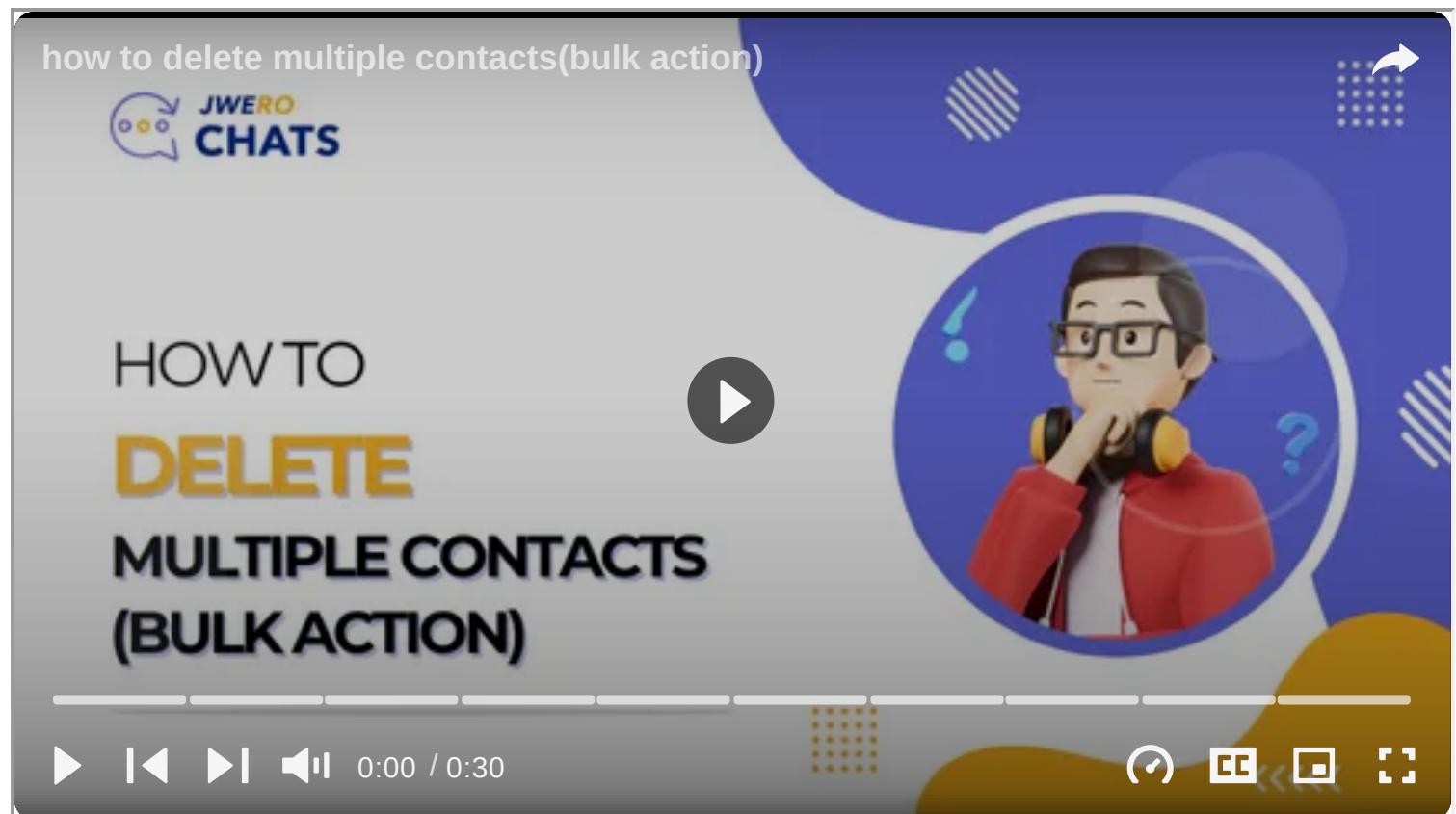


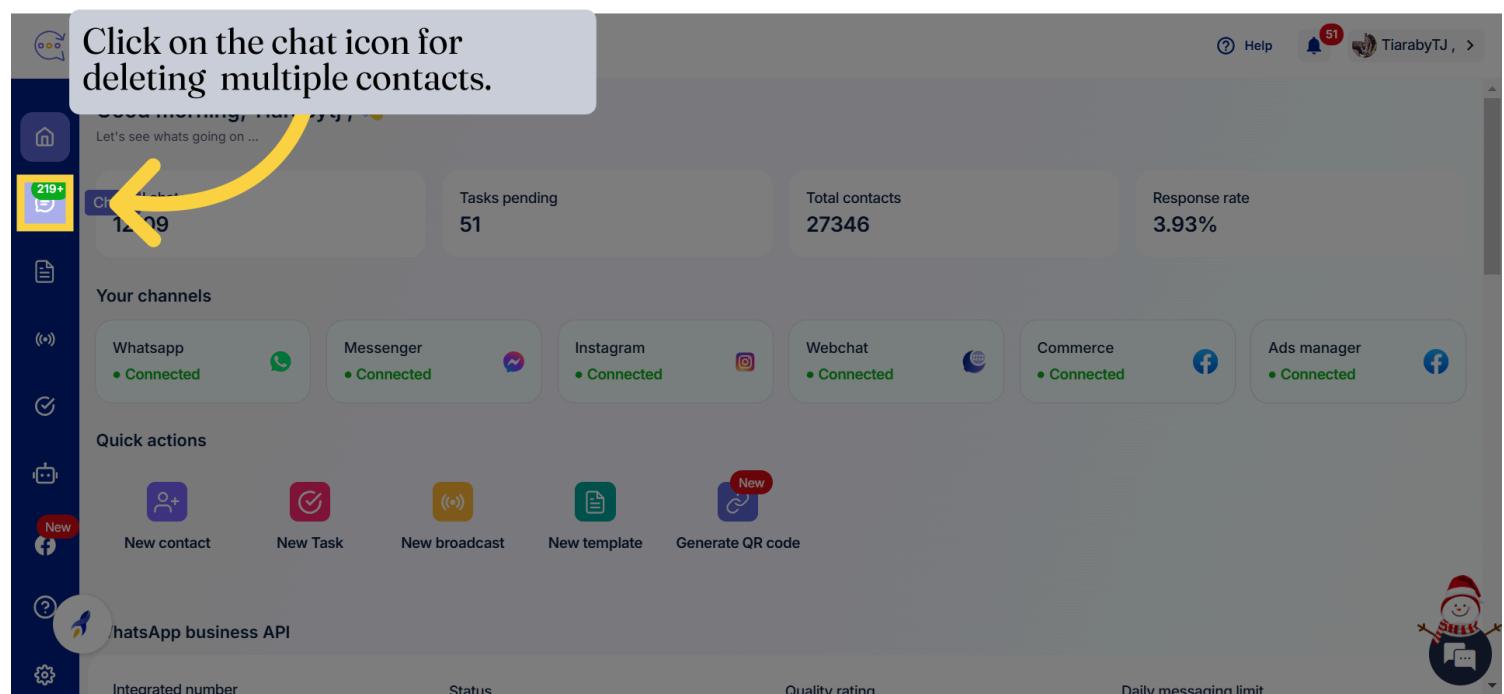
How To Delete Multiple Contacts (Bulk Action)



1. Deleting multiple contacts (bulk action).

Deleting multiple contacts (bulk action) allows you to quickly remove a selected group of contacts from your system.

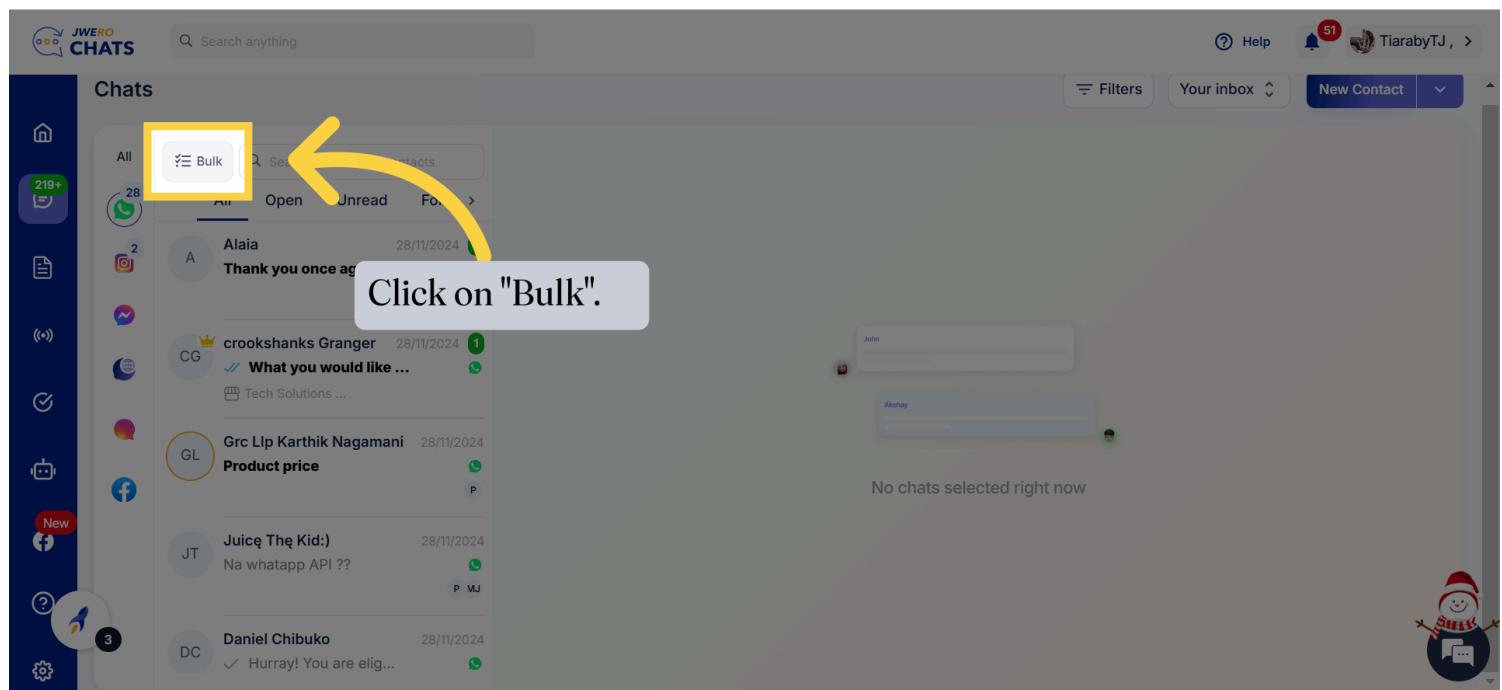
2. Click on the chat icon for deleting multiple contacts.



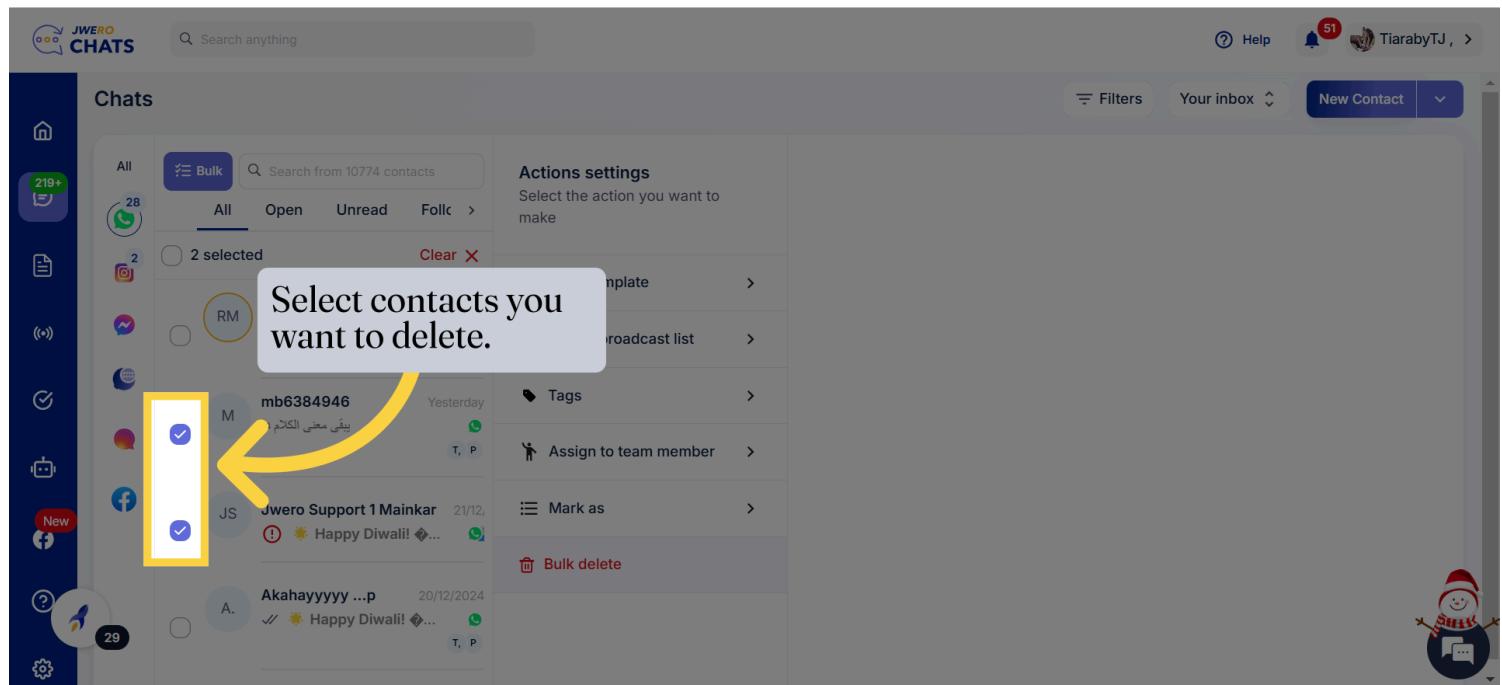
Click on the chat icon for deleting multiple contacts.

The screenshot shows the JWERO CHATS dashboard. A yellow arrow points to the 'Chats' icon in the sidebar, which is highlighted with a yellow box. The main interface displays various metrics: 'Tasks pending 51', 'Total contacts 27346', and 'Response rate 3.93%'. Below these are sections for 'Your channels' (Whatsapp, Messenger, Instagram, Webchat, Commerce, Ads manager) and 'Quick actions' (New contact, New Task, New broadcast, New template, Generate QR code). At the bottom, there are links for 'WhatsApp business API', 'Integrated number', 'Status', 'Quality rating', and 'Daily messaging limit'. A small snowman icon is visible in the bottom right corner.

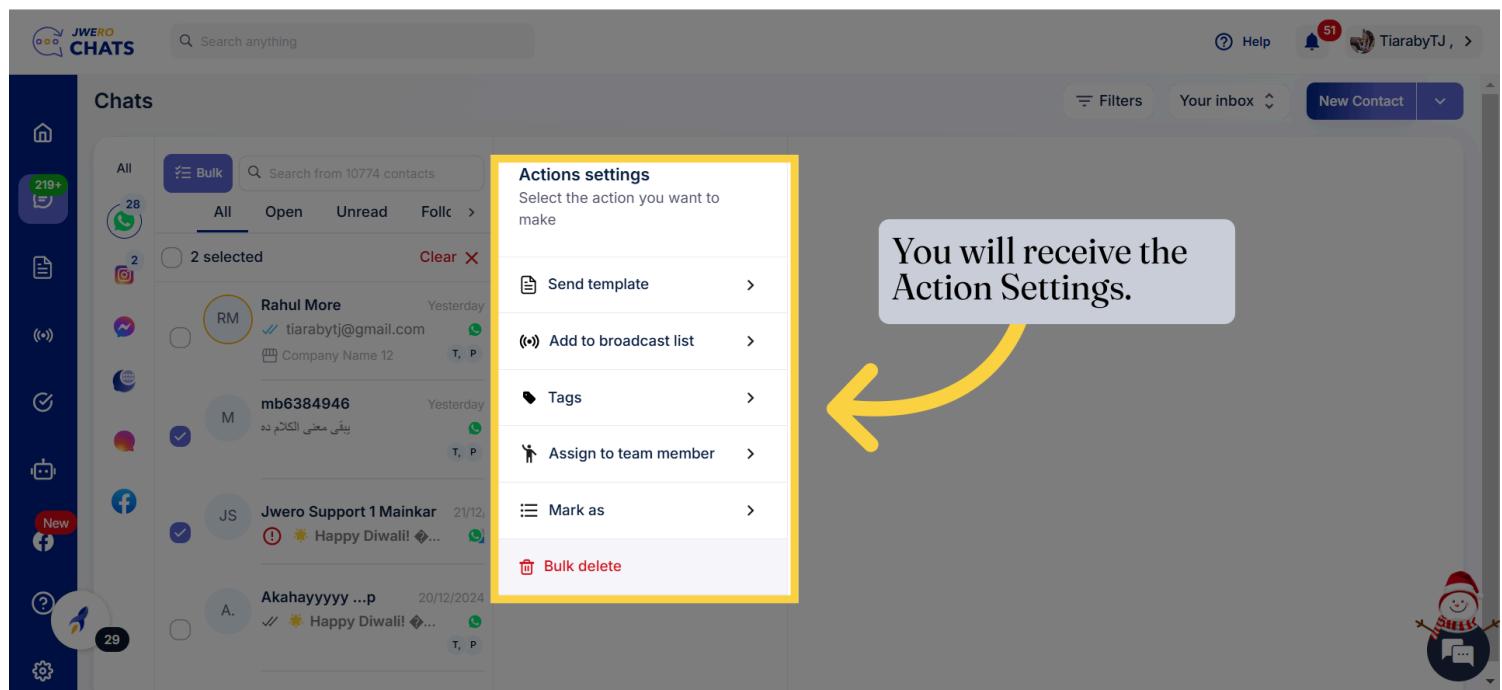
3. Click on "Bulk".



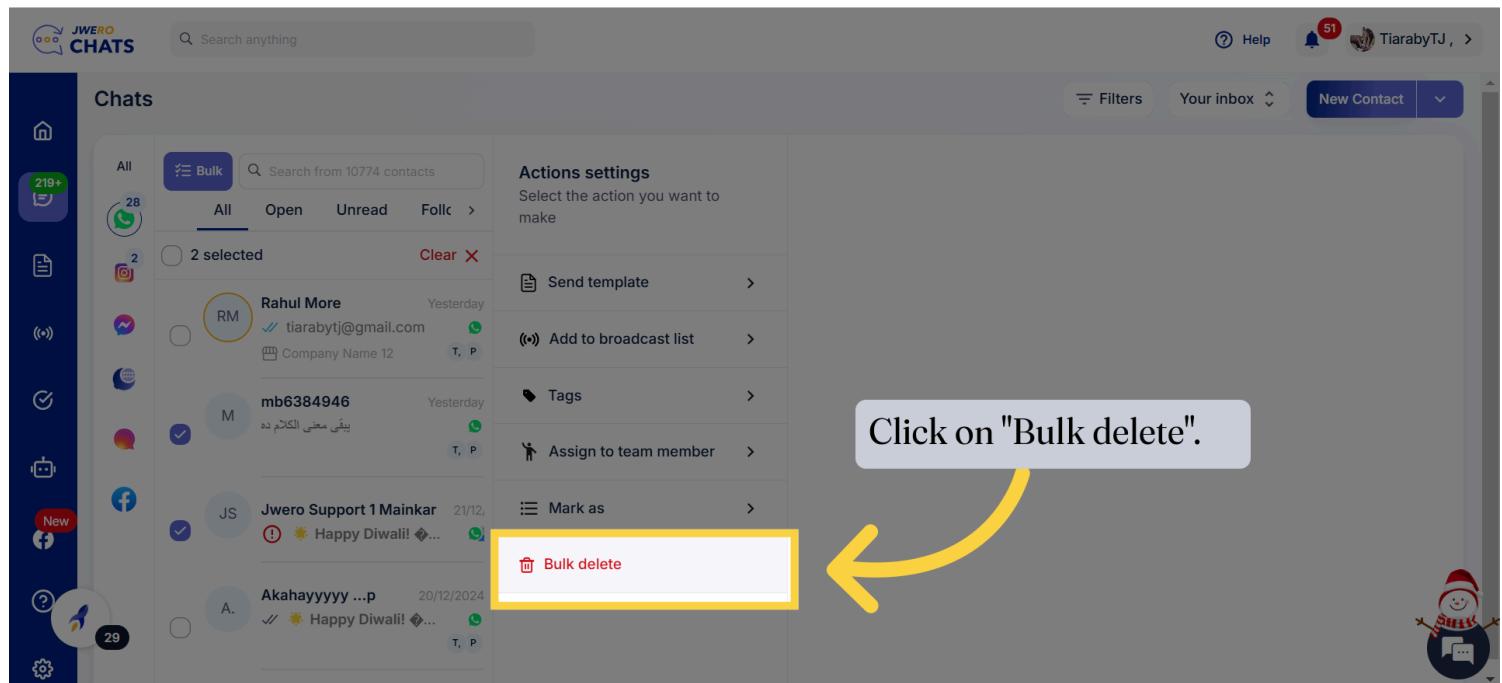
4. Select contacts you want to delete.



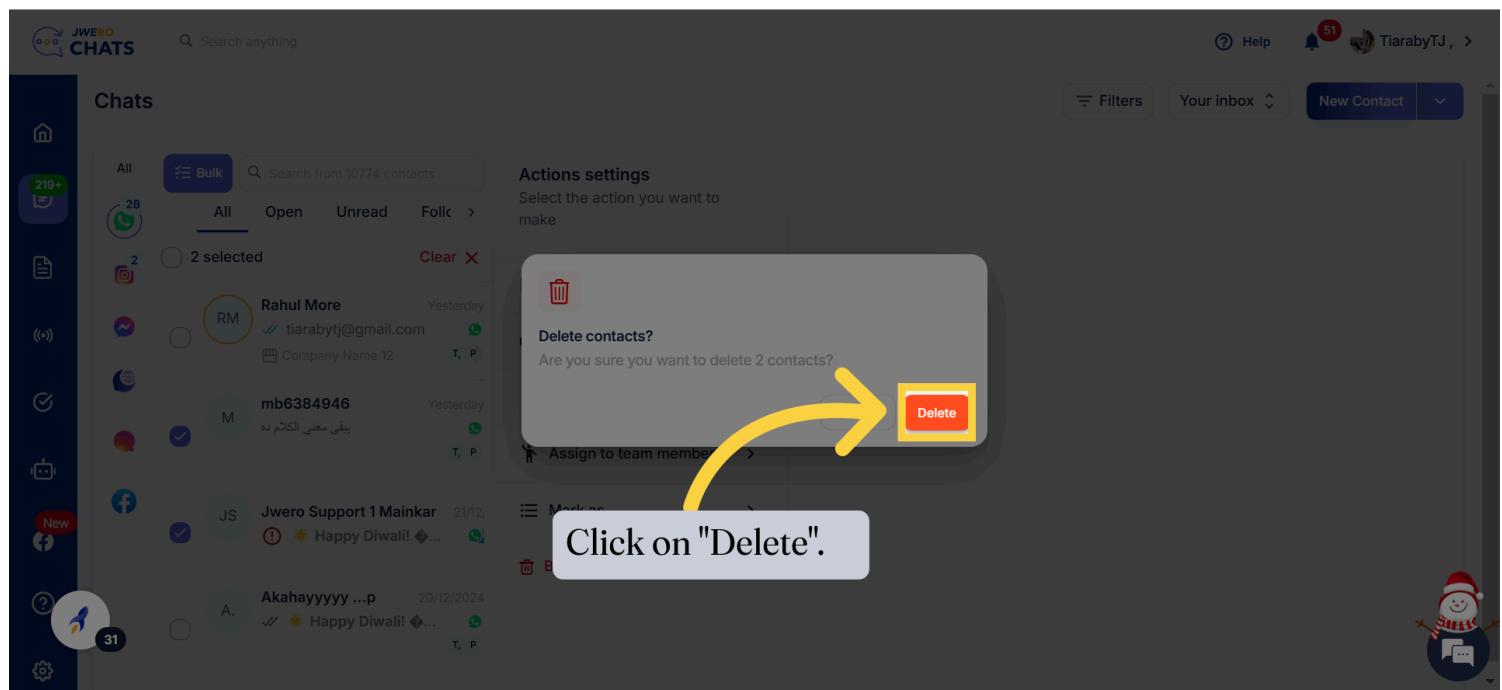
5. You will receive the Action Settings.



6. Click on "Bulk delete".



7. Click on "Delete".



8. You will receive this message on successfully deleting the contacts.

