

## How To Delete Ads Within Jwero



This guide will walk you through deleting an ad using Jwero

**Go to [chats.jwero.ai](https://chats.jwero.ai)**

**1. Click on this icon to delete the ad.**

Good afternoon, Tiarabytj ,

Let's see what's going on ...

Total chats 16795 Tasks pending 55 Total contacts 39001 Response rate 52.03%

Your channels

WhatsApp Messenger Instagram Webchat Commerce Ads manager

Connected Connected Connected Connected Connected Connected

Click on this icon to delete the ad.

New Task New broadcast New template Generate QR code

WhatsApp business API

Integrated number Status Quality rating Daily messaging limit

## 2. Click on this icon of the ad you want to delete.

ID	Ad Name	Date	Impressions	Reach	Conversations	Cost	Status	Action
120211861548010178	test	23/09/2024 16:08	0	0	0	₹0 / ₹531.01	2 days	PAUSED
120211858513250178	image video carousel 1	23/09/2024 14:08	0	0	0	₹0 / ₹509.81	2 days	... (with a yellow arrow)
120211856395500178	custom-message-video-ad-jwero	23/09/2024 13:27	0	0	0	₹0 / ₹2.1k	7 days	PAUSED
120211856184530178	custom-message-video-ad-5	23/09/2024 13:25	0	0	0	₹0 / ₹2.1k	7 days	PAUSED
120211855442200178	Video test 23 sept	23/09/2024 13:20	0	0	0	₹0 / ₹13.50	2 days	ACTIVE
120211855206260178	custom-message-video-ad-3	23/09/2024 13:12	0	0	0	₹0 / ₹2.1k	7 days	PAUSED

Click on this icon of the ad you want to delete.

## 3. Click "Delete ad"

test	ID - 120211861548010178	23/09/2024 16:08	Impres... : 0 Reach : 0 Conve... : 0	₹0 / ₹531.01	2 days	PAUSED
image video carousel 1	ID - 120211858513250178	23/09/2024 14:08	Impres... : 0 Reach : 0 Conve... : 0	₹0 / ₹509.81	2 days	ACTIVE
custom-message-video-ad-jwero	ID - 120211856395500178	23/09/2024 13:27	Impres... : 0 Reach : 0 Conve... : 0	₹0 / ₹2.1k	7 days	PAUSED
custom-message-video-ad-5	ID - 120211856184530178	23/09/2024 13:25	Impres... : 0 Reach : 0 Conve... : 0	₹0 / ₹2.1k	7 days	PAUSED
Video test 23 sept	ID - 120211855442200178	23/09/2024 13:20	Impres... : 0 Reach : 0 Conve... : 0	₹0 / ₹513.50	2 days	ACTIVE
custom-message-video-ad-3	ID - 120211855206260178	23/09/2024 13:12	Impres... : 0 Reach : 0 Conve... : 0	₹0 / ₹2.1k	7 days	PAUSED

#### **4. Click "Confirm"**

The screenshot shows the JWERO CHATS dashboard with a list of ads. A modal dialog box titled "Delete ad" is centered over the list, asking "Are you sure you want to delete image video carousel 1 ad?". The "Confirm" button in the dialog is highlighted with a red box and a yellow arrow pointing to it from the bottom right. The "Cancel" button is also visible. The background shows several other ads with their details like ID, creation date, reach, impressions, and status.

ID	Created	Reach	Impressions	Status
test ID - 120211861548010178	23/09/2024 16:08	0	0	2 days PAUSED
image video carousel 1 ID - 120211858513250178	23/09/2024 14:08	0	0	2 days ACTIVE
custom-message-video-ad-jwero ID - 12021186395500178	23/09/2024 13:25	0	0	7 days PAUSED
custom-message-video-ad-5 ID - 12021186184530178	23/09/2024 13:20	0	0	7 days PAUSED
Video test 23 sept ID - 120211855442200178	23/09/2024 13:20	0	0	2 days ACTIVE
custom-message-video-ad-3 ID - 120211855206260178	23/09/2024 13:20	0	0	7 days PAUSED

**5. You will receive this notification after successfully deleting the ad.**

The screenshot shows the Jwero Chats application interface. At the top, there is a search bar with the placeholder "Search anything". Below the search bar, a yellow arrow points from the right towards a notification box. The notification box has a black background with white text and a yellow border. It displays the message "Ad deleted" and "image video carousel 1 ad deleted successful". In the top right corner of the notification box is a "Close" button. To the left of the notification, the main content area shows a list of ads. One specific ad entry is highlighted with a yellow box and a yellow arrow pointing to it. This ad is titled "test" and has the ID "ID - 120211861548010178". The ad was created on "23/09/2024" at "16:08". The status bar indicates "Impres... : 0", "Reach : 0", and "Conve... : 0". To the right of the ad, there is a "₹0 / ₹531.01" cost indicator, a "2 days" duration, a "PAUSED" button, and a three-dot menu icon. A large text overlay in the center of the screen says "You will receive this notification after successfully deleting the ad." Below this, the list continues with other ads like "custom-message-video-ad-jwero", "custom-message-video-ad-5", "Video test 23 sept", "custom-message-video-ad-3", and "test carousel". Each ad entry includes its title, ID, creation date and time, performance metrics, cost, duration, status (e.g., PAUSED or ACTIVE), and a three-dot menu icon.