ConnectX Mobile – Plan Guide 2025

Welcome to ConnectX Mobile, your next-generation wireless service provider. Below, you'll find an updated and enriched guide to our Postpaid, Prepaid, Specialty, and Family plans—designed to fit every lifestyle, budget, and need.

POSTPAID PLANS

ConnectX Essentials

• Monthly Cost: \$45

• Data: 15 GB high-speed; unlimited at reduced speeds after limit

• Talk & Text: Unlimited nationwide

• Mobile Hotspot: 5 GB included

• Streaming Quality: Standard (480p)

International Calls/Text: Not included

• Perks: None

• Contract Options:

24-month standard

Month-to-month (+\$10/mo)

• Activation Fee: \$35 (waived for online orders)

ConnectX Plus

• Monthly Cost: \$60

Data: 30 GB high-speed; unlimited at reduced speeds after

 Talk & Text: Unlimited nationwide + international texting to 37 countries

• Mobile Hotspot: 15 GB

• Streaming Quality: HD (720p)

• Roaming: 5 GB in Mexico & Canada

• **Perks:** Music Streaming (valued \$9.99/mo)

• Contract Options: 24-month or month-to-month (+\$10/mo)

• Activation Fee: \$35 (waived online)

ConnectX Premium

• Monthly Cost: \$80

• Data: Truly unlimited high-speed (no throttling)

• Talk & Text: Unlimited + international texting to 200+ countries

• Mobile Hotspot: 30 GB

• Streaming Quality: Ultra HD (1080p)

• Roaming: 10 GB across Mexico, Canada & 15 EU countries

Bonus Perks:

- 1 Free 7-day International Travel Pass/year (\$10/day value)
- Cloud Storage 100 GB (\$4.99/mo)
- Contract Options: 24-month or month-to-month (+\$10/mo)
- Activation Fee: \$35 (waived online)

ConnectX Business Elite

• Monthly Cost: \$95/line

• Data: Truly unlimited high-speed

• Mobile Hotspot: 50 GB

• Streaming Quality: Ultra HD (1080p)

International:

- Unlimited calling to 70+ countries
- o Unlimited roaming in 40+ countries

• Perks:

- Priority Support (\$5.99/mo)
- Business Analytics Dashboard
- o 24/7 Business Concierge

- Contract Options: 12 or 24 months
- Activation Fee: \$35 (waived for 5+ lines)

PREPAID PLANS

Pay-As-You-Go

- Base Monthly Payment: \$15
- Rates: Calls \$0.10/min, SMS \$0.05/msg, Data \$5/GB
- Perks: Unused balance rolls over (max \$100)
- Contract/Credit Check: None
- Activation Fee: \$10

Prepaid Basic

- Monthly Cost: \$30
- Data: 5 GB high-speed
- Talk & Text: Unlimited nationwide
- Hotspot: Shared from data pool
- Streaming Quality: Standard (480p)
- Perks: None

• Autopay Discount: \$5/mo

• Activation Fee: \$10

Prepaid Plus

• Monthly Cost: \$45

• Data: 15 GB high-speed

• Talk & Text: Unlimited + international texting to 20 countries

• Hotspot: Shared from data pool

• Streaming Quality: HD (720p)

• **Perks:** Music & Video Streaming (\$9.99 + \$12.99/mo)

• Autopay Discount: \$5/mo

• Activation Fee: \$10

Prepaid Unlimited

• Monthly Cost: \$65

• Data: Unlimited (may slow after 50 GB)

• Mobile Hotspot: 10 GB

• Talk & Text: Unlimited + international texting to 40 countries

• Streaming Quality: HD (720p)

• Perks: Music & Video Streaming

• Autopay Discount: \$5/mo

• Activation Fee: \$10

SPECIALTY PLANS

ConnectX Student (Postpaid)

• Monthly Cost: \$50

• Data: 25 GB high-speed + unlimited throttled

• Hotspot: 10 GB

• Streaming Quality: HD (720p)

• Perks: 50% off Music/Video Streaming, select retail discounts

• Contract: Semester-to-semester

• Eligibility: Valid student ID

• Activation Fee: \$35 (waived online)

ConnectX Senior (Postpaid)

• **Monthly Cost**: \$40 (65+ only)

• Data: 10 GB high-speed

• Talk & Text: Unlimited

Perks:

Free Tablet (24-month contract)

o 2 tech-support sessions/mo

o Health & Wellness Apps

Large-text interface

• Contract: Month-to-month or 24 months

• Activation Fee: \$35 (waived online)

(Postpaid)

• Monthly Cost: \$70

• Data: 20 GB high-speed + unlimited throttled

• Hotspot: 10 GB

• International Calling: 80+ countries

• International Texting: 200+ countries

• Roaming: 15 GB in 60+ countries

• Contract: 24-month or month-to-month (+\$10/mo)

• Activation Fee: \$35 (waived online)

ConnectX Data Only (Postpaid & Prepaid)

• Plans: 5 GB/\$25, 15 GB/\$40, 30 GB/\$60, 100 GB/\$100

• Use Case: Tablets, hotspots, IoT devices

• Perks: 5G access where available

• Contract: 24-month or month-to-month (+\$5/mo)

• Activation Fee: \$35 (waived online)

FAMILY PLANS

Family Basic (4 Lines)

• Monthly Cost: \$100

• Data: 40 GB pooled (10 GB/line)

• Hotspot: 5 GB/line

• Streaming Quality: Standard (480p)

• Parental Controls: Included (\$3.99/mo)

• Extra Lines: \$20/mo (up to 6)

• Contract: 24-month or month-to-month (+\$15/mo)

• Activation Fee: \$35/line (waived online)

Family Plus (4 Lines)

• Monthly Cost: \$120

• Data: 80 GB pooled (20 GB/line)

• Hotspot: 10 GB/line

• Streaming Quality: HD (720p)

• Extras: Location Tracking, Intl. Texting to 37 countries

• Extra Lines: \$25/mo (up to 6)

• **Contract:** 24-month or month-to-month (+\$15/mo)

• Activation Fee: \$35/line (waived online)

Unlimited Family (4 Lines)

• Monthly Cost: \$140

• Data: Truly unlimited high-speed

• Hotspot: 30 GB/line

• Streaming Quality: Ultra HD (1080p)

• Extras: Intl. Texting 200+ countries, 10 GB roaming, advanced safety controls

- Extra Lines: \$30/mo (up to 8)
- **Device Add-ons:** 50% off tablet/smartwatch lines
- Contract: 24-month or month-to-month (+\$20/mo)
- Activation Fee: \$35/line (waived online)

Family Prepaid (4 Lines)

- Monthly Cost: \$90
- Data: 10 GB/line
- Streaming Quality: Standard (480p)
- Hotspot: Shared
- Parental Controls: Basic included
- Extra Lines: \$20/mo (up to 6)
- Autopay Discount: \$10/mo (total)
- Activation Fee: \$10/line

Family Mix & Match

- Base Cost: Varies by plan tiers
- Perks:

- 10% discount on secondary lines
- Share select perks across lines
- Unified billing + usage tracking
- Contract: 24-month or month-to-month (+\$10/line/mo)
- Activation Fee: \$35/line (waived online)

Family Plan Add-ons & Bundles

- Family Safety Package: \$10/mo (geofencing, SOS, teen safety)
- Kids Starter Package: \$5/line/mo (filters, screen-time limits)
- Teen Package: \$7/line/mo (social media monitoring, safe-drive)
- Family Entertainment Bundle: \$20/mo (streaming, 1 TB cloud, gaming)
- Multi-Device Discount: 50% off connected tablets & watches

NOTICE & SERVICE EXTRAS

- **Device Payment Plans:** 0% financing, 24-month, early upgrade at 50% paid
- **Device Protection:** \$15/mo (damage, theft, loss)
- Add-Ons:

- International Travel Pass: \$10/day (170+ countries)
- Premium Content Bundle: \$15/mo (streaming)
- Cloud Storage: \$5/100 GB or \$10/500 GB
- Extra Hotspot Data: \$15/10 GB
- Security Suite: \$5/mo (VPN, ID protection, password manager)

METWORK & SUPPORT

- **5G Coverage:** Major metros
- 4G LTE: 99% U.S. population
- Wi-Fi Calling: Supported devices
- Reliability: 99.7% uptime
- Auto-Switching: Seamless coverage optimization

CUSTOMER SERVICE

- Phone: 1-800-CONNECTX (24/7)
- Live Chat: 8 AM–10 PM Daily
- Retail: 500+ locations nationwide
- Online Account Portal & Mobile App: Available

Usage Thresholds for Plan Recommendations

- Data Usage: Low ≤ 5 GB; Medium ≤ 10 GB; High ≥ 15 GB
- Call Minutes: Low ≤ 200 min; Medium ≤ 350 min; High ≥ 500 min
- **SMS:** Low ≤ 50 msgs; Medium ≤ 100 msgs; High ≥ 200 msgs

Use these thresholds with your agent's analytics to match customers to the perfect ConnectX plan.