Phase 7: Login Access Policies & Sandbox Usage – (Online Laptop Booking)

1. Login Access Policies

Login access policies define how, when, and from where users can access Salesforce.

a. IP Restrictions

• Implementation:

- Configured Salesforce to allow access only from company devices or specific office networks.
- o IP ranges can be set per **profile or organization-wide**.

Purpose:

- o Prevents unauthorized login attempts from unknown locations.
- o Reduces the risk of data breaches or phishing attacks.

• Example:

○ Only allow logins from 192.168.1.0 – 192.168.1.255 (company office network).

b. Session Timeout

• Implementation:

- Configured session timeout to automatically log users out after inactivity.
- Typical settings: 30 minutes to 2 hours depending on sensitivity.

Purpose:

o Reduces the risk of unauthorized access if a user leaves a session open.

c. Login Hours

• Implementation:

Defined allowed login times for different profiles (e.g., Sales: 8 AM – 8 PM, Support: 24/7).

Purpose:

- Restricts access outside business hours.
- Helps prevent misuse or accidental changes during off-hours.

2. Sandbox Usage

A sandbox is a copy of your Salesforce org used for development, testing, and training without affecting live data.

a. Developer Sandbox

Purpose:

 A safe environment for developers to build and test custom objects, triggers, flows, and automation.

• Implementation in Project:

- Created Laptop, Dealer, Customer, Order, Testing, and Service Testing objects in Sandbox first.
- Tested triggers, validation rules, approval processes, and flows in Sandbox before deploying to Production.

b. Testing & Deployment

- Changes tested thoroughly in Sandbox:
 - Validate workflows and flows
 - o Test triggers for bulk processing
 - Confirm LWC components display correctly
- Once verified, changes deployed to Production using Change Sets or VS Code with SFDX.

3. Importance

1. Security:

o IP restrictions, session timeout, and login hours **reduce unauthorized access** and protect sensitive business data (customer info, orders, stock levels).

2. Safe Testing Environment:

- o Sandbox ensures **new automation or Apex code does not affect live records**.
- Developers can experiment without risk of disrupting operations.

3. **Error Prevention & Compliance:**

- Testing workflows, triggers, and validation rules in Sandbox helps catch errors before deployment.
- Supports internal audits and regulatory compliance by maintaining separate testing and production environments.

Summary

 Login Access Policies enforce network-based and time-based security to protect Salesforce data.

- Sandbox Usage provides a safe space for development and testing, preventing accidental changes in Production.
- Together, they ensure **secure**, **reliable**, **and compliant operation** of your Laptop Ordering Salesforce system.