• Topic: Applications of asset tokenization

Module: B9FT113 Distributed Ledger and Asset Tokenization

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Introduction

The act of transforming the ownership of a physical or digital asset into a digital token that can be exchanged on a blockchain is referred to as asset tokenization. This process can be performed on either type of asset. The use of asset tokenization in online commerce has the potential to open up new markets for assets that were previously difficult to trade, thereby improving both accessibility and liquidity. Businesses that deal in e-commerce can simplify the process of purchasing and selling assets, do away with intermediaries, and cut down on transaction costs if they tokenize such assets. The tokenization of assets has the potential to radically alter the way that e-commerce companies conduct their operations by facilitating the entry of new business models and opening up new markets.

E-Commerce

E-commerce, or electronic commerce, refers to the buying and selling of goods and services over the internet or other electronic channels. E-commerce encompasses a wide range of activities, including online shopping, online banking, online auctions, and online payment processing.

E-commerce has become increasingly popular over the past few decades due to advances in technology, changing consumer behaviour, and the growth of the internet. E-commerce offers numerous benefits to businesses and consumers, including convenience, accessibility, and cost savings.



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Businesses can use e-commerce to reach a global audience, reduce the costs associated with traditional brick-and-mortar retail operations, and create new revenue streams. Consumers can use e-commerce to shop from the comfort of their own homes, access a wider range of products and services, and compare prices and reviews more easily.

E-commerce has also created new opportunities for innovation, with businesses leveraging technologies such as blockchain, artificial intelligence, and augmented reality to create new and engaging shopping experiences for consumers.

Overall, e-commerce is a rapidly evolving field that is transforming the way we shop and do business. With the continued growth of the internet and advances in technology, e-commerce is likely to continue to grow and evolve in the years to come.

Why should Asset Tokenization be applied in E-Commerce?



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Contracts for asset tokenization can be used to indicate ownership of many different types of digital assets. These are a few possible uses for asset tokenization contracts such as real estate, art, intellectual property, commodities, collectibles etc.

Individual product tokenization can be a useful tool for decentralizing e-commerce and creating more transparent and efficient marketplaces. Here are some potential benefits of individual product tokenization:

- **1. Transparency:** Tokenizing individual products can create a transparent record of ownership and transaction history. This can help buyers verify the authenticity of a product and ensure that they are purchasing from a reputable seller.
- **2. Decentralization:** By tokenizing products, e-commerce platforms can reduce the need for intermediaries, such as payment processors or escrow services. This can create a more decentralized and efficient marketplace, with lower fees and faster transactions.

- **3. Fractional ownership:** Tokenization can also allow for fractional ownership of products. This can help reduce the financial barriers to entry for buyers who cannot afford to purchase an entire product outright.
- **4. Payment systems:** Tokenization can be used to create more efficient payment systems by reducing the need for intermediaries and speeding up transaction times. For example, customers could use tokens to purchase products directly from sellers, without having to go through payment processors or banks.
- **5. Payment processing:** Smart contracts can be used to automate payment processing and reduce the need for intermediaries. For example, a smart contract could be created that automatically releases payment to a seller once a buyer has received and confirmed the delivery of their purchase.
- **6. Smart contracts:** Individual product tokenization can be used to create smart contracts that automatically execute certain conditions or actions, such as releasing payment once a product has been delivered.
- **7. Product authenticity:** Smart contracts can be used to verify the authenticity of products and reduce the risk of fraud. For example, a smart contract could be created that links a product's digital identity with its physical identity, making it more difficult for counterfeiters to replicate.
- **8. Supply chain management:** Tokenization can be used to create more transparent and efficient supply chains by tracking the movement of products and materials from the manufacturer to the end customer. This can help reduce the risk of fraud, improve product traceability, and create more efficient inventory management systems.
- **9. Loyalty programs:** Tokenizing products can also be used to create loyalty programs, where customers earn tokens for purchasing products or referring friends. These tokens can be redeemed for discounts or other rewards, creating a more engaging and rewarding shopping experience.
- **10. Dispute resolution:** Smart contracts can be used to automate dispute resolution and reduce the need for costly and time-consuming legal proceedings. For example, a smart contract could be created that automatically resolves disputes between buyers and sellers based on predefined conditions.

- 11. Non-fungible tokens (NFTs): As mentioned earlier, NFTs are being used to represent unique digital assets such as art, music, or collectibles in e-commerce. NFT marketplaces like OpenSea, Rarible, and SuperRare have emerged to facilitate the buying and selling of these assets.
- **12. Real estate:** Asset tokenization is also being used in e-commerce to represent ownership of physical assets like real estate. Companies like Harbor and RealT are offering fractional ownership in real estate properties by tokenizing them on a blockchain.
- **13.** Luxury goods: Luxury brands are exploring the use of asset tokenization in e-commerce to ensure the authenticity of their products. For example, LVMH recently announced a partnership with ConsenSys to develop a blockchain-based platform for verifying the authenticity of luxury goods.

Overall, individual product tokenization has the potential to create more transparent, efficient, and decentralized e-commerce marketplaces. By leveraging blockchain technology and smart contracts, e-commerce platforms can create new opportunities for buyers and sellers alike.

Application of Asset Tokenization in NFTs



Image Source: Bing!

One example of asset tokenization in e-commerce is the use of non-fungible tokens (NFTs) to represent unique digital assets such as art, music, or collectibles.

When an artist creates a digital artwork, they can tokenize it by creating a unique NFT that represents ownership of that artwork. The NFT can then be sold on an ecommerce platform, such as OpenSea or Rarible, allowing buyers to own a one-of-a-kind piece of digital art.

Tokenization allows for the digital asset to be easily transferred, bought, and sold, creating a more efficient market for these types of assets. Additionally, the use of NFTs ensures that the asset is unique and verifiable, eliminating the risk of counterfeit items.

Overall, asset tokenization in e-commerce allows for the creation of new markets and opportunities for both buyers and sellers, unlocking the value of digital assets that were previously difficult to monetize.

Application of Asset Tokenization in Loyalty Programs



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An exciting application of asset tokenization in E-Commerce is Loyalty Programs. A loyalty program in e-commerce is a marketing strategy that rewards customers for their repeat business and loyalty to a particular brand or online store. These programs are designed to encourage customers to return to the e-commercewebsite, make more purchases, and spend more money.

Typically, loyalty programs offer rewards to customers for various actions, such as making purchases, referring friends to the website, leaving product reviews, or engaging with the brand on social media. These rewards can take many forms, such as discounts, free products, cashback, or exclusive access to promotions and events.

The goal of a loyalty program in e-commerce is to build a strong relationship with customers and create a sense of community around the brand. By providing incentives for customers to return and engage with the website, e-commerce businesses can increase customer retention and drive more sales over time.

Effective loyalty programs in e-commerce are typically personalized to each customer's behaviour and preferences, using data analytics to track customeractivity and target rewards to their individual needs. This can help to ensure that

customers feel valued and appreciated, leading to greater loyalty and satisfaction with the brand.

Asset tokenization can be used to create more efficient and transparent loyalty programs in e-commerce. Here are some potential benefits of using asset tokenization in loyalty programs:

- 1. Increased engagement: Asset tokenization can create a more engaging and rewarding loyalty program for customers, as they can earn tokens for making purchases or referring friends. These tokens can be redeemed for discounts, products, or other rewards, creating a more appealing and exciting shopping experience.
- **2. Reduced costs:** Asset tokenization can reduce the costs associated with traditional loyalty programs, such as printing and mailing rewards, by creating a digital platform that can be accessed from anywhere in the world.
- **3. Improved security:** Asset tokenization can improve the security of loyalty programs by reducing the risk of fraud and theft. Because tokens are stored on a blockchain, they cannot be easily duplicated or counterfeited, making them a more secure form of reward than traditional loyalty points.
- **4. Increased transparency:** Asset tokenization can increase the transparency of loyalty programs by creating a publicly accessible ledger that shows all transactions involving tokens. This can help build trust with customers and create a more transparent and accountable e-commerce marketplace.
- **5. Increased flexibility:** Asset tokenization can increase the flexibility of loyalty programs by allowing customers to use tokens to purchase a wide range of products and services. This can create more opportunities for customers to earn and redeem rewards, and can help businesses attract and retain customers.

Overall, asset tokenization can create a more efficient, secure, and transparent loyalty program in e-commerce. By leveraging blockchain technology, businesses can create new opportunities for themselves and their customers, and build a more engaging and rewarding shopping experience.

Case Study: Shopify

Let us learn about the process of asset tokenization in e-commerce with the help of Shopify. Shopify is a popular e-commerce platform that allows individuals and businesses to create and manage online stores. It provides a variety of tools and features to help users build an online presence, including customizable templates, payment processing, inventory management, and order tracking. Shopify also integrates with third-party apps and services, allowing users to add additional features and functionality to their stores. With Shopify, users can sell a wide range of products, including physical goods, digital products, and services. Additionally, Shopify offers various plans and pricing options to suit different business needs and budgets.

Now let us understand the process of tokenization practiced by Shopify:

Collecting the payment details: The customer enters their payment information in the initial stage of the tokenization process. A POS system or an online checkout process can be used for this.

Whether the transaction takes place online, through an ecommerce payment gateway, or in person, using a point-of-sale system, the procedure is the same.

Generating a token: The checkout platform creates the necessary alphanumeric ID or "token" after receiving the payment information.

Therefore, the tokenization procedure transforms Paul Laird's input into something along the lines of HF6223785T7 rather than processing it as 123 456 789. The latter is used to confirm and complete a transaction and is essentially a representation of Paul Laird's actual data.

Sending the token to the payment processor: The token is transferred to the merchant's payment processor after being encrypted. The "vault" of the payment gateway is where the actual payment information is kept safe in the interim. Additionally, it enables a payment processor to link the token to the initial payment information.

Other pertinent data is added to the token in the course of this operation. This may include factors like the type of payment wallet being utilised or the identity of the wallet's owner.

Encrypting the token and sending to ACH network: After the merchant's payment processor receives the encrypted token, the data is once more encrypted before being forwarded to the relevant ACH network for verification.

Authorizing and notifying the relevant parties: All parties engaged in the process receive notification of the successful completion of the transaction if the payment is authorised. The client, the payment processor, and the retailer are all included in this.

The customer's purchase is complete at this point, and they are free to proceed to the remaining steps, if any. Instantaneous completion of these five steps increases the convenience that tokenization provides.

Challenges for Asset Tokenization in E-Commerce



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E-commerce platforms are increasingly looking to asset tokenization as a way to offer new investment opportunities to their customers. However, there are several challenges that need to be addressed before asset tokenization can become a widespread practice in e-commerce such as:

- 1. Regulatory Compliance: One of the main challenges of asset tokenization is regulatory compliance. Different countries have different regulations governing the sale and transfer of assets, and it is important for e-commerce platforms to ensure that they comply with all relevant laws and regulations. Failure to do so can result in legal and financial penalties.
- **2. Technical Complexity:** Asset tokenization requires a high degree of technical expertise, particularly in the areas of blockchain technology and smart contracts. E-commerce platforms must have the necessary technical infrastructure and personnel to create and manage these digital assets.

- **3. Security Concerns:** Asset tokenization involves the transfer of valuable assets onto a digital platform. This can make them vulnerable to cyber-attacks, fraud, and theft. E-commerce platforms must implement robust security measures to protect against these threats.
- **4. Liquidity:** Asset tokenization can potentially increase the liquidity of assets, making it easier for investors to buy and sell them. However, e-commerce platforms must ensure that there is sufficient demand for these digital assets to ensure liquidity.
- **5. Valuation:** The value of physical assets can be difficult to determine, and this can be even more challenging in the context of digital assets. E-commerce platforms must have a reliable and transparent system for valuing digital assets to ensure that investors are getting a fair deal.

In conclusion, while asset tokenization offers several benefits to e-commerce platforms and their customers, there are several challenges that must be overcome before it can become a widespread practice. E-commerce platforms must ensure regulatory compliance, have the necessary technical expertise, implement robust security measures, ensure liquidity, and have a reliable system for valuing digital assets.

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