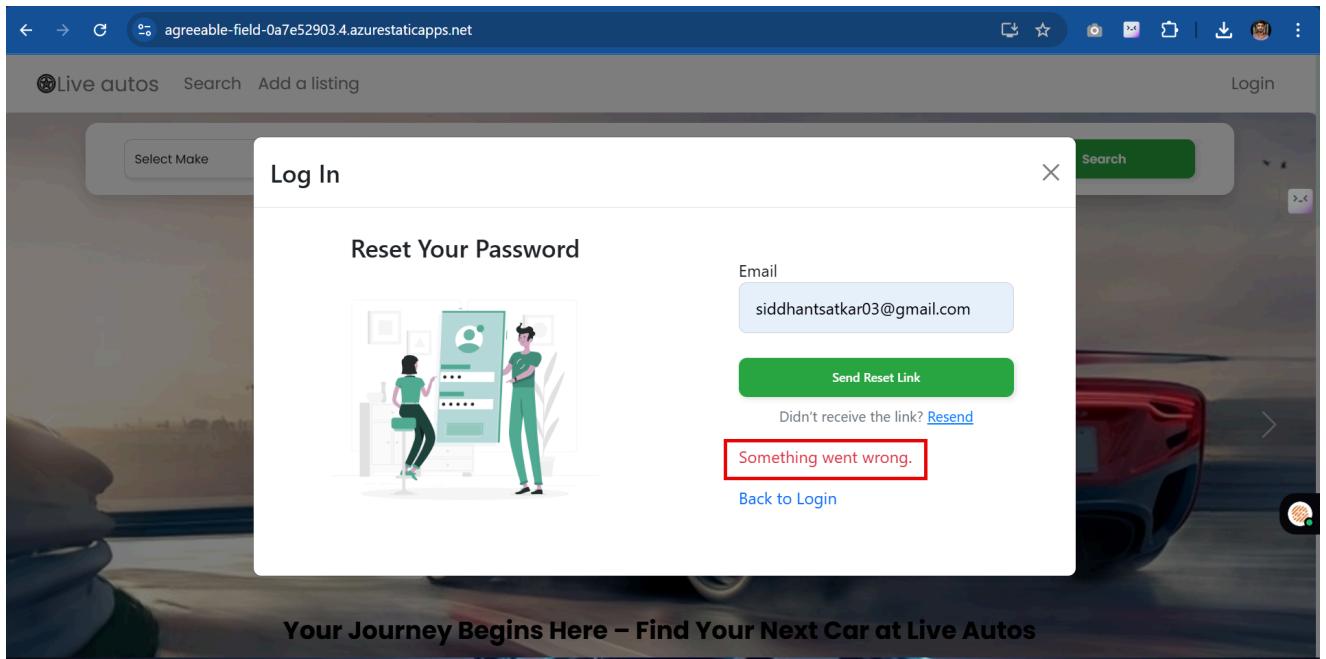


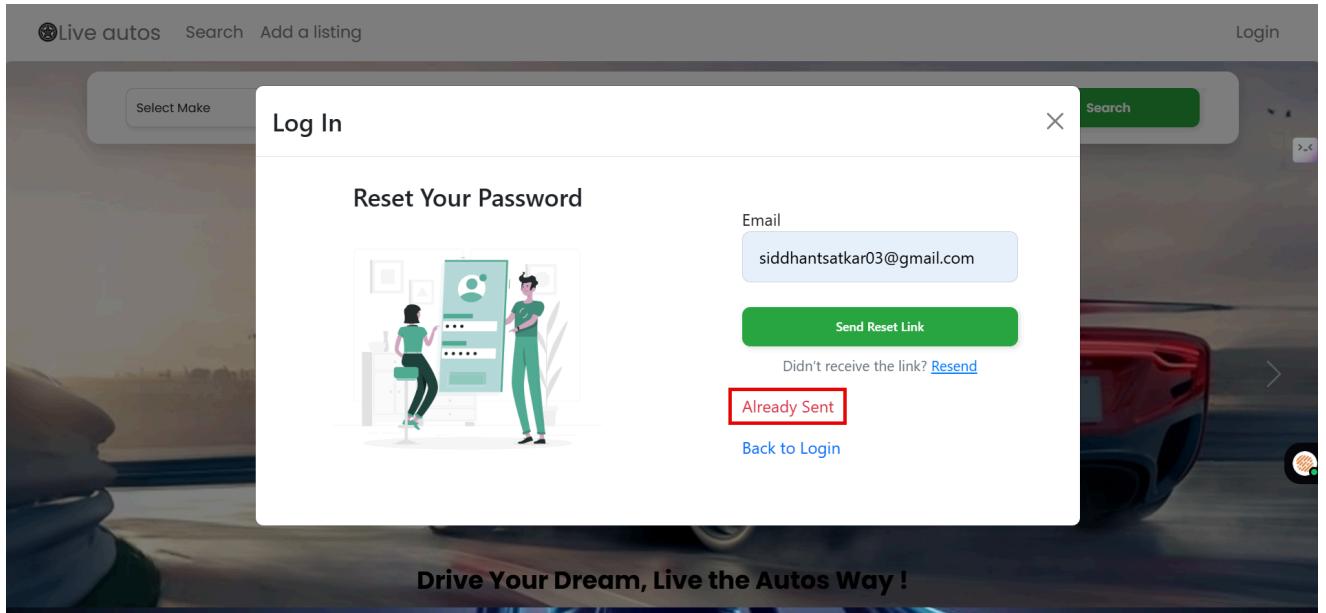
Live Autos Defects

Sign Up Page:

- When the new user without registering tries to login and clicks on the forget password when he enters his email address and clicks on the 'Send Reset link' On the first link he gets the error message Something went wrong, The message should be user has been not registered.



Also if user click on 'Send Reset Link' more than twice then the error message displayed as 'Already Sent'



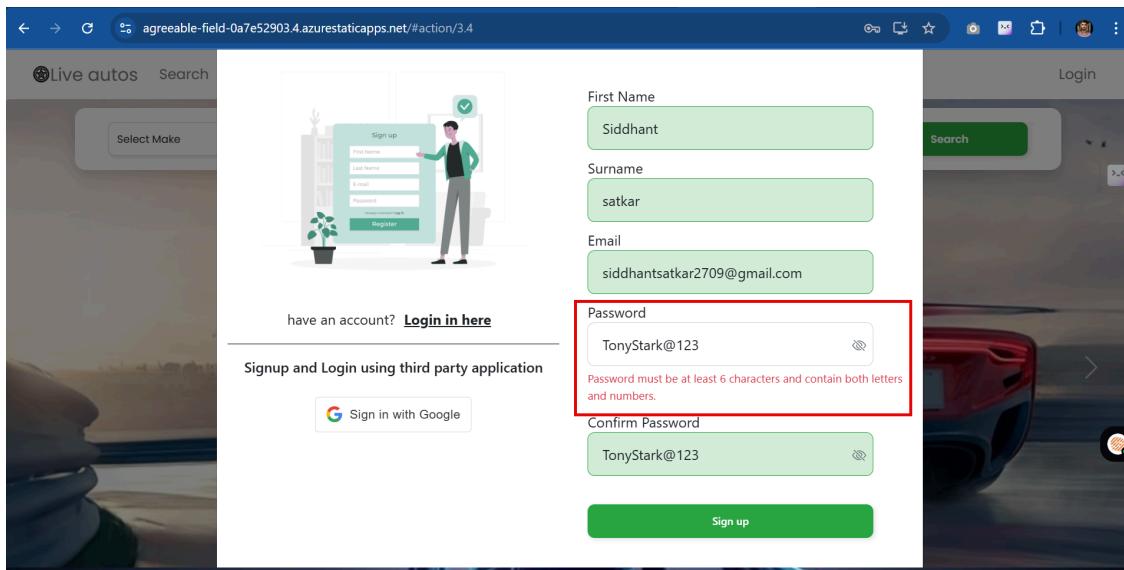
2. Sign Up Page –

Enhancements:

- A. Password should have a minimum number of characters (typically 8 characters).
- B. Password should not exceed a specific number of characters (e.g., 16 or 20 characters) to prevent excessively long passwords.
- C. Password should contain at least one uppercase letter.
- D. Password should contain at least one lowercase letter.
- E. Password should contain at least one special character (e.g., @, #, !, \$, %).
- F. Password should not contain the space and if user entered the space the appropriate error message should be displayed on the UI

Defect:

- A. When user enters the special character in the password, The error appears stating 'Password must be at least 6 characters and contain both letters and numbers'



Suggestion:

When user enters the values in the fields First Name, Surname, Email – there are messages will be displayed, which disturbs the user attention

The screenshot shows a sign-up form on a web page. The first name is 'Chet' and the last name is 'satkar'. The email field contains 'siddhantsatkar2709@gmail.com'. A red box highlights the error message: 'We store passwords encrypted, and no one else can decrypt them except you.' Below the form, there is a green 'Sign up' button.

3. Sign up page

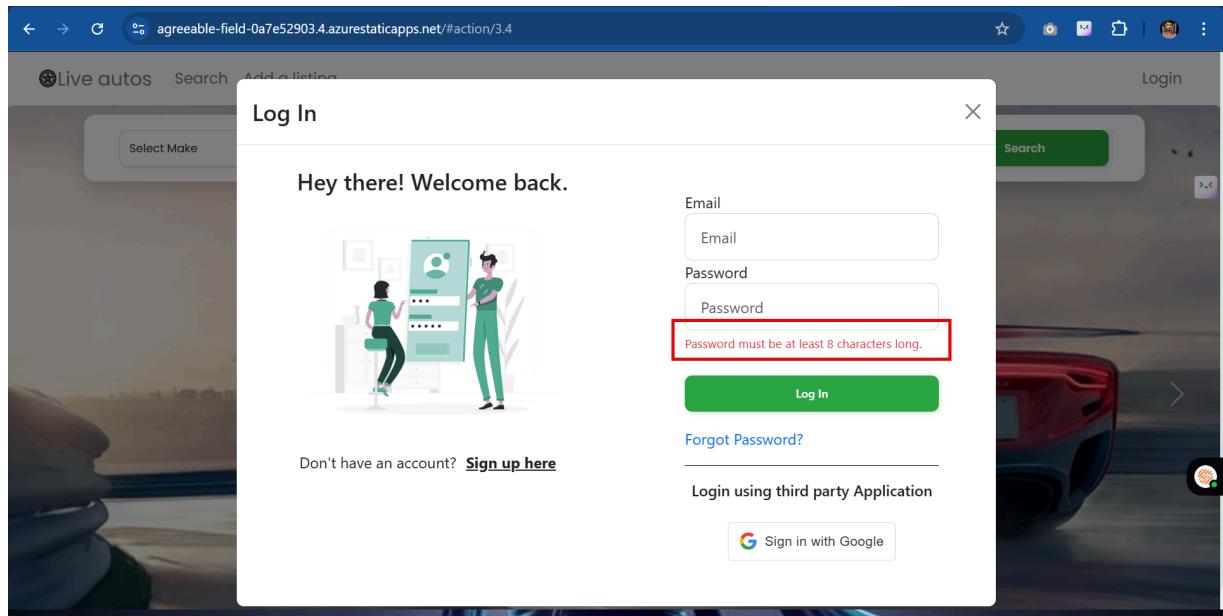
On invalid email format, Site does not show any kind of error or warning message and redirected to the OTP verification page

example: sidsatkar@@gmail.com , [sidsatkar@gmail.com](#) . sidsatkar@gmail..

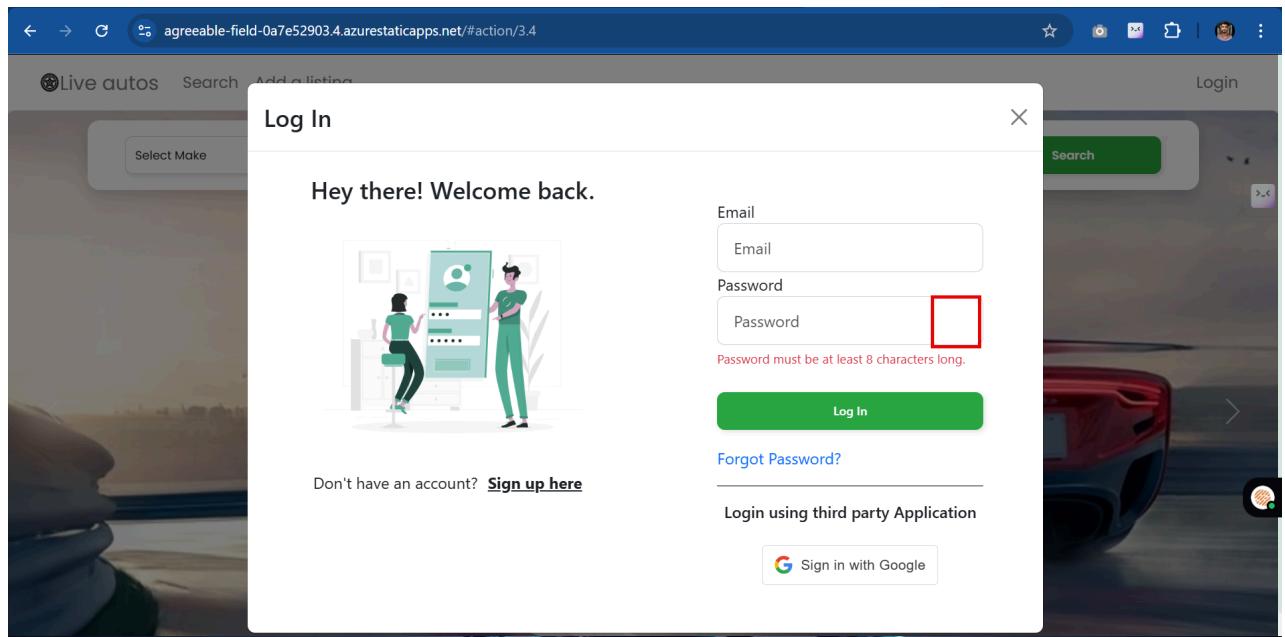
The screenshot shows a sign-up form on a web page. The first name is 'Siddhant' and the last name is 'Satkar'. The email field contains 'siddhantsatkar03@gmail..'. A red box highlights the error message: 'Email' (with a red exclamation mark). Below the form, there is a green 'Sign up' button.

Login Page:

1. On User registration / Sign Up page, We have given instructions the password should contain minimum 6 characters and on the login page the warning message states that 'Password must be at least 8 characters long', Instead of this the warning message should be like 'Please enter the password' OR 'Password is mandatory field'

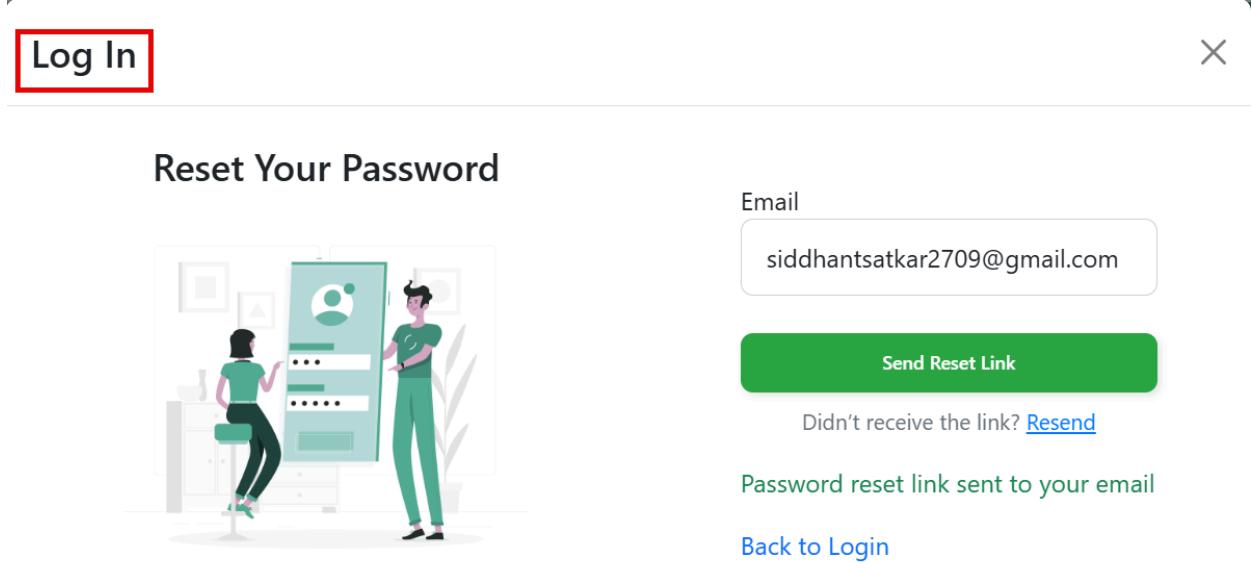


2. Eye button has not provided in the password section, so user shouldnt check what he have entered in the password field



Forgot Password:

1. The page heading is stated as 'Log in' As per the use case of the page it should be renamed with 'Reset Password'



2. Once the user clicks on the link provided to them on email, and tries to reset the password gets an error message saying something went wrong, In network error code 404 appears.

← → ⌂ agreeable-field-0a7e52903.4.azurestaticapps.net/reset-password/%242b%2410%24bUHe%2FhgcawiFsNfHDtbdO9pOrhJGgyY...

Something went wrong

Something went wrong

New Password

Confirm Password

Reset Password

Go Back

Network

All Fetch/XHR Doc CSS JS Font Img Media Manifest WS Wasm Other

Name Request URL Headers Payload Preview Response Initiator Timing

%242b%2410%24bUHe%2FhgcawiFsNfHDtbdO9pOrhJGgyY30tvMAIAdwk63Fc7ULPK

Request Method: POST

Status Code: 404 Not Found

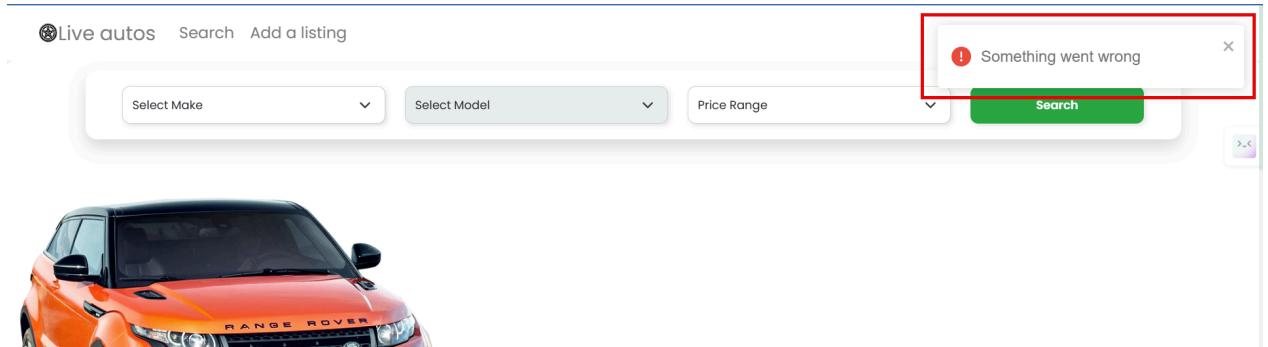
Remote Address: 51.137.163.33:443

Referrer Policy: same-origin

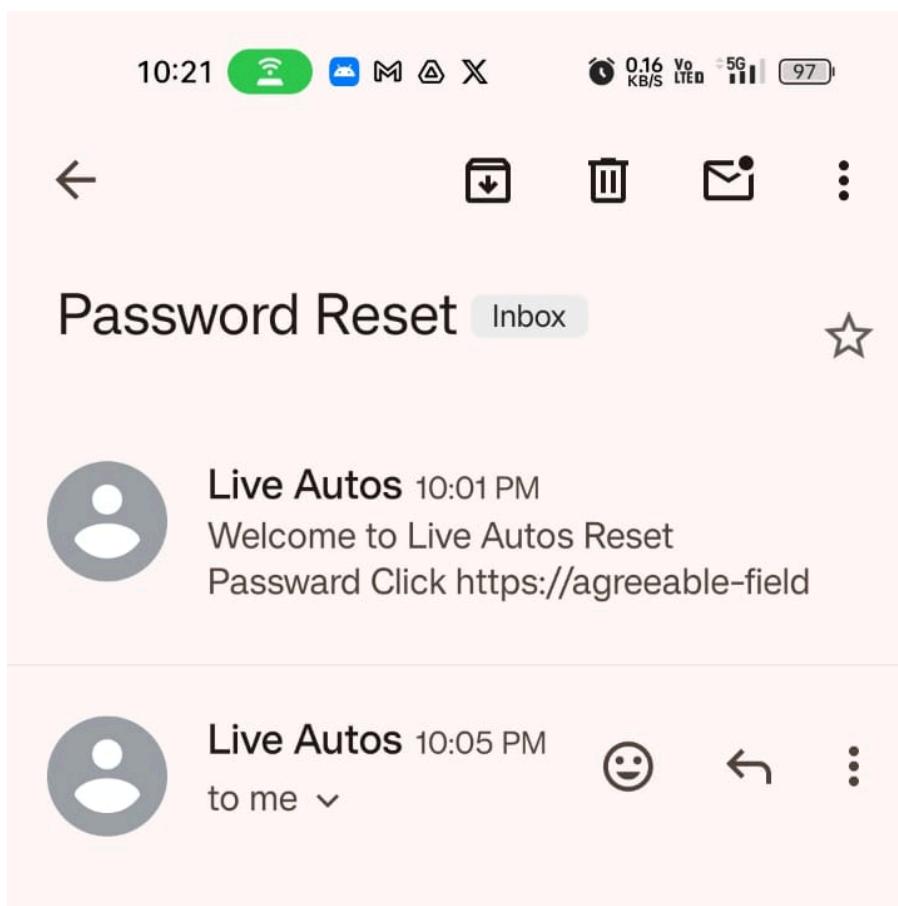
What's new in DevTools 135

See all new features

- When the user gets an error message on the reset password page, and then if user clicks on go back button, he gets redirected to the Home page, but the error popup message remains on the screen until the user refreshes the page or close the popup.



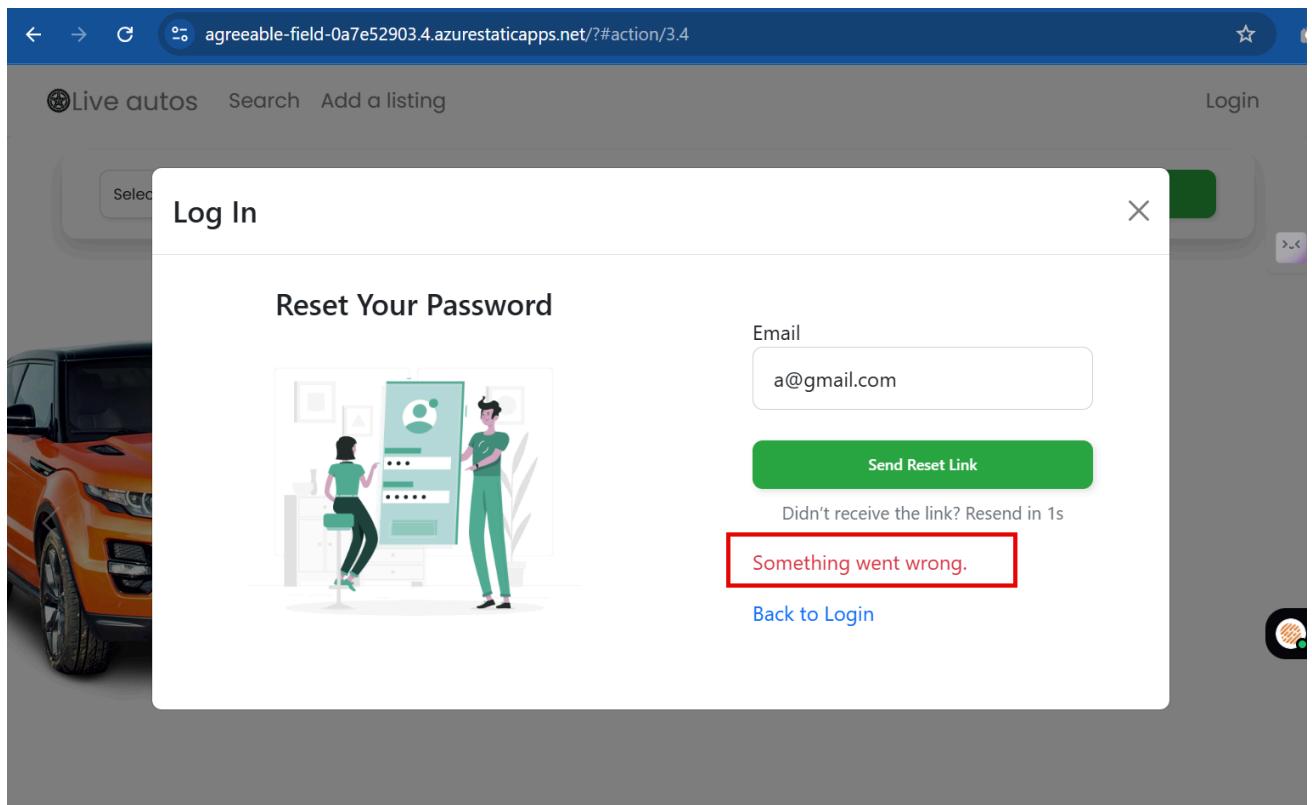
- Reset password Email template: Subject line can be more detailed like 'Live autos - Reset Password Link'



- On FE there is no indication of mandatory field, Also when user keep the Email field blank and click on "Send Reset Link" No warning message is displayed on the screen

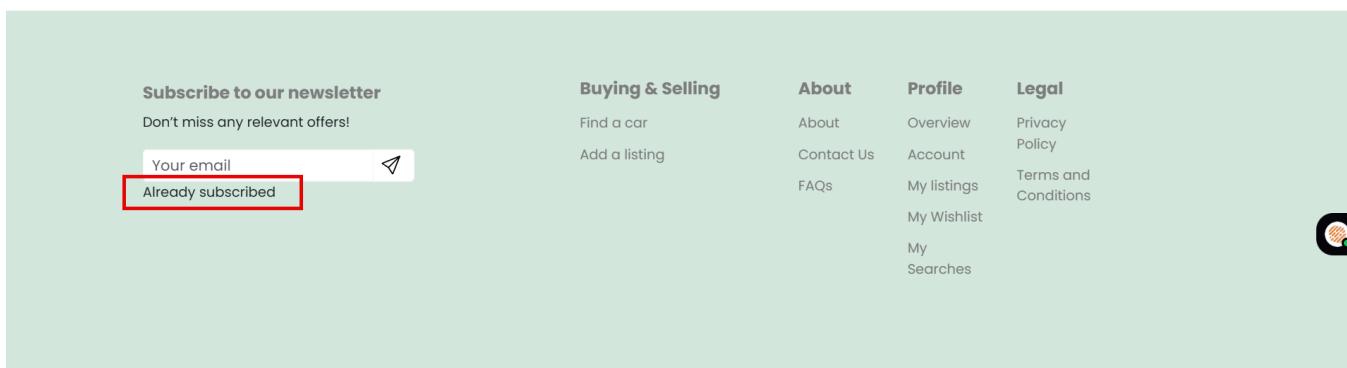
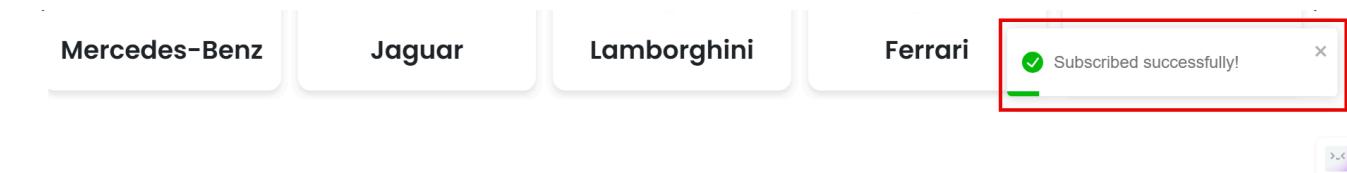
6. No validation, Warning messages has been set for the reset password functionality

7. When a user provide an email address which is not registered, The warning message should be displayed in the red color stating the exact issue.

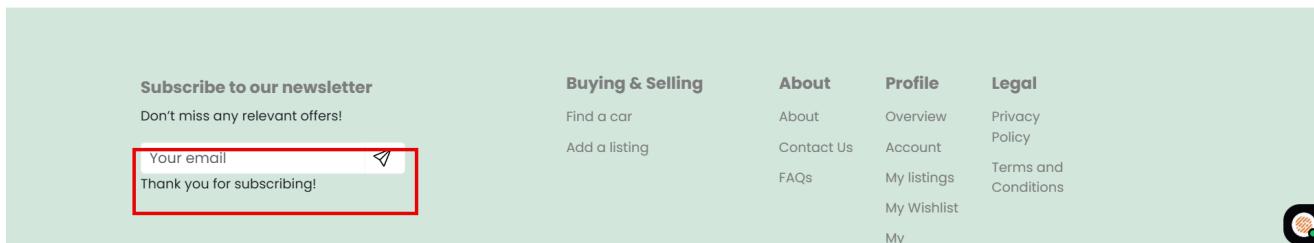
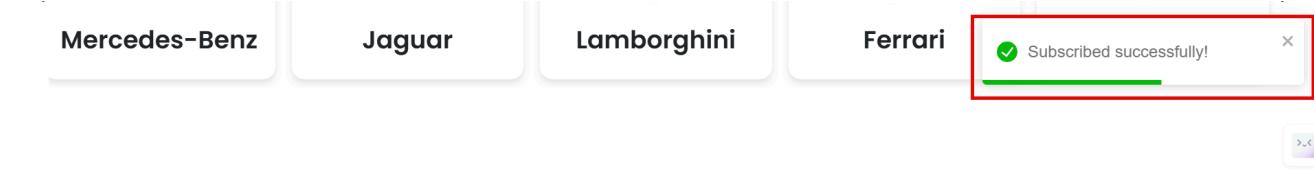


Footer Options:

1. Users should receive the email for newsletter subscription, Currently we are just showing the message indicating 'subscribed successfully'.
2. When a user already subscribed the newsletter, if the user tries to subscribe the newsletter again, we have given the message 'Already Subscribed' but at the same time the popup message appears on FE stating 'Subscribed successfully'.



3. When a user gives the wrong format of the email, i.e. tony@@@gmail.com / tony@gmail.com etc the Thank you for subscribing message appears along with the success popup message.



4. We can add the extra spacing in between the Email input field and Message which appear after the action, as we have some extra empty space below the message.

Subscribe to our newsletter
Don't miss any relevant offers!

siddhantsatkar03@gmail.com

Thank you for subscribing!

Buying & Selling

- Find a car
- Add a listing

About

- About
- Contact Us
- FAQs

Profile

- Overview
- Account
- My listings
- My Wishlist
- My Searches

Legal

- Privacy Policy
- Terms and Conditions

5. Can we remove the extra empty space from the footer.

Subscribe to our newsletter
Don't miss any relevant offers!

siddhantsatkar03@gmail.com

Thank you for subscribing!

Buying & Selling

- Find a car
- Add a listing

About

- About
- Contact Us
- FAQs

Profile

- Overview
- Account
- My listings
- My Wishlist
- My Searches

Legal

- Privacy Policy
- Terms and Conditions

6. In terms and conditions, broughtbrought" in the section "Dispute resolution" is a repeated word. It should be "brought" only.

Governing Law

Dispute Resolution

Corrections

Disclaimer

Limitations of Liability

Indemnification

User Data

11. DISPUTE RESOLUTION

Informal Negotiations

To expedite resolution and control the cost of any dispute, controversy, or claim related to these Legal Terms (each a "Dispute" and collectively, the "Disputes") broughtbrought by either you or us (individually, a "Party" and collectively, the "Parties"), the Parties agree to first attempt to negotiate any Dispute (except those Disputes expressly provided below) informally for at least 30 days before initiating arbitration. Such informal negotiations commence upon written notice from one Party to the other Party.

7. In footer, Terms and condition looks like the simple text adding the underline give it realistic look, refer attached link for better idea -  link bold and underline mockup.mp4



The screenshot shows a light blue navigation bar with four main categories: 'Buying & Selling', 'About', 'Profile', and 'Legal'. The 'Buying & Selling' section is highlighted with a red border. Inside this section, there are two rows of links: 'Find a car' and 'Add a listing' in the first row, and 'About', 'Contact Us', 'FAQs', 'Overview', 'Account', 'My listings', 'My Wishlist', 'Privacy Policy', 'Terms and Conditions', and 'My Searches' in the second row.

8. Terms and conditions, header displayed on the FE as a Terms of Use

Live autos Search Add a listing

Terms of Use – Last updated December 06, 2024

Table of Contents

Agreement to Our Legal Terms

- Our Services
- Intellectual Property Rights
- User Representations
- Prohibited Activities
- User Generated Contributions

AGREEMENT TO OUR LEGAL TERMS

We are ("Company," "we," "us," "our"). We operate Liveautos as well as any other related services that refer or link to these legal terms (the "Legal Terms") (collectively the "Services").

You can contact us by email at hello@liveautos.co.uk

These Legal Terms constitute a legally binding agreement made between you, whether on behalf of an entity ("You"), and concerning your access to and use of the Services. You are accessing the Services, you have read, understood, and agreed to be bound by all of the

9. On click of terms and conditions, user gets navigated to the page of 'Terms of use', The top navigation bar remains as it is for the Terms and condition page.

Live autos Search Add a listing

 Saved 

Terms of Use – Last updated December 06, 2024

Table of Contents

Agreement to Our Legal Terms

- Our Services
- Intellectual Property Rights
- User Representations

AGREEMENT TO OUR LEGAL TERMS

We are ("Company," "we," "us," "our"). We operate Liveautos as well as any other related products and services that refer or link to these legal terms (the "Legal Terms") (collectively the "Services").

You can contact us by email at hello@liveautos.co.uk

These Legal Terms constitute a legally binding agreement made between you, whether personally or on

Privacy Policy:

1. **We will collect your information from other sources, including public databases, marketing partners, social media platforms, and other outside sources." This sentence has a slight redundancy.**

Correction: "*We may collect your information from public databases, marketing partners, social media platforms, and other sources.*"

SUMMARY OF KEY POINTS

This summary provides key points from our Privacy Notice, but you can find out more details about any of these topics by clicking the link following each key point or by using our table of contents below to find the section you are looking for.

What personal information do we process? When you visit, use, or navigate our Services, we may process personal information depending on how you interact with us and the Services, the choices you make, and the products and features you use. Learn more about personal information you disclose to us.

Do we process any sensitive personal information? Some of the information may be considered 'special' or 'sensitive' in certain jurisdictions, for example your racial or ethnic origins, sexual orientation, and religious beliefs. We may process sensitive personal information when necessary with your consent or as otherwise permitted by applicable law. Learn more about the sensitive information we process.

Do we collect any information from third parties? We may collect information from public databases, marketing partners, social media platforms, and other outside sources. [Learn more about: learn more about information collected from other sources.](#)



2. **We process your personal information for a variety of reasons, depending on how you interact with our Services, including:"** The list of reasons should be presented after this sentence, and it is a little ambiguous without proper punctuation.

Correction: "*We process your personal information for various reasons, depending on how you interact with our Services, such as:*"

2. HOW DO WE PROCESS YOUR INFORMATION?



In Short: We process your information to provide, improve, and administer our **Services**, communicate with you, for security and fraud prevention, and comply with the law. We may also process your information for other purposes with your consent.

We process your personal information for a variety of reasons, depending on how you interact with our Services, **including:**

- To facilitate account **authentication** and otherwise manage user accounts. We may process your information so you can create and log in to your account, as well as keep your account in working order.



3. **We will collect data necessary to process your payment if you choose to make purchases, such as your payment instrument number, and the security code associated with your payment instrument." The sentence has some unnecessary commas.**

Correction: "*We may collect data necessary to process your payment if you choose to make purchases, such as your payment instrument number and the security code associated with your payment instrument.*"

Sensitive Information. When necessary, with your consent or as otherwise permitted by applicable law, we process the following categories of sensitive information:

- financial data
- genetic data
- data about a person's sex life or sexual orientation

Payment Data. We may collect data necessary to process your payment if you choose to make purchases, such as your payment instrument number, and the security code associated with your payment instrument

All payment data is handled and stored by <https://stripe.com/>. You may find their privacy notice link(s) here: <https://stripe.com/gb/privacy>.

About Us:

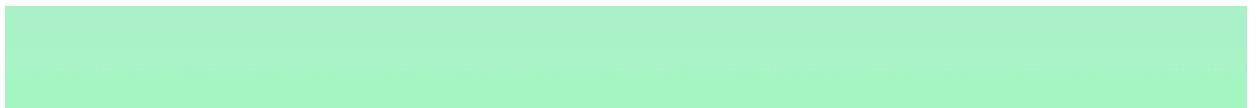
1. Inconsistency in the About Us page navigation from the footer: The left corner has a rounded edge, while the opposite side has sharp-edged corners.



What drives us

We have a huge range of cars, from people carriers to head turners. You can part exchange, apply for finance or pay in full - and choose between free home delivery or collection.

2. There is no heading provided for customer feedback on about us page



What drives us

We have a huge range of cars, from people carriers to head turners. You can part exchange, apply for finance or pay in full - and choose between free home delivery or collection.

"

Process made so easy. Cheerful customer service. The future of car buying.

Live Autos customer

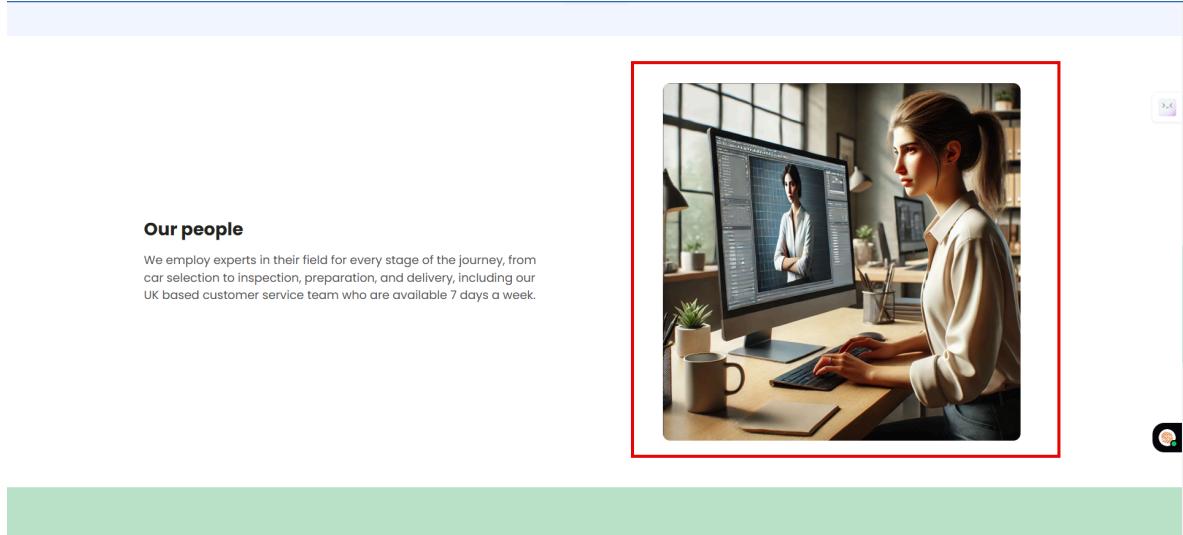


Buy online with complete confidence

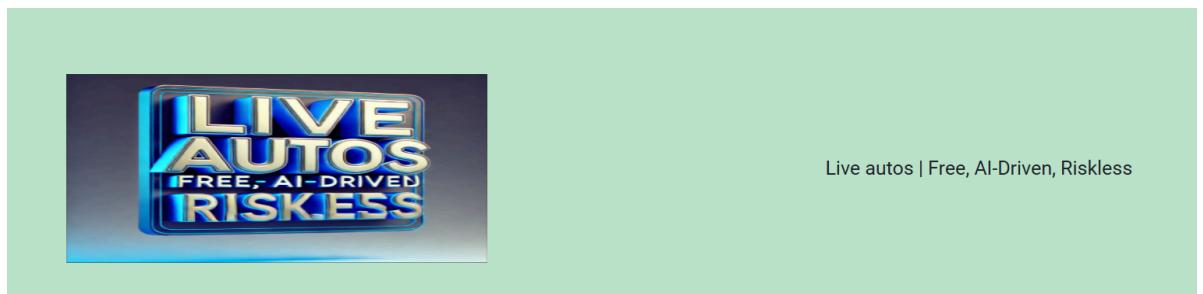
Suggestion - Keeping the real name of the feedbacker will be much better and user centric

- When the user clicks on the 'Browse cars' from the about us page, he gets navigated to the Search car page, but the webpage opens in the middle of full size, please refer to the attached recording. [🔴 liveAutos_browseCar_AboutUS.mp4](#)

- AI generated image:



- AI driven Image:



- Space Utilization: (Enhancement) - text can be taken in the middle to look more consistent

Need to get in touch?

Call, email or WhatsApp, we're here to help.


Customer Support
hello@liveautos.co.uk
 0333 015 4101


Write to us
 Live Autos Limited
 Form 2, 18 Bartley Wood
 Business Park, Bartley Way,
 Hook, Hampshire RG27 9XA

7. On the footer we have only written the 'About' That should be changed to 'About Us'

Subscribe to our newsletter

Don't miss any relevant offers!

Buying & Selling

[Find a car](#)
[Add a listing](#)

About

[About](#) About [Contact Us](#) [FAQs](#)

Profile

[Overview](#)
[Account](#)
[My listings](#)
[My Wishlist](#)
[My Searches](#)

Legal

[Privacy Policy](#)
[Terms and Conditions](#)

8. Enhancement - It will look good if you apply the logo of Live Autos on the footer above the newsletter so the space will not look much empty

As such, we believe it is vitally important to contribute to the health and well being of those communities, whether by volunteering time and energy to worthwhile causes or providing financial support to advance humanitarian goals.



QUICK LINKS	GLOBAL SITES	YARDI COMPANIES & AFFILIATES	COMMENTS?
Markets	Asia	Breeze	Let us know how we can improve.
Services	Australia & New Zealand	RentCafe	
Events	Europe	CommercialCafe	SEND FEEDBACK >
Resources	Germany	CondoCafe	
Contact Us	The Netherlands	StorageCafe	

e.g.

9. Enhancement: You can add the send feedback option in the footer, and also add those feedbacks in the horizontal scroll in the feedback section of about us page.

What drives us

We have a huge range of cars, from people carriers to head turners. You can part exchange, apply for finance or pay in full – and choose between free home delivery or collection.

"

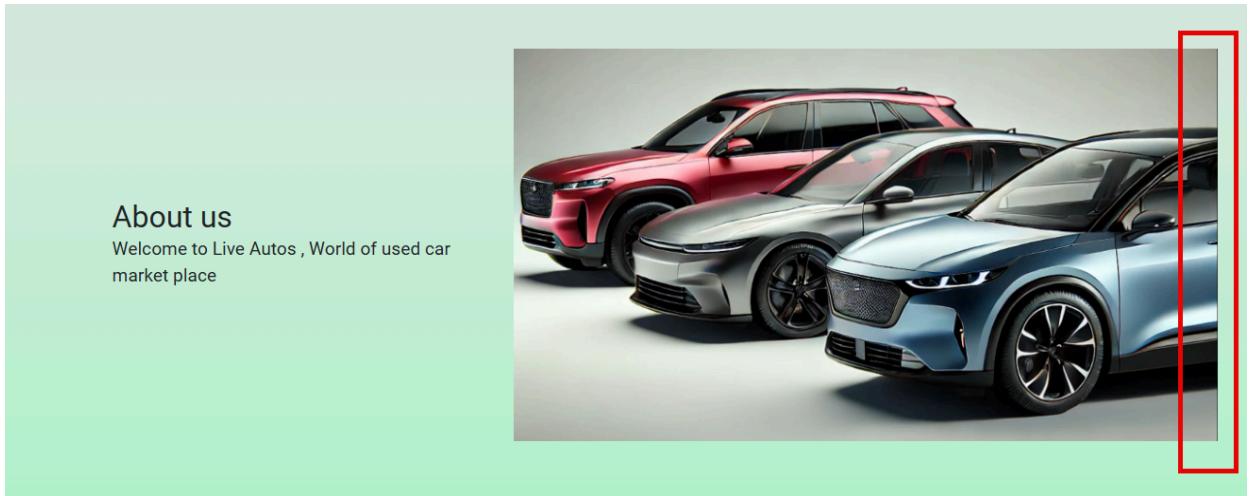
Process made so easy. Cheerful customer service. The future of car buying.

Live Autos customer

★
★
★
★
★

10. Image is having extra line in the right side,

Suggestion, Using the image as a background image will look better on the page, As currently there is so much void space on the screen (Please check this on the website screenshot will not be much clear)



Contact Us:

1. Enhancement: Can add the back button below the webform, else on form submission users can directly get redirected to the 'Home' page.

FAQ:

1. FAQ Full Form on the FAQ page should be Frequently Asked Questions

A screenshot of a web browser displaying a frequently asked questions (FAQ) page. The URL in the address bar is "agreeable-field-0a7e529034.azurestaticapps.net/faq". The page has a dark header with the "LIVE AUTOS" logo and a search bar. Below the header, there is a section titled "General FAQs" with a red rectangular box highlighting the title. Underneath, there is a list of questions with dropdown arrows to their right. The first question is "What makes LiveAutos different from other platforms?", followed by "How do I search for vehicles on liveautos.co.uk?", "What does it mean to be a "verified buyer" or "verified seller"?", and "Does LiveAutos offer financing options?".

2. The size of the Header and Question type text is similar, can we change the size of the Header text more than 2/4 points.

Frequently Asked Questions

General FAQs

What makes LiveAutos different from other platforms?	▼
How do I search for vehicles on liveautos.co.uk?	▼
What does it mean to be a "verified buyer" or "verified seller"?	▼
Does LiveAutos offer financing options?	▼
Does liveautos.co.uk offer delivery services?	▼
Is there a mobile app?	▼
How do I get started?	▼

Buyers FAQs

3. The border given to the questions is not applied for the first question of the FAQ

Frequently Asked Questions

General FAQs

What makes LiveAutos different from other platforms?	▼
How do I search for vehicles on liveautos.co.uk?	▼
What does it mean to be a "verified buyer" or "verified seller"?	▼
Does LiveAutos offer financing options?	▼
Does liveautos.co.uk offer delivery services?	▼
Is there a mobile app?	▼
How do I get started?	▼

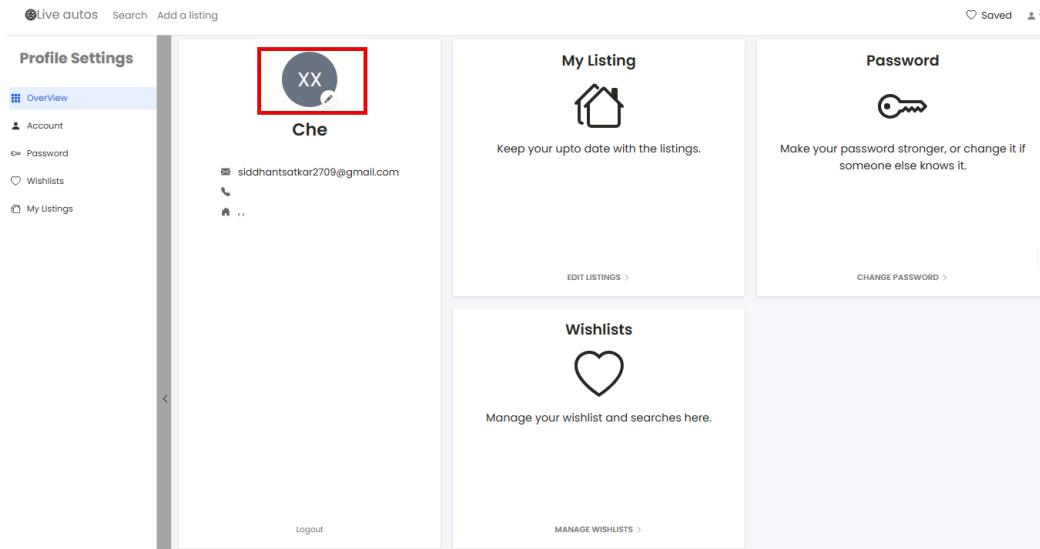
Buyers FAQs

Profile:

Overview and Account:

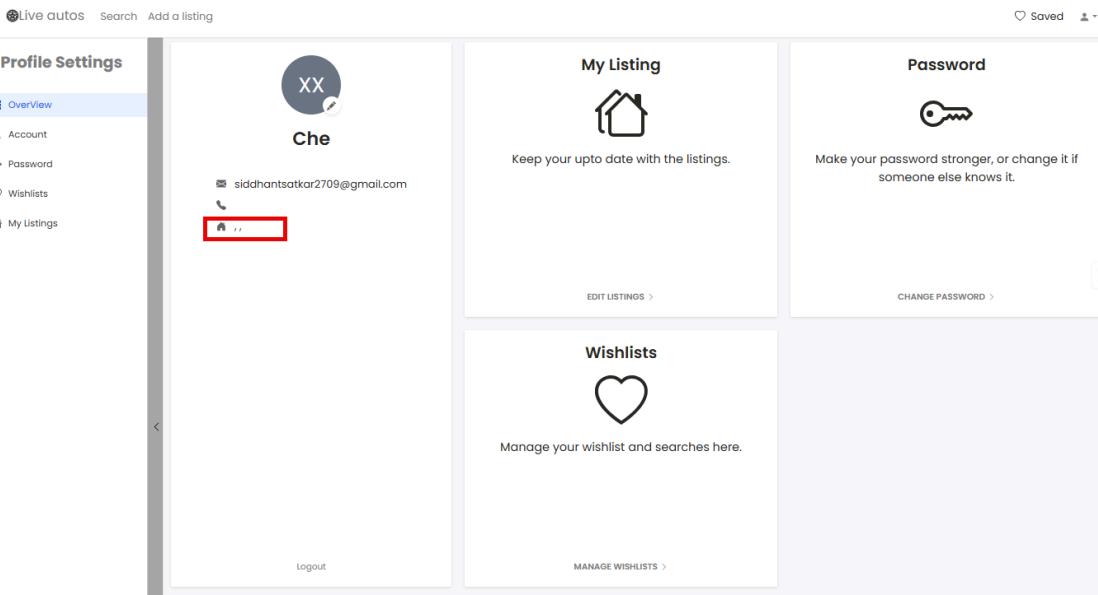
1. For profile photo we are not taking any inputs from the user nor we provided an option to the user,

Suggestion: We can add the bitmoji or we can add an field so user can update his profile photo

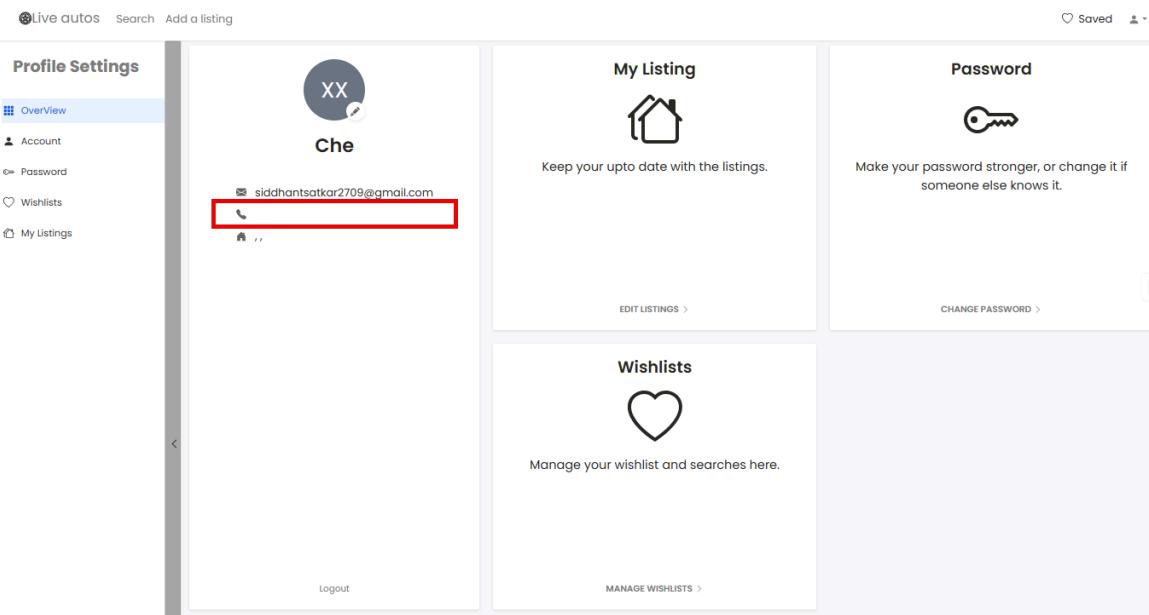


2. In the address section if the field is empty we are showing “, ,”

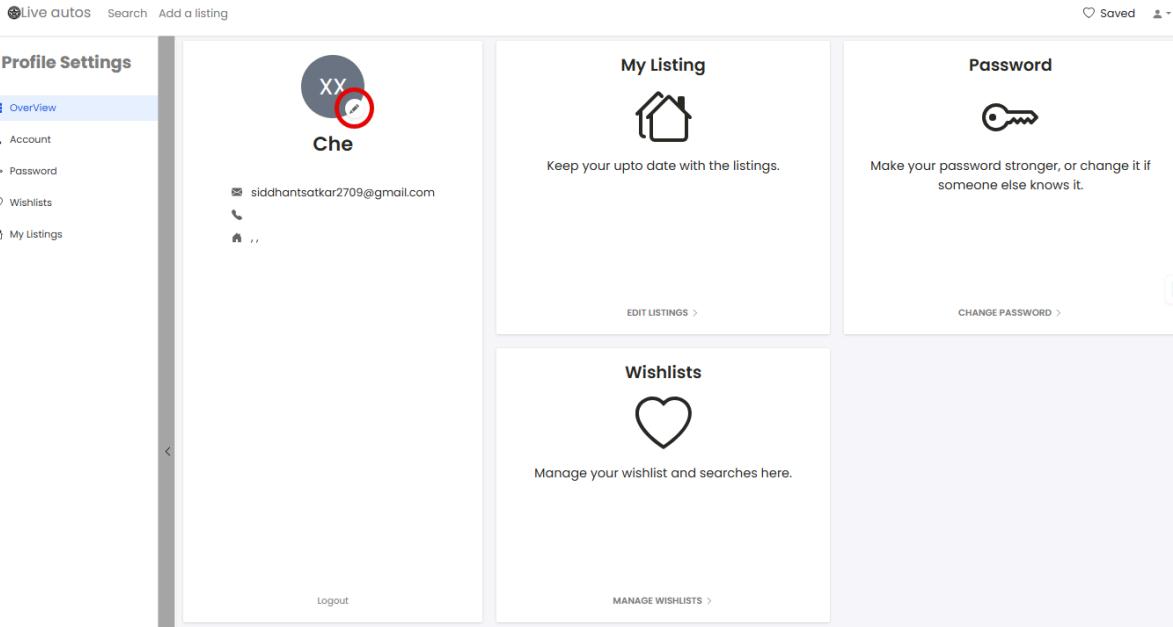
Suggestion: If user does not provided any information in the address section we should specified it N/A or Not Specified



3. If the user leave the mobile number field empty then we are displaying the blank space on the Overview page, Can we change it to NA in this case



4. Replication Steps: Profile → Overview → Edit Profile



The round for edit is with the white color but the background color is also white, Can we change the either color, so it can be more user friendly.

5. Replication Steps: Profile → Overview → Edit Profile → Click on edit profile



User gets redirected the Account page,

In the **Phone Number** field +44 is the mandatory for user to add while adding the number, but we are not providing the exact error over there,

Suggestion - Either we can add the +44 country code by default, or I am attaching the mockup please refer this

Enter mobile number on all

X

6. When user Edit all the fields from Account page, and click on Changes, He won't redirected to the Overview page

Either he should be redirected to the Overview page or the edit form should get closed.

Now

A screenshot of an edit profile form. The form fields are as follows:

- First Name:** Radha (highlighted with a red box)
- Surname:** Krishna (highlighted with a red box)
- Gender:** Male (highlighted with a red box)
- Phone Number:** +447887355677 (highlighted with a red box)
- Address:** Hari Om Nivas, Rajgurunagar, Pune, El 7DB (highlighted with a red box)

At the bottom, there are two buttons: "Delete Account" (red background) and "Save Changes" (green background).

Expected - Once user Click on save changes, The field which are get displayed once you click on edit should get closed and UI should be look like

A screenshot of the same edit profile form after saving changes. The fields are now closed and collapsed:

- First Name:** Radha
- Surname:** Krishna
- Gender:** Male
- Phone Number:** +447887355677
- Address:** Hari Om Nivas, Rajgurunagar, Pune, El 7DB

At the bottom, there are two buttons: "Delete Account" (red background) and "Save Changes" (green background).

7. Cancel Button is not provided to cancel the Edit profile functionality.

Manage Personal Info

Email: siddhantsatkar2709@gmail.com

First Name	Radha	<input type="checkbox"/>
Surname	Krishna	<input type="checkbox"/>
Gender	Male	<input type="checkbox"/>
Phone Number	+447887355677	<input type="checkbox"/>
Address	Hari Om Nivas,Rajgurunagar Pune E1 7DB	<input type="checkbox"/>
Delete Account		Save Changes

8. The Save Changes button appears on the UI once user navigate to the Account page, The Cancel and Save Changes button should appear once he click the Edit of the Account page

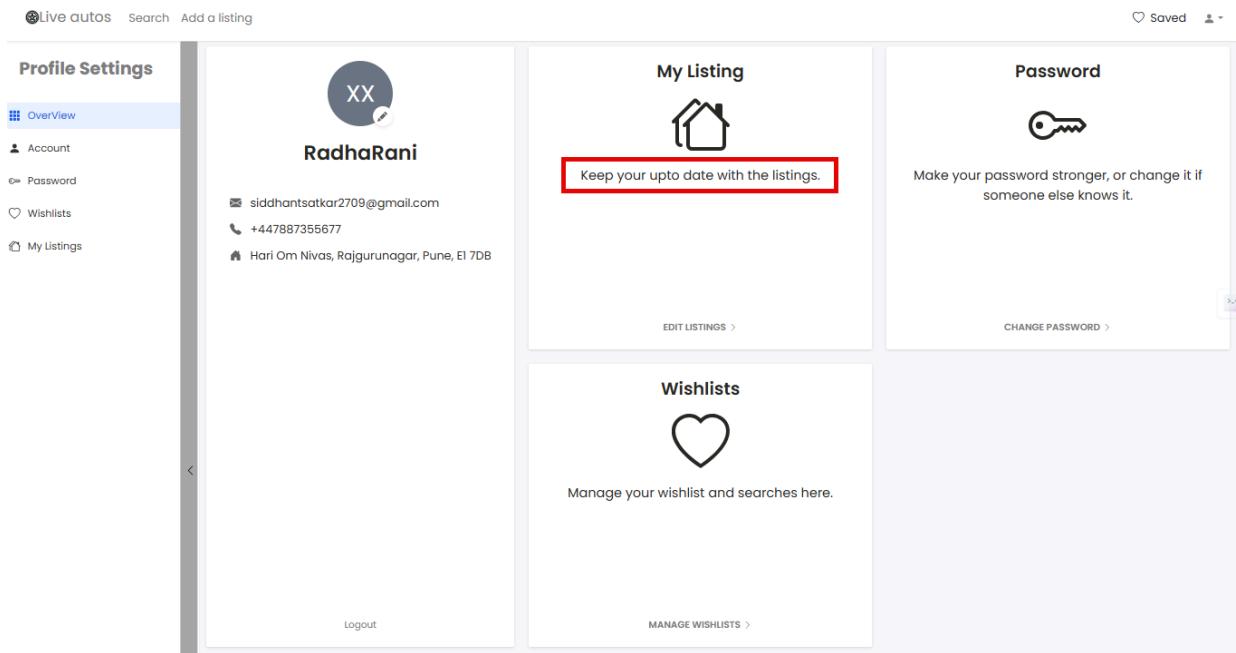
Manage Personal Info

Email: siddhantsatkar2709@gmail.com

First Name	Radha	<input type="checkbox"/>
Surname	Krishna	<input type="checkbox"/>
Gender	Male	<input type="checkbox"/>
Phone Number	+447887355677	<input type="checkbox"/>
Address	Hari Om Nivas,Rajgurunagar Pune E1 7DB	<input type="checkbox"/>
Delete Account		Save Changes

9. If the user clicks on the Logout button from the overview page, He gets redirected to the Home page but does not get showed logged out on the frontend, User seems like to be logged in, Please refer attached recording  User logged out from overview.mp4

10. On the overview page under My listing, needs to correct the sentence. Please refer attached screenshot



Password:

1. when user complete enters the current password new and confirms that and click on the update password, after confirmation he gets an error message

2. The password input field keeps the authenticity and change the characters into *, but we have not provided the Eye button to view the password input he has given

Password Update

Manage your password settings and secure your account.

Current Password

New Password

Confirm Password

Update Password

3. Placeholders are not provided in the any of the field,

Suggestion - You can add the basic instruction in the new password placeholders like 'Min 8 character required'

Profile Settings

Password Update
Manage your password settings and secure your account.

Current Password
Placeholder

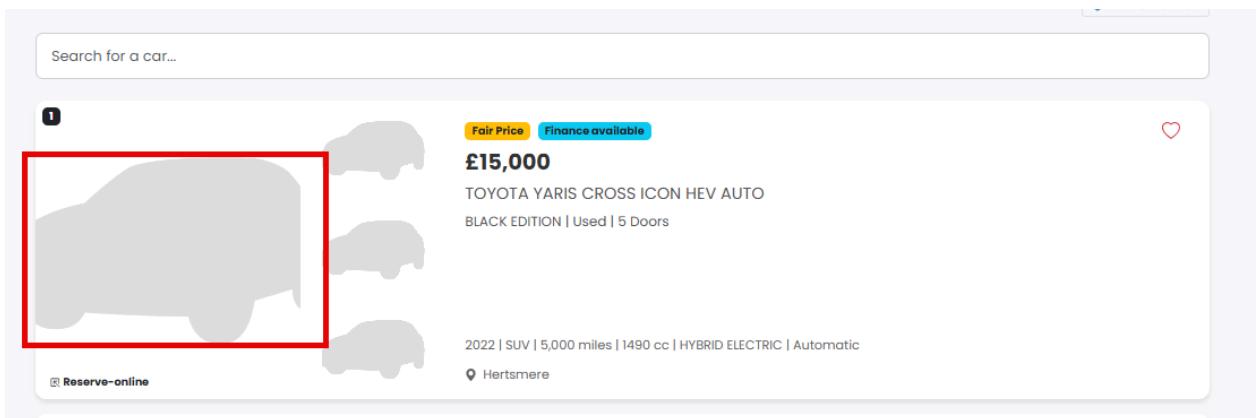
New Password
Placeholder

Confirm Password
Placeholder

Update Password

Search:

1. When you click on the Search from the top navigation bar, and scroll down, the Filters also get scrolled down, Please refer the attached recording [Filter scrolled down.mp4](#)
2. Suggestion : The image of the car should not get cut in the tile. Please set the fixed resolution and the warning message for the user while uploading the image.



3. If there is no search result found as per the requirement, then we display the messages 'You might like this:' But we do not show any relevant data.

Sort

Price (low to high)

Distance from you

SW1A 1AA

Within 5 miles

Save Changes

Make and model

Price

Year

Mileage

distance 5 miles x postcode SW1A 1AA x Clear all

0 results Save search

No ads found for these filters.
Try removing your last filter or adjusting your search criteria.

You might like these:

- If user select the Distance from you filter the drop down gets open and does not get closed also when I open other filters, but at the same time e.g. open the 'make and model' filter and then open the 'Price' Filter this price filter closes the 'Make and Model' refer the attached video for the same [Distance from you close issue.mp4](#)

- Make and Model filter displayed as 'Make and model' → Needs to change to 'Make and Model'

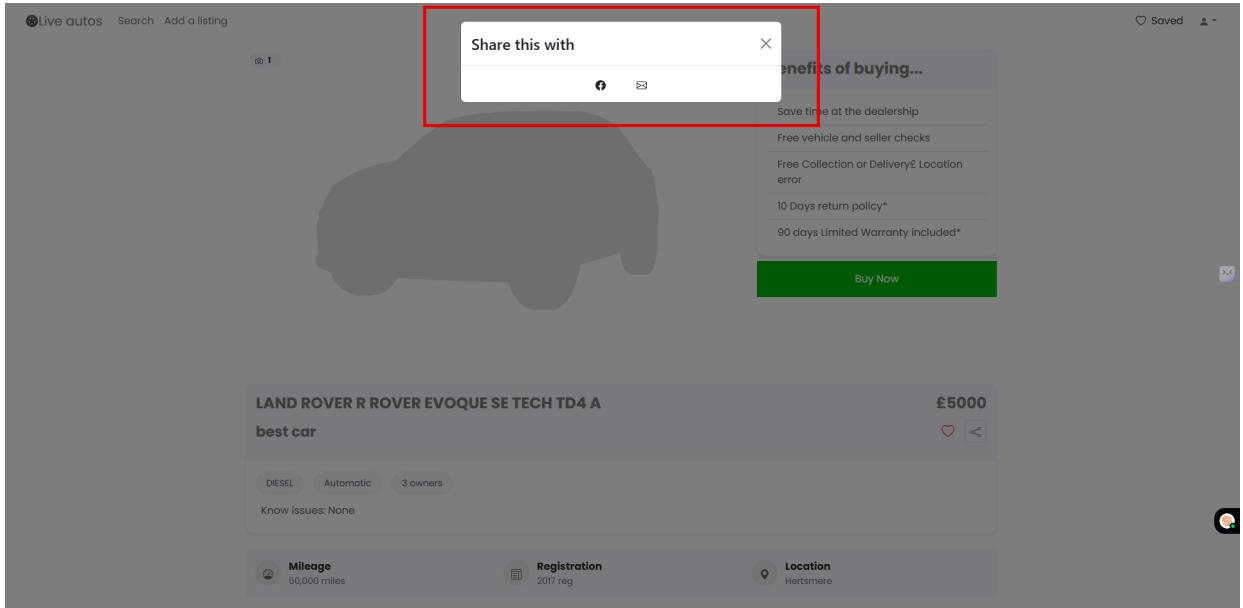


- User is not able to select the multiple make as well as models available for that particular make

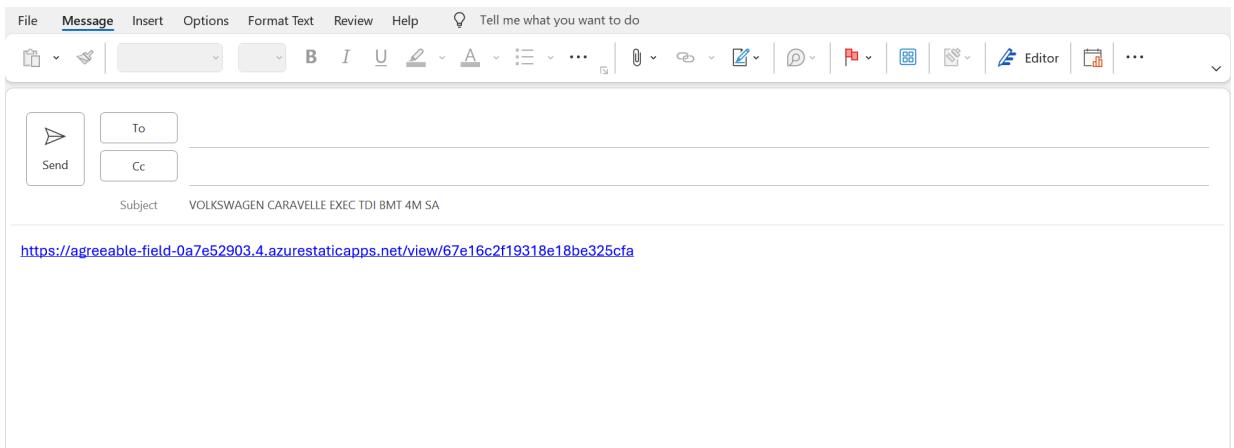
- Not specified the mileage range per liter or per Kg

- When you click on the car, the Car detail page gets opened. Extra stars (*) has been added in the sentence of benefits of buying.

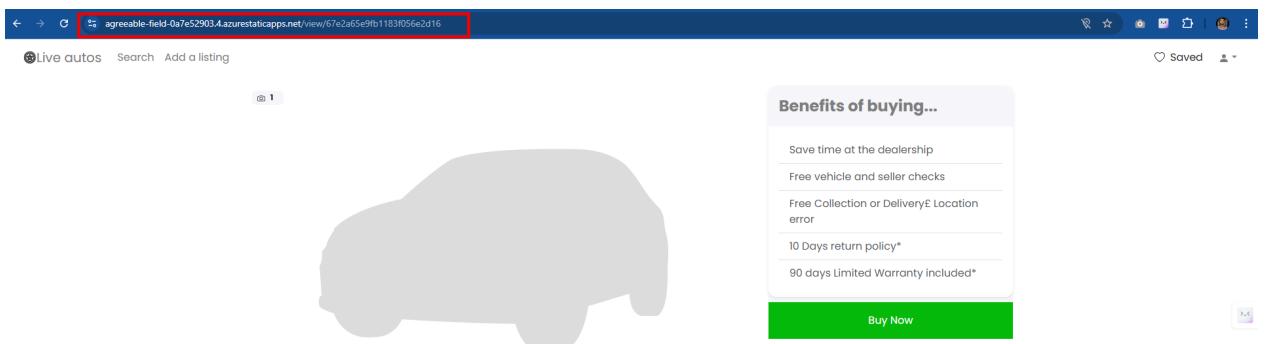
- Go to the car details page, you will get the option to 'Share' . We can add the 'copy link' option as there can be many platforms where the link can be shared like whatsapp Instagram etc.



10. Go to the car details page, you will get the option to 'Share' Click on the mailbox, The can we enhance the email template, for now we are just adding the link in the mail.



11. For the car details page, we are not showing the proper link.



12. Alignment for the milage, Registration and location should be fixed

LAND ROVER R ROVER EVOQUE SE TECH TD4 A

£5000

DIESEL Automatic 3 owners

Know issues: None

Mileage 50,000 miles **Registration** 2017 reg **Location** Hertsmere

Fuel type	DIESEL	Doors	5
Body type	SUV	Seats	5
Color	BLUE	Engine	1998cc
Gearbox	Automatic	Condition	Used
Condition Grading	Average	Service history	None

Description

Major repairs done

Specs and features

13. While listing if we fetch the car details using API, and listed it, the car description shown like below into the car details

DIESEL Automatic 2 owners

Know issues: None

Mileage 150 miles **Registration** 2019 reg **Location** Hertsmere

Fuel type	DIESEL	Doors	5
Body type	Van Derived Car	Seats	7
Color	GREY	Engine	1968cc
Gearbox	Automatic	Condition	Used
Condition Grading	Average	Service history	Partial

Description

fuelType:DIESEL, bodyType:Van Derived Car, engineSize:1968, gearbox:Automatic, owners:2, seats:5, color:GREY, make:VOLKSWAGEN, model:CARAVELLE EXEC TDI BMT 4M SA, name:VOLKSWAGEN CARAVELLE EXEC TDI BMT 4M SA, euroStatus:6d-temp, engineCapacity:1968, drivingAxe:All, dateOfRegistration:05/09/2019, year:2019App Connect, Composition Colour Radio+8in Tch Scr, DAB, Mobile Phone Interface, Telephone Equipment, USB Interfaces, 4 Remote Control Folding Keys, Cntrl Lckng Sys+Sfck+Rmt Cntr+2 Flx Ky, Elec Sliding Door Drvr Psngr Side, Front Fog Lights+Cornering Function, High Level Brake Light, Wing Mirrors Heated+Power Adjustable, 2 Individual St+Lngitudnl Adj On Railisy, Climatronic 3 Zone AC With 2nd Evp, Cruise Control, Driver Seat - Height+Lumbar+Rchr+Rmt Adj, Electric Front Windows, Floor Mats In Cab, Heated Driver And Front Passenger St, Height And Rake Adjustable Steering, 1ltr MFSW-Gearshift Knob+Rad+Telephone, Seats - Heated Front, Dynamic Chassis Body Lwrd By 20mm, ESP + TCS + EDL, Servotronic Speed-Sensitve Pwr Sterng, Digital Sound Package - Dynaudio, Lights And Vision Package, 3 Year / 60000 Mile Warranty, Alcantara/Leather Upholstery, Solid Paint, ABS + EBD, Anti-Theft Alarm System+Int Monitng, Driver Airbag, Front Assist+Emergency Braking, Front Passenger Airbag, Side+Curtain Airbags For Dvr+Psngr, 17in Cascavel Al-Blk Dmnd Trnd Srfce, All Weather Tyres 255 45 R18 I03H XL

Major repairs done

14. On Car details page, The heading is Major repairs done, it should be only Major repairs

The screenshot shows a car details page with a table at the top:

Gearbox	Automatic	Condition	Used
Condition Grading	Average	Service history	Partial
Description fuelType:DIESEL, bodyType:Van Derived Car, engineSize:1968, gearbox:Automatic, owners:2, seats:7, doors:5, color:GREY, make:VOLKSWAGEN, model:CARAVELLE EXEC TDI BMT 4M SA, name:VOLKSWAGEN CARAVELLE EXEC TDI BMT 4M SA, euroStatus:6d-temp, engineCapacity:1968, drivingAxle:All, dateOfRegistration:05/09/2019, year:2019App Connect, Composition Colour Radio+5in Tch Scr, DAB, Mobile Phone Interface, Telephone Equipment, USB Interfaces, 4 Remote Control Folding Keys, Cntrl Lckng Sys+Sfck+Rmt Cntrl+2 Fld Ky, Elec Sliding Door Drvr Psngr Side, Front Fog Lights+Cornering Function, High Level Brake Light, Wing Mirrors Heated+Power Adjustable, 2 Individual St+Lngtudnl Adj On RllsSy, Climatronic 3 Zone AC With 2nd Exp, Cruise Control, Driver Seat- Height+Lumbar+Rch+Rke Adj, Electric Front Windows, Floor Mats In Cab, Heated Driver And Front Passenger St, Height And Rake Adjustable Steering, Lthr MFSW-Gearshift Knob+Rod+Telephone, Seats - Heated Front, Dynamic Chassis Body Lwrd By 20mm, ESP + TCS + EDL, Servotronic Speed-Sensitive Pwr Sterng, Digital Sound Package - Dynaudio, Lights And Vision Package, 3 Year / 60000 Mile Warranty, Alcntra/Leather Upholstery, Solid Point, ABS + EBD, Anti-Theft Alarm System+Intr Monitng, Driver Airbag, Front Assist+Emergency Braking, Front Passenger Airbag, Side+Curtain Airbags For Dvr+Psngr, 17in Cascavel Al-Blk Dmnd Trnd Srfce, All Weather Tyres 255 45 R18 I03H XL			

Below the table, there is a section titled "Major repairs done" which contains the word "None".

Specs and features section:

- Running Costs & Annual Costs
- Size and dimensions
- Specs and optionals

15. If there is not any Major repair we are showing None, But we have added one extra line below the None

The screenshot shows a car details page with a table at the top:

Gearbox	Automatic	Condition	Used
Condition Grading	Average	Service history	Partial
Description fuelType:DIESEL, bodyType:Van Derived Car, engineSize:1968, gearbox:Automatic, owners:2, seats:7, doors:5, color:GREY, make:VOLKSWAGEN, model:CARAVELLE EXEC TDI BMT 4M SA, name:VOLKSWAGEN CARAVELLE EXEC TDI BMT 4M SA, euroStatus:6d-temp, engineCapacity:1968, drivingAxle:All, dateOfRegistration:05/09/2019, year:2019App Connect, Composition Colour Radio+5in Tch Scr, DAB, Mobile Phone Interface, Telephone Equipment, USB Interfaces, 4 Remote Control Folding Keys, Cntrl Lckng Sys+Sfck+Rmt Cntrl+2 Fld Ky, Elec Sliding Door Drvr Psngr Side, Front Fog Lights+Cornering Function, High Level Brake Light, Wing Mirrors Heated+Power Adjustable, 2 Individual St+Lngtudnl Adj On RllsSy, Climatronic 3 Zone AC With 2nd Exp, Cruise Control, Driver Seat- Height+Lumbar+Rch+Rke Adj, Electric Front Windows, Floor Mats In Cab, Heated Driver And Front Passenger St, Height And Rake Adjustable Steering, Lthr MFSW-Gearshift Knob+Rod+Telephone, Seats - Heated Front, Dynamic Chassis Body Lwrd By 20mm, ESP + TCS + EDL, Servotronic Speed-Sensitive Pwr Sterng, Digital Sound Package - Dynaudio, Lights And Vision Package, 3 Year / 60000 Mile Warranty, Alcntra/Leather Upholstery, Solid Point, ABS + EBD, Anti-Theft Alarm System+Intr Monitng, Driver Airbag, Front Assist+Emergency Braking, Front Passenger Airbag, Side+Curtain Airbags For Dvr+Psngr, 17in Cascavel Al-Blk Dmnd Trnd Srfce, All Weather Tyres 255 45 R18 I03H XL			

Below the table, there is a section titled "Major repairs done" which contains the word "None". A red arrow points to the word "None".

Specs and features section:

- Running Costs & Annual Costs
- Size and dimensions
- Specs and optionals

16. Those values which are not available in the Specs and features should be displayed as NA rather than keeping the empty fields.

The screenshot shows a detailed vehicle specification page. At the top, there's a note about monitoring driver airbags and emergency braking. Below that, under 'Major repairs done', it says 'None'. The main section is 'Specs and features', which includes 'Running Costs & Annual Costs' and 'Size and dimensions'. Under 'Size and dimensions', there are several data points: Height (1970), Weight (2515), Length (4904), Payload weight (empty box), bhp (195.8), rpm (4000), and Fuel tank capacity (70). To the right of these, there are status indicators: Euro status (6d-temp), Number of axles (2), Max speed (Zero to 60Mph), Gear count (7), Driving Axle (All), and Imported (No). A red box highlights the empty payload weight field. Below 'Size and dimensions' is a section for 'Specs and optionals'. At the bottom, there's a 'Relevant Cars' section.

17. In Specs and optionals

The headers and its point are not well aligned, Need to follow proper indentation

The screenshot shows a list of vehicle features grouped into categories. A vertical blue line on the left separates the categories from the individual items. Red arrows point to each category header: 'Exterior Features', 'Interior Features', and 'Mechanical Features'. The items listed under 'Exterior Features' include: App Connect, DAB, Telephone Equipment, 4 Remote Control Folding Keys, Elec Slidng Door Drvr Psngr Side, High Level Brake Light, Cntrl Lckng Sys+Sflick+Rmt Cntrl+2 Fld Ky, Front Fog Lights+Cornering Function, Wing Mirrors Heated+Power Adjustable. The items listed under 'Interior Features' include: 2 Indvidual St+Lngitudnl Adj On RailSy, Cruise Control, Electric Front Windows, Heated Driver And Front Passenger St, Lthr MFSW-Gearshift Knob+Rad+Telephne, Climatronic 3 Zone AC With 2nd Evp, Driver Seat- Height+Lumbar+Rch+Rke Adjst, Floor Mats In Cab, Height And Rake Adjustable Steering, Seats - Heated Front. The items listed under 'Mechanical Features' include: Dynamic Chassis Body Lwrd By 20mm, Servotronic Speed-Sensitve Pwr Sterng, Option Packs, and ESP + TCS + EDL.

18. Relevant cars, Does not show dynamically, there is list of cars which we show statically for all the cars

The screenshot shows a user interface for viewing car specifications. At the top, there are three expandable sections: 'Running Costs & Annual Costs', 'Size and dimensions', and 'Specs and optionals'. Below these is a section titled 'Relevant Cars' which contains four cards, each representing a different vehicle model:

- FORD RANGER WILDTRAK 4X4 DCB TDCI A**
£1,500 Great price
5 seats, 5 doors, Pick Up
DIESEL, Automatic, 3198 litres
- AUDI Q5 SPORT TDI QUATTRO S-A**
£1,532 Great price
5 seats, 5 doors, SUV
DIESEL, Automatic, 1968 litres
- LAND ROVER R ROVER EVOQUE SE TECH TD4 A**
£5,000 Great price
5 seats, 5 doors, SUV
DIESEL, Automatic, 1999 litres
- VOLKSWAGEN CARAVELLE EXEC TDI BMT 4M SA**
£5,000 Great price
7 seats, 5 doors, Van
DIESEL, Automatic, 1968 litres

Add a Listing

1. When adding an information in the fields, the message displayed below the fields please refer the attached recording [input field i message.mp4](#)
2. If the API fails to fetch the data in this case users need to enter the information manually, in this case we have dependency on *Make and Model*, which prevents redirects on the certify page so need to add this on the basic details page.
3. On certify, We are only allowing the image format to receive the data from the user, Here all types of file format should be accessible.

4. Spelling mistake & Enhancement in the message - under Certify Section

Add a listing

Certify

Car Verification

 **Please upload service records (0)**

The proof of identification is required to transfer ownership of the vehicle on DVLA website and to identify the buyer. All images are stored encrypted/secure storage.



Message - Please upload the service records for the vehicle. These records are essential for the transfer of ownership and will help in verifying the vehicle's history. All uploaded images are securely stored and encrypted to ensure the safety and confidentiality of your information.

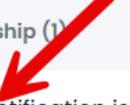
5. Spelling mistake & Enhancement in the message - under Certify Section

Add a listing

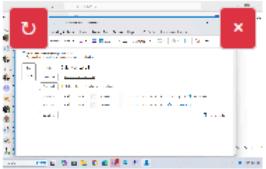
Certify

Car Verification

 **Please upload service records (1)**

 **Proof of ownership (1)**

The proof of identification is required to transfer ownership of the vehicle on DVLA website and to identify the buyer. All images are stored encrypted/secure storage.

Message: Please upload the proof of ownership for the vehicle. This document is required for the transfer of ownership on the DVLA website and to confirm the buyer's identity. All uploaded images are securely stored and encrypted to ensure the privacy and security of your data.

6. Spelling mistake & Enhancement in the message - under Certify Section, Owner Information

The screenshot shows a user interface for vehicle certification. At the top, there is a blue bar with the word "Certify". Below it, the "Car Verification" section contains two items: "Please upload service records (1)" and "Proof of ownership (1)". Under the "Owner Verification" section, there is a sub-section titled "Proof of Identification (1)". A red arrow points to the text within this sub-section: "The proof of identification is required to transfer ownership of the vehicle on DVLA website and to identify the buyer. All images are stored encrypted/secure storage." Below this text is a file upload area with a plus sign (+) and a small thumbnail preview of a document.

Message: "Please upload a valid proof of identification for the owner. Accepted documents include a UK passport, driving license, or voter ID. This is required for verifying the owner's identity and facilitating the transfer of vehicle ownership on the DVLA website. All uploaded images are securely stored and encrypted to protect your personal information."

7. Incorrect statement in terms and conditions.

Bank Name

SBI

i We follow GDPR guidelines

Sortcode

12-34-56

UK Sort code must be numeric and greater than 0

i We store all data in the UK

Account Number

12345678

i We store passwords encrypted, and no one else can decrypt them except you.



- I Agree to get vehicle inspected once sold
- I Agree that tyres' thread depths are within the legal limit
- I Agree to pay the inspection/admin charge once the car is sold (£200)
- I Agree with the website's 3% fee after car sale confirmation (this is saving of up to 25%, compare to quick sale)
- I Agree with the 10-day return policy
- I agree that the car is in roadworthy condition and has no undeclared known issues and agree to website's 



Certify and Post

< Previous

Next: Advertise Your Car >

BUY

1. Click on the Buy from car details page. you will get redirected to the buy page, In Advantage of buying section there are some extra Starts (*) added in the sentences

The screenshot shows a 'Buy' page with a 'Buyer Info' section on the left and an 'Advantages of buying' section on the right. The 'Advantages of buying' section includes a red box highlighting '10 Days return policy*' and '90 days Limited Warranty included*'. A green button labeled 'Next: Fulfillment Options' is visible at the bottom.

2. On Warranty key features section there are some extra Starts (*) added in the sentences

The screenshot shows a 'Buy' page with a 'Buyer Info' section on the left and a 'Warranty Key Features' section on the right. The 'Warranty Key Features' section includes a red box highlighting 'Unlimited mileage cover*'. A green button labeled 'Next: Fulfillment Options' is visible at the bottom.

3. On selecting option 'I will collect' redirects to the home but there is slight delay in redirecting

4. Selection the Collection toggle, in the Fulfillment options does not trigger any mail or message

Live autos Search Add a listing

Buy

Fulfillment options

Collection

Distance: 44.8332834019999 miles

Delivery Collection

We will inform you once the deal is done and the vehicle is ready for collection.

I agree to LiveAutos terms and conditions

Confirm, redirect to Home

Advantages of buying

- We will inspect and send a report to you
- Deliver the vehicle to you
- 10 Days return policy*
- 90 days Limited Warranty included*

Warranty Key Features

- Extensive listed component cover for mechanical breakdown
- Diagnostics contribution up to £65 inc. VAT
- Wheel bearing and coil spring cover on vehicles up to 6 years old, or 70,000 miles
- Unlimited mileage cover*
- Unlimited repair requests to the aggregate value of the vehicle
- Transferable to a new owner if sold privately
- 6-, 12-, 24-, and 36-month options available

5. Selecting 'Submit I will collect' redirects the user to the home page with slight delay but does not trigger any email to the user.

Live autos Search Add a listing

Buy

Buyer Info

Buyer Info identityimages

RadhaRani Krishna siddhantsatkar2709@gmail.com +447887355677 Hari Om Nivas Rajgurunagar Pune E17DB 2007-04-08

Proof of identification ()

The proof of indentification is required to transfer ownership of the vehicle on DVLA website and to identify the buyer. All images are stored encrypted/secure storage.

I agree with terms and conditions

Submit I will collect

Next: Fulfillment Options >

Advantages of buying

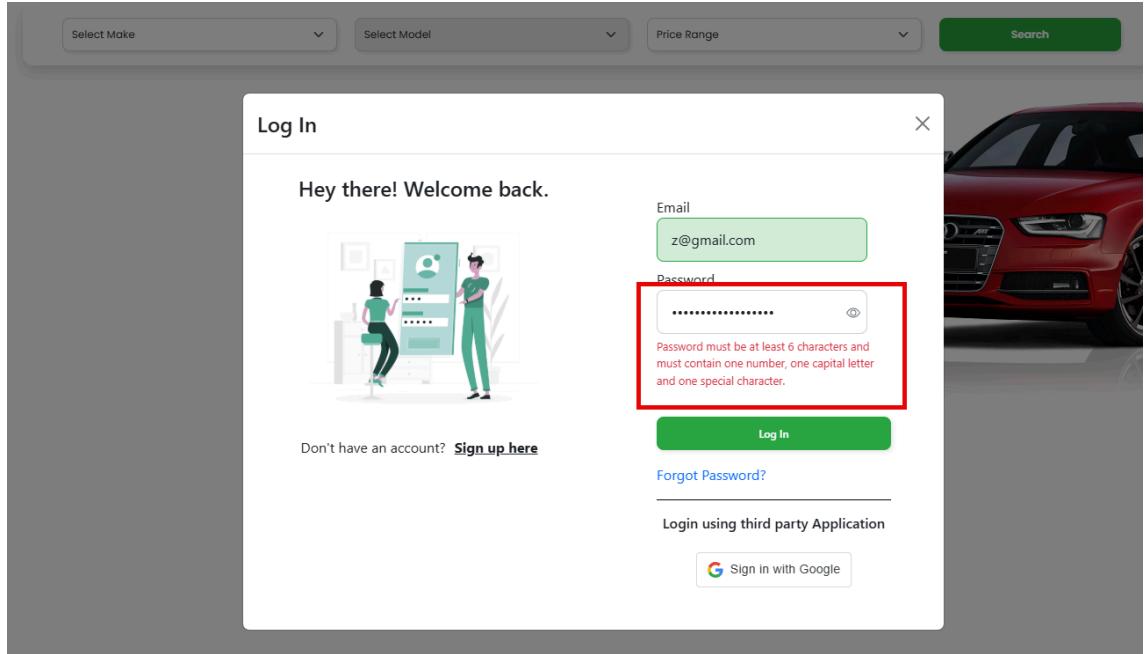
- We will inspect and send a report to you
- Deliver the vehicle to you
- 10 Days return policy*
- 90 days Limited Warranty included*

Warranty Key Features

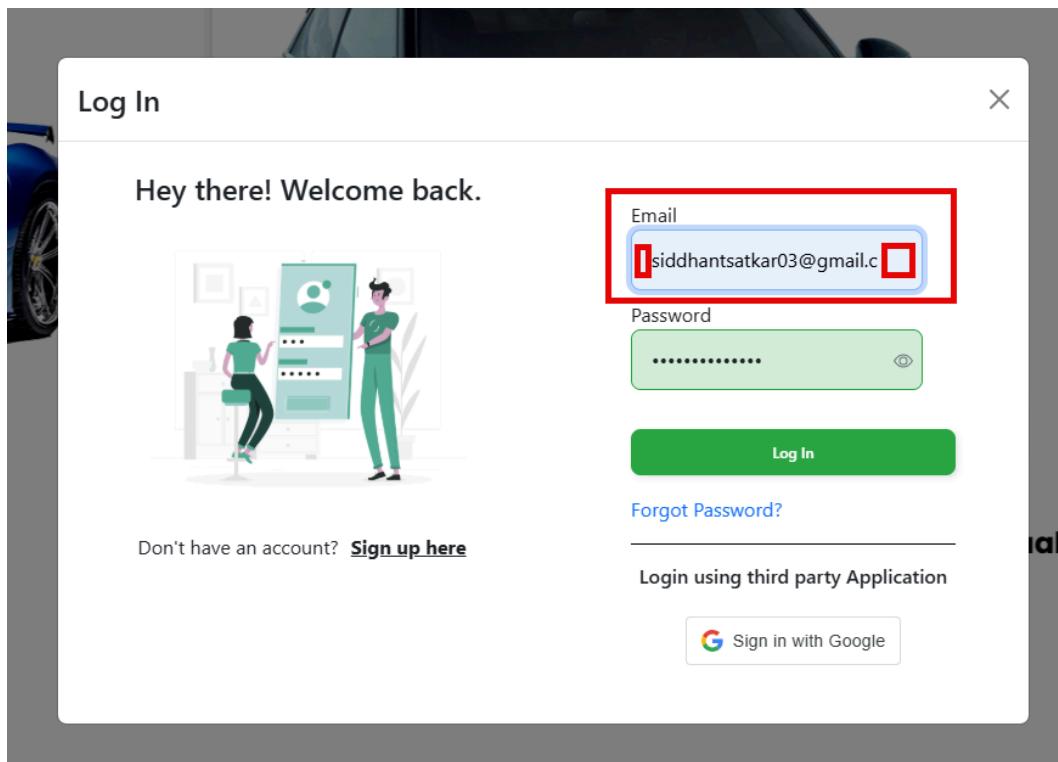
- Extensive listed component cover for mechanical breakdown
- Diagnostics contribution up to £65 inc. VAT
- Wheel bearing and coil spring cover on vehicles up to 6 years old, or 70,000 miles
- Unlimited mileage cover*
- Unlimited repair requests to the aggregate value of the vehicle
- Transferable to a new owner if sold privately
- 6-, 12-, 24-, and 36-month options available

6. There is no option provided to the user for the order he made for the car. (Order Details / Purchase Details)

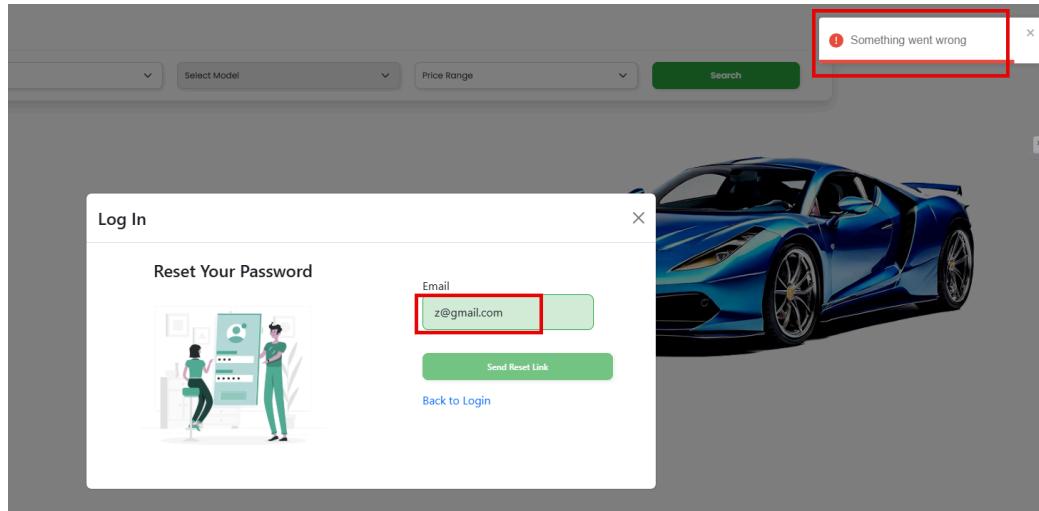
- While logging in, When I try to enter the user which is not registered and give the random inputs in the password section it gives me an inappropriate error, The message should be something likewise 'Given user email is not registered' OR 'Email or Password is wrong'.



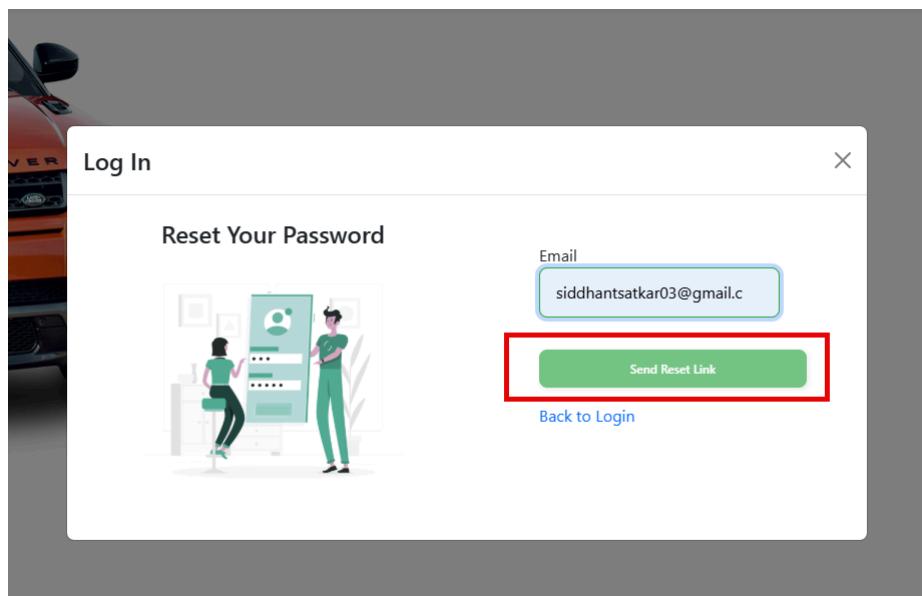
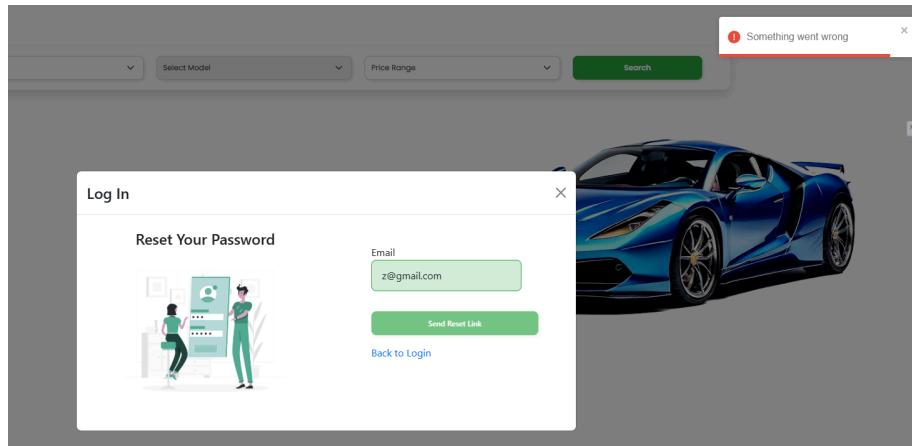
- Please refer attached video
[Registration 1.mp4](#)
- We have some extra space in thetextfield, So rather than showing the email id cut we can reduce the extra padding



4. If the mail id is not registered (First time user) is clicked on the forget password and then click on ‘Send reset link’ inappropriate error occurs stating that ‘Something went wrong’ Despite this the message should display that ‘User is not registered’



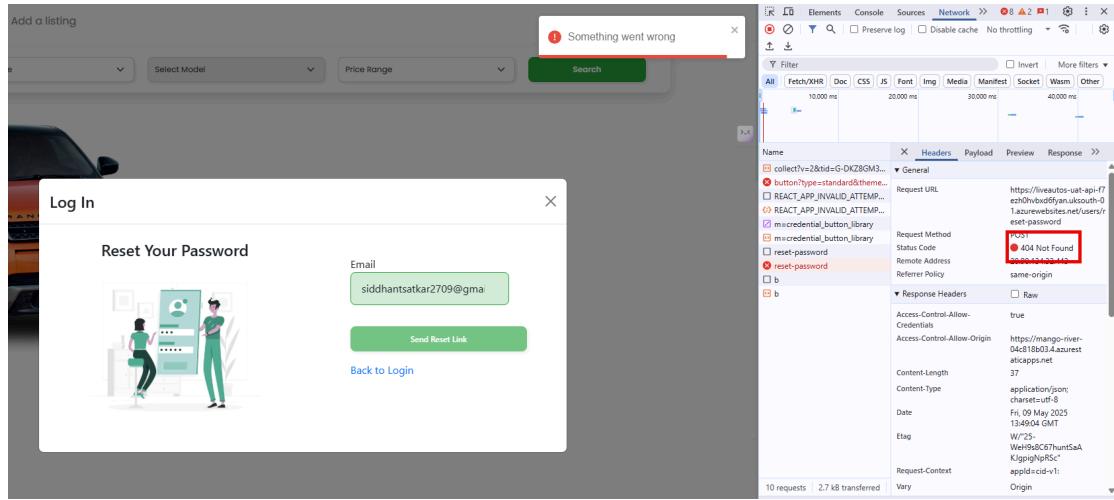
5. If the user bymistake entered the wrong email id and click on the send reset link, error message occurs and after that the ‘send reset link’ button gets disabled even after when the user entered the correct email id



6. Please refer attached video recording

 forgot pass 2.mp4

7. Forgot password - on Click 'Send Reset Link' – 404 error occurs



The screenshot shows a browser interface with a Network tab open in the developer tools. A request to `https://mango-river-04d18bd3.azuredataproc.net/users/r/forget-password` has failed with a `404 Not Found` status code. The request method was `POST`. The response headers include `Access-Control-Allow-Credentials: true`, `Access-Control-Allow-Origin: https://mango-river-04d18bd3.azuredataproc.net`, `Content-Type: application/json; charset=utf-8`, `Date: Fri, 09 May 2025 13:49:25 GMT`, `Etag: W/"25-WeH9BzC67nusSAAKjgppNgRSc"`, and `Request-Context: applicationId=1`. The origin is listed as `same-origin`.

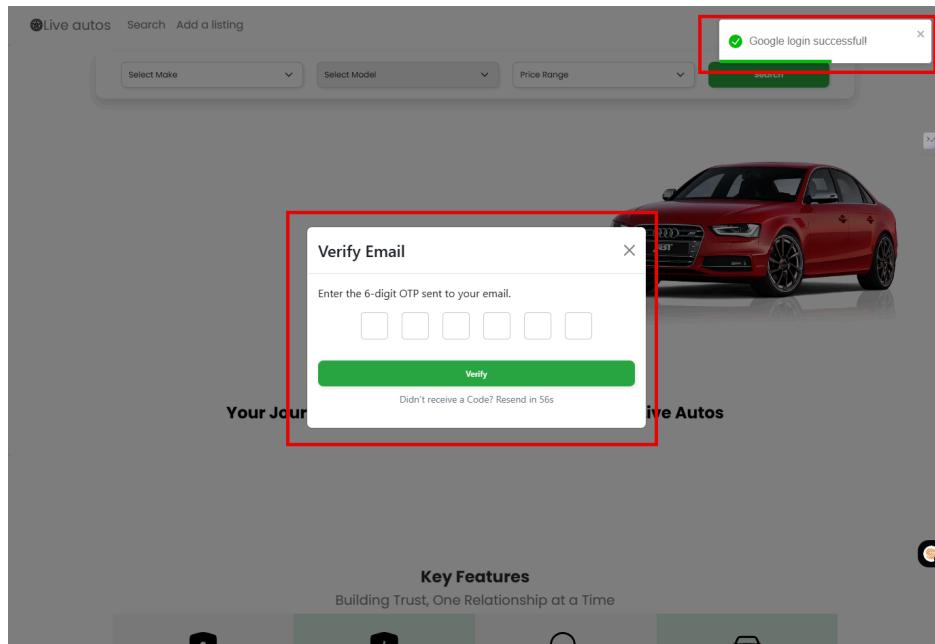
8. When user tries to login with third party application,

Suggestion - We have provided login using only google so we can directly say login using google

Issue - When user click on 'Sign with google' and complete the process the success message appears, Along with the verification email message,

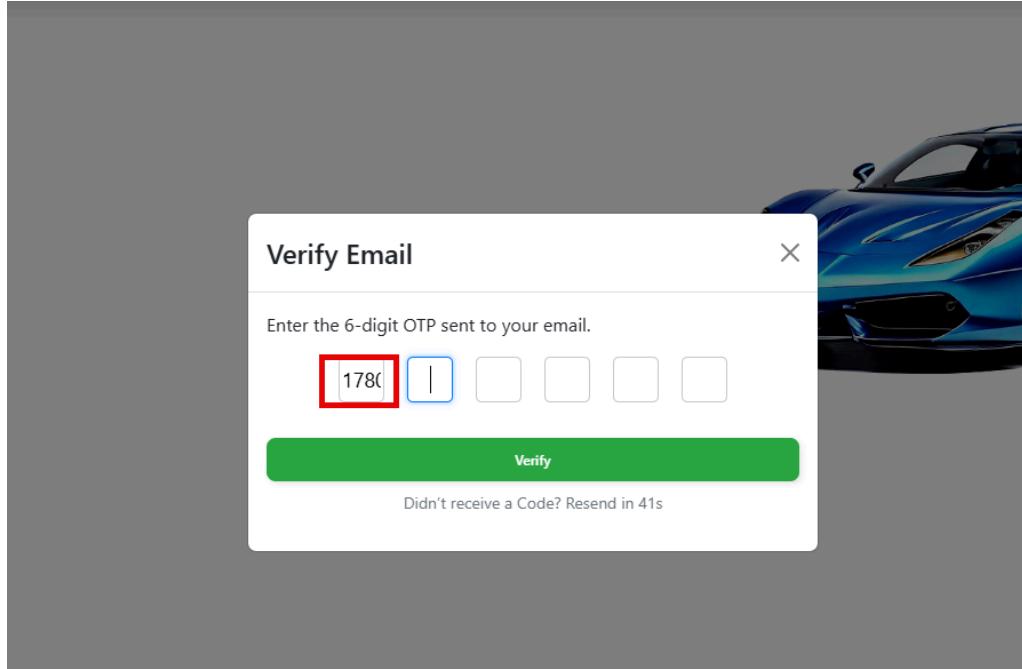
Despite of closing the tab of verify email without entering the OTP, Still user gets logged in the system

Showing both success message and a verification popup are contradictory in my opinion.

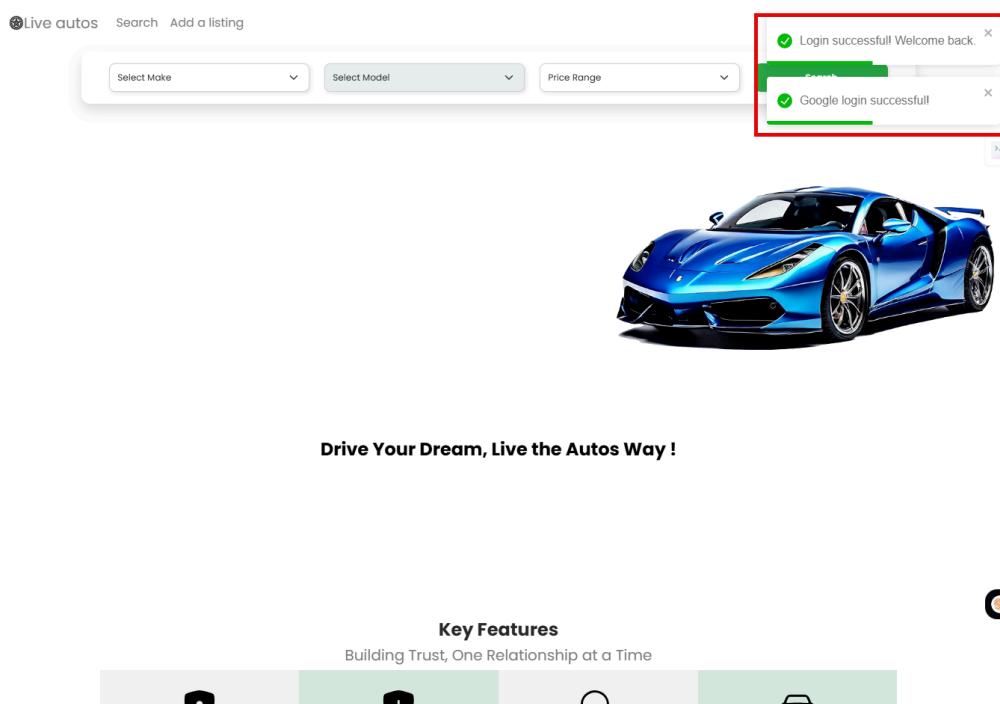


The screenshot shows a car listing website. A green toast notification at the top right says "Google login successful!". Below it, a modal window titled "Verify Email" asks for a 6-digit OTP sent to the user's email. The modal has a red border. In the background, there is a large image of a red Audi car and some text about "Your Journey". At the bottom, there is a "Key Features" section with the tagline "Building Trust, One Relationship at a Time".

9. Copy and paste for the OTP should not be allowed, And if it's allowed then the digits should store one by one in the boxes not all digits in the single box



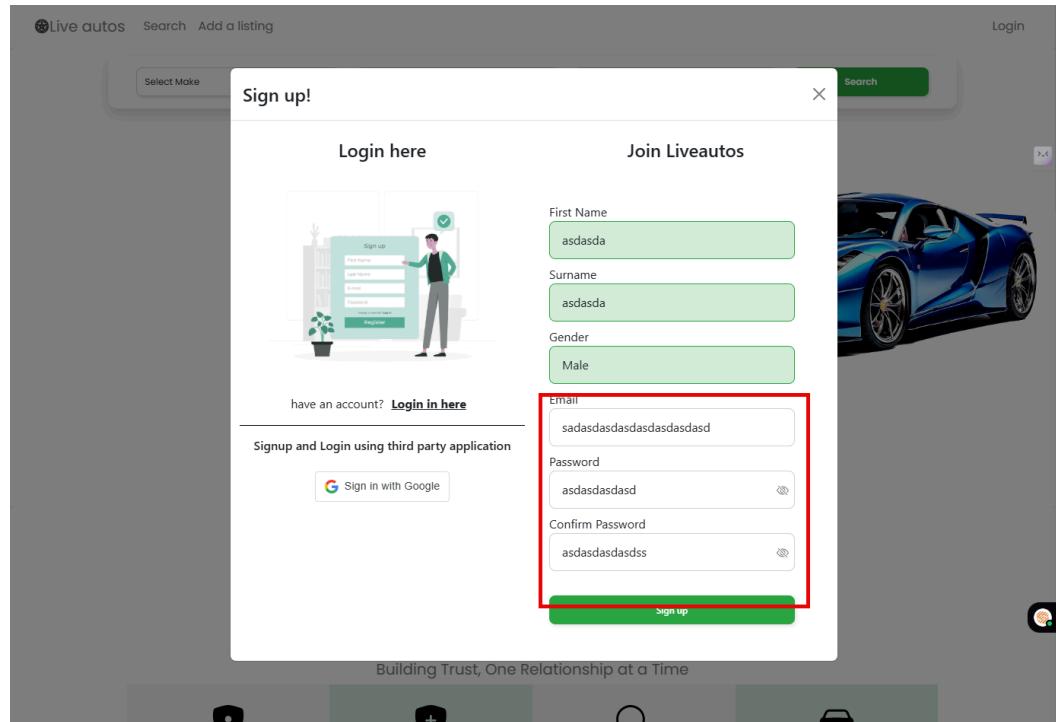
10. After logging with google, Two messages appear on the frontend.



11. Please refer the attached recording

 [signup 3.mp4](#)

12. There is no warning message given on the sign up page before click on the sign up



13. Option for sign in with google is given but no option is given for Sign Up with google.

14. Login Functionality from Search page - Refer the attached video

🎥 save search 4.mp4

15. Login functionality - add a listing

Warning message states that 'Need login for **this page**' but the message displayed on the home page, so rather than **this page** it should clearly display the message states that **login required to add in the listing**

🎥 5 add listing.mp4

16. Logout Issue — Refer the attached video

🎥 6 logout issue.mp4