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What to Do During a Robbery

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1. Remain calm and do not resist.

Assure the robber you will cooperate and take no action that may jeopardize your safety. Don't make any quick or unexpected movements.

2. Follow the robber's directions, but do not offer more than what they ask for.

Don't argue. If you have to move or reach into your pockets to give the robber what they want, tell them what you are going to do and why.

3. Make mental notes of the robber's appearance.

You'll need to describe the suspect when filing your report. Take note of their features including race, age, height, hair and eye color, clothing, etc. Is there anything unusual about their appearance such as scars or tattoos? If they have a weapon, make note of what it is so you can describe it later. If they come or go in a car, try to note the make and model and license plate number.

4. Notice what the robber *does* so you can include it in your report.

If there are two accomplices, pay attention to any conversations they have with one another. Do they use each others names or nicknames? Do they mention any locations? Try to remember what they touch during the robbery so that police can check those areas for fingerprints.

5. After the robbery, go immediately to a safe location, then report the crime.

Your personal safety is your top priority. Make sure you feel secure before you call 911 or DPS. If you're in an isolated area, move to an area with people and ask someone to stay with you while you wait for help. If you opt to remain at the crime scene, try not to touch anything. If there were any witnesses, ask them to remain with you until the officers arrive. If they must leave, write down their name, address and telephone number.

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