## Call Center Trends

4054
Answered Call

946
Not Answered Call

3646
Resolved Call

1354
Not resolved Call

67.52
Avg Speed of Answer











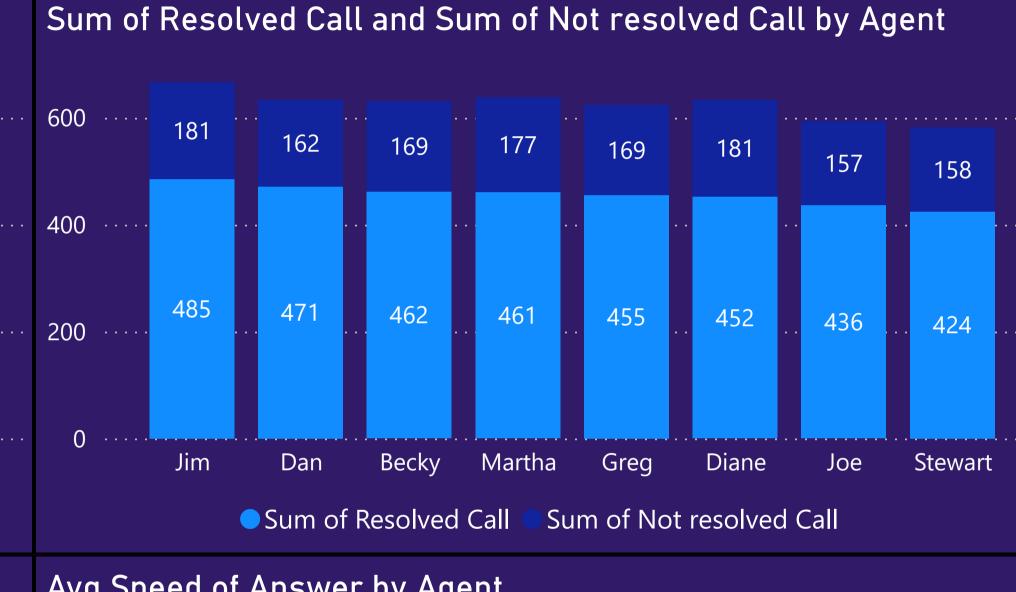


Streaming

☐ Technical Support









## Call Center Trends

May

September

4054
Answered Call

946
Not Answered Call

500

0

Normal

August

December

3646
Resolved Call

1354
Not resolved Call

67.52
Avg Speed of Answer

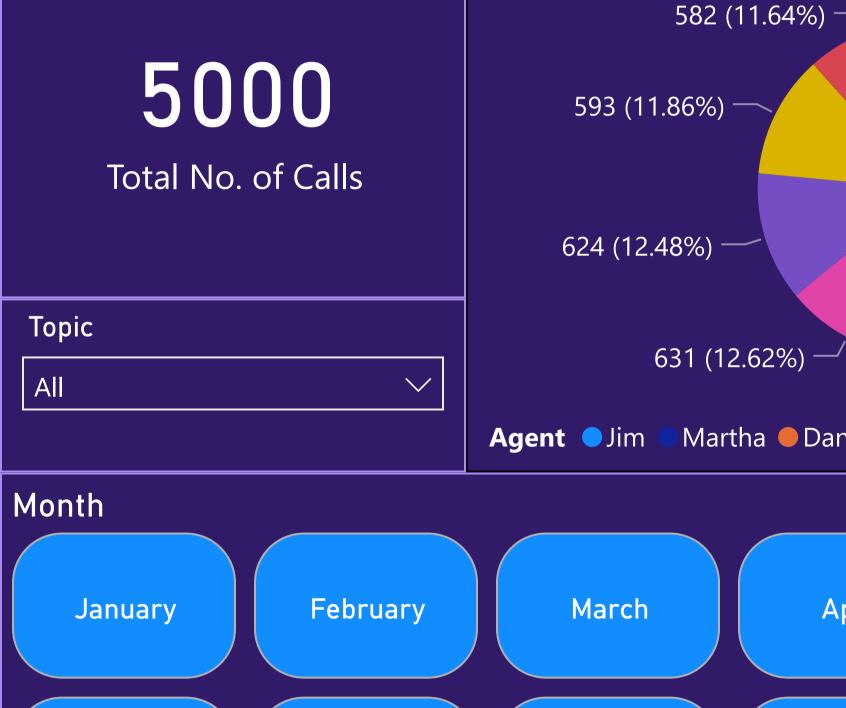
Greg

☐ Jim

Joe

Martha

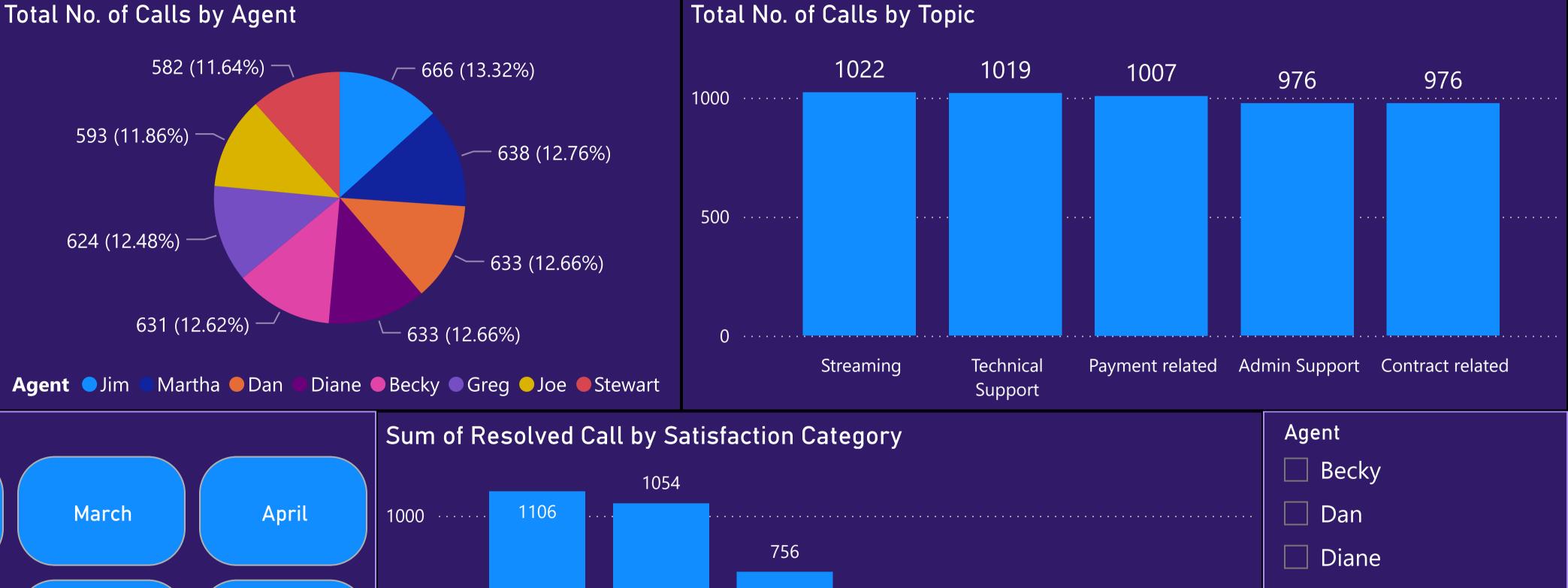
Stewart



June

October

November



375

Very

Dissatisfied

Very Satisfied

Satisfied

355

Dissatisfied

0

Blank