Phase 8: Data Management & Deployment – (Online Laptop Booking)

1. Data Import Wizard / Data Loader

Both tools are used for **bulk importing and updating records** in Salesforce.

a. Data Import Wizard

- **Purpose:** Simple, user-friendly tool for importing standard and custom objects.
- Project Use Case:
 - o Bulk import **Laptop records** with fields like Model, Brand, Price, Stock.
 - o Import **Laptop Dealers** with Name, Contact, Location.
 - o Import Customers with Name, Email, Contact, Address.

Features:

- o Supports mapping CSV columns to Salesforce fields
- Can prevent duplicates if configured

b. Data Loader

- Purpose: Advanced tool for large-volume data operations (>50,000 records) and updates.
- Project Use Case:
 - o Update Laptop Stock after testing or service
 - o Mass updates to **order statuses** or dealer information

Features:

- o Can perform insert, update, upsert, delete, and export operations
- Handles large datasets efficiently

Impact:

- Ensures fast onboarding of existing data into Salesforce
- Reduces manual entry and errors from typing or copy-paste

2. Duplicate Rules

- **Purpose:** Prevents creation of duplicate records in Salesforce.
- Project Use Case:
 - Prevent duplicate Customer records (matching Email or Contact Number)
 - Prevent duplicate Orders (matching Order Number or Customer + Order Date)

• Implementation:

- o Defined matching rules for fields like Email, Phone, or Order Number
- o Configured duplicate rules to **block or alert users** during record creation

Impact:

- o Maintains clean, accurate data
- Prevents confusion or errors in order fulfillment, reporting, and customer communication

3. Data Export & Backup

- **Purpose:** Regular backup of Salesforce data to prevent data loss.
- Project Implementation:
 - Scheduled weekly exports of all custom objects: Laptop, Dealer, Customer, Order, Testing, Service Testing
 - Exported in CSV format for offline storage and recovery

• Impact:

- o Provides disaster recovery in case of accidental deletion or system failure
- o Supports auditing and compliance by maintaining historical snapshots

4. Deployment: Change Sets / SFDX / VS Code

Deploying from Sandbox (development environment) to Production ensures **all tested configurations and customizations are moved safely**.

a. Change Sets

- **Purpose:** Salesforce's native tool for deploying metadata.
- Use Case:
 - Move custom objects, fields, flows, triggers, LWCs, and page layouts from Sandbox to Production

Process:

- 1. Create **Outbound Change Set** in Sandbox
- 2. Add components (objects, triggers, flows, LWCs)
- 3. Upload to Production and deploy

b. SFDX / VS Code

• Purpose: Modern, developer-friendly deployment with version control.

Use Case:

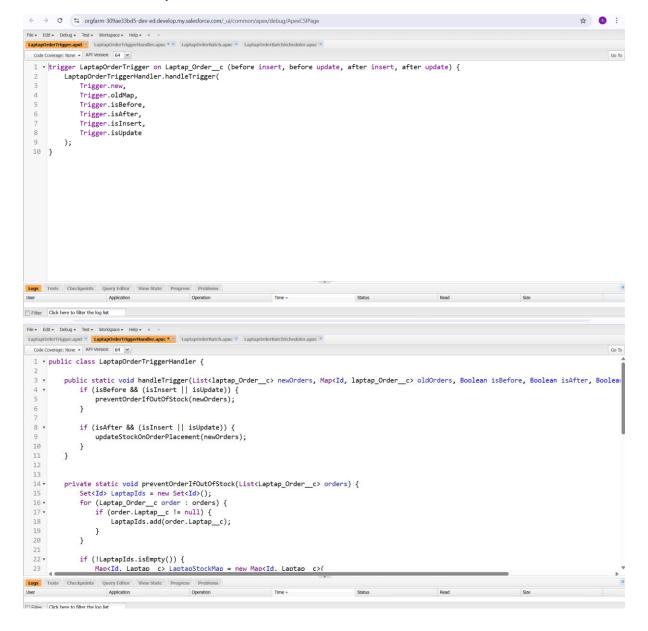
- o Track changes to Apex classes, triggers, LWCs, and metadata
- o Deploy using **source control (Git)** for team collaboration

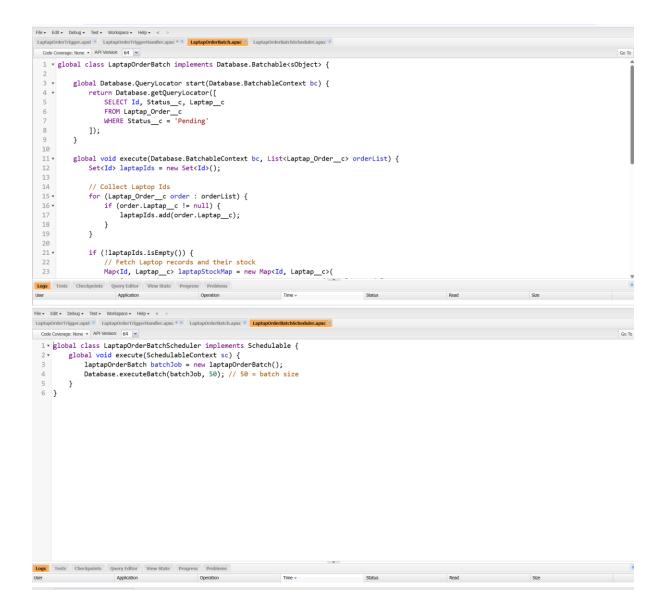
Advantages:

- Supports continuous integration/continuous deployment (CI/CD)
- o Enables rollback and better management of complex deployments

Impact:

- Ensures consistent, error-free deployment
- Maintains version control and historical record of changes
- Reduces risk of production downtime





Summary of Phase 8

- 1. **Data Import Wizard / Data Loader:** Bulk import and update laptops, dealers, and customers efficiently.
- 2. **Duplicate Rules:** Prevent duplicate customer and order records to maintain data integrity.
- 3. Data Export & Backup: Scheduled exports ensure disaster recovery and compliance.
- 4. **Change Sets / SFDX / VS Code:** Deploy changes safely from Sandbox to Production, supporting version control and team collaboration.