {{first_name}}
- Delivery not available for location: Hello {{first_name}}, we understand your concern but as of now we do not serve deliver...
- Greet: Hey {{First Name}}
- Hello there: Hey how are you
- hey: hey {{first_name}}
- Will Connect back: {{First Name}}, Thanks for your message, our team will connect you soon. Thanks

3. Open the chat of the contact to whom you want to send the quick reply and enter "/".

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4. After entering "/", you will see a list of all the predefined replies that have been created.

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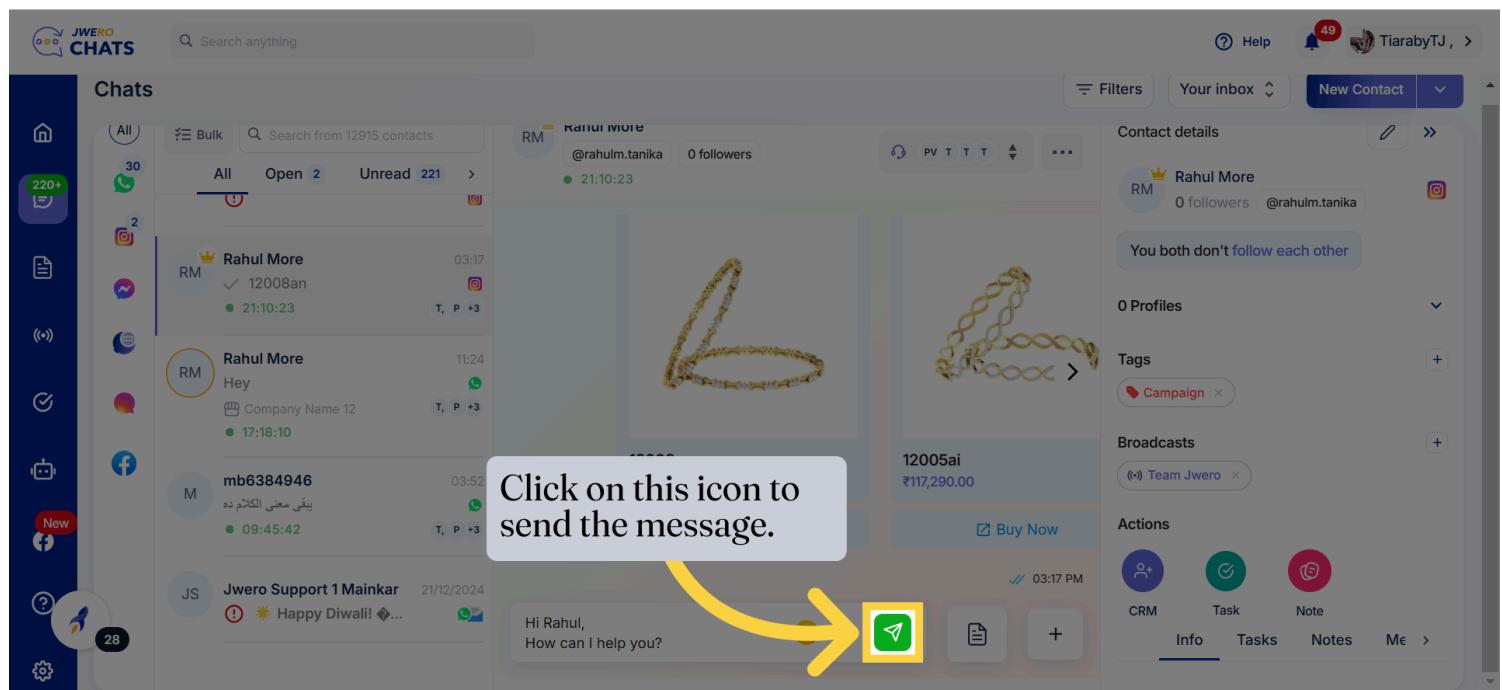
5. Select the reply you want to send.

The screenshot shows the Jwero Chats application interface. On the left, there's a sidebar with various icons for navigation. The main area is titled "Chats" and shows a list of conversations. A specific chat with "Rahul More" is selected, with a message from him: "Hey {{First Name}}". A modal window titled "Quick reply" is open, displaying several pre-defined messages. One message, "Hi {{First Name}}, How can I help you?", is highlighted with a yellow box and has a yellow arrow pointing to it from the text above. The interface includes a search bar at the top and a "Contact details" panel on the right with tabs for "Info", "Tasks", "Notes", and "Me".

6. After selecting the reply, it will automatically fetch the corresponding variable value. For eg : Rahul

The screenshot shows the Jwero Chats application interface. A message from "Jwero Support Mainkar" is visible, containing a link to a product page for "12005ai" priced at ₹117,290.00. Below this, a message from "Rahul More" is shown: "Hi Rahul, How can I help you?". A yellow box highlights the message "Hi Rahul," and a yellow arrow points to it from the text above. The interface includes a search bar at the top and a "Contact details" panel on the right with tabs for "Info", "Tasks", "Notes", and "Me".

7. Click on this icon to send the message.



8. The quick reply has been sent.

